



Blackboard

Article Number	Title	Published Date	Article Type	Article Category	Article Sub Category	Release	Service Pack(s)	Target Release	Patch Available
000075076	Cannot Hide Feedback after Students Complete Auto-Graded Test	Fri Jan 29 22:17:10 GMT 2021	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000074970	Test Availability Exceptions Stop Working when Disabling Adaptive Release Course Tool for a Test with Due Date	Fri Jan 29 21:59:55 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.8.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075179	Annotations do not Display to Students when Grading the Students Individually in Group Assignment	Fri Jan 29 21:51:08 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.4.0, Learn 9.1, 3900.8.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075185	Facilitators Cannot Edit My Courses Module Settings	Fri Jan 29 21:15:58 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.4.0, Learn 9.1, 3900.8.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000055685	Grade Center does not Automatically Update if Attendance Schema Percentages are Changed	Fri Jan 29 17:16:05 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000075191	Duplicate Announcement Listed When Viewing Individual Announcement	Fri Jan 29 17:06:44 GMT 2021	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075193	360 View for Internal Folder Displays Folder Size	Fri Jan 29 16:57:13 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075156	Bulk Delete does not Delete all Grade Center Columns	Fri Jan 29 13:56:48 GMT 2021	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Learn 9.1, 3900.8.0 Release SaaS - Fixed (v3900.8.0)	No
000075195	Copy/Paste Directly from Web Page does not Work on VTBE	Fri Jan 29 13:48:39 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075200	Error Occurs during SIS Course Creation Using a Template Course	Fri Jan 29 13:39:14 GMT 2021	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075085	Error Occurs when Sending New Message to Withdrawn Students in Ultra Course	Fri Jan 29 13:30:13 GMT 2021	Known Issue	Learn	Application Components, Application Components	SaaS	Ultra	Future Reference	No
000059441	An Error Occurs when Uploading an Assignment File with Foreign Language Characters	Fri Jan 29 13:16:54 GMT 2021	Known Issue	Learn	Application Components, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.18.0)	No

000075177	Anonymous Grading Usernames Revealed in Digest Email	Mon Jan 25 16:06:04 GMT 2021	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000075178	Gradecenter Headers are too Tall and Cut Off Original Experience Courses with 2012 Theme	Mon Jan 25 15:59:19 GMT 2021	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.4.0, Learn 9.1, 3900.8.0, Learn 9.1, 3900.6.0, SaaS	Learn 9.1, 3900.4.0 Release <p>SaaS - Fixed (v3900.4.0)	No
000055720	SCORM Packages that Load External Resources may be Incompatible with Blackboard Learn SaaS	Mon Jan 25 15:36:09 GMT 2021	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.16.0)	No
000075199	Mobile B2 Mobile Session Timeout Configuration not Honored for Force to Web Authentication	Mon Jan 25 15:32:40 GMT 2021	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Fixed	No
000075183	Missing 'Edit Course Image' Label in Language Pack Editor in Ultra	Thu Jan 21 15:10:46 GMT 2021	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000075190	Cannot Add Content to Ultra Course after Attempting to Add Content and Canceling the Action	Thu Jan 21 14:54:12 GMT 2021	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000075046	Organization File Management is not Available to User	Thu Jan 21 14:43:56 GMT 2021	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075155	Enterprise Survey Response Period Email Messages Missing "Insert Variable" Option	Thu Jan 21 13:56:39 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075070	Images in Test Pools Change Attribute when Importing or Copying Content Created in Original Course view	Wed Jan 20 02:45:26 GMT 2021	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000055162	Discrepancies on the size of folders in the "/internal" Top Level Directory	Wed Jan 20 02:25:18 GMT 2021	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1, 3900.6.0, SaaS	Functioning as Designed	No
000075027	Edit User Properties Privilege Controls Student ID View in Grade Center in Ultra Course	Thu Jan 14 20:23:00 GMT 2021	Known Issue	Learn	Learn Administration	SaaS	Ultra	Future Reference	No
000075154	Do Not Allow Students to Start the Test if the Due Date has Passed Option Affects Instructors	Thu Jan 14 20:14:56 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075097	Embedded LTI Links do not Work with LTI 1.3 in Ultra Editor	Thu Jan 14 19:50:43 GMT 2021	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3900.4.0)	No
000075073	Enrolling Students in a Course after an Announcement is Posted Makes the User's Count of the Announcements Increase in the Number of the Enrolled Users	Thu Jan 14 19:39:53 GMT 2021	Known Issue	Learn	Application Components ,Application Components	SaaS	Ultra	Future Reference	No
000075111	Errors Occur when Loading Files from Alternative Domains on SaaS	Wed Jan 13 13:41:34 GMT 2021	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3900.4.0)	No
000075124	Downloading Large Amounts of Logs as Content Collection Packages Fails due to Heap Exhaustion	Wed Jan 13 13:40:21 GMT 2021	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075125	Cannot Use "Download the Linked File as" Functionality in Safari	Wed Jan 13 13:31:07 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
					Application		Learn 9.1, 3900.0.0, Learn 9.1,		

000075150	Missing Browse Buttons in Insert/Edit Link	Wed Jan 13 13:22:14 GMT 2021	Known Issue	Learn	Components ,Application Components	9.1;SaaS	3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.8.0, Learn 9.1, 3900.6.0, SaaS	Functioning as Designed	No
000075152	A Blank Page is Displayed or an Error Occurs when Sorting by Source Name on Find Questions Page	Wed Jan 13 13:13:36 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075160	A Hidden Column for an Assignment with Due Date will Hide Event from the Calendar	Wed Jan 13 13:04:35 GMT 2021	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075162	Time for Test Availability Exceptions Cannot be Saved when Using the Arabic Language Pack in a Course	Wed Jan 13 12:54:13 GMT 2021	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.6.0, SaaS	Future Reference	No
000075164	Conditional Availability Removes Time Limit Info on Tests	Wed Jan 13 12:47:07 GMT 2021	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000075165	Order by the Status of Announcements is not Working	Wed Jan 13 12:41:44 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075146	Adding One Unmatched Answer in Matching Questions Adds Two	Mon Jan 11 11:22:12 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Will Not Fix	No
000075147	Subsequent Recalculation does not Retain the Defined Number of Decimal Places in Calculated Formula Questions	Mon Jan 11 11:14:28 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075148	Embedding Flickr Content in Wiki does not Filter by License Type	Mon Jan 11 11:05:22 GMT 2021	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Will Not Fix	No
000075051	Rubric Grading View in Ultra Courses Displays Overlapping Criteria and Value when Using Chrome 87	Mon Jan 11 10:58:48 GMT 2021	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	Ultra	SaaS - Fixed (v3900.5.0)	No
000061159	OAuth Signature Validation Failed Message Appears when Clicking the Application Authorization Tool	Fri Jan 08 15:58:44 GMT 2021	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061149	LDAP Login Performs Unnecessary Search Request after Binding as the User, which Causes Login Failures if the LDAP Server does not Allow Users to Perform Searches	Fri Jan 08 10:57:41 GMT 2021	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Learn 9.1, 3900.4.0 Release SaaS - Fixed (v3900.3.0)	No
000060643	System Admin Screen is Blank and Needs to be Refreshed	Thu Jan 07 11:44:13 GMT 2021	Known Issue	Learn	Learn Administration	SaaS	Ultra	SaaS - Fixed (3900.3.0)	No
000060633	Course Groups Missing in Ultra Courses	Thu Jan 07 11:30:31 GMT 2021	Known Issue	Learn	Learn Administration ,Application Components	SaaS	Ultra	SaaS - Fixed (v3900.4.0)	No
000060019	LTI 1.1 Web Links Permit Unauthorized Student Access to Unavailable Content	Thu Jan 07 11:19:01 GMT 2021	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Learn 9.1, 3900.4.0 Release <p>SaaS - Fixed (v3900.3.0)	No
		Wed Jan 06					Learn 9.1, 3900.0.0, Learn 9.1,	Learn 9.1,	

000075127	YouTube Links do not Convert to Embedded Players in the VTBE	13:37:05 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	3900.2.0, Learn 9.1, 3900.4.0, SaaS	3900.4.0 Release SaaS - Fixed (v3900.4.0)	No
000060646	Post Now Button on Announcements does not Indicate any Processing after it is Clicked	Mon Jan 04 21:54:53 GMT 2021	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Ultra, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0	Learn 9.1, 3900.4.0 Release <p>SaaS - Fixed (v3900.4.0)	No
000060021	Inconsistent Translation of "True/False" as "o/x" and "/" in Korean Language Pack	Mon Jan 04 21:49:11 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Learn 9.1, 3900.4.0 Release <p>SaaS - Fixed (v3900.3.0)	No
000059465	HTML <link> tags and the HREF and SRC Attributes with Scripts are Sanitized in the VTBE	Mon Jan 04 21:45:54 GMT 2021	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, SaaS	Learn 9.1, 3900.4.0 Release SaaS - Fixed (v3900.4.0)	No
000074927	Files with Special Characters in the Name are not Converted and Uploaded to Blackboard Annotate	Mon Jan 04 20:27:10 GMT 2021	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000075132	Course Quota Notifications do not Work Properly when Courses are Nearing Storage Quotas	Thu Dec 31 16:11:45 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075058	An Error Occurs when Adding User to Multiples Groups in the same Group Set Using REST API	Thu Dec 31 16:05:07 GMT 2020	Known Issue	Learn	Learn Administration, Learn Administration	SaaS	SaaS	Future Reference	No
000075109	An Error Occurs when Editing Ultra Gradebook Settings if Course Role does not have "Delete Materials" Permissions	Thu Dec 31 15:57:26 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000075108	Blackboard Annotate User Interface Disappears after Changing the Tool from Drawing to Text and Back to Drawing	Thu Dec 31 15:32:40 GMT 2020	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075083	Instructors can Modify PDF Form Entry Fields in Blackboard Annotate	Thu Dec 31 13:49:53 GMT 2020	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Learn 9.1, 3900.0.0 Release SaaS - Fixed (v3900.0.0)	No
000058041	Custom Font not applied to Numbers in the VTBE	Thu Dec 31 13:36:33 GMT 2020	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000074929	Errors Occur if a User's Content Management Home Page Folder is Deleted	Thu Dec 31 13:31:15 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Will Not Fix	No
000059992	Blackboard Annotate Comment Pop-up Displays Offscreen and is Unusable in Ultra Courses	Wed Dec 23 14:23:15 GMT 2020	Known Issue	Learn	Application Components, Learn Administration	SaaS	SaaS	Future Reference	No
000075074	Kaltura Pop-up not Focused Automatically in the New VTBE	Wed Dec 23 13:29:27 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000074928	Long File Names of Email Attachments with CJK Characters Corrupted	Wed Dec 23 13:28:26 GMT	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0,	Future Reference	No

		2020					SaaS		
000075069	Announcement and Notification Email does not Direct User to the Domain from which it Originated	Wed Dec 23 13:24:59 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000055202	Password Reset Email Always Directs to Default Brand and Domain	Wed Dec 23 13:20:51 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.15.0)	No
000074924	Images Cropped with certain Wrapping Options in Microsoft Word are Invisible in Blackboard Annotate	Tue Dec 22 19:06:54 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000074916	Plain Text Files Lose Spacing and Formatting in Blackboard Annotate	Tue Dec 22 18:58:04 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Learn 9.1, 3900.4.0 Release <p>SaaS - Fixed (v3900.3.0)	No
000060985	Error Occurs when Associating Course to Hierarchy Node	Tue Dec 22 16:41:51 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059267	Discussion Posts Saved as Draft Appear to Author as Submitted Posts	Tue Dec 22 16:30:33 GMT 2020	Known Issue	Learn	Application Components .Application Components .Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055180	Display/Scrolling Issues with PDFs Embedded in Items via iFrames in Blackboard Instructor App and Blackboard App	Wed Dec 16 20:32:28 GMT 2020	Known Issue	Learn	Learn Administration .Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055708	Mobile B2 does not Log Test and Assignment Submissions from Blackboard App in Activity Accumulator	Wed Dec 16 20:23:52 GMT 2020	Known Issue	Learn	Application Components .Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.6.0)	No
000054917	Students can Begin Assignment Attempt from Assignment Details Page in Blackboard app after Availability End Time	Wed Dec 16 20:14:14 GMT 2020	Known Issue	Learn	Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (3800.6.0)	No
000055089	Test Answers Selected after Availability End Time in Blackboard App are not Saved in Autosubmit Attempts in Original Courses	Wed Dec 16 20:06:52 GMT 2020	Known Issue	Learn	Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.2.0)	No
000075043	Application Startup Hangs after "Starting Executor Service" after Extreme Events	Tue Dec 15 18:33:54 GMT 2020	Known Issue	Learn	System Infrastructure .System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.17.0)	No
000075091	Japanese Characters in Plain Text Files are Garbled in Blackboard Annotate	Tue Dec 15 18:25:39 GMT 2020	Known Issue	Learn	Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
					Learn Administration			Learn 9.1 Q4	

000058693	Apps do not Log 'Username Not Found' in Authentication Logs	Fri Dec 11 12:56:53 GMT 2020	Known Issue	Learn	Learn Administration Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	2019 Release <p>SaaS - Fixed (v3800.0.0)	No
000066267	Assessment Timer Indicator in Blackboard App does not Inform Students that Timer Continues to Run if User Leaves the Assessment	Fri Dec 11 12:42:59 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055452	Course Deletion Incomplete if Auto-Archive Fails	Fri Dec 11 11:37:42 GMT 2020	Known Issue	Learn	Learn Administration System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Functioning As Designed	No
000075030	Calculated Formula Questions Marked Wrong with Correct Answers	Fri Dec 11 11:35:20 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075042	File does not Load in Blackboard Annotate after being Annotated by the Instructor	Thu Dec 10 14:36:28 GMT 2020	Known Issue	Learn	Application Components Application Components Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.4.0 Release <p>SaaS - Fixed (v3900.4.0)	No
000075018	Refresh Problem with Blackboard Annotate when Using Drawing Tool	Thu Dec 10 14:24:50 GMT 2020	Known Issue	Learn	Application Components Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075095	Students Cannot Post Entries to Blogs	Thu Dec 10 13:52:19 GMT 2020	Known Issue	Learn	Application Components Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000061177	Group Members in Ultra Courses Can Edit Their Discussion Board Posts After the Participation Date has Passed	Thu Dec 10 13:44:39 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Functioning as Designed	No
000075089	Cannot Attach a File Using "Browse Local Files" Button if Using Safari 13 or 14	Thu Dec 10 13:30:13 GMT 2020	Known Issue	Learn	Application Components Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000070324	Last Access Column not Updating for all Students	Wed Dec 09 19:12:00 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.2.0 <p>SaaS - Fixed (v3900.2.0)	Yes
000075059	Assignment Files Uploaded through New Box View that have not been Viewed in Blackboard Annotate or Previously Annotated will not Load in Blackboard Annotate	Wed Dec 09 19:10:56 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1, 3900.0.0 Release SaaS - Fixed (v3900.0.0)	Yes
000074963	My Grades Menu is Broken in Portrait Mode when Accessed by Mobile Browsers using Brazilian Portuguese Language Pack	Tue Dec 08 11:34:05 GMT 2020	Known Issue	Learn	Application Components System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059983	Permanent Auto Archive does not Restore User Data	Tue Dec 08 11:32:25 GMT 2020	Known Issue	Learn	Learn Administration Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.2.0 Release <p>SaaS - Fixed (v.3900.2.0)	No

000074943	Default Font Size not Represented Consistently in New Editor	Tue Dec 08 11:22:48 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000075024	Numeric Question With Negative Values in the Answer Field are Causing Confusion when the Course is using the Arabic Language Pack	Tue Dec 08 11:18:39 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059639	Test banks Imported into Ultra Replace Special Characters with XML Escape Entities	Thu Dec 03 17:16:41 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3900.1.0)	No
000061134	Built in Exit Function does not Close the Slider when Closing SCORM in Ultra	Wed Dec 02 13:41:38 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.21.0)	No
000060315	Test Options Disappear when Window is Shortened	Wed Dec 02 13:34:57 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075057	Word Table Rows are Merged in Blackboard Annotate	Wed Dec 02 13:19:10 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075050	Text Added via New Content Editor as Code does not Add Carry Return at End of Line	Wed Dec 02 13:12:50 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075047	Network Error Occurs when Downloading Embedded .wma Files	Wed Dec 02 13:06:11 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000075053	TinyMCE 5.x Removes Consecutive Line Breaks from Copied Text	Wed Dec 02 12:50:38 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000059987	Cannot Change the Alignment of Announcement Email Text	Wed Dec 02 12:42:59 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000074958	New VTBE "+" Attempts to Display Incompatible Media File Formats like PSD, TIFF and WMA Inline	Wed Nov 25 13:19:16 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074946	New VTBE does not Load for Response Feedback for "Grade Questions" Tool	Wed Nov 25 13:13:44 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, SaaS	Future Reference	No
000057848	Blank White Page Displays for Enterprise Survey	Tue Nov 24 01:12:26 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016	Learn 9.1, 3900.0.0 <p>SaaS - Fixed	No

							(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	(v3800.11.0)	
000075019	Externally Authenticated Sessions Remain in Mobile Browser View of Learn in Apps on iOS after Blackboard app v5.9 and Blackboard Instructor app v3.9 Updates	Mon Nov 23 16:31:24 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		No
000059695	Quick Learner Feedback Discussion Forum Attachments Result in 404 Error	Mon Nov 23 16:30:00 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.2.0 Release <p>SaaS - Fixed (v3900.0.0)	No
000060013	Insufficient Contrast for Text Causes Accessibility Issues in the Learn 2016 Theme	Mon Nov 23 13:32:17 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.2.0 Release <p>SaaS - Fixed (v3900.2.0)	No
000075029	Logout Icon Display on Top of Global Navigation Menu Icon in the Arabic Language Pack	Mon Nov 23 13:18:42 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000075021	SVG Banner Image does not Display on Course Entry Page	Mon Nov 23 13:09:38 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000061147	Ally Linked Resource List Contains Student File Attachments from Virtual Hard Drive	Mon Nov 23 02:13:04 GMT 2020	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.2.0 Release <p>SaaS - Fixed (v3900.2.0)	No
000059437	The 'View All Groups' Privilege is Required for Custom Roles to Access Ultra Gradebook	Mon Nov 23 01:59:44 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3900.1.0)	No
000074955	Files Inserted through the Editor have Excessive Spacing	Mon Nov 23 01:49:22 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, SaaS	Future Reference	No
000074950	Insight Report (Beta) does not Generate CSV Download	Sun Nov 22 15:50:23 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, SaaS	Learn 9.1, 3900.2.0 Release <p>SaaS - Fixed (v3900.0.0)	No
000074953	New VTBE Editor Appearance while Editing is Different to Appearance once Submitted	Sun Nov 22 13:52:51 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074961	Filtering the My Tasks Module by Course does not Work	Sun Nov 22 13:16:51 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
		Sun Nov 22					Learn 9.1, 3900.0.0, Learn 9.1		

