Submit original with signatures + 1 copy + electronic copy to Faculty Senate (Box 7500).

See http://www.uaf.edu/uafgov/faculty-senate/curriculum/course-degree-procedures-/ for a complete description of the rules governing curriculum & course changes.

UBMITTED BY:											
Department				College/School				CL			
Prepared by	Peter A DeC	Peter A DeCaro			Phone			907-474-679			
Email Contact	padecaro@alaska.edu				Faculty Contact			Peter A DeCar			
								T I			
1. ACTION DE	SIRED (CHECK ON	(E):	Trial	Course	е		Nev	v Cours	e	XX	
2. COURSE IDENTIFICATION:		De	ept	СО	MM	Course #	F215	No	o. of Cre	edits	3
	/lower division nber of credits:	Lower di	vision								
3. PROPOSED COURSE TITLE:					CC	OMM F215	Intervie	wing			
4. To be CROS	S LISTED? YES/NO	N	0	If ye	es, Dept:		Co	urse #			
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 COMPLETE CATALOG DESCRIPTION including dept., number, title, credits, credit distribution, cross-listings and/or stacking (50 words or less if possible):

Example of a complete description:

FISH F487 W, O Fisheries Ma 3 Credits Offered Sprin Theory and practice of fi freshwater and marine fishers ENGL F213X; ENGL F414	ng sheries manage sheries. <i>Prerequ</i>	isites: COMM F131X	or COMM F141X;	ENGL F111X;	ENGL F211X or
COMM F215 Interviewing 3 credits Offered As Dema The theory and practice of m questioning techniques, and t permission of instructor).	and Warrants ethods in selecte the logical and p	d interview settings; em sychological bases of int	phasis on communicerpersonal persuasion	cation between to on. <i>Prerequisites</i>	wo persons, ∷ (ENGL F111X or
11. COURSE CLASSIFICATION classification appropriate H = Humanitie	ly; otherwise lea		sult with CLA Curri	culum Council	to apply S or H
TI-TIGHTANICE	AA		5 = Social Sciences		
Will this course be use for the baccalaureate of				YES:	NO: XX
IF YES, check which co	and the second second second		fill:		
O = Oral Intensive, Fo		W = Writing Intensive		Natural Scier	nce, Format 8
2. COURSE REPEATABILITY: Is this course repeatable for		YES	NO NO	XX	
Justification: Indicate w example, the course foll	hy the course ca	an be repeated (for			
How many times may the	ne course be rep	peated for credit?	marin process records		TIMES
If the course can be reported may be earned for this course.		what is the maximum	number of credit l	nours that	CREDITS
If the course can be repo			maximum number	of credit	CREDITS
3. GRADING SYSTEM: Speci Course Change. LETTER: XX	ify only one. N		e grading system t	or a course cor	nstitutes a Major
RESTRICTIONS ON ENROLLM	IENT (if any)				
4. PREREQUISITES		or permission of instruc	tor)		
These v	vill be required	before the student is a	lowed to enroll in	the course.	
Reference the registration impliererequisite: Course completed Concurrent: Course may be take Co-requisite: Courses MUST be completed!	and grade of "C en simultaneous	C" (2.0) or higher prior sly (and allows for a co	to registering for the ourse to have been	previously con	pleted).

15	. SPECIAL RESTRICTIONS, CONDITIONS
16	. PROPOSED COURSE FEES \$
	Has a memo been submitted through your dean to the Provost for fee approval? Yes/No
	Tes/NO
17.	PREVIOUS HISTORY Has the course been offered as special topics or trial course previously? No
	Yes/No
	If yes, give semester, year, course #, etc.:
18.	ESTIMATED IMPACT
	WHAT IMPACT, IF ANY, WILL THIS HAVE ON BUDGET, FACILITIES/SPACE, FACULTY, ETC. Minimal impact on faculty workload. Course will be offered as demand warrants.
10	LIPPARY COLLECTIONS
19.	LIBRARY COLLECTIONS Have you contacted the library collection development officer (kljensen@alaska.edu, 474-6695) with regard to the
	adequacy of library/media collections, equipment, and services available for the proposed course? If so, give date of contact and resolution. If not, explain why not.
	No Yes XX Spoke with Reference Librarian Susan Singler 3/12/13. She did an academic
	search and there are ample journal articles, e-texts and books available to supplement the course text.
20.	IMPACTS ON PROGRAMS/DEPTS What programs/departments will be affected by this proposed action?
Г	Include information on the Programs/Departments contacted (e.g., email, memo) I do not believe this course will have a negative affect on other departments. I've checked other programs
	in the course catalogue for similar courses and could not find any. However, I do think that it may have a
	positive affect on programs such as Nursing, Marketing, Justice, or Business to mention a few. Basically any program that has an "interviewing" component or necessity will benefit from the course.
	any program time mas an interviewing component or necessary was several extensions and
L	POSITIVE AND NEGATIVE IMPACTS
21.	Please specify positive and negative impacts on other courses, programs and departments resulting from the
	proposed action. Currently Dr. Taylor from the Comm. Dept. teaches interviewing to nursing students. I believe that the
	course will have a positive impact for students studying nursing and human resources. Overall it should
	have a positive impact for any student who interviews for employment, part of the course focuses on employment interviewing techniques.
11.19	STIFICATION FOR ACTION REQUESTED
	The purpose of the department and campus-wide curriculum committees is to scrutinize course change and new
. (course applications to make sure that the quality of UAF education is not lowered as a result of the proposed change. Please address this in your response. This section needs to be self-explanatory. Use as much space as
(change. Please address this in your response. This section needs to be sen-explanatory. Ose as much space as
1	needed to fully justify the proposed course.
[]	needed to fully justify the proposed course. Currently no course is offered that focuses on interviewing and its techniques This course provides students with the basic interviewing skills necessary for multiple aspects of the interviewing process. It is
[]	needed to fully justify the proposed course. Currently no course is offered that focuses on interviewing and its techniques This course provides

