

# Student Engagement & Support



Beginning of Term

Middle of Term

Late Term

End of Term

Between Semesters

## Pulse Check

- Review [advisee list](#)
- [Set appointment availability](#)
- Create [student lists](#) to target support
- [Text advisees](#) to open a line of communication
- Outreach & [Cases](#)
- [Alerts Report](#) (current and past)

## Academic Support

- [Alerts & Enrollment](#) Reports- flagged students/ low midterm grades
- Outreach & [Cases](#)
- [Appt. campaign](#) w/students of concern
- [Graduation Application](#) Reminder

## Engagement

- [Registration Appt. Campaign](#)
- [Text](#)-registration reminder
- Engage students of [concern](#) & high performing students (kudos)
- Outreach & [Cases](#)

## Academic Support

- [Text](#)-semester transition support
- [FASFA](#) reminder
- Create [list of students with barriers/concerns](#) who need additional support between & next semester
- [Academic Standing Check](#)

## Enrollment

- Returning but Not Enrolled Calling/[Texting/ Appointment Campaign](#)
- [Engage](#) & support advisees
- Close remaining [cases](#)
- New advisees

## Student Populations Focus Areas

### Academic Performance

- Probation or Suspension
- Low GPAs (2.3 or below)
- Low Midterm Grades
- Attendance or Academic Concern Students
- Lack of Engagement in Course

### Academic Progress

- Low Credit Completion Ratios
- Multiple Missed Success Markers OR Upcoming Success Markers
- Students Eligible to Graduate
- Not Enrolled for Upcoming Term

### Student Categories

- International Students
- Transfer Students
- High-Performing Students
- Student-Athletes
- Predictive Model Insights
- Mid- to High- Financial Need OR Students Impacted by COVID-19
- Receiving Accommodations
- LGBTQIA+ Students
- Housing/Food-Insecure
- Limited Tech Access
- First Generation
- Dual Enrollment
- Military/ Veterans