000074926	SCORM Attempts not Deleted when User Enrollment is Deleted	12:58:48 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074918	Over Grade Score Displays Less than Marked in Rubric	Sun Nov 22 12:49:57 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	Ultra	Future Reference	No
000074959	Some Math symbols are not Rendering Correctly with the new Content Editor	Wed Nov 18 13:23:37 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074947	Accessing Student Activity Closes Course Navigation	Wed Nov 18 13:14:01 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000074967	The New Blackboard Editor is Missing the Wiki Button	Wed Nov 18 13:00:40 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Learn 9.1, 3900.2.0 <p>SaaS - Fixed (v3900.2.0)	No
000074914	Google Assignments LTI Integration does not Mark Assignments as Submitted	Wed Nov 18 12:53:28 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Learn 9.1 3900.4.0 Release <p>SaaS - Fixed (v3900.4.0)	No
000074912	Blackboard Course Updates Display Issue on Mobile Browser	Wed Nov 18 12:43:29 GMT 2020	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Will Not Fix	No
000074957	Cannot View the Adaptive Release of Course Content Through the REST API	Wed Nov 18 11:42:54 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000074948	Content Editor Preview Mode does not Display Line Breaks or Paragraphs Correctly	Wed Nov 18 11:32:15 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000058991	LTI Deep Link Response Does not Work With the New Stricter SameSite Cookie Support in Browsers	Mon Nov 16 16:17:16 GMT 2020	Known Issue	Learn		9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed v3800.19.0	No
000074917	After Move Users Between Groups in a Course, user Appears as Not Participating on Assessments	Mon Nov 16 16:08:42 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000055726	Intermittent crsmain_pk1 NULL Constraint Violation on SIS Course Membership Processing	Mon Nov 16 15:57:26 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.19.0)	No
000059397	SAML Authentication failure with "Signature is not Trusted or Invalid" on one Appserver after Upgrade to Learn SaaS post 3800.6.0	Mon Nov 16 14:58:11 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3900.2.0)	No
000074972	Annotated Copies cannot be Downloaded if one Comment Contains only Spaces	Mon Nov 16 14:43:07 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074942	LATEX and Math Editor Equation in Test not Visible on Bb Mobile App	Mon Nov 16 14:23:09 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074945	Edit Test Options Returns HTML Code in the Navigation Bar when Using the Arabic Language Pack in Course	Mon Nov 16 14:11:24 GMT	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1,	Future Reference	No

		2020			Components		3900.2.0, SaaS		
000074960	Editing a Portfolio Twice Breaks the Content Editor	Mon Nov 16 13:34:05 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074956	Child Courses Missing when Restoring a Merged Course	Mon Nov 16 13:20:51 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, SaaS	Future Reference	No
000074968	WEBLinks are not Working after Upgrade	Mon Nov 16 13:09:53 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, SaaS	Learn 9.1, 3900.2.0 <p>SaaS - Fixed (v3900.2.0)	No
000074969	Link in Top Frame Tab does not Work	Mon Nov 16 12:56:32 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.20.0)	No
000074966	Editor in Full Screen Mode does not Function	Mon Nov 16 12:43:59 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000074941	New VTBE does not Appear if Australian English, or an Outmoded Custom Language Pack is Used	Thu Nov 12 13:21:44 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, SaaS	Future Reference	No
000060668	Performance Issues Caused by Accumulation of Invisible Journals in Ultra Courses	Thu Nov 05 19:20:29 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure ,System Infrastructure	SaaS	Ultra	SaaS - Fixed 3900.0.0	No
000059477	Test Time Limit Removed if Respondus Enabled in Ultra Course View	Wed Nov 04 19:52:59 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	Ultra	SaaS - Fixed (v3900.0.0)	No
000060015	JAWS does not Allow Input to Text Entry Fields	Tue Nov 03 19:23:33 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000056751	Custom B2s Cannot be Rebuilt Pointing to '3800.0.0' Bb Java APIs	Fri Oct 30 19:40:32 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p> SaaS - Fixed (v3800.0.0)	Yes
000056481	Blackboard App Users Unable to Load Activity Stream	Fri Oct 30 13:08:42 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000059978	Browse Content Collection button missing from Restore from Automatic Archives	Fri Oct 30 12:41:05 GMT 2020	Known Issue	Learn		SaaS	Learn	3900.0.0	No
000060280	Blackboard Annotate does not Render Several File Types	Fri Oct 30 12:27:01 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3900.0.0)	No
000059640	Slow REST API Calls	Fri Oct 30 12:11:56 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055464	Discussion Post File Attachments are Inaccessible	Fri Oct 30 12:01:56 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.9.0)	No

000059408	Original Timed Tests with Auto-Submit Off and One at a Time Presentation Not Blocked in Blackboard App	Thu Oct 29 22:14:32 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000055438	Discussion Posts Viewed in Blackboard App Not Marked as Read in Web Learn	Thu Oct 29 22:03:54 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		No
000059273	Students with Disabled Enrollments Can Access Course Content via Push Notifications in the Blackboard App on iOS	Thu Oct 29 21:53:14 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		No
000060639	LTI Web Link "Enable Evaluation" Settings are Not Copied After Doing a Course Copy	Thu Oct 29 21:45:01 GMT 2020	Known Issue			SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055191	Instructor Listing within Course Overview is Slow to Update in Apps	Thu Oct 29 21:37:47 GMT 2020	Known Issue	Learn	Learn Administration Learn Administration	9.1;SaaS	9.1, SaaS		
000060669	Firefox is Truncating the assignment text in the Safe Assign Report when extracting to PDF or printing	Thu Oct 29 20:55:22 GMT 2020	Known Issue			9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	3900.1.0	No
000060006	Journals showed First Entry to All Students, only one Blog or Journal Entry could be Created, and Index Picker was Non-Functioning in first non-production release of 3900.0.0	Thu Oct 29 20:15:28 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed 3900.0.0	No
000059038	LTI Tools Vanished	Thu Oct 29 19:36:55 GMT 2020	Known Issue	Learn		SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Will Not Fix	No
000060660	Access to Files is not Granted if Destination Course is Copied from Source Course with Linked Files Copied from an Ultimate Ancestor	Thu Oct 29 19:29:27 GMT 2020	Known Issue			9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058996	Adding a Question to the end of an Ultra Test using Reusing Questions Places it Above the Last Question	Thu Oct 29 19:12:18 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000059603	503 Errors When Attempting To Login	Thu Oct 29 19:00:24 GMT 2020	Known Issue	Learn		9.1;SaaS	9.1, SaaS	3800.19.0	No
000059449	HTML in Questions of Original Experience Tests can Cause Errors when Converted or Imported to Ultra Experience Courses	Thu Oct 29 17:14:00 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000059448	Smart Art Designs and Charts from Microsoft Office Display All-White or Invisible Text or Shapes in in Blackboard Annotate	Thu Oct 29 17:07:02 GMT 2020	Known Issue	Learn	Application Components Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059264	Group Export History is Application Server Specific	Thu Oct 29 13:25:24 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061137	SCORM Submission Time Incorrectly Matches Grade Details Page Created Date in Instructor View	Thu Oct 29 12:21:46 GMT 2020	Known Issue	Learn	Application Components Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.20.0)	No
000056733	Audio Content Items with Transcript Attached Launch Transcript Instead of Audio in Apps	Wed Oct 28 22:13:20 GMT 2020	Known Issue	Learn	Learn Administration Learn Administration	9.1;SaaS	9.1, SaaS		
000056736	Students Able to Post to Discussion Threads after End of Availability in Blackboard App in Original Courses	Wed Oct 28 22:00:29 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000059470	Grade Center does not Load for Instructors with the Spanish Language Pack and Chilean Grade Schema	Wed Oct 28 21:58:57 GMT	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed	No

		2020						(v3800.13.0)	
000060640	REST API Issue: GET /learn/api/public/v1/users/{userId}/courses?expand=course does not Work	Wed Oct 28 21:21:55 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060286	Link in Top Frame Open in New Window	Wed Oct 28 21:13:32 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.20.0)	No
000059013	Google Drive Integration does not Work on Alternate URLs when more than one Hostname is Set on Hostname Configuration	Wed Oct 28 19:50:34 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3900.0.0)	No
000059623	Invalid Behavior of Due Date Settings on Test Options Page when Creating a Test	Wed Oct 28 19:42:25 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061160	Ultra Course Content Tools Appear under 'Used in this subject' in the Content Market Incorrectly	Wed Oct 28 19:11:37 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000059650	Bulk Delete Options in Ultra	Wed Oct 28 18:29:40 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	Will Not Fix	No
000059010	Sequence Release does not Work with Discussion Boards for Ultra courses	Wed Oct 28 18:18:56 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	3800.19.0	No
000060318	Cannot add Decimal Number as Max Score for a Discussion Forum in Course with Portuguese Language Pack Enabled	Wed Oct 28 14:08:33 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.20.0)	No
000061148	The 'Student Preview' Button is Controlled by the 'Edit Materials' Permission in Courses	Wed Oct 28 13:55:31 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.20.0)	No
000055602	"resource_link" Claim Missing from LTI 1.3 Deep Link Launches	Wed Oct 28 13:39:52 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.4.0)	No
000060018	Google Drive is not Available in Kloudless	Wed Oct 28 13:27:16 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.2.0 Release <p>SaaS - Fixed (v3900.1.0)	No
000060631	Blackboard Data does not Include all Created Announcements in a Course	Wed Oct 28 12:29:00 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000060658	Importing Users into Groups adds them Into Group Set	Wed Oct 28 12:21:38 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Will Not Fix	No
000060650	Japanese Character within .txt file SJIS is Garbled on Blackboard Annotate	Wed Oct 28 12:15:40 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000060674	Adding Multiple Images for a Multiple Choice Questions only Displays First Image after Editing	Wed Oct 28 12:06:04 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No

000060008	Semicolon Displays Under Course Glossary Entry Definitions	Wed Oct 28 11:56:59 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.2.0 <p>SaaS - Fixed (v3900.2.0)	No
000059643	REST API Copy to New Course does not Remove Default Course Menu Items from Destination even if they were Removed from the Source	Tue Oct 27 18:47:51 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.20.0)	No
000060649	Default Set Course And Organization Menu Position Values are Altered and/or Duplicated after Upgrade	Tue Oct 27 18:42:08 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3900.0.0)	No
000060016	Question Text in Original Courses is Repeated Every Few Questions in Blackboard app 5.8 on iOS	Mon Oct 26 12:56:05 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000055193	Blackboard App on iPad Does Not Support Full Screen for YouTube Videos Embedded in Ultra Document Content Items	Fri Oct 23 22:00:00 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS		
000055182	Back Button in Apps on Android Stops Music Playing in Separate App	Fri Oct 23 21:51:52 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000056773	Percent Grade of 100% Displays as Check Mark in Blackboard App on iOS	Fri Oct 23 21:33:27 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000055441	File Links Inserted in Discussions Prompting Users for Login Credentials	Fri Oct 23 20:54:40 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000055442	Apps Creating Duplicate "Mobile Login Attempt" Entries in Activity Accumulator with Force to Web Authentication	Fri Oct 23 20:05:17 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000055459	Graded Ultra Group Discussions Cause Course Page to Show Red Banner Error	Fri Oct 23 19:49:19 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS		
000059464	Ungraded Items do not Appear within Grades in Blackboard App	Fri Oct 23 19:32:38 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000060005	Question Analysis Report Incorrect in Ultra Courses	Fri Oct 23 18:35:04 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000059018	Download Gradebook Results in Empty Child Course id Column in Ultra Courses	Fri Oct 23 14:36:40 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055549	Missing keys from English(Australia) Ultra locale	Fri Oct 23 14:26:15 GMT 2020	Known Issue			9.1;SaaS	9.1, SaaS	3800.9.0	No
000059634	Students are Unable to open Content from LTI Links with Conditional Availability	Fri Oct 23 14:16:46 GMT 2020	Known Issue	Learn	Application Components ,Learn Administration	SaaS	Ultra	SaaS - Fixed SaaS - v3800.19.0 SaaS - v3800.17.0	
000060659	Deleting End Date for Self Enrollment in Group Set Closes the Self Enrollment for Students	Fri Oct 23 14:01:09 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059611	Blackboard Annotate does not Load JPEG Files in Courses	Fri Oct 23 13:30:37 GMT	Known Issue	Learn	Application Components ,Learn	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed	No

		2020			Administration			(v3900.0.0)		
000059683	File Permissions not Always Handled Correctly for Courses Converted from Moodle	Fri Oct 23 00:44:42 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No	
000061151	Conversion to Ultra of Courses With More Than Three Levels of Folders Results in Illegal Ultra Structures	Thu Oct 22 01:52:12 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Functioning as Designed	No	
000061132	When Selecting Recipients for Enterprise Survey Response Period, There's No Way to Identify or Exclude Child Sections of Merged Courses, Which Causes Students to Receive Two Copies of Each Survey	Thu Oct 22 01:37:51 GMT 2020	Known Issue	Web Community Manager (WCM)	Forms and Surveys	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000060022	Unable to View Assignment Feedback Files from Deleted Users	Thu Oct 22 01:34:19 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No	
000060298	Default Brand is Not Changing After Uploading a New Login Page	Thu Oct 22 01:12:19 GMT 2020	Known Issue	Learn		9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Will Not Fix	No	
000061131	Test Access Log Reads Saved Question 0	Thu Oct 22 00:23:17 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No	
000061179	Annotations in Korean or Japanese do not Display Correctly in External PDF Viewers	Thu Oct 22 00:17:05 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Fixed - SaaS 3900.0.0	No	
000059614	Journals can not be Copied Between Ultra and Classic View Courses	Thu Oct 22 00:13:55 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No	
000059615	VIMEO Videos Cannot be Uploaded into the Course Content Using VTBE	Wed Oct 21 23:47:18 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - v3800.19.0 SaaS - v3800.17.0 SaaS - v3800.15.0	No	
000059988	Math Formula Image Appearance Changed to Text when Submitting an Assessment in an Ultra Course	Wed Oct 21 23:30:58 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No	
000060672	Assignments with files fail to be submitted	Wed Oct 21 17:07:16 GMT 2020	Known Issue			SaaS	SaaS			
000060652	Cannot Attach Portfolio Template to an assignment	Wed Oct 21 16:56:40 GMT 2020	Known Issue				SaaS			
000059680	Ultra - Audio Feedback in Ultra Course Assignments Displays code Instead of date and time Information	Wed Oct 21 16:52:31 GMT 2020	Known Issue			SaaS	Ultra		No	
000060011	Difficulty Score In Item Analysis Always Shows Zero Percent For Questions Linked From A Pool	Wed Oct 21 16:50:12 GMT 2020	Known Issue	Learn		SaaS	SaaS	Future Reference	No	
000059681	"Oh No, Something Broke!" Error in Ultra Experience Courses when Accessing Group assessments	Wed Oct 21 16:49:27 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No	
000059674	Students Cannot Access Ultra Discussion Boards Created by Non-Enrolled Users	Wed Oct 21 16:48:44 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3900.2.0)	No	
000059654	Essay Answer Fields Disabled if Connectivity Lost During Timed Ultra Assessment	Wed Oct 21 16:48:20 GMT 2020	Known Issue	Learn	Application Components		Ultra	Future Reference	No	

000060009	Update Headings to use Titles instead of Headings for Presentation Files	Wed Oct 21 12:02:12 GMT 2020	Known Issue	Ally			Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Ally, Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059432	Test Copied From Original Course Displays Correct Answers in Ultra Even without Option Enabled	Mon Oct 19 17:13:44 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 SaaS - Fixed (v3800.21.0)	No
000060292	Microphone and Camera blocked in a Collaborate Ultra Session Using Guest Link in Learn Ultra Course Announcements	Mon Oct 19 15:38:31 GMT 2020	Known Issue	Learn ,Web Conferencing ,Ultra Experience	Application Components ,Integrations ,Known Issues & Error Messages	SaaS	Ultra		No
000059644	Unable to View Docx After Upgraded to Bb Annotate	Mon Oct 19 15:33:32 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Ultra, Learn 9.1 Q4 2019 (3800.0.0)	SaaS - v3800.19.0	No
000059034	3800.17 caused unwanted change to announcement emails	Mon Oct 19 15:28:56 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed SaaS - v3800.19.0 SaaS - v3800.17.0	No
000059641	Questions Imported from an Original Course Get Duplicated in Ultra Question Banks	Mon Oct 19 15:22:49 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	
000060026	Admin user Enrolled as a Student Receives Errors on SafeAssign Submissions	Mon Oct 19 15:13:34 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Will Not Fix	No
000060626	Error Entering Numbers on Numeric Fields Using Arabic Language Pack	Sat Oct 17 22:18:18 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	Ultra	Future Reference	No
000059632	Update Japanese Language Translation Phrase Available for Bb Annotate Translation	Sat Oct 17 21:51:08 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	SaaS	Future Reference	No
000059607	ULTRA - Counts for Responses and Replies in Discussion Board are Incorrect	Sat Oct 17 21:47:36 GMT 2020	Known Issue			SaaS	Ultra	3800.19.0	No
000059636	Failed SaaS upgrade can cause the My Courses module to become unavailable	Sat Oct 17 21:38:34 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3900.2.0)	No
000060654	Firefox Version 81 Render Issue on Course List	Sat Oct 17 21:22:57 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	Ultra	SaaS - Fixed	No
000055530	QTI MathML Equations are "Flattened" Out - Not Displayed with Appropriate Super/Sub Script	Sat Oct 17 21:20:18 GMT 2020	Known Issue	Learn		9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059016	Assessment Passwords do not work and Cause Errors with Proctoring Software such as Respondus	Sat Oct 17 21:17:43 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000061163	Disabled Enrollment in Merged Child Course not Updated in Master Course	Sat Oct 17 19:28:54 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
		Sat Oct 17 19:08:43 GMT	Known		Application Components				

000059031	Collaborate Sessions not Appearing in Subject Dropdown	2020	Issue	Learn	Learn Administration	SaaS	Ultra	Future Reference	No
000061139	Error Clicking on Files in a Forum Description if Accessed via a Calendar Link if the Forum is not using Standard View, that User has not created a Thread and the Forum has a Due Date	Sat Oct 17 19:00:25 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060653	Inserted Objects in Word Documents are not Displaying Correctly in Bb Annotate Inline View	Sat Oct 17 18:03:40 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Release	No
000060001	PDF Assignment File Written Using Microsoft Surface Pen Appears Blank to Student	Sat Oct 17 17:13:00 GMT 2020	Known Issue	Learn	Application Components	SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059982	Error When Creating a Question in Self and Peer Assessment with Arabic LP	Sat Oct 17 17:06:57 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000060641	Embedded Videos Disappear From Question Feedback When Grading By Questions	Sat Oct 17 16:57:22 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Will Not Fix	No
000060670	Wrong Color is Selected to Denote Class Average Icon in Discussion Analysis Chart	Sat Oct 17 16:37:13 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Ultra	Future Release	No
000060671	Item Analysis Discrimination and Difficulty are being Calculated Incorrectly	Fri Oct 16 14:47:42 GMT 2020	Known Issue			9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	
000061175	Only One Kaltura Video Can Be Used in Assignments Feedback To User	Thu Oct 15 18:07:33 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000060666	Multibyte Characters in Ultra Announcements are Unreadable in the Blackboard App on Android	Thu Oct 15 13:30:53 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	Mobile App - Q4 2020	No
000059404	Language Selector on the Default Home Page not Reachable with Tabbing	Thu Oct 15 12:13:11 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055511	Content copy retains the original dtcreated and dtmodified values which affects Analytics	Wed Oct 14 20:22:53 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	SaaS		
000055553	In Ultra View when editing/replacing an existing WebURL using VTBE, the file in Content Collection/Institution the original file the WebURL was pointing to is deleted	Wed Oct 14 14:40:13 GMT 2020	Known Issue			SaaS	SaaS	3800.0.0, 3700.16.0	
000055515	BB-ultra student register Pagination crashes	Wed Oct 14 14:39:00 GMT 2020	Known Issue			SaaS	Ultra	SaaS - v3800.13.0	
000056475	Residue From Deleted File Causes Archive Error	Wed Oct 14 14:38:00 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Fixed - Learn SaaS 3800.13.0	No
000060673	Incidences of REDIS Locking Related Issues	Wed Oct 14 14:37:24 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3900.0.0)	No
000061152	Clicking on the Rubric Icon while in General Feedback Comments does not Function	Wed Oct 14 14:32:28 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3900.0.0)	No
000060324	Insight Report Calculates Storage based on 1000 instead of 1024	Wed Oct 14 14:30:14 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.16.0)	No
					Application				

