



STUDENT SUCCESS CENTER

University of Alaska Fairbanks

*"I love studying up here.  
Nothing beats the view!"*  
- UAF Student

# Impact Report

## July 2025 - May 2026

**7,099**

Student Appointments  
with Academic Advisors

**2,719**

Student Appointments  
with Tutors

**458**

Student Appointments  
with Academic Coaches

**264**

Student Appointments  
with Career Services

### Hosted Events

- 12 UAF Classes in SSC Classroom
- Bear Necessities Drive
- Beat the Heat + Freeze  
(registration events)
- Book and Puzzle Collection
- Companion Therapy Dogs
- Flu Clinic
- Honors Robert Piacenza  
Excellence in Teaching Awards
- Makerspace Showcase
- Plan Your Semester Workshop
- RAHI Summer Classes
- SSC Open Houses
- Study Skills Workshops

### Floor Traffic

**39,719**

total visits

### SSC Study Rooms

**1,391**

reservations

### Testing Services

**2,762    1,773**

in-person exams    remote exams

**4,056**

Honorlock exam sessions

### Rasmuson Library

- Library Research  
Consultations rising from  
90 to 183
- Library gate swings  
increased from  
110,842 to 126,932
- 1,910 students attended  
librarian instruction  
sessions
- 25,000 physical items  
circulated

### SSC Front Desk

**6,733**

phone calls

### Hosted Student Clubs

English Graduate Organization  
(EGO) UAF Film Club  
Warhammer 40K Club  
Zinemaker's Artisanal Guild

### Tutoring Numbers

**1,702**

Math

**902**

Writing &  
Communication

**115**

Graduate  
Writing

# Of Note:

## Career Services

- Career Services visits nearly quadrupled, increasing from 57 visits to 264 visits over the last year.
- Expanded staffing increased capacity to provide career exploration, employment, and workforce development support to students.
- This growth is driven by the addition of new staff positions, including a Student Employment Coordinator and Workforce Development Tutor.

## Advising: First-Year, Athletics, Interdisciplinary

- Advising visits more than doubled, increasing from 4,776 visits to 7,099 visits over the last year.
- The substantial increase reflects growing student demand for advising support and expanded engagement with advising services.

## Research Consultations

- Research consultations more than doubled, increasing from 90 visits to 183 visits over the past year.
- Research consultations grew from 29 visits AY23/24 to 183 visits AY25/26, exceeding six times the prior year's usage.
- This growth is attributed to the increased visibility and co-location with other student support services and the Writing Center, which helped improve student access and engagement.

## Library Gate Count

- Library gate entries increased by 66%, from 76,273 in AY23/24 to 126,932 in AY25/26.
- This growth reflects the Rasmuson Library's continued role as a central hub for studying, collaboration, academic support, and student engagement.

## Testing Services

- Testing Services administered 4,535 proctored exams, a 48% increase within the last year.
- Faculty utilization of Testing Services increased by 34%, growing from 70 to 94 faculty members over the last year.
- Testing Services supported an additional 4,056 Honorlock exam sessions, providing remote proctoring options that increased flexibility and access for students.
- This growth demonstrates increasing demand for accessible, reliable, and student-centered testing support through accommodated testing, make-up exams, and distance proctoring coordination.

## Writing Center

- Rising graduate student costs and a reduction in teaching assistantship hours dedicated to tutoring resulted in a more than 30% reduction in hours and a decrease in staffing.
- Despite staffing and hour reductions, the center nearly maintained its AY 24-25 tutoring volume. Because demand outpaced capacity, we are launching a tutoring mentorship program. By blending undergraduate tutors with retained graduate staff, this initiative will increase student access and build a scalable, sustainable service model.



## Academic Coaching

- Academic Coaching appointments increased by 66%, from 264 to 458 appointments over the last year.
- This growth reflects increasing student demand for individualized support, accountability, and academic skill development.
- Strong coach-student relationships continue to drive engagement and repeat utilization, supporting student retention, persistence, and success.
- Expanded outreach, campus partnerships, case management efforts, and programs such as Focus Forward contributed to increased visibility and participation.

## Communication Center

- Budget constraints within CLA led to significant reductions in Communication Center staffing and services.
- The Communication Center has continued to serve students despite these challenges.
- Writing Center staff were cross-trained to help fill the gap in coverage, demonstrating the flexibility and commitment of our team.

## Math Lab

- Math tutoring hours were reduced by 15% through a strategic, data-driven process to meet budget needs.
- Heat map analysis of student usage patterns was used to identify lower-demand time slots where reductions could be made with minimal impact.
- Student usage remained consistent throughout the year, confirming that access was preserved where it matters most.



# Why do you visit the Student Success Center?

Atmosphere Leg Day group study areas w/ lights

study 4 finals "super yayyyyyy!" study Space I believe in YOU! Snacks Lock in Friends Helping friends printer Quiet! Coffee & tea comfy chairs & table height are perfect. window seating is bonus! windows Santa study tea? people to do work the desks Snaks to cry in public comfy chair at tables the peeps! advising HOT CHOCOLATE anag Warhammer finals..? Puzzles SNAKS! sunlight! work Megom green tea specifically Kirkland brand good vibes wonderful for drawing... windows daylight productive work place to try and lock in got a great free book THESE academic coaching Natalie