APPROVALS: Add additional signature lines as needed.					
Mill	Date 4-3-2013				
Signature, Chair, Program/Department of:					
Sterin	Date 4-11-2013				
Signature, Chair, College/School Curriculum Council for:					
Toda Sun	Date 4/17/13				
Signature, Dean, College/School of:	1/10/13				
Offerings above the level of approved programs must be approved in advance by the Provost.					
	Date				
Signature of Provost (if above level of approved programs)					
ALL SIGNATURES MUST BE OBTAINED PRIOR TO SUBMISSION TO T	HE GOVERNANCE OFFICE				
	Date				
Signature, Chair Faculty Senate Review Committee:Curriculum ReviewGAAC					
Core ReviewSADAC					
ADDITIONAL SIGNATURES: (As needed for cross-listing and/or stacking	,				
	Date				
Signature, Chair, Program/Department of:					
	Date				
Signature, Chair, Program/Department of:	Date				

COURSE SYLLABUS

COMMUNICATION F215

Interviewing

University of Alaska Fairbanks

Credit hours 3

Instructor: Dr. Karen Taylor Department of Communication

Office: 503C Gruening Phone: 907-474-6818

email: kmtaylor4@alaska.edu

Office hours: Tues - Thurs. 2:00-3:00 and by appointment

Class hours: MWF 9:00-10:00am

Class Room G302

Course Materials

Required Text: Interviewing: Principles and Practices, 13th ed. C. Stewart & W.B. Cash, Jr. N.Y.: McGraw

Additional readings available on Blackboard

Course Description

The theory and practice of methods in selected interview settings; emphasis on communication between two persons, questioning techniques, and the logical and psychological bases of interpersonal persuasion.

Course Goals

At the conclusion of this course, the student should know:

- 1. What the essential elements of interviewing are.
- 2. The types of questions employed in the interview process and their uses
- 3. How to conduct an interview.
- 4. The differences between the various interview processes
- 5. How persuasion influences the interview process
- 6. The structures of interviews.
- 7. What performance review interviews are.

Student Learning Outcomes

At the conclusion of this course, the student should be able to:

- 1. Describe the essential elements of an interview.
- 2. Perform a traditional and nontraditional interview.
- 3. Employ listening skills for interviewing feedback.
- 4. Effectively ask probing questions for information gathering.
- 5. Conduct interviews in various contexts.
- 6. Be able to create an interview survey.

Instructional Method

This course will be conducted in a combination of lecture and discussion

Final Grade is based upon

Diagnostic Interview 10% for conducting interview

Survey Interview 5% for conducting interview, 5% for responding Recruiting Interview 10% for conducting interview, 10% for responding Employment Interview 10% for conducting interview, 10% for responding

Final Exam 20%
Paper critiquing observed practices 5%
Attendance 5%
Participation 10%

Grade criteria:

Grade criteria: +/- grading system based on percentage of total points

 $A \div = 97-100$

A = 93-96

A-=90-92

B+=87-90

B = 83-86

B = 80 - 82

C + = 77 - 80

C = 73-76

C-=70-72

D += 67-70

D = 63-66

D-=60-62

F = 59 and below

Prerequisites: (ENGL F111X or permission of instructor)

Policies:

ATTENDANCE: All students are expected to attend every class and the final exam.

Attendance/participation is a graded element of this course. You are also responsible for in-class activities (which cannot be made up). There are some circumstances for which absence is unavoidable, such as illness or family emergency, in which case I expect written documentation. A student with an unexcused absence on the day of their presentation will receive a zero for that presentation.

PARTICIPATION: I believe that participation is important for every communication class because it helps us connect the abstract general theory to our own concrete lived experience, and hearing how others do that connecting increases our own cognitive complexity. Participation in discussions and activities is required. Think of the participation and activities as the lab-component of interpersonal communication; as with your science labs, the emphasis is on learning by doing and paying close attention. The activities will be graded, as will participation in general class discussion. Negative participation points can also be earned, for any behavior deemed disruptive (cell phones, talking while others speak, arriving late, etc.).

TIME: Each student must be prepared to spend time in class and outside of class. Assignments turned in late will be penalized at the rate of I letter grade reduced per day. Readings are expected to have been completed by class time the day they are listed on the syllabus.