000055607	Tests Become Accessible to all Students if Both Adaptive Release Membership and Test Availability Exceptions are Used	Wed Oct 14 14:28:10 GMT 2020	Known Issue	Learn	Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000060651	Course Disk Usage Report is Inaccurate for Protected Files	Wed Oct 14 14:27:29 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	SaaS - Fixed 3800.11.0	No
000055195	Location of System Log Files Displays Zero KB	Wed Oct 14 14:27:04 GMT 2020	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055745	It is not Possible to Restrict File Types for Upload in SaaS	Wed Oct 14 14:25:44 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000060627	Font Substitution and Page Layout changes in Blackboard Annotate for Word Processing Files	Wed Oct 14 14:20:38 GMT 2020	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059473	Course Table of Content Lists that are Unavailable are Visible by Users with Student Role	Wed Oct 14 14:20:00 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	SaaS - v3800.19.0 Learn 9.1 Q4 2020 (3900.0.0)	No
000059005	Keyboard Accessible Reordering Contrast is Slightly Below WCAG Recommendations on 2016 Theme	Fri Oct 09 20:06:28 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Will Not Fix	No
000059446	Assessment Submission Exceptions in the bb-services logs do not Indicate the Submission in Question	Fri Oct 09 17:48:11 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.1.0)	Yes
000058714	Activity Accumulator Rows Sporadically Created with Future Dates	Fri Oct 09 17:41:43 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059021	Copying Discussion Boards in Ultra course Using the Option "Include only the forums, with no starter posts" Breaks the Discussion Board in the Destination Course	Thu Oct 08 14:56:51 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	Ultra	SaaS - Fixed (v3900.0.0)	No
000059381	Unable to Edit LTI Placement Options After Creation	Mon Oct 05 18:22:14 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS	Future Reference	No
000059647	Save Button is not Enabled if Instructors add Three or Fewer Multiple Choice Answers in the Ultra Experience	Mon Oct 05 18:11:32 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000059617	System Notifications are sent to all users regardless of the "Select Audience" option in Ultra	Mon Oct 05 18:10:41 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000059460	Unavailable content not visible in ULTRA courses for users with grader course role	Sun Oct 04 19:17:54 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed SaaS - v3800.19.0	No
000059389	Unexpected-behavior-when-updating-content-item-through-REST-API	Sun Oct 04 19:14:14 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	SaaS	SaaS	3800.19	No

000059624	Ultra Gradebook does not display more than 5000 rows	Sun Oct 04 00:42:40 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra		
000058998	Leaders Cannot Enroll Users in an Organization	Sun Oct 04 00:41:34 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release SaaS - Fixed (v3900.0.0)	No
000060638	In Ultra Course View, some user's profiles and activity in discussions appeared as though the users were unavailable.	Sun Oct 04 00:40:16 GMT 2020	Known Issue	Learn ,Ultra Experience	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Ultra, Learn 9.1 Q4 2019 (3800.0.0)	SaaS - v3800.19.0	No
000061145	Error Downloading Assignment File with Certain Japanese Character	Sun Oct 04 00:36:15 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	SaaS - v3800.19.0	No
000059467	Tests - Matching Questions Shows Answers Parallel	Sun Oct 04 00:35:04 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	SaaS - v3800.19.0	No
000055434	Users Receive a Daily Notifications Email Indicating Group Assignment Overdue when One Student Submits on Time	Sun Oct 04 00:31:08 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	SaaS - v3800.19.0 Learn 9.1 Q4 2020 (3900.0.0)	No
000059659	Discussion Forum Links Cannot be Deleted from Target Course after Course Copy in which Discussion Boards were Excluded	Sun Oct 04 00:27:47 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - v3800.19.0 Learn 9.1 Q4 2020 (3900.0.0)	
000059434	Ultra - Course Schedule not Appearing in the Correct Order	Sun Oct 04 00:25:16 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - v3800.19.0	
000061173	Students Cannot Open Assignment Feedback Files with Percent Symbols in File Name	Sun Oct 04 00:22:00 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - v3800.19.0 Learn 9.1 Q4 2020 (3900.0.0)	
000059435	In Ultra Courses, Institution Content Market Tools are Shoved Offscreen when Partner Content is Used in Course	Fri Oct 02 20:12:08 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS		No
000059017	Access to Content Areas Containing Image Content Items is Blocked by "Could not create URL for True Entry" on Course Copy	Fri Oct 02 18:26:49 GMT 2020	Known Issue			9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	SaaS - Fixed 3800.19.0	No
000055552	Course Content not Copied with Roles Other than System Admin when Using REST API	Tue Sep 29 10:54:40 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	SaaS		No
000058200	Self and Peer Assessment - Access Denied to View Single Result	Sun Sep 27 18:30:24 GMT 2020	Known Issue	Learn		SaaS	SaaS	SaaS - v3800.11.0	No
000058207	System Role Privilege Changes Not Propagating Across All Nodes	Sun Sep 27 18:12:11 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061165	My Courses Module Within a Course Loads a Course with no Top Navigation or Close Option	Sun Sep 27 18:01:42 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
		Sun Sep 27			Application		Learn 9.1 Q4 2019 (3800.0.0),		

000060297	Question Images do not Appear when Grading Individual Responses through the Grade Questions Feature	Thu Sep 03 19:35:15 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	2020 Release <p>SaaS - Fixed (v3800.16.0)	No
000060295	Annotate Problem Rendering ODS Spreadsheets	Mon Aug 24 18:49:16 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060316	Text Styled with Text Effects are not Correctly Aligned in BB Annotate	Sun Aug 16 16:09:07 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000060320	Gradable SCORMs stay "In Progress" and do not Complete when Grade "First Attempt" Option is used	Sun Aug 16 16:06:49 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059396	Respondus Lock Down Browser Access Denied when the Student Name/Last Name has Spanish Letters or Multi-byte Characters	Fri Aug 14 21:11:36 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed	No
000060306	Users with System Role are Unable to Upload Files to Courses	Fri Aug 14 20:57:07 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000061538	Error Running Organization Reports	Tue Aug 11 15:23:19 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.20.0)	No
000060289	When Using Small Screens, BB Annotate has Layout Problems and Missing Tools	Mon Aug 10 21:00:41 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000060282	Calculated Columns Do Not Appear in the Variable List in the Grade Center	Mon Aug 10 20:57:23 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.21.0)	No
000071591	Attempting to Delete an LTI Tool Placement Causes Database Error	Mon Aug 10 20:52:02 GMT 2020	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	<p>SaaS: fixed 3700.1.0</p><p>Learn 9.1 Q4 2019</pre>	Yes
000061154	Instructor Cannot Access Tests	Mon Aug 10 02:50:57 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.15.0)	No
000058222	REST API Content Creation with Contents POST where CourseId is Course Appears Successful but No Content Appears	Mon Aug 10 02:41:26 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.15.0)	No
000059456	Avatar Images Uploaded by System Administrator do not Display	Mon Aug 10 02:26:16 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.15.0)	No
		Sun Aug 09	Known		Application		Learn 9.1, 3900.0.0, Learn 9.1	Learn 9.1, 3900.2.0	

000060302	Jump To Function does not Work Correctly with Anonymous Grading Enabled	14:35:11 GMT 2020	Issue	Learn	Components	9.1;SaaS	Q4 2019 (3800.0.0), SaaS	<p>SaaS - Fixed (3900.2.0)	No
000056480	Grade Center Columns with Text Type Parse Input as Scientific Notation	Sun Aug 09 13:45:44 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.20.0)	No
000060317	Students Cannot view Feedback and Results for Ultra Assessments in Respondus LockDown Browser if Safeassign Used	Sat Aug 08 19:53:14 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000055461	External Users Cannot Open Portfolio Snapshots Shared with Them by Email	Mon Aug 03 18:12:34 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060309	Announcements only Display a few Lines of Text in Ultra Courses	Fri Jul 31 18:39:43 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.13.0)	No
000060319	Ultra Journals only Display 50 Entries to Instructor	Fri Jul 31 18:33:38 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000060296	Junk Characters in Bb Annotate for Several non-English Languages	Fri Jul 31 18:26:02 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release SaaS - Fixed (v3800.15.0)	No
000054933	New Mapping of Custom and Newer System-Provided Learn Roles to LTI Standard Roles	Fri Jul 31 13:26:17 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.14.0)	No
000056748	User Interface Latency when Navigating through Ultra Course Content	Fri Jul 31 13:22:05 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000063465	Availability of the Application Authorization Tool Reverts After Restart	Fri Jul 31 13:17:41 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000054962	Assignment Download Functionality can cause Quick and Unexpected Disk Usage on App Servers	Wed Jul 29 15:41:26 GMT 2020	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.17.0)	Yes
000061143	SIS Stopped Running After Upgrade	Wed Jul 29 15:40:41 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (3800.13.0)	Yes
000066289	Assessment Images and Other Attached Files cannot be Viewed while Inside a Test after 'Display Until' Time	Wed Jul 29 15:39:58 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.13.0)	Yes

000059443	SIS Integration Stops Processing Feed Files	Wed Jul 29 15:39:22 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.13.0)	Yes
000055645	Outcomes Goals and Assessments Missing Data and Evaluation Percentage Shows as Incomplete	Wed Jul 29 15:38:44 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.13.0)	Yes
000060321	Outcomes Goals and Assessments Missing Data in Report	Wed Jul 29 15:37:37 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.13.0)	Yes
000055732	Editing a Deep Link in an Original Course that was Created through LTI 1.3 Managed Placement Removes Custom Parameters Set by the Deep Link Response	Wed Jul 29 15:37:06 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.2.0)	Yes
000055156	SoapUI Web Services is Failing when Transferring Course Grades to PeopleSoft	Wed Jul 29 15:36:37 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.15.0)	Yes
000059433	The term "New Box View" Still Appears in the Assignment B2 Settings Page After Converting to BbAnnotate	Mon Jul 27 21:07:28 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	Yes
000060291	Full Grade Center Screen Reader Mode does not Load on iOS Browser	Mon Jul 27 20:56:02 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059256	Weighted/Total Calculated Value Discrepancy	Mon Jul 27 19:50:25 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000060307	Inconsistant Bb Annotate Bubble Box Comment Displays in Student View	Mon Jul 27 16:27:56 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059453	Course Media Content Created through Preview cannot be Viewed by Students	Mon Jul 27 15:57:30 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059478	The Insight Report (beta) Reports a Zero for AutoArchive and Logs Storage Amounts	Sat Jul 25 18:20:51 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055432	System Status Logging for Course Copy	Sat Jul 25 18:13:23 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	9.1, SaaS	Future Reference	No
000059410	Goals Alignments Properties Cause Error on Course Restore	Sat Jul 25 18:04:38 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3900.0.0)	No
000058245	Exiting SCORM Redirect user to listContentEditable.jsp URL.	Sat Jul 25 17:55:52 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	SaaS	SaaS	Future-Reference	No

000059246	SCORM Package With no Grading Can't Be Edited	Sat Jul 25 17:39:33 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000061164	Blobs in Deferred Delete Status not Cleaned up	Fri Jul 24 14:34:51 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Fixed - SaaS 3800.15	No
000058220	The Order of Questions in Ultra Question Analysis is not Clear	Fri Jul 24 14:27:39 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000059402	Embedded Google Document Not Showing in Box View	Tue Jul 21 13:56:39 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.0.0)	No
000055466	Cannot Access Ultra View Course as User with Course Administrator Role	Tue Jul 21 13:39:19 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	Functioning as Designed	No
000059411	LTI Content does not Autoload Content into Learning Module Frame in Original Course for the Student when Set to 'Open in the Same Window'	Tue Jul 21 13:25:31 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060327	Students are Unable to View Grade in Gradebook if the Exam is Moved Into a Course Folder set to Conditional Availability	Sun Jul 19 15:49:49 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000055430	User Statistics Report Showing '0' for Multiple Days	Sun Jul 19 15:07:37 GMT 2020	Known Issue			9.1;SaaS	9.1, SaaS	Future Reference	No
000059255	"BLANK-1" text Appears when Creating a Fill in the Blank Assessment Question on Spanish Language Pack	Sun Jul 19 15:00:57 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 20202 Release <p>SaaS - Fixed (v3800.15.0)	No
000060308	Bb Annotate not Displaying Drawings and Comments in Restored Courses	Sun Jul 19 14:57:07 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Functioning as Designed	No
000059422	"No Items Available" in Observer Dashboard for Ultra Base Navigation Sites	Sun Jul 19 14:32:47 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	Ultra	Future Reference	No
	Goal set This Value is Required and must be Provided to Continue Error when	Sun Jul 19 14:22:25 GMT	Known				Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0),		

000059472	Running Course Performance Report	2020	Issue			9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059380	Unable to Add Graded Thread to Group Discussion Board	Sun Jul 19 13:47:16 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059403	Collect Assignments Offline Option in Ultra Course Gives an Error for Group Tests and Assignments	Wed Jul 15 21:28:23 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - 3800.15	No
000059476	Copy and Pasted Content URLs are Accessible for Unauthenticated Users until URL Expires	Wed Jul 15 16:54:55 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000055613	Private Course Flips to "Available" after Content Course Copy from Available Course	Wed Jul 15 16:36:01 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.13.0)	No
000059245	All Answers Option in Original Course View Assessment Persists after Course Copy into an Ultra Course and Overrides the Unchecked Show Correct Answers Option	Wed Jul 15 16:13:57 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.12.0)	No
000059471	Ultra Organizations do not Return in Org Catalog Search	Wed Jul 15 14:52:26 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	Functioning as Designed	No
000055457	Grade Center does not Load in Safari	Wed Jul 15 14:41:43 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055612	Multiple Replies to Same Discussion Board Thread cannot be Submitted	Wed Jul 15 14:10:14 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059386	SCORM Modules in Courses do not Load After Migration from 9.1 (Original Experience) to SaaS	Wed Jul 15 14:04:27 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000056730	Error Occurs when Launching Test with IP Filters	Wed Jul 15 13:50:14 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.13.0)	No
000059253	Error Occurs when Self and Peer Assessment is Downloaded	Wed Jul 15 13:29:53 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.11.0)	No
000055623	Assignments are not Hidden in Ultra Grade Center when set to "Hide After" with Conditional Availability	Wed Jul 15 12:52:25 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Functioning as Designed	No
000055426	Course Menu Header is Illegible if Text Display is Converted to Buttons and Dark Background Used	Wed Jul 15 12:41:32 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Will Not Fix	No
000059236	View Grade Details Page Takes Several Minutes to Load or Times Out	Wed Jul 15 12:30:20 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000056756	Dragging an HTML Module with iFrame Causes Thousands of Requests	Wed Jul 15 12:16:56 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.10.0)	No

000059243	Portfolio File Link from Content System Results in Broken Link	Wed Jul 15 11:57:11 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058223	Overdue Notifications are Sent to Students who have already Attempted and Submitted Assignment	Wed Jul 15 11:39:34 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059438	Students Receive "Your Name isn't on the List" Error for Tests Using Conditional Availability and Respondus Lockdown Browser in Ultra	Wed Jul 15 11:30:01 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (3800.17.0)	No
000056489	Using Course Groups in a Group Assignment Leads to Group Conversations being Hidden from Instructor in Ultra	Wed Jul 15 11:09:16 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000058249	Images and Math Formulas in Test Questions Appear as Blanks in the "Download Results" CSV Data	Wed Jul 15 10:16:49 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059398	Quick Unenroll Button Generates Error	Tue Jul 14 18:29:14 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059415	Images Inserted Side-by-Side into VTBE do not Display Side-by-Side	Tue Jul 14 17:42:02 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055462	Responsive View in Mobile Device Closes the Course Menu when Scrolling	Tue Jul 14 15:18:05 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055200	Cannot Insert Recordings into Grade Feedback	Tue Jul 14 14:36:41 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.12.0)	No
000055722	Students can See Parent Course ID Is in Course Calendar instead Of Child Course ID	Tue Jul 14 14:23:15 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS Fixed (v3700.0.0)	No
000055734	Notification Emails (in Ultra Environment) are Sent in Administrator User Language instead of in the System Default Language Pack	Tue Jul 14 14:14:50 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Will Not Fix	No
000055721	LTI Tools do not Work with Learning Module Navigation	Tue Jul 14 14:06:56 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056742	Box View does not Render Decimal Places In Word Document Graphs	Tue Jul 14 13:36:03 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056741	Adding Image from the Content Collection to a Discussion Board Thread cannot be View by Other Users	Tue Jul 14 13:03:53 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
							Learn 9.1, 3900.0.0, Learn 9.1		

000055198	Group Assignments Cleared in the Grade Center do not Track the Instructor who Cleared them in the Grade History	Tue Jul 14 12:50:25 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056739	Students Unable to Navigate to Next Content from the LTI Link in Ultra Course when Conditional Availability is Set	Tue Jul 14 12:32:21 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Will Not Fix	No
000056755	Grade Center "Create Report" Tool Displays Incorrect "Last Access Date" for Enrolled Students who have not yet Accessed the Course	Tue Jul 14 12:09:14 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055627	Percentage Grade Rubrics do not Display Point Available Correctly	Sun Jul 12 00:39:03 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.4.0)	No
000059247	Course Instructor can View Student Emails Listed in Course Users but can not View Emails from REST API CALL	Sat Jul 11 22:11:10 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000059407	Ultra Courses do not Appear in Course Catalog	Sat Jul 11 20:45:40 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Functioning as Designed	No
000059475	Grading Page in an Ultra Course Reloads After a Grade is Entered in Each Rubric Category	Sat Jul 11 20:41:42 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000060281	Calculated Grades Appear as "NaN" when using Spanish Language Pack	Sat Jul 11 20:26:59 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3900.0.0)	No
000060326	BB Annotate Times Out Prematurely if Clock is Set Incorrectly	Sat Jul 11 19:50:08 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000059436	Course Announcement in Ultra Course does not Accept BbML	Sat Jul 11 19:26:57 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	Future Reference	No
000059424	Grade Journey Does not Clearly Log Errors when FTP or SFTP used	Sat Jul 11 18:06:28 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059387	Database "TELEM_GRADE_ROLLUP_AK1" Violations Cause Logspam	Sat Jul 11 17:58:56 GMT 2020	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	SaaS Fixed: 3800.1.0	No
000059419	Courses with Discussion Boards and Extremely Large Enrollments Cause Systemic Instability	Sat Jul 11 16:37:39 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000056759	Add Institution Tools from the Content Market does not Work Properly	Sat Jul 11 16:17:29 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.12.0)	No
000059412	Ultra Student Feedback Videos Cannot be Recorded Using Chrome	Sat Jul 11 15:57:31 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000061530	Error on MSG_ATTACHMENT when Viewing a Discussion Board Forum	Sat Jul 11 15:39:20 GMT	Known	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),	No fix	No

		2020	Issue		Learn Administration		Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		
000059427	HTML Description cannot be used with Common Cartridge LTI Assignments	Tue Jul 07 12:51:39 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055167	Due Date Notification does not Display in To Do Module for SCORM Package	Mon Jul 06 21:40:04 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055636	Reordering Items in a Gradebook does not Always Work Correctly	Mon Jul 06 21:34:09 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Future Reference	No
000055724	Avatar Images Uploaded by Administrator do not Display in Ultra	Mon Jul 06 21:02:39 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	SaaS - Fixed (v3800.12.0)	No
000055701	Instructors Receive an Error when Attempting to Preview a Document after the Course was Copied	Mon Jul 06 20:52:21 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055181	Student Submission Text Missing in Downloaded Zip File for Assessment	Wed Jul 01 17:27:46 GMT 2020	Known Issue	Learn		SaaS	Ultra	Will Not Fix	No
000055716	Course Memberships Public API Filtering By Role does not Support Custom Roles	Tue Jun 30 19:05:05 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.5.0)	No
000055739	Cannot Search Discussion Boards if Forums are Unavailable	Tue Jun 30 18:57:18 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055730	Breadcrumbs Missing Links When Opening LTI in Original Course View	Tue Jun 30 13:59:38 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055711	Completed Attempts are Marked as 'In Progress' in Download of Grade Center	Tue Jun 30 13:46:49 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Functioning as Designed	No
000055554	Original Courses in an Ultra Environment do not Display Text Grades in the Grade Center	Tue Jun 30 13:28:13 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.11.0)	No
000055698	Student Goal Performance Export is not Loading and a 504 Gateway Time out Error Occurs	Tue Jun 30 13:17:08 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.16.0)	No
000055728	Negative Values Display in Single User Activity Overview Report	Tue Jun 30 13:10:23 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055707	No Option to Select Rubric in Artifacts When the Assignment has Delegated Graders	Tue Jun 30 12:35:26 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055714	Student Submitted File Name is Changed When the Display Name is Changed In Ultra	Tue Jun 30 12:23:50 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Will Not Fix	No

000055164	Right Clicking on Content Area Item's Chevron in Original Course no Longer Allows User to Open in New Tab or New Window in Chrome	Tue Jun 30 12:12:53 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056461	Erratic Selection of Text in Annotate with Chrome 83	Sat Jun 27 18:25:19 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	SaaS - Fixed (v3800.15.0)	No
000060821	Error Importing SIS Settings with Shared Password	Sat Jun 27 18:11:03 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.2.0)	No
000059413	Removal of Feature to Include Integration Password When Exporting SIS Settings	Sat Jun 27 18:07:54 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, SaaS	Functioning As Designed	No
000059385	Links and Images Cannot be Added to Individual Reponse Feedback	Sat Jun 27 18:01:38 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059420	Unposted Grades Visible to Students if Anonymous Grading is used and Multiple Attempts are Allowed in Ultra Experience Courses	Sat Jun 27 17:56:07 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.12.0)	No
000056744	Grade Value Over One Billion (1000000000) Causes Error in Retention Center	Wed Jun 24 18:28:50 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055555	S3 Signed URLs do not Send Customized Xythos MIME Type in HTTP Header	Wed Jun 24 18:15:58 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000058206	Organization-Specific BBCMS Application Warning Messages Present when Copying Courses	Wed Jun 24 13:52:04 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.13.0)	No
000059275	"Change Child Course" Option does not Work on Disabled Enrollments	Wed Jun 24 13:47:28 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS;9.0	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055731	User Profiles Privacy Settings Default Option not True for Group and Roster Tools in Original Courses	Wed Jun 24 13:22:38 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055451	System Statistic Reports are not Included in the Outcome of Courses that are Using a Term	Wed Jun 24 12:58:52 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059388	In-LTI Links to Return to the Course go to a Generic "Success!" Page	Wed Jun 24 12:43:27 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059417	Copy Alignment Recursive Queued Operation Task Runs Every Time a Folder is Copied	Wed Jun 24 12:03:23 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059416	The Blackboard Help Link on the Ultra Login Page is Broken in non-English Locales	Wed Jun 24 11:55:03 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.13.0)	No
000055725	Past Due Notifications Received for On-Time Student Submissions	Tue Jun 23 15:03:02 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
		Tue Jun 23							

000055717	In Progress Test Attempts are not Displayed when Using Respondus Lockdown Browser in Ultra	14:17:36 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	Ultra	Future Reference	No
000055169	When Inserting a Video with Spaces in the Filename via the VTBE, the Video does not Play	Tue Jun 23 13:24:58 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055159	Instructor Cannot View Delegated Graders New Box Annotations	Tue Jun 23 13:15:42 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055166	Conditional Availability Content Requires Refresh to Unlock	Tue Jun 23 13:02:41 GMT 2020	Known Issue	Learn		SaaS	Ultra	SaaS - Fixed (3800.13.0)	No
000055158	Advanced Settings are not Saved if SCORM Activity is not Gradable	Tue Jun 23 12:37:42 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.11.0)	No
000055744	Textpad Module does not Stay in the Same Location once Edit Mode is Turned Off	Mon Jun 22 17:36:35 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055173	LTI Provider Tool is not Enabled for Existing Courses and Orgs	Mon Jun 22 17:24:26 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.6.0)	No
000055165	Data Tracking no Longer Displays all Read Events	Mon Jun 22 17:14:55 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055203	Base Navigation Menu Privacy and Terms Links Route to Incorrect Help Page when Using the en_GB Language Pack in Ultra Base Navigation Enabled Site	Mon Jun 22 17:05:19 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.11.0)	No
000055190	Grade Center Columns does not Sort when Custom Created Grading Schema is Used in Assignment	Mon Jun 22 16:55:19 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059271	Search Performance Issues with Grades Journey's Grade Approval and Transfer Tool	Mon Jun 22 16:47:10 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056738	Points Possible Column is Calculated/Truncated Incorrectly in Grade Center	Mon Jun 22 16:26:54 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055639	Certain SaaS Maintenance Jobs can Unintentionally set Building Blocks to Inactive	Mon Jun 22 16:06:32 GMT 2020	Known Issue	Learn	System Infrastructure ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000055187	Changing Table of Contents Background Color only Changes Student View	Mon Jun 22 15:58:21 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.10.0)	No
000055201	Course Builder Role in Ultra Cannot Edit, or Modify a Course	Mon Jun 22 15:48:12 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	Ultra	Future Reference	No
000056728	LTI Tools in Control Panel Course Tools Open in an iFrame, Causing Errors for LTIs that Rely on Tracking Cookies on Browser	Mon Jun 22 15:31:07 GMT 2020	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (3800.11.0)	No

000059261	Grade Center Category Column-Lists Truncate or Wrap Inconsistently on Overflow	Mon Jun 22 15:17:13 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059241	Authorization Error on SafeAssign "Old Design" When Switching Between "Old" and "New" Design	Mon Jun 22 15:10:54 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055196	SIS Stops Processing Records and Randomly Resumes after Restarting ActiveMQ or by Killing a Blocking Query	Mon Jun 22 15:03:34 GMT 2020	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000059282	bbconfig.smtpserver.max.recipients.per.message Ignored when Sending Email to a Course with over 100 Enrollments	Mon Jun 22 14:56:05 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059270	"Add Account" Link is still Visible if Cloud Storage is Off in Ultra Base Navigation Enabled Site	Mon Jun 22 14:50:33 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	Ultra	SaaS - Fixed (v3800.14.0)	No
000055524	Grade Center Column Headers are Duplicated after Color Customization in Custom Brand	Mon Jun 22 14:42:37 GMT 2020	Known Issue	Learn		SaaS	Ultra	SaaS - Fixed (v3800.6.0)	No
000055171	Course Reports do not Display all Data	Mon Jun 22 14:15:33 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055544	Web Links Appear in Activity Stream, Despite being Inside a Learning Module with a Conditional Release	Mon Jun 22 13:53:30 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.12.0)	No
000055533	Content Title is Missing on Mobile View when Brand Color is Selected	Mon Jun 22 13:31:04 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000056732	Attendance Tool Roster does not Display Users in Original Courses via Mobile Browser on iPad	Mon Jun 22 13:20:55 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055157	The Anchor Tag is Removed from the HTML if the User Backspaces Over Text in the VTBE	Mon Jun 22 12:57:55 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055526	Instructor does not Receive a Copy of Email Sent to Students via Messages in Course	Mon Jun 22 12:47:18 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.11.0)	No
000055519	Blank Lines within Course Messaging Replies are Removed	Mon Jun 22 12:39:14 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058231	Show Answers set to not Enabled but Students are able to View Fill In Multiple Blank Question Answers once Test is Completed	Sun Jun 21 15:09:56 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059418	Test Presentation Mode Options are Translated Unclearly in Arabic	Sun Jun 21 15:07:37 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
	Unable to Submit Videos from Photo Album on iOS 13 to Original Assignments in	Thu Jun 18	Known		Learn				

000059382	the Blackboard App	14:22:26 GMT 2020	Issue	Learn	Administration	9.1;SaaS	9.1, SaaS		
000070345	Unable to Enroll User in Child Course due to Orphaned course_users.child_crsmain_pk1 Reference	Sat Jun 13 15:14:32 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059461	PrivateDocumentManagerImpl.copyResources will Delete Entire Target Folder	Wed Jun 10 19:43:43 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	Yes
000058215	Outcomes Assessment: Missing Columns in Report for Rubrics	Wed Jun 10 19:41:55 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (3800.1.0)	Yes
000056453	Outcomes Table Error Occurs when Generating Reports from Outcomes	Wed Jun 10 19:41:23 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.2.0)	Yes
000061992	Default SafeHTML Filter Policy Becomes Active after a Restart	Wed Jun 10 19:40:52 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.9.0)	Yes
000059474	Blackboard Learn Installer uses "SYS" User's Password for "SYSTEM" User Login	Wed Jun 10 19:40:09 GMT 2020	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.11.0)	Yes
000055443	Purge Accumulator Fails on Daily_System_Tracking when using Russian style dates	Sat Jun 06 17:42:50 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		
000059409	IMSCC Test Packages with "text/plain" answers inside of "text/html" Questions Import with Unnecessary HTML in the Answer	Sat Jun 06 17:22:27 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059405	Attachments to Feedback To Learner Unavailable When Delegated Grading is Used	Sat Jun 06 17:18:02 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 SaaS - Fixed 3800.13.0	No
000059455	Course Control Panel is Illegible after SaaS Continuous Delivery 3800.11 Upgrade with default Bb Learn 2012 theme	Fri Jun 05 22:03:57 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055419	Safe HTML Filter Applies to Admin API User	Sat May 30 13:16:03 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS		No
000059426	Ally Accessibility Report Reports a File Not Linked to Course	Sat May 30 13:01:43 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS		No
000059383	Editing Group Set Membership for Very Large Sets causes Page Timeout	Sat May 30 12:58:47 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000056772	Alignment Problem in Assessments when Screen Size is Greater than 1037 Pixels	Wed May 27 10:06:11 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
	Ultra Organization Only Course and Organisation Roles do not Appear for	Wed May 27	Known		Learn			SaaS - Fixed	

000055631	Enrollment	09:33:21 GMT 2020	Issue	Learn	Administration	SaaS	Ultra	(v3800.12.0)	No
000055629	Record Video Feedback Fails when Using Firefox 72	Wed May 27 09:21:23 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055176	New Content Item Titles are not Displayed on Mobile Browsers	Tue May 26 21:56:46 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	SaaS - Fixed (v3800.4.0)	No
000058241	The "Search for Textbook" Option Should not be Available when Navigating to Partner Content	Tue May 26 21:48:44 GMT 2020	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059266	System Administrators Cannot See which Ultra Courses are Set to Completed in Courses Area	Tue May 26 21:27:11 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	Ultra	Future Reference	No
000059274	Ultra Course Banner Appears During LTI Launch	Tue May 26 21:00:28 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	Ultra	SaaS - Fixed (v3800.12.0)	No
000055600	Decimal Numbers in Charts in Box View do not Display Properly	Tue May 26 20:32:59 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055628	Access Denied Error Occurs when Downloading Box View Assignment	Tue May 26 17:58:13 GMT 2020	Known Issue	Learn	Application Components		Ultra	SaaS - Fixed (v3800.2.0)	No
000055603	Selecting "OK" on "Add Course Module" Page Navigates to "My Institution" Page	Tue May 26 15:15:04 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000055635	Pools Test Export do not Work Correctly	Tue May 26 15:06:48 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.12.0)	No
000059390	Excessive XYF_SIZE_OFFSET activity and stuck threads on blackboard.plugin.beyond.bbAS.web.DashboardController.get methods due to Mobile Application Loading of Whats New Notifications	Sat May 23 19:02:48 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Blackboard Learn 9.1 Q2 2019 SaaS - Fixed 3800.9.0, 3800.10.0	Yes
000059257	Invalid or Missing Deep-Link ID for LTI 1.1 and LTI 1.3 Launches in Ultra Courses	Wed May 20 17:41:38 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	Ultra	Future Reference	No
		Wed May 20	Known		Application Components		Learn 9.1 Q4 2019 (3800.0.0),	Learn 9.1 Q2 2020 Release	

000055746	This Site Cannot be Reached Error when Downloading Student Submissions	17:29:38 GMT 2020	Issue	Learn	.Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	<p>SaaS - Fixed (v3700.16.0)	No
000055599	My Grades Module Fails to Load for Some Students	Wed May 20 16:26:07 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS;8.0	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055186	French (FR) Language Pack Localization of "Grade" Incorrect in Ultra	Wed May 20 14:57:34 GMT 2020	Known Issue	Learn	Application Components .Application Components	SaaS	Ultra	SaaS - Fixed (v3800.4.0)	No
000056752	Course Messages Cannot be Deactivated System Wide when Ultra Base Navigation is Enabled	Wed May 20 13:49:26 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Functioning as Designed	No
000056760	List of Students does not Appear in Peer and Self Assessment Evaluations	Wed May 20 13:35:03 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.10.0)	No
000056764	Adding Link Tab to the System Admin Tab Makes it Visible to All Users	Wed May 20 13:08:47 GMT 2020	Known Issue	Learn	Learn Administration .Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.12.0)	No
000056726	Increasing Font Size via Browser Breaks Menus in Ultra	Wed May 20 12:51:11 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000056758	Instructors Cannot Upload a Folder in Ultra Courses	Wed May 20 12:27:12 GMT 2020	Known Issue	Learn	Application Components .Application Components	SaaS	Ultra	Will Not Fix	No
000056743	Linked Questions Pools are not Copied when Copying a Test from one Ultra Course to Another	Wed May 20 12:17:31 GMT 2020	Known Issue	Learn	Application Components	SaaS	Ultra	Functioning as Designed	No
000055463	Observers in Ultra Experience Sites can see the Original Experience "My Institution" Tab	Sat May 16 18:01:44 GMT 2020	Known Issue	Learn	Learn Administration .Application Components	SaaS	SaaS	SaaS - Fixed (v3800.13.0)	No
000055449	CLOB Conversion Buffer Overflow and ODS_SUBMISSION full Table Access path on ETL-Non-AA Refresh	Sat May 16 17:57:07 GMT 2020	Known Issue			9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055467	Course Banner does not Appear when Course Entry Point is a Custom Tool Link	Sat May 16 17:46:10 GMT 2020	Known Issue			9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055422	Unnecessary Gradebook Categories Copied Between Ultra Experience Courses	Sat May 16 17:39:02 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055433	Oauth2 Authorization Code Returned for Guest Without Requiring Login	Sat May 16 17:33:44 GMT 2020	Known Issue	Learn	Learn Administration .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000058205	When a Collab Ultra Recurring Session is Created and the Lock Course Room Option is Selected the First Session Remains Accessible by Students	Mon May 11 15:36:34 GMT 2020	Known Issue	Ultra Experience	Known Issues & Error Messages	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055425	Google Chrome Adds Extra HTML in Rich Text Editor during Assessment when User Copies and Pastes Texts into Short Answer and Essay Questions	Thu May 07 18:23:39 GMT 2020	Known Issue	Learn	Application Components .Application Components .System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
		Wed May 06							

000059401	Automatic Saving of Test Answers does not Work	21:40:24 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000058248	SIS-Created Child Course Categories are Under Incorrect Parents	Wed May 06 14:47:29 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.20.0)	No
000059249	Application of Full Credit for Question Affects all Attempts	Wed May 06 14:39:33 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000055446	Stuck Telemetry Threads and Missing GradeEvents in Caliper	Tue May 05 14:30:23 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.9.0)	No
000055424	In Progress Tests Cannot be Accessed by Instructors	Tue May 05 13:43:10 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000055178	TurnItIn 1.3 LTI Assignment Creation Inherits Parent Name as Assignment Title	Tue May 05 13:32:56 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.7.0)	No
000055175	When Grading an Assignment Using a Rubric the "Save/Cancel" Button get Stuck on the Page and Blocks Rubric Text and Options	Tue May 05 13:13:29 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000056734	Matching Questions Cannot be Created when Using Negative Credits in Courses with Arabic Language Pack	Tue May 05 11:45:41 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000055608	UI Issues when Student is Taking an Assessment/Test which has Multiple Answers Questions	Mon May 04 20:21:35 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000055700	Outcomes Link In Reviewer Email Not Working	Mon May 04 19:58:32 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000055738	Ultra Rubric Manager Role cannot View Outcomes Rubric Area at all Except via URL Modification	Mon May 04 19:41:24 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.7.0)	No
000060942	Multiple Page PDFs do not Display Properly in Chrome	Thu Apr 30 15:59:16 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.6.0)	Yes
000055601	Overall Summary of User Activity Course Report only lists Guest Users in Access and Date	Thu Apr 30 15:58:50 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.9.0)	Yes
000063810	All User Activity Inside Content Areas Report Total Hits not Matching	Thu Apr 30 15:58:22 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.9.0)	Yes
		Thu Apr 30			Application			Learn 9.1,	

000059281	Cannot Send Connect SMS or T2V Events to Users on New Free Connect Proxy Setups after Upgrade	15:58:00 GMT 2020	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	3900.0.0 <p>SaaS - Fixed (v3800.9.0)	Yes
000055510	Membership Criteria Added Automatically with 'No User can Satisfy this Criterion' to Adaptive Release	Thu Apr 30 15:57:37 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.9.0)	Yes
000057048	Deadlocks and Stuck Threads Associated with CLP_ALIGN_CONTENT_FK?_TRG Triggers on SQLServer	Mon Apr 27 18:31:05 GMT 2020	Known Issue	Learn	System Infrastructure	9.1	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058227	Course ID Displays in Browser Tab/Header Instead of Course Name	Mon Apr 27 18:12:14 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055644	Course Calendar Access Denied Error Caused by Missing Nonce Value	Mon Apr 27 17:54:37 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.7.0)	No
000055448	HTML Module Linked to Xythos Document does not Prompt Log in on Tab Page (Direct Access)	Mon Apr 27 17:45:16 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000058209	Microsoft Teams Content Items are Created with Adaptive Release and Appear One Hour before Event Start Time	Mon Apr 27 17:24:23 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000059272	User Cannot Exit Student Preview Mode after Navigating to Ally Accessibility Report within Course	Thu Apr 23 12:10:35 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058226	Courses Directory in Content Collection is Available after Making the Header Unavailable in Manage View Items via Breadcrumb Link	Thu Apr 23 11:13:08 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000058236	Microsoft Teams Meeting Cannot be Opened within Blackboard until the Option "Open in New Window" is Enabled	Thu Apr 23 11:06:20 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058246	Ultra Courses and the REST API Display LTI Tools that are Turned off by Institutional Hierarchy	Tue Apr 21 19:44:18 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000059248	XML Escape Entities Such as " " Appear in Ultra Question Analysis if the Test was Converted to Ultra	Tue Apr 21 18:55:39 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000054936	TinyMCE (VTBE) Startup Fails Randomly due to Contention for a Shared Folder	Tue Apr 21 18:28:48 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000055527	SCORM Packages with Licensing Features Tied to the Domain Name of the Instance are Incompatible with SaaS	Tue Apr 21 17:38:35 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055205	Course Links Cannot be Created to Items in Deeply Nested or Verbosely Named Content Folders	Tue Apr 21 16:27:58 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000059237	Notification Emails are not Sent in Organization when Ultra Base Navigation is Enabled	Tue Apr 21 16:18:14 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
							Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1		