ETHICAL STANDARDS: All interaction in the classroom is to be consistent with the Credo for Ethical Communication of the National Communication Association, which has been adopted by the Department of Communication. Any suspected plagiarism will be penalized, as laid out in the university policy. You are expected to be familiar with the university's regulations as laid out in the Student Code of Conduct.

Student Support: Students with special needs or concerns need to contact Student Support Services (474-6844) for documentation to present to Instructor. The Office of Disability Services (474-5655) provides accommodations to students with disabilities. The instructor will also attempt to make reasonable accommodations for students with alternate learning styles/needs, whether documented or not, if the student raises these concerns as early as possible.

The Writing Center: is available for students to improve their writing skills. The center is located on the eighth floor of the Gruening Building. Students can receive help at the center at any stage in their writing process, from brainstorming to final editing. Tutors are available for one-on-one sessions and can help students with grammar, spelling, punctuation, organization, and style.

Examination: The EXAMINATION may include multiple choice, matching, true-false, fill-in-the blank, and short essay questions. No provision is made for the "make-up" of missed examination. I do not make allowances if you planned on vacationing prior to the end of the semester.

The instructor reserves the right to modify the syllabus.

January

16

Introduction to course

Assigned readings for January 22, Ch.#1 An Introduction to Interviewing: The Essential Elements of Interviews p. 1-4, Traditional Form of Interviewing p. 5-6, Nontraditional Forms of Interviewing p. 7-11

20

Alaska Civil Rights Day, no class

22

Discuss Assignment Readings from Ch.#1

27

Diagnostic Interview Class Assignment

29

Diagnostic Interview Class Assignment

February

3

Diagnostic Interview Class Assignment

Assigned readings for February 3, Ch.#2 An Interpersonal Communication Process: Two parties in the Interview p. 19-23, Interchanging Roles During the Interviews p. 24-25, Perceptions of Interviewer and Interviewee p. 26-27, Communication Interactions p. 28-36, Feedback p. 38-41, The Interview Situation p. 41-46.

5

Discuss Assignment Readings from Ch.#2

10

Continue Discussion Ch.#2

In-class Exercise

Assigned readings for February 10, Ch.#3 Questions and Their Uses: Open and Closed Questions p. 55-58, Primary and Probing Questions p. 59-64, Neutral and Leading Questions p. 65-67, Common Question Pitfalls p. 68-74.

12

Discuss Assignment Readings from Ch.#3

17

Continue Discussion Ch.#3

Assigned readings for February 17, Ch.#4 Structuring the Interview: The Body of the Interview p. 81-89, Opening the Interview p. 90-97, Closing the Interview p. 98-103.

19

Discuss Assignment Readings from Ch.#4

24

Continue Discussion Ch.#4 In-class Exercise

Assigned readings for February 26, Ch.#6 The Survey Interview: Purpose and Research p. 147-148, Structuring the Interview p. 148-150, Survey Questions p. 151-161, Selecting Interviewees p. 161-163, Selecting and Training Interviewers p. 164-165, Conducting Survey Interviews p. 166-169, Coding, Tabulation and Analysis p. 170-171, The Respondent in Survey Interviews p. 171-172.

26

Discuss Assignment Readings from Ch.#6

March

3

Continue Discussion Ch.#6

Review for Survey Interview Class Assignment

5

Survey Interview Class Assignment

10

Survey Interview Class Assignment

12

Survey Interview Class Assignment

Assigned readings for March 24, Ch.#5 The Information Interview: Preparing the Interview p. 109-11, Selecting Interviewees and Interviewers p. 1`12-115, Opening the Interview p. 116, Conducting the Interview p. 117-131, Closing the Interview p. 132, Preparing the Report or Story p. 133, The Interviewee in the Probing Interview p. 134-137.

17-21

Spring Break

24

Discuss Assignment Readings from Ch.#5

26

Continue Discussion Ch.#5

Assigned readings for March 31, Ch.#7: The Recruiting Interview: Where to Find Good Applicants p. 183, Preparing the Recruiting Effort p. 185-189, Obtaining and Reviewing Information on Applicants p. 190-194, Structuring the Interview p. 194-98, Conducting the Interview p. 198-206.

31

Discuss Assignment Readings from Ch.#7

<u>April</u>

2

Continue Discussion Ch.#7

Review for Recruiting Interview Class Assignment

7

Recruiting Interview Class Assignment

a

Recruiting Interview Class Assignment

14

Recruiting Interview Class Assignment

Assigned readings for April 16, Ch.#8, The Employment Interview: Analyzing Yourself p. 217-218, Doing Your Homework p. 219-222, Conducting the Search p. 223-225, Preparing Credentials p. 226-235,

Creating a Favorable First Impression p. 236-240, Answering Questions p. 240-246, Asking Questions p. 247-249, The Closing p. 250.

16

Discuss Assignment Readings from Ch.#8

21

Continue Discussion from Ch.#8
Review for Employment Interview Class Assignment

23

Employment Interview Class Assignment

28

Employment Interview Class Assignment

30

Employment Interview Class Assignment

<u>May</u>

5

Paper critiquing observed practices due

7

Final Exam