000059279	Cannot Filter Forum Search Results by Author after Sorting	Tue Apr 21 16:05:49 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000055538	Instructors are not able to Open Course Message Attachments	Tue Apr 21 15:39:39 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3700.16.0)	No
000055642	Last Access Column Shows Students Accessed Course when it was Unavailable.	Tue Apr 21 15:23:50 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Blackboard Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.8.0)	No
000055194	Assignments with a Grade of 'B' are changed to 'B-' in the Grade Center	Tue Apr 21 14:40:07 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.10.0)	No
000059277	Unclear Header in Create Rubric Screen Confuses Screen Readers	Tue Apr 21 14:22:58 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>Fixed - SaaS (v3800.8.0)	No
000059280	HTML Tags Visible in Survey Results when Downloaded from Grade Center	Tue Apr 21 14:17:38 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.8.0)	No
000055423	Genius SSO LTI Tools Fail to Authenticate to IOS Devices	Fri Apr 17 19:44:34 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059260	Upgrade Resets Tools to Available in Institutional Hierarchy Nodes	Wed Apr 15 20:29:23 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000058204	The "Your instructor will reveal the correct answers after all students have submitted" Still Appears After Grades are Posted for Group Assignments in Ultra Courses	Wed Apr 15 20:21:25 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000058202	Blank Page when Viewing a Discussion Board Submission in Ultra Gradebook Grid View	Wed Apr 15 20:10:04 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000058247	Permissions Error when Clicking "Analyze Results" from an Evidence Collection	Wed Apr 15 19:17:59 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014	Will Not Fix	No

							(9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000058221	Broken Course Reports when Selecting Multiple Groups	Wed Apr 15 19:12:38 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055455	Android Users Redirected to Mobile Browser in Apps after External Authentication	Mon Apr 13 14:45:39 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000054955	In the en_GB (United Kingdom) Language Pack, Text Spacing in "This Survey is Due on" is Incorrect	Fri Apr 03 20:34:47 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.5.0)	No
000055712	Ultra Organization Content Page Is Displaying Blank Page To Users With Custom Organization Role	Fri Apr 03 19:28:50 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3800.5.0)	No
000056762	Groups Missing When Attempting to Add them to Assessment Item	Fri Apr 03 19:20:06 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	SaaS	Ultra	SaaS - Fixed (v3800.6.0)	No
000055706	Cannot List more than 20 Course Roles in Ultra Course when Enrolling a User	Fri Apr 03 15:57:10 GMT 2020	Known Issue	Learn		SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000056766	Grades display as "NaN %" in the Activity Stream for Spanish and Portuguese Language Packs	Fri Apr 03 15:26:55 GMT 2020	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.5.0)	No
000057836	Adaptive Release Performance Dashboard Background Makes Text Difficult to Read	Fri Apr 03 15:08:55 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.6.0)	No
000056447	Error when Uploading Large File to Ultra Course	Fri Apr 03 15:06:12 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000055124	Ultra Groups Student List Unsorted	Fri Apr 03 15:04:15 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed(v3800.6.0)	No
000057036	Unavailable Enrollments are Excluded from Exported Attendance Reports	Fri Apr 03 15:01:30 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed(3800.5.0)	No
000055862	Users Missing in Enroll Users Search Results	Fri Apr 03 14:53:01 GMT	Known Issue	Learn	Learn Administration ,Learn	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed	No

		2020			Administration, Application Components		Learn 9.1 Q2 2019 (3700.0.0), SaaS	(v3800.7.0)	
000057342	Failed to find Matching Attempt or Grade During Course Copy	Fri Apr 03 14:49:56 GMT 2020	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.6.0)	No
000054966	Ultra Grade Center Filters Broken For Assessments with Essay Questions	Fri Apr 03 14:47:50 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000055119	Answers are not Randomized in Ultra True/False Questions	Fri Apr 03 14:46:18 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000055604	Students Cannot Open Assignment Rubrics After Completion of Delegated Grading	Fri Apr 03 14:45:01 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.6.0)	No
000060911	SaaS Upgrade Removes My Courses Module	Fri Apr 03 14:43:01 GMT 2020	Known Issue	Learn	System Infrastructure, Learn Administration	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000055871	New Attendance Column Created after Students View Their Attendance Card	Fri Apr 03 14:20:28 GMT 2020	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000059240	Session and Database Error Occurs when Grading User Activity for Discussion Board	Tue Mar 31 13:50:48 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058234	Constraint "groups_ak1" Violation Copying Courses After Importing a Courses Containing Groups from Another Learn Site	Tue Mar 31 13:33:00 GMT 2020	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059263	Export of Custom Ultra Locale only Contains Changes made in the User Interface	Tue Mar 31 13:18:42 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000058213	Attachment Options not Available in the VTBE for Send Email Tool	Tue Mar 31 13:05:21 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000058235	Printing the Ultra User Interface does not Work Correctly	Tue Mar 31 12:56:52 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000059265	Graded Discussions Revert Back to No Participation After Draft Deletion	Tue Mar 31 12:43:24 GMT 2020	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	Future Reference	No
		Tue Mar 31							

000056740	Position Duplication Causes Ultra Course Structure not to be Retained when Cloning Courses	12:25:09 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000059244	Floating-Point Arithmetic Visibly Rounds Down with Percentage Grades	Tue Mar 31 12:07:37 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000056731	Chosen Theme Color is not Appearing in Course Menu in Ultra Experience	Tue Mar 31 11:57:32 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000059242	Grades Assigned and Uploaded Offline do not Work when Assignments have Multiple Attempts	Tue Mar 31 11:34:37 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000059262	System Announcements do not Appear on the Course Home Page My Announcements Module for Instructors	Tue Mar 31 11:06:46 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000058237	Custom System Roles Cannot Access Gradecenter	Tue Mar 31 11:00:16 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058219	"User Activity Per Course Chart" Blank for "User Activity Overview" Statistics Report	Tue Mar 31 10:51:04 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055597	Module Search for Mobile Blackboard App Returns Outdated Information	Tue Mar 31 10:43:15 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000058218	String Search Order Change Occurs when Starting with an Integer and Includes a Special Character in Arabic Language Pack	Fri Mar 27 18:59:46 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058210	YouTube Search Fails with API 403 Error	Fri Mar 27 15:46:06 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058243	AccessControlException for "createSecurityManager" with custom B2s on JDK 11	Wed Mar 25 21:34:44 GMT 2020	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.6.0)	Yes
000059252	"Oops Something Went Wrong" Error when Grading Ultra Discussion Boards with Large Enrollments	Wed Mar 25 20:44:03 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed(v3800.4.0)	Yes
000060746	Annotated PDF Cannot be Viewed by Students	Wed Mar 25 20:39:32 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059268	Course Name of a Child Course Not Editable from Courses Page	Thu Mar 19 18:36:19 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059276	Help on Tools Page in Ultra Original View Courses has To turn off the tool everywhere, use the 'Tool Availability' page	Thu Mar 19 18:14:00 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000056757	Breadcrumb Navigation does not Display '&' Ampersands Correctly in Original View with SaaS Ultra Navigation Enabled	Thu Mar 12 17:19:45 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
		Thu Mar 12	Known		Application Components ,Application		Learn 9.1, 3900.0.0, Learn 9.1		

000055183	Group Graded Discussion Columns Add to the Total Points in Grade Center	17:09:13 GMT 2020	Issue	Learn	Components ,Application Components	9.1;SaaS	Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055184	The Assessment Display Until Option Causes Issues with Student My Grades View	Thu Mar 12 17:01:56 GMT 2020	Known Issue	Learn		9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055622	Error Message when Selecting Categories Under Add Course Module on Course Module Page	Thu Mar 12 16:52:34 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.8.0)	No
000055514	Korean Language Group Names are Encoded XML Escape Entities when Exporting as CSV File	Thu Mar 12 14:15:42 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058229	Enterprise Survey Results do not Display Text Legends and Color Swatches for Matrix Questions	Thu Mar 12 13:47:32 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055606	Tools Panel Web Links to ".edu" Sites do not Open in a New Browser Tab or Window	Thu Mar 12 13:33:34 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059269	The Date used in the Default Name of Tests in Ultra Experience Courses does not Respect Language Pack and Always uses U.S. Format	Thu Mar 12 13:28:32 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055624	It is Possible to Navigate out of the Ultra User Interface to Original Experience Pages by Using Hard-Coded URLs	Thu Mar 12 13:23:21 GMT 2020	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000055620	Erratic performance of Enterprise Survey Reports in SaaS after Enabling the Snowflake Data Source	Wed Mar 11 20:52:47 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000071999	A Not Found Error Occurs when Attempting to Edit a Journal	Wed Mar 11 20:41:15 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000056746	"Allow Additional Attempt" Option is not Available for Gradable Group Material in while the Anonymous Grading is On	Tue Mar 10 13:00:28 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000056750	"Help for Current Page" Links Redirect to Incorrect Bb Help Pages	Mon Mar 09 21:36:35 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000056754	Attempt Status Incorrect if Discussion Board Draft Reply is Deleted	Mon Mar 09 21:23:49 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
							Learn 9.1, 3900.0.0, Learn 9.1		

000056768	Cannot Select Groups in "Submissions to Grade" Dropdown if Group is set to "Group is Visible to Students" = No	Mon Mar 09 17:15:55 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056774	Course Menu Teaching Style Options "Buttons" Setting does not Function in 2016 Theme	Mon Mar 09 16:05:48 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056729	Discussion Average Post Position in Performance Dashboard is a Long Decimal Number	Mon Mar 09 15:55:16 GMT 2020	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056735	Rubric Total Weight Decimal Places 14 Spaces	Mon Mar 09 15:33:37 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.6.0)	No
000055521	Specific Characters in Microsoft Word Footnotes Cause the Safeassign Originality Report Font to Grow in Size	Tue Mar 03 21:33:45 GMT 2020	Known Issue	Learn	Application Components	9.1	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055516	If a User is Enrolled in a Child Course, Searching on the Ultra Courses Page is Inconsistent	Tue Mar 03 21:21:27 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055709	LTI Course Tool Placements with Deep Linking do not Work After Copying the Course	Tue Mar 03 21:11:27 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055618	Content System is not Returning Results in Advanced Search	Tue Mar 03 20:34:51 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055163	When a Course is Converted to Ultra, if Columns were Hidden from the Grade Center, they Cannot be Downloaded Afterwards	Tue Mar 03 20:18:21 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055646	Remove Links in Institution Tools	Tue Mar 03 20:14:07 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055619	Ultra Not Rendering Images	Tue Mar 03 19:54:16 GMT 2020	Known Issue	Learn	Application Components	SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055100	Needs Grading Notifications in the Needs Attention Module do not Always Clear	Tue Mar 03 19:30:09 GMT 2020	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055625	Disabling or Enabling a Course Overwrites All Enrollments Row Status	Tue Mar 03 19:26:12 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055614	Points Save Question Box Covers the Question Text in Multiple Choice Questions	Tue Mar 03 19:08:27 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055617	Student Attempts Cannot be Opened or Downloaded in Courses That are an Exact Copy of Deleted Courses	Tue Mar 03 18:58:15 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000055633	Problems with Click-And-Drag Highlighting Text in a Document within Ultra Course	Tue Mar 03 18:28:38 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055611	LTI Tools not Allowed for Student Submissions in Ultra Course	Tue Mar 03 18:16:45 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
	Ultra Gradebook Total Points in the Calculation Column Display in Different	Tue Mar 03 17:40:57 GMT	Known	Learn	Application	SaaS	SaaS	Future Reference	No

000059239	Formats	2020	Issue		Components					
000059254	Math Editor Crashes when any User without Admin Rights Attempts to use the Equation Editor	Tue Mar 03 17:35:20 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No	
000059259	Grade Center Mail Selected Users Removes Student Recipient After 7 Plus Minutes on the Page	Tue Mar 03 17:27:50 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000055522	SCORM Advanced Options Have Legacy Options that are no Longer Required	Tue Mar 03 17:09:09 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No	
000055507	Ultra Attendance Tool Not Accessible for Course Admins	Tue Mar 03 17:01:08 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.5.0)	No	
000055535	Ultra Student Preview Role can See "Remove Member" Option	Tue Mar 03 16:45:34 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.4.0)	No	
000055520	Error When Viewing Group Attempt	Tue Mar 03 16:36:49 GMT 2020	Known Issue	Learn	Application Components	9.1	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No	
000055528	Broken Comment Tool in Assignment	Tue Mar 03 16:29:14 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No	
000055547	Students Cannot View SCORM Content After Submission in Ultra Course	Fri Feb 21 14:13:46 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No	
000055523	"Close Without Saving?" Message is Displayed when Closing the Roster Member Information Panel within Ultra Course	Fri Feb 21 13:17:42 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No	
000055643	Calculated Column in Ultra Course Incorrectly Displays 100 Points Possible if Nothing in the Calculation is Graded	Thu Feb 20 18:57:22 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No	
000055632	Vertical Scrollbar in New Course Announcement Pop-up Window for Single Line Announcement	Thu Feb 20 18:35:29 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No	
000055531	Content is Accessible to Non-enrolled students	Wed Feb 19 14:19:43 GMT 2020	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000055541	VTBE in Ultra Breaks Mailto Links by Adding http://	Wed Feb 19 13:10:03 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.3.0)	No	
		Wed Feb 19					Learn 9.1, 3900.0.0, Learn 9.1			

000055532	System Throws an Error when a User Not Enrolled in a Course Attempts to Change a Test Availability	12:54:28 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055551	Ultra Course: Spinning Purple Circle When Accessing Group Submissions	Thu Feb 13 22:24:38 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
000059693	SAML Building Block Throws Metadata Error	Thu Feb 13 22:06:46 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000055512	Customize User Information is Not Respecting Choices to Hide on Profile Page	Thu Feb 13 22:04:09 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000058697	Some Administrator Accounts do not Immediately See Admin Tools on Institution Page	Thu Feb 13 21:54:09 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	Future Reference	No
000063332	Math Editor Image is Vertically Distorted in Test Question	Thu Feb 13 21:50:58 GMT 2020	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060064	SCORM Content not Deleted with Content Item or Course	Thu Feb 13 21:09:43 GMT 2020	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p> SaaS - Fixed (v3700.0.0)	Yes
000055697	Unread Discussion Board Message in What's New Module Gives Error	Thu Feb 13 21:05:54 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p> SaaS - Fixed (v3500.10.0)	Yes
000056767	Chrome 80 Update Same Site cookie restrictions break SAML login cookie	Thu Feb 13 21:03:59 GMT 2020	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p> SaaS - Fixed (v3800.2.0)	Yes
000055610	SafeAssign Submissions are not Being Processed	Thu Feb 13 20:17:08 GMT 2020	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p> SaaS - Fixed (v3800.2.0)	Yes
000055616	Glossary Tool does not Work Following Upgrade to v3800.0.0	Thu Feb 13 20:02:03 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p> SaaS - Fixed (v3800.2.0)	Yes
000055192	SafeAssign Disabled and Cannot Be Enabled Post Upgrade	Thu Feb 13 18:36:47 GMT	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p> SaaS - Fixed	Yes

		2020			Components ,Learn Administration			(v3800.2.0)	
000055179	Row Options ("Questions") do not appear on "Analyze Results" for Matrix Questions on Enterprise Surveys	Thu Feb 13 18:02:49 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.4.0)	Yes
000056763	Student Goals and Performance Export Error	Thu Feb 13 17:40:23 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.4.0)	Yes
000055641	LDAP Bind Fails due to TLS	Thu Feb 13 13:27:16 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release SaaS - Fixed (v3800.2.0)	Yes
000055702	LTI 1.3 Course Content Tool in Original Course Throws Error On Launch org.json.simple.JSONObject: method 'void <init>(java.util.Map)' not found	Mon Feb 03 22:25:19 GMT 2020	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.2.0)	Yes
000055735	Incorrect Norwegian Translation on SAML Logout Page for Continue SSO Session	Mon Feb 03 22:09:47 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
000055723	Uploading Multiple Files in Ultra Results in a JavaScript Error	Mon Feb 03 13:53:13 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055736	Content Items that have Decimal in the Beginning of Their Names are Order Incorrectly in Ultra Courses	Mon Feb 03 13:44:28 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000056770	Files with Spaces in File Names Cannot be Exported from Apps on iOS	Thu Jan 30 18:46:51 GMT 2020	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000055170	Localization Translation Mistake in FR Language Pack	Wed Jan 29 18:40:31 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (3800.2.0)	No
000055185	Single Line Spacing in Ultra Discussions is Difficult to Read and Can Cause Accessibility Issues	Wed Jan 29 18:28:34 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
000063020	Activity Stream not Displaying for a User	Thu Jan 23 18:21:34 GMT 2020	Known Issue	Learn	Learn Administration	SaaS	SaaS	Fixed - SaaS (v3500.5.0)	No
000056747	Last Access Date Updated When User Attempts to Enter an Unavailable or Locked Course	Tue Jan 14 18:48:15 GMT 2020	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055168	Learn Rest API Lists Student Content Under LinkedResources Endpoint	Wed Jan 08 14:39:46 GMT 2020	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054941	When Grading a Group Assignment Utilizing the Stock Spanish (España) Language Pack the Grades are Changed in the Gradebook	Thu Jan 02 21:39:30 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.1.0)	No
000054960	Student Group Feedback does not Display for Offline Submission	Thu Jan 02 19:25:49 GMT 2020	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.1.0)	No

000054953	Unable to Delete Courses via SIS	Thu Jan 02 18:38:34 GMT 2020	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.1.0)	No
000055513	LTI Video Embedded in Ultra Course Document will not Display in Fullscreen Mode on Firefox	Thu Jan 02 18:04:50 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	Ultra	SaaS - Fixed (v3800.15.0)	No
000055540	Original Courses in Ultra Environment where the Course Message Tool Link is Hidden Display Inaccurate "You Can't Send Messages in this Course" Text on the Site Messages Page	Thu Jan 02 17:42:30 GMT 2020	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3800.8.0)	No
000055556	System Role Privileges Reverted to Restricted After Upgrade	Thu Dec 26 15:45:49 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.15.0)	No
000054943	Grade Columns are not Visible after Grade Transfer in Grade Journey B2	Wed Dec 11 17:00:19 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054942	Enterprise Survey Responses with no Points do not Display as Receiving 0 Points as Described in the Question Creation Page	Wed Dec 11 16:22:32 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054935	Overall Average Attendance is Incorrectly Calculated in the Attendance Tool	Wed Dec 11 15:54:10 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054951	Grade Center Information Bar Incorrectly Displays Zero Attempts Need Grading when Assignment is Excluded from Grade Center Calculations	Wed Dec 11 14:03:20 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054938	New Activity Icon for Discussion Boards Only Appears in the Ultra Course Outline	Wed Dec 11 13:42:31 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	Ultra	SaaS - Fixed (v3800.15.0)	No
000054924	Screen Reader Cannot Identify Instructors on the Courses Page	Wed Dec 11 13:29:23 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055729	Error Occurs when Downloading Assignment Submissions	Tue Dec 10 21:15:15 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Learn 9.1 Q2 2020 Release SaaS - Fixed (v3700.16.0)	Yes
000054961	Grade Columns with Rubrics are Displaying 5 Decimal Places in the Grade Center	Tue Dec 10 20:04:02 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000054918	LTI 1.3 Names and Roles service impacted by merged enrolments with Preview User	Tue Dec 10 19:29:20 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000055093	Matching Questions Allow Multiple Answer Use	Tue Dec 10 18:06:22 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
		Tue Dec 10					Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q4	

000054945	Ally PDF Alternative format of PowerPoint Contains Display Issues	18:01:32 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000054937	When an Instructor is Grading in Ultra, the Previous Graded Student's Submission is Displayed	Tue Dec 10 17:46:17 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000054925	SAML - If the IDP does not Support Single Logout Bindings, a User who is on the Logout Page for 2 Minutes Receives an Error	Tue Dec 10 17:15:18 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055741	Needs Grading Page Displays All 'Needs Grading' Attempts by Default	Mon Dec 09 14:14:45 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release SaaS - Fixed (v3800.0.0)	No
000060771	Access Denied Error when Trying to View Results in Self and Peer Assessment Submitted by Students	Fri Dec 06 18:27:19 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055525	Calculated Formula Questions on Test Ignore Letters and Count Answers Correct when Incorrect	Fri Dec 06 18:20:14 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055548	Modules in Course are not Copied During Course Copy with no Error or Warning	Thu Dec 05 20:43:52 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000055546	Website Related Fields in Enrollments cannot be Updated via SIS	Thu Dec 05 20:38:22 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000054947	Claim Missing from Ultra LTI 1.3 Launch when Content is Hidden from Students	Thu Dec 05 20:13:47 GMT 2019	Known Issue			SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000059675	Schema Mapping Calculate Incorrect at Two Decimal Points	Tue Dec 03 20:29:42 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000055740	en_AU bb-grading Properties Missing Value in English (Australia) Language Pack	Tue Dec 03 19:59:07 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000059651	An Illegal Reflective Access Operation has Occurred Error Occurring on JDK 11 and SaaS Sites	Tue Dec 03 17:42:45 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), SaaS	Future Reference	No
000059653	If Ordered by Last Name in the Full Grade Center, Last Names Containing the Spanish Character "ñ" are not Ordered Alphabetically in the Correct Order	Mon Dec 02 22:59:06 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060806	Inconsistent Text on Cookie Disclosure Applet	Mon Dec 02 22:24:28 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.4.0)	No
000059682	Users with the Portuguese (Brasil) Language Pack can not Edit Discussion Groups	Mon Dec 02 21:58:17 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.7.0)	No

000059685	Discussion Board Last Edit Date Replaces Initial Post Date	Mon Dec 02 21:48:22 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059662	McGraw-Hill Connect Items do not Load via the Ultra Navigation Arrow	Mon Dec 02 21:36:11 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	SaaS	Future Reference	No
000055718	Ultra Profile Page Displays Additional Information Header After all Fields Under this Header are Turned Off	Mon Dec 02 18:24:07 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.4.0)	No
000055727	SCORM Package Will not Upload in Ultra Courses	Mon Dec 02 18:05:10 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000055703	Error Occurs when Attempting to Login CAS Authentication	Mon Dec 02 17:58:07 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055742	Collaborate Ultra Student who did not Attend the Collaborate Ultra Session at all is not Marked as Absent	Mon Dec 02 17:42:12 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	Future Reference	No
000055733	Authentication Log Spam for Successful Login	Mon Dec 02 17:27:46 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	Learn 9.1, 3900.0.0 <p> SaaS - Fixed (v3800.4.0)	No
000054958	Make Available Button Missing from Courses on Ipad with 2016 Responsive Theme	Thu Oct 31 21:35:21 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000054957	Help Documentation in Administrator Panel and Customize User Information is Reversed	Thu Oct 31 21:26:09 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054965	Instructors Cannot view Comments on a Self and Peer Assessment	Thu Oct 31 21:17:19 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054956	Unauthenticated Users can Launch LTI Tool Links	Thu Oct 31 20:58:07 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054930	Users Cannot see the Course Calendars or Calendar Items as Expected	Thu Oct 31 20:30:27 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p> SaaS - Fixed (v3800.4.0)	Yes
000054934	Feedback Pane Opens over Activity Stream when Grading Ultra Assignment in Separate Browser Tab	Thu Oct 31 19:35:12 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	SaaS	SaaS	Future Reference	No
000054948	Accessing Grade Center Using Mobile Device	Wed Oct 30 21:25:28 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000058698	LastModified api call not Working	Wed Oct 30 18:39:22 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000055647	Sessions Query Performance Issue	Wed Oct 30 18:31:25 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000056460	Course Activity Related to Grades is not Available	Wed Oct 30 18:26:30 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No

000058702	Top Level Domain Longer than Four Characters are not Allowed in ULTRA	Wed Oct 30 18:24:09 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000060981	Closing Paragraph Tags are Visible in Enterprise Survey Questions when Analyzing Results	Wed Oct 30 18:22:35 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000063452	MicrosoftDocumentParser.sh Causing High CPU Usage	Wed Oct 30 18:20:07 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	No
000066228	Zero Point Assignment Reverts to 100 Points Without Error Message Ultra Course	Wed Oct 30 17:47:17 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000055122	Answers are not Randomized for Multiple Choice Questions when Adding a Question Pool from Within the same Ultra Course	Wed Oct 30 17:25:25 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.11.0)	No
000053277	Give Full Credit does not Function with Random Block Test Questions	Mon Oct 28 16:27:02 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000055090	Cannot Send Announcements in Instructor App on Android	Thu Oct 24 20:15:40 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000065290	Cannot Connect to Recurring Collab Ultra Sessions via Mobile Apps	Thu Oct 24 20:09:57 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000058728	Blackboard App Does Not Display Percentage Grade Values Correctly for Original Courses	Thu Oct 24 20:06:11 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn		
000058720	File Links Inserted in Course Announcements Prompting Users for Login Credentials	Thu Oct 24 20:01:01 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000054922	Needs Grading Icon Missing After Manual Grade Override	Thu Oct 24 19:12:30 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054928	Content Collection Permissions Delayed with Quick Enroll	Thu Oct 24 15:33:40 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
		Thu Oct 24	Known		Application Components		Learn 9.1 Q4 2019 (3800.0.0),		

000054931	Math Editor Interpreting Inverse Trig Function Incorrectly	14:28:51 GMT 2019	Issue	Learn	.Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054921	Error Generating Course Reports	Wed Oct 23 19:32:03 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000054950	PDF Markups done on iPad show as Black Boxes	Wed Oct 23 16:07:21 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000054954	Assignment Rubrics Glitch when Opened	Wed Oct 23 15:21:31 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054923	Sporadic Incorrect Calculations in Overall Attendance	Tue Oct 22 18:37:39 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054963	Instructors can not Download Files Attached to Assignment Submissions	Tue Oct 22 17:57:27 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.11.0)	No
000054920	Issue with Partial Points in Tests	Tue Oct 22 16:03:33 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000054952	Next Arrow Missing After First Page Worth of Submissions	Tue Oct 22 15:14:46 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000057583	Scorm Attempt Displays not Attempted SCOs Incorrectly when a Multiple SCO Scorm Package is Launched	Mon Oct 21 19:37:51 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.15.0)	No
000054927	Korean Character Filenames Changed	Mon Oct 21 18:52:08 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3800.4.0)	No
000054939	URLs Broken in Original View Course Assignment Submissions	Mon Oct 21 18:27:51 GMT	Known Issue	Learn	Application Components ,Application	SaaS	SaaS	Future Reference	No

		2019			Components				
000054940	Ultra Discussion Board Description Truncation Missing Formatting	Mon Oct 21 17:39:43 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000055099	Error Getting Events in Course Calendar	Mon Oct 21 16:09:06 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055128	ServiceController.bat on Windows 3700.x Server Immediately Exits After Running Making it Difficult to check Services.status	Fri Oct 18 20:08:48 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055125	Goals Should sort Alphabetically	Fri Oct 18 19:30:07 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000057010	LIS Integration will not run Bulk Feeds with no Errors or Anything Logged	Fri Oct 18 18:07:52 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.7.0)	No
000055874	Instructors Unable to View Images in Questions on Enterprise Surveys	Fri Oct 18 17:28:42 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.16.0)	No
000055101	A Test of Several Float Point Questions makes .99 Float Point Total Maximum Points	Fri Oct 18 14:38:58 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3800.6.0)	No
000055103	Math Editor 'Error in the Formula or Input Values' when Using Calculus Functions	Fri Oct 18 14:05:34 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.2.0)	Yes
000070318	Access Denied when Making a Course Using Course Availability Lock Tool	Fri Oct 18 13:50:54 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.16.0)	No
000055129	Matching Question shows Incorrect for Student	Fri Oct 18 13:50:38 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000055111	Unassign all does not do Anything when Editing an Ultra Course Groups	Wed Oct 16 21:32:48 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000057006	Assessment Goals not visible to Students	Wed Oct 16 17:49:45 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055872	Issues with Panopto Links in Course Copies	Wed Oct 16 16:31:01 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.14.0)	No
000058721	Large B2 Description on Dev Portal Causes Error in Learn	Wed Oct 16 16:08:14 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
		Tue Oct 15	Known		System		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016	Learn 9.1 Q2 2018 Release	

000062473	Increase CodeCache Reservation to meet Java 8 Default	20:44:10 GMT 2019		Learn	Infrastructure	9.1;SaaS	(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	<p>SaaS - Fixed (v3400.0.0)	No
000055127	Spaces Inserted in Subscript	Tue Oct 15 13:21:17 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055120	Error 500 for Viewing Several Group Attempts in Ultra Subjects	Fri Oct 11 21:27:01 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3300.10.0)	No
000055083	Students are Unable to Access Discussion Board if Admin User is Disabled in Course	Fri Oct 11 21:02:47 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	Future Reference	No
000055107	Emoji in Content Titles Broken in Ultra Activity Stream	Fri Oct 11 19:15:55 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components		Ultra	SaaS - Fixed (v3800.17.0)	No
000055116	Conditional Availability Prevents Students from Viewing Grade Feedback	Fri Oct 11 19:01:22 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055132	Australian Language Pack Missing Collaborate Ultra Labels	Fri Oct 11 18:04:12 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055091	Group Assignment Rubric Score can not be Updated	Fri Oct 11 16:01:24 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055108	LTI 1.3 will not Accept Query Param Along with Redirect URL	Fri Oct 11 15:35:52 GMT 2019	Known Issue			SaaS	SaaS	Functioning as Designed	No
000055086	Assignment Feedback Documents not Accessible to Students	Thu Oct 10 20:18:27 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000055092	Adaptive Release does not Display Users List for Instructors	Thu Oct 10 18:56:31 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063060	Correct Calculated Formula Question Answers with Precision Three Significant Figures and Ending with Zero are Marked Wrong	Thu Oct 10 17:32:34 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
					Application				

000060761	Ultra Assignment Time Limit Option has Incorrect Text when Using UK Language Pack	Thu Oct 10 17:22:14 GMT 2019	Known Issue	Learn	Components ,Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000055105	RTF Documents Truncated in Safe Assign	Thu Oct 10 17:02:53 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000071493	Running Snapshot Controller can Resultt in JMSCacheReplicator Errors	Wed Oct 09 20:09:05 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.14.0)	No
000059819	Push Notifications in the Activity Stream Override Incorrectly	Wed Oct 09 19:42:57 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000060509	Total Column has Possible Points Blank in the Grade Center Information Bar	Wed Oct 09 19:40:34 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000057019	Grade Journey not Uploading Grades to SFTP on Extract	Wed Oct 09 19:08:08 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.14.0)	No
000055106	Unable to Locate Users in Ultra Roster by Username	Wed Oct 09 17:11:13 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
000055117	Collaborate Ultra Recurring Sessions not Appearing Under Join Session Option	Wed Oct 09 16:30:02 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000055118	Users Unexpectedly Logged Out from Learn	Wed Oct 09 15:53:55 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000055121	Smart View cannot Filter on Uploaded Alphanumeric Data	Wed Oct 09 15:27:46 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055112	Institutional Hierarchy Associations Lost when Reverting Ultra Preview	Wed Oct 09 14:57:41 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
		Tue Oct 08			Learn		Learn 9.1 Q4 2019 (3800.0.0),		

000055102	Course Entry Point Image Broken	17:58:28 GMT 2019	Known Issue	Learn	Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060756	Making Course Private does Nothing in Ultra Base Navigation	Tue Oct 08 16:42:07 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000072118	MyGrades Throws Cannot Convert String to Long Error	Tue Oct 08 16:31:30 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0)	No
000055098	Users Cannot Access Scorm Packages After Performing Exact Course Copy	Thu Oct 03 21:23:49 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000055085	Accessing the Default Login Page URL does not set Necessary Session Cookie Preventing Login	Thu Oct 03 21:09:13 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055109	Two LTI 1.3 Apps Registered with the same Production Group and Domain Name Cannot both be Added to Learn	Thu Oct 03 20:11:58 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000055130	Custom Role can not Select Announcement Audience	Thu Oct 03 17:53:31 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components		SaaS	Future Reference	No
000055088	Content with Grade Center Columns can not be Deleted	Thu Oct 03 16:18:37 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000059818	Invalid Files After Importing Courses with Links Pointing to the Content Collection	Thu Oct 03 13:29:44 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	Yes
000055110	Deleting Multiple Data Sources at once Generates a Confirmation pop up for each Data Source, and Clicking OK once Deletes them all	Thu Oct 03 13:26:59 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060538	Issues Configuring Grade Journey	Thu Oct 03 13:22:52 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	Functioning as Designed	No
000057034	Ultra Course Announcement Scheduled Date Reverts to the Day Before	Wed Oct 02 17:55:28 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
					Application				

000055096	Mobile Browser Issues when Viewing Grade Center	Wed Oct 02 17:51:56 GMT 2019	Known Issue	Learn	Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000055131	The ">" is Displaying in Front of Learning Module Icon when Creating Course Content in Ultra Course View	Wed Oct 02 16:42:45 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000055126	Overall Summary of User Activity Course Report Counts Include Data from Date After End Date	Tue Oct 01 21:15:28 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060496	Course Blogs are Incorrectly Labeled as Group Blogs to Users	Tue Oct 01 17:22:27 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000059788	Text Not Wrapping in Discussion Boards	Tue Oct 01 17:21:07 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000057043	Unable to Scroll on Notifications Page on Mobile Browsers	Tue Oct 01 17:19:39 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000055817	Instructors see Recipients as Undefined when trying to send Email to Students who Participate in Forums	Tue Oct 01 17:18:10 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000055113	Content.getStartDate() and Content.getEndDate Return null for Assessment Content Items when Availability Exception Created for Student	Tue Oct 01 17:09:05 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059698	Students Cannot Edit Discussion Board Title in Ultra View Courses	Tue Oct 01 16:49:20 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000055123	Adaptive Release - Grade Rule Issues	Mon Sep 30 21:31:08 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060787	Ultra Analytics Permits Course Messages to Users with Unavailable Enrollments	Mon Sep 30 17:54:55 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000060518	Ultra View Course Folders Containing a Large Number of Item Expand Slowly	Mon Sep 30 17:53:28 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.13.0)	No
000055819	Options Button Missing in Courses Tile View for Long Course IDs	Mon Sep 30 17:40:50 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.14.0)	No
000057005	253 Course Copy Events have been Running for over 24 Hours Without Completing	Mon Sep 30 14:46:39 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000056575	New Box View will not Render File While Grading an Assignment	Mon Sep 30 14:42:34 GMT	Known Issue	Learn	Application Components ,Learn	SaaS	SaaS	Will Not Fix	No

		2019			Administration					
000058688	Matching Question Shows Incorrect for Student	Fri Sep 27 18:04:43 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS		SaaS - Fixed (v3700.11.0)	No
000055087	Error on REST Call: the Request Object has been Recycled and is no Longer Associated with this Facade	Fri Sep 27 16:32:34 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000055097	The New Assessment Security Options for Tests are Dis-aligned	Fri Sep 27 16:18:59 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000058711	Goal Performance Dashboard not Easily Available in Ultra Base Navigation	Fri Sep 27 15:07:56 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	SaaS	SaaS		SaaS - Fixed (v3800.6.0)	No
000058715	Unable to Remove more than 2,100 Users from a Course	Fri Sep 27 14:02:51 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000058719	SAML Sign LogoutResponse not Enabled by Default	Fri Sep 27 13:48:54 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000058706	Submitted Document Hidden when Scrolling while Grading Assignment on Mac	Fri Sep 27 13:25:20 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure		SaaS		Future Reference	No
000058704	Overall Attendance not Available in Smaller Screen Resolutions	Fri Sep 27 13:11:03 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS		Future Reference	No
000058686	Unable to Remove Image from Test Answer Feedback Response	Thu Sep 26 19:03:07 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000058725	Unable to Scroll to Bottom of VTBE when Pasting Long Announcement	Thu Sep 26 18:32:30 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS		SaaS - Fixed (v3800.2.0)	No
000058724	Line Breaks Added After Math Editor Equations	Thu Sep 26 17:53:10 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000058683	Focus Lost when Tabbing Through Course from Address Bar	Thu Sep 26 16:29:24 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000058717	Custom Grade Center Column Name not Respected in My Grades Tool	Thu Sep 26 15:42:00 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No	

000065877	Spanish Language Course Displays Tool Type List in English	Thu Sep 26 13:51:12 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.13.0)	No
000057803	SaaS View Grade Details Causes Error if There is no Attempt	Thu Sep 26 13:48:21 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3200.12.0)	No
000058705	Ultra Organization Banners Breaking	Wed Sep 25 19:45:04 GMT 2019	Known Issue	Learn	Learn Administration, Application Components, Application Components	SaaS	SaaS	Future Reference	No
000058723	Conditional Availability can Bypass Test Settings	Wed Sep 25 18:43:38 GMT 2019	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3800.9.0)	No
000065890	Needs Grading does not Display all Items by Default	Wed Sep 25 18:36:51 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.13.0)	No
000058709	Menu Button Broken when Rotating Screen on Mobile Device	Wed Sep 25 17:52:21 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	No
000058687	Unable to Remove Multiple Pages of Users in Course	Wed Sep 25 16:06:04 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058694	New Box Highlight Leaves Space in Highlighted Words	Wed Sep 25 14:29:15 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057003	Pop-up Course Menus not Honoring Custom Background Colors	Tue Sep 24 13:59:22 GMT 2019	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.13.0)	No
000055858	Moving Legacy Content to Content System (Xyθος) as part of the SaaS Migration Moves the Turn It In Feedback Files	Mon Sep 23 20:49:00 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	Yes
000060505	Functional Lock Icon Present in Child Course	Mon Sep 23 20:48:49 GMT 2019	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	Yes
000062746	Long Load Times on Authentication Provider Page Caused by Updating Authentication Log Counts	Mon Sep 23 20:48:03 GMT 2019	Known Issue	Learn	Learn Administration, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.12.0)	Yes
000058037	Course Home Folder Access not Immediately Granted on Quick Enroll by Course Administrator	Mon Sep 23 17:19:42 GMT 2019	Known Issue	Learn	Learn Administration, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.9.0)	No
000058729	Sort by Feature when Copying into an Existing Course is not Sorting Correctly	Fri Sep 20 18:57:55 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
		Fri Sep 20					Learn 9.1 Q4 2019 (3800.0.0),		

000058699	Course Content Collection - Student does not have Permission to view Image File Embedded in HTML File if Folders are same in Hierarchy	18:48:01 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058722	On Safari on Macintosh only, Inline Grading Text Appears Briefly then Disappears	Fri Sep 20 18:23:59 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058682	Learn SAAS Upgrade is Reverting Course Roles from Unavailable to Available	Fri Sep 20 18:08:21 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.16.0)	No
000058701	Multiple Feedback Attachments on Assignments are Placed Together on Text Box	Fri Sep 20 17:57:21 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058726	Characters from Czech Language Pack with Diacritics, have Slight Bigger Font size	Thu Sep 19 19:07:06 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057009	Learn Stripping HTML Unexpectedly from Content when Refreshed via Ally Indicator	Thu Sep 19 18:39:58 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000058684	Randomize Group Enrollments Excludes Odd Student	Thu Sep 19 18:36:08 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055676	SafeAssign Originality Report Not Available for Blackboard App Assignment Submissions	Thu Sep 19 18:04:21 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000055811	Multiple Instructors Link Broken in Safari	Thu Sep 19 16:16:27 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.13.0)	No
000058727	VTBE Contents Lost if Image Attached while Course Quota Exceeded	Thu Sep 19 15:48:55 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060828	LTI Course Tool Disabled	Thu Sep 19 14:53:53 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.13.0)	No
000058685	Moving Folder can make more than Two Levels of Sub-Folders	Wed Sep 18 21:34:13 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.4.0)	No
000059547	Online Help Still Refers to Collaborate Tools	Wed Sep 18 21:17:08 GMT 2019	Known Issue			9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	SaaS - Fixed (v3700.13.0)	No
000057026	Cannot Dismiss Announcements while Zoomed in Browser	Wed Sep 18 21:16:06 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.13.0)	No

000065312	Unable to Access Ultra View Course as Course Administrator	Wed Sep 18 20:14:50 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.13.0)	No
000057033	Pop-up Course Menus not Honoring Custom Background Color	Wed Sep 18 19:56:23 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.13.0)	No
000058716	When File Tool is Disabled, it is not Removed as a Tool from Ultra Courses	Wed Sep 18 19:12:29 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000058703	On Ultra Courses Content Added via Cloud Storage is Saved in Content Collection on Unwanted Path	Tue Sep 17 20:08:57 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000058712	Error Message when Uploading File does not Reflect Course Exceeding Quota	Tue Sep 17 18:10:38 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000058731	Gear Menu does not Consistently Function in Mobile Breakpoint Mode	Tue Sep 17 16:14:25 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055878	ULTRA Gradebook Scores not Correct in API	Tue Sep 17 15:12:57 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000058689	Test does not open in a new Tab when Accessed from an Automatically Created Announcement	Mon Sep 16 20:18:04 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056554	Tests Submitted via Blackboard App Create Duplicate Entries in Grade History Report	Mon Sep 16 17:03:06 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS		No
000056564	Editing Existing Graded Discussion Thread Post via Blackboard App Counted as New Post	Mon Sep 16 16:58:37 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS		No
000057018	Add Readspeaker to SaaS Whitelist	Fri Sep 13 20:12:54 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000055860	Group Sets are not Copying Over	Fri Sep 13 15:02:11 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.12.0)	No
000060738	Apostrophe in Course Announcement Popup Displays as HTML Code	Fri Sep 13 13:39:23 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.13.0)	No
000058695	Journals Cannot be Graded when Edit Mode Off	Thu Sep 12 15:16:15 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058718	Error when Moving to Next Page of Content System Search Results	Wed Sep 11 18:33:21 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058713	Changes to HTML Files with Edit in Blackboard Function not Immediately Visible	Wed Sep 11 16:46:05 GMT	Known	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Future Reference	No

		2019	Issue		Components		Learn 9.1 Q2 2019 (3700.0.0), SaaS		
000058691	Unable to Add Content After Preview User Clicks Assessment	Wed Sep 11 15:03:55 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000058707	Error when Accessing Course Created via Archive	Tue Sep 10 17:21:20 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058696	Node Admin Enrolled as Instructor can not Enroll Users Outside of Associated Nodes	Tue Sep 10 16:25:32 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000058700	Date Management Tool Current Start Date Incorrect in Copied Course	Tue Sep 10 15:44:40 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	No
000055820	Incorrect Overall Letter Grade Displayed in Blackboard App Grades Page for Grade Totals Less Than 100 Points	Tue Sep 10 14:51:10 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	9.1, SaaS		
000057046	Weighted Columns Calculate Extra Credit Different than Documented	Mon Sep 09 21:31:41 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000060731	Unable to Force SAML Session Logout with Non English Language Packs	Fri Sep 06 16:08:44 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No
000055891	Assignment Links to HTML Objects show Broken Images after Object Edited	Fri Sep 06 15:24:10 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.12.0)	No
000058710	Question Analysis Displays Incorrect Results	Fri Sep 06 14:58:15 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3800.9.0)	No
000061745	Course Copies Without Attendance Data Copy Meetings from Source Course	Fri Sep 06 14:12:16 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000057032	Course Page Losses Functionality at 1280px and 400 Zoom	Fri Sep 06 13:54:47 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000057016	Unable to Reorder Items in a Folder in an Ultra Converted Course	Thu Sep 05 20:25:27 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000057029	Common Cartridge Package with Basic LTI Links fail to Import if it does not Contain the Optional < bti:vendor > tags	Thu Sep 05 18:52:31 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000057042	Unable to Constrain Tool by Institution Without Unlocking Course Tool at System Level Despite it Being Overridden	Thu Sep 05 17:02:19 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000066628	Cannot Click on Options Under Browse Mashups Button	Thu Sep 05 16:45:02 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No
000063526	Weighted Total Column Showing Extra Decimal Places	Thu Sep 05 15:23:40 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Functioning as Designed	No
000057338	Database Error when Running Report in HTML Format	Thu Sep 05 15:13:02 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	No
000070092	Content Editor does not Word Wrap in Text Editor in Firefox or Internet Explorer	Thu Sep 05 14:03:01 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No
000071777	Test Timer Displays too low on Screen when Using Student Preview Mode	Wed Sep 04 17:16:51 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No

000060977	Calendar Icons are not Displayed when using IE11	Wed Sep 04 16:06:45 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061984	No Cursor While Using VTBE in IE11	Wed Sep 04 16:04:51 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000064183	Non-Funtional Open Web Folder Button Appears in Windows 10 when Using Internet Explorer 11	Wed Sep 04 15:46:59 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057049	Calculated Weighted Total Column Issues	Tue Sep 03 20:50:12 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000070027	Large Amounts of Text do not Wrap Correctly when Entered into Subject Fields for Discussion Threads	Tue Sep 03 18:10:02 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No
000057013	Error when Attempting to Access Cloud Storage in Blackboard	Tue Sep 03 16:35:50 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.5.0)	No
000070118	Error Occurs when Submitting Assignment if Entering in 10110 or more Words into the Comment Text Box	Tue Sep 03 16:35:21 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No
000058730	Unable to Edit Default Brand After Migration	Tue Sep 03 14:57:24 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.9.0)	No

000057031	Students Cannot Access Assessments with Dated Conditional Availability and Respondus	Mon Sep 02 16:25:27 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS		Future Reference	No
000060798	Some Student Email Addresses are Displayed in Group Roster Despite Privacy Settings	Mon Sep 02 13:17:41 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS		Future Reference	No
000057004	Learn Updates and Building Block Installs Fail if Cache Enabled	Wed Aug 28 19:27:05 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060774	Proxy Tool does not get Created when Trying to set up the free Connect for Learn on SAAS Sites	Wed Aug 28 18:39:02 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS		SaaS - Fixed (v3700.7.0)	No
000057050	Remove Exemption Button Missing in Grade Details	Wed Aug 28 15:57:40 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000057008	ReadSpeaker Session Error Popup	Wed Aug 28 15:07:48 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000059729	Notification Settings Shows Courses with Future Start Dates	Wed Aug 28 13:15:06 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Functioning as Designed	No
000063479	Table of Contents Dividers and Subheaders Cannot be Hidden	Tue Aug 27 20:08:26 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000057027	Gradebook Submissions Missing Secondary Sorting by Last Name	Tue Aug 27 20:06:02 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS		Future Reference	No
000057045	New User Accounts Cannot be Created on Open Education Environment	Tue Aug 27 18:39:46 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS		SaaS - Fixed (v3700.7.0)	No
000057025	Kaltura Mashups not Playing in Emailed Announcement	Tue Aug 27 18:00:13 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Will Not Fix	No
000055839	Date Picker Buttons Break when the Browser Language is set to Spanish	Tue Aug 27 17:55:10 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS		SaaS - Fixed (v3700.11.0)	No
000057012	Retention Center Displays Risk Breakdown and Access Alert for New Courses	Tue Aug 27 15:52:25 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060784	Users with Attempts for Ultra Assignment are in the Gradebook after Enrollment Disabled	Mon Aug 26 21:31:03 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS		SaaS - Fixed (v3800.4.0)	No
000059790	SCORM Report is Showing Misleading Data	Mon Aug 26 20:18:55 GMT	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS		SaaS - Fixed (v3700.11.0)	No

		2019			Learn Administration				
000064988	Course Catalog Navigates to External Link	Mon Aug 26 20:07:47 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.11.0)	No
000055825	REST API User Courses No Longer Includes Disabled Courses	Mon Aug 26 20:02:08 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000057806	Due Date Setting for LTI Tool Provider Web Link not Showing in Course Calendar	Thu Aug 22 19:56:41 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057039	New System Roles Cannot Edit Institution Page Module Images	Thu Aug 22 19:40:57 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000057040	Metadata Missing After File Import	Thu Aug 22 18:48:21 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000070340	Duo 2 Factor Authentication Push Notification does not Work on iOS 11	Wed Aug 21 20:18:53 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000057028	Rubric Evaluation Report not Populating in Certain Course	Wed Aug 21 20:14:07 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057014	Add User Information Link does not Create a Link as Expected on the Profile Page	Wed Aug 21 19:59:17 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000057041	Course Facilitator Role does not have Courses Listed in Manage Course List Module Settings	Wed Aug 21 19:21:24 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059574	Padlock Icon for Course Availability does not Appear on All Course Pages	Wed Aug 21 19:04:27 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000060807	Enterprise Survey Reminder Emails Include HTML Code in Subject and Message Body	Wed Aug 21 18:55:18 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
		Wed Aug 21			Application		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q4	

000062379	Use of an Apostrophe in a File Name Creating Issues	17:23:01 GMT 2019	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000057017	Editing Course Link Items in Learning Module Unexpectedly Moves Items to the Bottom of Content Page	Wed Aug 21 17:17:52 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063019	Group Members can see Other Students' Directory Information	Wed Aug 21 17:02:18 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000062001	Design Survey Page does not Function Correctly for Surveys Created Before Switching to Ultra Base Navigation	Wed Aug 21 16:32:18 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000062973	Cannot Leave Student Preview after Viewing Collaborate Ultra Items	Wed Aug 21 15:29:03 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062732	SaaS Ultra Allows Empty Assignment Submission	Wed Aug 21 15:26:27 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000056572	TA Roles can not run Analytics Report in Ultra Courses	Wed Aug 21 15:21:54 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000063802	Message Group Located in Wrong Menu	Wed Aug 21 15:05:56 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000065849	Conditional Availability does not Update in Ultra	Wed Aug 21 15:03:58 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060888	Inconsistent Experience when Closing out of Ultra Panels with Unsaved Work	Wed Aug 21 15:01:09 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000064986	The Input Field for Maximum Number of Attempts does not Appear Using FireFox on MAC	Wed Aug 21 14:58:54 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060367	Ultra Translation Error in Assignments and Assessments While Using Australian Language Pack	Wed Aug 21 14:37:31 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000060988	Collaborate Link not Available in Private SaaS Ultra Courses	Wed Aug 21 14:35:48 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000055687	Ultra Discussion Description Displays Image Filename or URL	Wed Aug 21 14:33:04 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
		Wed Aug 21	Known		Application Components ,Application				

000063823	Submission Grading does not Load Information on Korean Language Pack	14:24:42 GMT 2019	Issue	Learn	Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000061536	Ultra Navigation Panels Cause Printing and Screen Reader Issues	Wed Aug 21 14:22:50 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000057047	Error Access Denied "java.util.PropertyPermission" "snowflake.enable_incident_test2" "read" Appears at the Bottom of some Enterprise Surveys	Tue Aug 20 20:47:24 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.15.0)	No
000062375	Error Viewing LIT Books and Tools LTI Content if not Enrolled	Tue Aug 20 20:03:17 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000061751	Disabled User Appears In Course Areas	Tue Aug 20 19:47:59 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000061510	User Received Oops! Something went Wrong Email when Archiving a Course	Tue Aug 20 19:46:40 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.17.0)	No
000065272	Changes to Goals are not Reflected in Specific Columns of the CLP_SOG Table	Tue Aug 20 19:40:28 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062352	Annotated PDF Download does not show Double Bytes Correctly	Tue Aug 20 19:37:49 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000065296	Matching Questions with Formula in the Question Text Break when Imported into Ultra	Tue Aug 20 19:35:42 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000060871	Copying a Course into the Source Course it was Created from Duplicates Calendar Items	Tue Aug 20 19:24:51 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062768	Content Collection Files Linked in Courses are Moved Unexpectedly	Tue Aug 20 19:22:14 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000060044	Students Unable to see Instructor Feedback for SafeAssign Submissions	Tue Aug 20 19:20:38 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000070307	No Warning Prompt for Assessments that Contain no Questions	Tue Aug 20 19:16:45 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000062772	Graded Discussion Boards Break if Copied with out Grade Center Columns	Tue Aug 20 19:13:54 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
		Tue Aug 20 19:01:16 GMT	Known		Application Components				

000062339	Ultra Announcements with Weblinks do not Post	2019	Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000063813	Ultra Grade Center is Throwing an Error Oh No! Something Broke when Accessing Attendance	Tue Aug 20 18:58:53 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000065274	Course Menu Collapse Control Disappears when Zoomed	Tue Aug 20 18:56:28 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062337	Uploaded File Notification not Displayed for Students in Activity Stream Page	Tue Aug 20 18:54:40 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000062353	Misleading and Inaccurate Exception Messages in Ultra Course Preview	Tue Aug 20 18:51:38 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000065287	Ultra Language Packs Names Display Incorrectly in some Locales	Tue Aug 20 18:49:29 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000061925	Node Administrators can not Self Enroll in Ultra Courses	Tue Aug 20 18:43:13 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000062367	Nested HTML Preventing Saving Changes to Ultra Assessment Questions	Tue Aug 20 17:28:15 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000059743	Matching Question Type Additional Answer Delete Icon Grayed out Unless there are at least Two Pairs	Tue Aug 20 17:04:46 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000060895	ULTRA Course View Content Editor Unexpectedly makes Numbered List	Tue Aug 20 17:02:45 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000062776	Activity Stream Missing Course Data when My Grades Tool is Enabled	Tue Aug 20 17:00:11 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000062757	Cannot Preview Files Attached to Assessment Questions	Tue Aug 20 16:47:57 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000062345	Spaces in Filenames Displayed Incorrectly for Content Created from Google Drive	Tue Aug 20 16:45:42 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000063790	Items Missing Under Ultra Create Item Panel	Tue Aug 20 16:42:36 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000062347	Unable to Remove User Record per Error Thrown by Subquery Using the Table evaluation_entity	Tue Aug 20 16:39:01 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	Will Not Fix	No

000063442	Custom Theme While Enabling Ultra Breaks Theme Elements	Tue Aug 20 16:12:25 GMT 2019	Learn Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000060935	Language Pack Encoding Errors in Custom Ultra Locale	Tue Aug 20 16:04:47 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000063818	Administrators can not Access Course Groups in Ultra Courses	Tue Aug 20 16:02:46 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000063780	Course Groups Cannot be Edited Within Ultra Language Pack	Tue Aug 20 15:59:37 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000070298	Inconsistent Grammar Within Courses Filter	Tue Aug 20 15:50:59 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000062765	Cannot Expand Grade Center Column in Ultra Course	Tue Aug 20 15:42:48 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000063753	Node Administrators Cannot Access Course Content with Guest Access Disabled	Tue Aug 20 15:34:05 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000062351	Assignment Instructions Fail to Display for a Specific Group	Tue Aug 20 15:22:10 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000066238	Images Inserted into Fill in the Blank Questions in Ultra do not Display Inline for Students	Tue Aug 20 15:11:11 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.11.0)	No
000057007	Changing Rubric from Percentage Range to Percentage Removes Descriptions in Ultra Courses	Mon Aug 19 21:31:50 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000057051	Grade History Report Shows Incorrect Submission Date for Tests	Mon Aug 19 20:06:49 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055864	Ultra Rubric Details Text Overlapped by Percentage	Mon Aug 19 19:47:51 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000060530	POST to Gradebook Columns REST Endpoint with Duplicate externalID Returns Vague Error Message	Mon Aug 19 18:22:01 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.11.0)	No
000070333	Korean Language Pack in Ultra Should Display Names with Lasntname Followed by Firsname	Mon Aug 19 17:26:29 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000063779	Course Export Available in Ultra - Privileges Disabled	Mon Aug 19 17:19:32 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Functioning as Designed	No
000055842	Users Stuck in CAS Authentication Loop while Logging In	Mon Aug 19 17:12:56 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No

000057020	Grade Journey Rounds Extracted Scores Differently than Grade Center	Fri Aug 16 16:50:49 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057038	Announcement Email Attachment Links no Accessible when Logged Out	Fri Aug 16 15:41:55 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057037	Impossible to Change Link Title of Attachment to File	Fri Aug 16 14:35:16 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066229	Ultra Course Missing PDF File Icon in Student View when File is not Available	Thu Aug 15 20:10:56 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000057030	Instructors can not Playback Media in Feedback	Thu Aug 15 19:24:03 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057035	Purging Courses via SIS Counts Entire Batch Against Xythos Transaction Limit	Thu Aug 15 16:43:23 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055840	Rubric Alignments Missing in Course Performance Report	Thu Aug 15 16:11:52 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000055838	After Course Restore Enterprise Surveys Results and Course Reports are not Showing any Data for Students Activity	Wed Aug 14 21:29:30 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055809	Groups Created via REST can not Allow Group Members to Create Forums	Wed Aug 14 17:07:12 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055852	Grade Center Error after B2 with Score Providers is Turned Off	Wed Aug 14 16:08:22 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	Yes
000059789	Retention Center Processing Latency	Wed Aug 14 16:07:49 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	Yes
000061731	Login Page Unresponsive After Session Timeout	Wed Aug 14 16:03:41 GMT	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0),	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed	Yes

		2019					SaaS	(v3700.4.0)	
000066833	Disabled Students in a Course Appear in Group Assignments	Wed Aug 14 16:02:56 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	No
000059678	Outcomes Student Institution Role Filter not Working	Wed Aug 14 16:02:30 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	Yes
000059828	Orphan Content By Location Administrator Search is Showing Non-Orphan Results	Wed Aug 14 16:01:15 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.10.0)	Yes
000060513	Ultra View Documents do not Save if Window is Closed During Initial Creation	Wed Aug 14 14:00:53 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000061779	Preview Users sent Daily Digest Notification Emails	Wed Aug 14 13:48:06 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000055847	SCORM Grade Notification not Localized in Notification Settings	Wed Aug 14 13:46:23 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000057021	Broken XML SIS Integration Feeds	Wed Aug 14 12:58:58 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.7.0)	No
000061987	New Box View not Rendering Documents	Wed Aug 14 12:53:41 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055837	Course Links in Course Catalog Unresponsive for Courses with more than One Instructor	Tue Aug 13 19:50:48 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055844	Changes made in Default Items per Page are not Persisted	Tue Aug 13 19:28:44 GMT	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0),	Future Reference	No

		2019			Components		SaaS			
000055824	Child Course does not show for Instructors in the Course List	Tue Aug 13 16:56:43 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS		Future Reference	No
000055826	When Instructor Overrides Grades in Assignment and adds Feedback the Feedback is not Visible to Students	Mon Aug 12 20:11:37 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000055802	Instructor Creating a Forum Generates Rule Violation Warnings in bb-input-validation-filter-log	Mon Aug 12 19:03:47 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000055843	Edge Browser sends Multiple POST Requests to Grade Journey when Extract Slow	Fri Aug 09 17:26:27 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000055810	Cannot Delete Sources from Goal Search when No Goals Attached	Fri Aug 09 17:05:56 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	SaaS	SaaS		Will Not Fix	No
000055814	Messages in Courses with Ultra View are Displayed as Unread even when the Messages have been Viewed	Wed Aug 07 20:02:48 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	Ultra	SaaS - Fixed (v3800.15.0)		No
000055812	Adding Extra Time Results in a drop down Menu Which says Undefined Minutes	Wed Aug 07 20:01:23 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS		Future Reference	No
000055831	First Group Assignment Item Cannot be Reordered/Moved in Content Area of Original View Course	Wed Aug 07 20:00:54 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	SaaS		Future Reference	No
000055846	Timestamp on Recorded Video Feedback is in EDT (US) Instead of Local European Time	Wed Aug 07 18:52:20 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000055818	Ultra Specific Course Role Privileges Appear in Non-Ultra Enabled Environments	Wed Aug 07 18:51:37 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Functioning as Designed	No
000060919	Ultra Courses List Not Organized Logically	Wed Aug 07 17:55:05 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.10.0)		No
000063793	Ultra Groups Random Assign is not Accessible	Wed Aug 07 17:07:11 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS		Functioning as Designed	No
000063400	Editing a Calculated Formula Question Displays Blank Answer Box	Wed Aug 07 17:03:39 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.10.0)		No

000065299	Show More Upcoming Activity in Activity Stream does not Work	Wed Aug 07 16:40:32 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000056551	TA Role has Announcement Link Grayed out if There are no Announcement in Ultra Course	Wed Aug 07 15:56:38 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000059824	Content Created in Ultra Courses is Added at the Top Regardless of Where the Plus Sign is Selected	Wed Aug 07 15:50:33 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000059777	Cannot Register a Username Which Contains Uppercase Letters on the new CourseSites	Wed Aug 07 15:15:43 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000060532	Availability Override Controls Available for Instructors	Wed Aug 07 15:08:51 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.10.0)	No
000055801	Adaptive Release Rules are Applied to Teaching Assistant Role	Wed Aug 07 13:49:55 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055813	Instructor can not see Student Username on Ultra Course	Tue Aug 06 17:47:18 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060886	Unable to Delete Zero Grade if Grade Center Primary Display is Complete/Incomplete	Tue Aug 06 17:46:27 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.10.0)	No
000060764	Users Logged Out when SIS Run Changes Password	Tue Aug 06 15:40:42 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.10.0)	Yes
000060823	Incorrect Error Creating Duplicate Enrollment with REST	Tue Aug 06 15:18:17 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.10.0)	No
000070746	PopulateLinkedContentManager and ResourceLinkManager Messages in Bb-Services-Log During Course Package Import	Tue Aug 06 13:00:24 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.10.0)	No
000055823	Links to Courses Redirect Guests to Login Page Despite Gateway Options Set to Allow	Mon Aug 05 21:33:13 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No

000053870	iOS Doesn't Establish Native Session View after External Authentication Until a User Action	Mon Aug 05 16:08:36 GMT 2019	Known Issue	Learn	Learn Administration Learn Administration	9.1;SaaS	Learn		
000061541	Cloud Storage File Uploads to Assignments with no Extension	Mon Aug 05 15:36:26 GMT 2019	Known Issue	Learn	Application Components Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055836	Adding a Document Using Create > Document does not Create a Clicking File Name	Fri Aug 02 19:03:46 GMT 2019	Known Issue	Learn	Application Components Application Components	SaaS	SaaS	Future Reference	No
000055816	Javascript in HTML Content Item does not Launch for Students	Fri Aug 02 13:37:08 GMT 2019	Known Issue	Learn	Application Components Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000070620	The Navigation Tool for the Date Selection Calendar is not Positioned Correctly	Thu Aug 01 21:15:43 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000056444	No Submission Confirmation Number in Assignments for Students with en_GB Language Pack	Thu Aug 01 21:13:45 GMT 2019	Known Issue	Learn	Application Components Application Components	SaaS	SaaS	SaaS - Fixed (v3700.9.0)	No
000055806	Ultra Assignments can be Submitted Blank with no Warning	Thu Aug 01 20:32:41 GMT 2019	Known Issue	Learn	Application Components Application Components	SaaS	SaaS	Future Reference	No
000061746	Grading Ultra Assignments with a Rubric Causes Inline Document Preview to Close	Thu Aug 01 20:02:15 GMT 2019	Known Issue	Learn	Application Components Application Components	SaaS	SaaS	SaaS - Fixed (v3700.9.0)	No
000055800	Course Conversion Tooltip Overlay Appears in Incorrect Position	Thu Aug 01 19:13:07 GMT 2019	Known Issue	Learn	Application Components System Infrastructure	SaaS	SaaS	Future Reference	No
000055835	Trouble Clicking Links in Ultra Documents	Thu Aug 01 18:29:25 GMT 2019	Known Issue	Learn	Application Components Application Components	SaaS	SaaS	Future Reference	No
000055834	Incorrect Role Error when Student Views Grades	Thu Aug 01 17:41:36 GMT 2019	Known Issue	Learn	Learn Administration Learn Administration Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No

000055821	Printing Cropped of Original Courses in Ultra	Thu Aug 01 16:11:36 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Will Not Fix	No
000060739	Custom Instructor Roles do not Allow Access to Submitted Files in File Response Questions	Wed Jul 31 20:03:33 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000061869	Missing Navigation Items on the System Admin Panel	Wed Jul 31 19:56:03 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release SaaS - Fixed (v3300.5.0)	No
000055841	Availability Text Missing for Items Created Prior to Copy	Wed Jul 31 18:59:06 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055869	Third Party Authentication Building Block Fails on Login	Wed Jul 31 18:11:14 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055861	Wiki Grades not Visible to Students in Wikis	Wed Jul 31 16:50:30 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055815	Unread Blog Entries do not show up in What's New Module	Wed Jul 31 16:24:41 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000055805	Course Conversion Exceptions Listings do not Consistently Expand in Chrome	Wed Jul 31 15:31:00 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000055808	Grade Center Columns with Percentage Display Round up Decimals	Tue Jul 30 20:55:24 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055829	Courses Reverting from Ultra Courses to Classic	Tue Jul 30 20:16:42 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000055866	My Grades are Displayed with Empty Brackets	Tue Jul 30 18:38:12 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000055799	Edit Rubric Column Popup Displays Partially Off Page	Tue Jul 30 15:12:27 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
							Learn 9.1 Q4 2017 (3300.0.0),		

000061534	Deleting a Folder Containing an Assignment Treats the Grade Center Column Differently than Deleting the Assignment Itself	Mon Jul 29 20:15:09 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000057315	Attempting to Reconcile Marks Generates the Message Failed to Load Reconciled Marks	Mon Jul 29 20:09:52 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000059652	Grade Center Information is not Displayed on Small Screen	Mon Jul 29 19:55:01 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000055845	LogSpam when AutoSubmit Fails due to Disabled Records	Mon Jul 29 18:53:44 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000055875	Users can see and open Unavailable Items when Their Role is Changed from Instructor to Student	Fri Jul 26 21:16:57 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055889	Ultra Instructors Cannot edit Anonymous Discussion Topics	Fri Jul 26 20:38:37 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.8.0)	No
000055888	Unavailable Roles are Visible and can be used for Enrollments in ULTRA Courses	Fri Jul 26 20:38:30 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000055887	Avatars not Displayed in Users and Groups	Fri Jul 26 17:52:15 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.4.0)	No
000055886	Collaborate Ultra: The Collaborate Ultra Tool is not available in a Learn Ultra view course	Fri Jul 26 17:43:40 GMT 2019	Known Issue	Learn ,Ultra Experience	Learn Administration ,Known Issues & Error Messages		SaaS, Ultra Experience		
000055863	Batch UID Column not Updated by Banner ReplaceMembership Requests	Fri Jul 26 16:53:20 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000072466	Session Error Popup Displayed when Trying to view Youtube Mashup Thumbnail Videos in Discussion Board	Thu Jul 25 20:59:51 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	No

							(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000061949	High Contrast Setting does not Display Correctly	Thu Jul 25 20:55:59 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	No
000055896	Cannot Add Grader in Reconcile Grades	Thu Jul 25 19:55:02 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060539	Course Copy Changes Collaborate Ultra Group Settings	Thu Jul 25 18:53:28 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060533	LTI 1.1 Low Point Gradebook Calculations Incorrect	Thu Jul 25 16:14:30 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000060495	External Calendar Links Broken	Thu Jul 25 15:34:09 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055804	Students Unable to see Rubrics in My Grades	Wed Jul 24 21:31:43 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061961	Achievement is lost when Another Attempt has been Started and is left in Progress	Wed Jul 24 16:51:38 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000062498	Offline Grade Center Percentage Sign not Displayed	Wed Jul 24 16:47:18 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000061535	Sub Tabs not Available in 2016 Theme on Small Screens	Wed Jul 24 16:42:49 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.9.0)	No
000060997	Rubric Detail Panel Blank and Unresponsive	Wed Jul 24 16:30:02 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.9.0)	No
000056485	Enterprise Surveys have a Distorted Responded Recipients Legend when Using the Korean Language Pack	Wed Jul 24 15:42:37 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000056484	Copy and Paste in Documents Generates an Error Message in Ultra Courses	Wed Jul 24 14:41:40 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.7.0)	No
		Tue Jul 23	Known		Application		Learn 9.1 Q2 2019 (3700.0.0),	Learn 9.1 Q4 2019 Release	

000055877	Instructor Profile Pictures do not Display in Ultra Courses	21:38:11 GMT 2019	Issue	Learn	Components	9.1;SaaS	SaaS	<p>SaaS - Fixed (v3700.8.0)	No
000055798	Customization of System Settings lost After SaaS Updates	Tue Jul 23 21:37:06 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000070101	Content Collection Personal Settings Home Page Location not Honored	Fri Jul 19 13:42:35 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000055855	Decimals not Allowed as Point Possible in Ultra	Fri Jul 19 13:33:53 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000055873	Item Graded Notification Broken in Whats New Module	Thu Jul 18 17:19:28 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055848	Student has In Progress Second Attempt for Assignment Configured for Single Attempt	Thu Jul 18 13:58:14 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059535	Nonstandard Date Format Breaks Limits in SIS Logs with some Language Packs	Wed Jul 17 21:41:21 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.8.0)	No
000059731	LTI Tool Course Menu Links Are Unavailable in Mobile Apps	Wed Jul 17 20:19:09 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn		
000059792	Skip to Content Link not Detectable by JAWS Screen Reader	Wed Jul 17 20:13:02 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.8.0)	No
000055879	Create-all-courseorg-directories.sh Failing	Tue Jul 16 21:26:35 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	No
000059811	URL SCORM Element Sources not Updated Automatically Based on Environment	Tue Jul 16 21:05:52 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000055853	Multiple Versions of Starfish B2 broken in 3700.5	Tue Jul 16 16:30:05 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure Application	SaaS	SaaS	Functioning as Designed	No

000055859	Test Banks from Classic Course not Accepted into Ultra	Tue Jul 16 16:29:56 GMT 2019	Known Issue	Learn	Components ,Application Components	SaaS	SaaS	Future Reference	No
000055895	Respondus Test Error in Ultra Course for Second Attempt	Mon Jul 15 20:35:15 GMT 2019	Known Issue			9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	No
000055876	Assignment Due Date Changed After Creation not Reflected in To Do Module	Mon Jul 15 19:36:01 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055865	Discussion Board Post Counter Inaccurate	Fri Jul 12 16:59:14 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.5.0)	No
000055884	Can not Upload Content to Passes	Fri Jul 12 15:46:11 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055851	Math Equations not Aligned Properly in Learning Modules	Fri Jul 12 14:36:54 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055857	Cannot Clear Submission Attempts when Input Date is Manually Specified	Thu Jul 11 20:48:10 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055883	There must be at Least one Valid Recipient Error when Attempting to send Email	Thu Jul 11 20:17:02 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055850	Course Analytics does not show Math Editor Formulas	Thu Jul 11 17:53:25 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
000055893	Build Audio Content Error	Wed Jul 10 18:28:33 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059549	Blackboard App Activity Stream Due Date Reminder Discrepancies	Wed Jul 10 17:57:47 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000055849	Availability Toggle Broken for LTI Web Links	Tue Jul 09 18:59:39 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056559	Ultra Discussion Analysis Shows Pending for all Users	Tue Jul 09 15:54:46 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.7.0)	No
000060910	Ultra Course Announcement Popup Displays Wrong Date and Time	Mon Jul 08 17:11:23 GMT	Known Issue	Learn	Application Components ,Application	SaaS	SaaS	Will Not Fix	No

		2019			Components				
000061518	When Creating a Contact the First Name and Last Name Fields are Missing the Asterisk to Indicate they are Required Fields	Mon Jul 08 16:14:55 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000063795	LTI Placement Tools Missing from System Admin Tools Menu	Fri Jul 05 20:34:22 GMT 2019	Known Issue	Learn	Learn Administration, Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2020 Release <p>SaaS - Fixed (v3800.19.0)	Yes
000055892	Public API GroupMembershipDbPersister does not work the same way as Private persistGroupAndEnrol	Thu Jul 04 17:49:48 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000055880	Full Disk Usage Report not Completing	Thu Jul 04 16:30:19 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000055854	Respondus Tests with Multi-byte Characters in the Title do not open for Students	Thu Jul 04 16:17:02 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060500	Student with System Roles Granting Grading Privileges can cause Blog Issues	Thu Jul 04 16:15:41 GMT 2019	Known Issue	Learn	Learn Administration, Application Components, Application Components	SaaS	SaaS	Future Reference	No
000055881	Inaccurate Statistics Observed in Student Overview for Single Course	Thu Jul 04 16:06:02 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	Future Reference	No
000060508	Link Broken if User Edits Item Containing Link to Restricted File	Thu Jul 04 15:07:00 GMT 2019	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060536	Course Items Created while Notifications Disabled not in To Do Module	Thu Jul 04 13:51:36 GMT 2019	Known Issue	Learn	Application Components, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060514	Ultra Activity Stream Issue	Wed Jul 03 19:43:12 GMT 2019	Known Issue	Learn	Application Components, Application Components, System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.7.0)	No
000062991	Last Access Date is not Updated if Test is Accessed via My Blackboard > Updates	Wed Jul 03 19:38:11 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No
000060070	Pressing Backspace in Essay Question Input Box Disables Ability to Type	Wed Jul 03 19:33:17 GMT 2019	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
							Learn 9.1 Q2 2017 (3200.0.0),		

000056581	In the 2016 Theme Floating Quick Links Button Hides Behind the Logo Image on Mouse Over	Wed Jul 03 19:29:34 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0)	No
000060506	Corrupted Content in Ultra Document	Wed Jul 03 19:05:09 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000059832	Discussion Analysis Shows as Pending for all Users in Graded Discussions	Tue Jul 02 21:36:24 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.7.0)	No
000060740	File Attached on Content Item with Tracking Enabled does not Count in the 360 View	Tue Jul 02 21:16:47 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000060502	Assignment Audio Feedback to Learner Broken if Microphone set up Before Recording	Tue Jul 02 16:12:49 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060512	Overall Summary of User Activity Excludes Student Data	Tue Jul 02 15:30:05 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.11.0)	No
000059825	Custom Language Pack Displays 10undefined00 Instead of Decimal in Grade Center	Mon Jul 01 15:00:03 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.6.0)	Yes
000060744	Error Occurs While Running Telemetry Report	Mon Jul 01 15:00:03 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	Yes
000063035	Potential Error Viewing Student Attempt if Student Uses Different Language Pack than Instructor	Sat Jun 29 16:51:07 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.7.0)	No
000060519	Students are Unable to Insert Formulas Using the Math Editor on Ultra Environments	Sat Jun 29 16:29:09 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.2.0)	No
000055867	Insufficient Course Menu Icon Contrast Causes Accessibility Issue	Sat Jun 29 16:14:00 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
		Sat Jun 29 16:12:33 GMT	Known		Learn Administration				

000055885	SIS Counts Always Reflect 7 Days Instead of Respecting the Time-frame Filter	2019	Issue	Learn	.Learn Administration	SaaS	SaaS		Future Reference	No
000060804	Institutional Announcements not Visible	Sat Jun 29 16:01:03 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060816	Error While Deleting File from Content Collection	Sat Jun 29 15:58:56 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060800	Categories with a Single Item are Treated as Zero in Weighted Columns if Exempted	Fri Jun 28 21:06:40 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060788	Unable to add Course Card Image less than 1200 x 300 for Original Course Experience	Fri Jun 28 21:03:22 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS		Future Reference	No
000060791	Enable Evaluation Setting Cannot be Turned Off in LTI Web Links	Fri Jun 28 21:00:57 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060781	Courses Section of the Ultra Activity Stream does not Render Correctly in Safari if Zoom Percentage is Below 100	Fri Jun 28 20:54:14 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS		Future Reference	No
000060822	Course Copy Status is not Consistent when an Error Occurs	Fri Jun 28 20:49:20 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060824	Enterprise Survey Response Period List of Selected Courses Missing Vertical Scroll	Fri Jun 28 20:44:38 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Will Not Fix	No
000060810	Japanese Date Text is not Rendered Correctly in New Box View	Fri Jun 28 18:31:04 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS		Future Reference	No
000060826	en_AU Language Pack has Placeholder Text for Brands Link in Ultra Experience Module	Fri Jun 28 18:20:14 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060795	REST API Endpoint for Gradebook Categories does not Localize the Title of the Category	Fri Jun 28 18:15:59 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS		Future Reference	No
000060053	No Responsive Design on Cooke Acceptance Dialog	Fri Jun 28 17:22:31 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)		No
000060777	Ultra Discussion Containing Video Content From LTI Deep Link does not show the Entire Video Frame	Fri Jun 28 17:19:33 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS		SaaS - Fixed (v3700.7.0)	No
		Fri Jun 28 16:03:43 GMT	Known		System Infrastructure				SaaS - Fixed	

000062392	Smaller Window Hides Student Preview and Edit features	2019	Issue	Learn	Learn Administration	SaaS	SaaS	(v3700.6.0)	No
000057291	Save Answer Box Covers Question Text in Essay Questions	Fri Jun 28 15:41:38 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.6.0)	No
000062750	Inline Grading Full Frame View Hides the Button to Restore the View	Fri Jun 28 15:19:04 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.6.0)	No
000060540	Images do not Render Correctly in Assignment Answers	Thu Jun 27 19:03:59 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.3.0)	No
000060374	Inline Grading not Available for Submissions from Blackboard App in Ultra Course	Thu Jun 27 17:38:33 GMT 2019	Known Issue			SaaS	SaaS	Will Not Fix	No
000060334	Images not Supported in Assessment Questions and Answer Choices in the Blackboard App for Original Courses	Thu Jun 27 17:14:52 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000059657	Edit Mode no Longer Hides Unavailable Announcements	Thu Jun 27 15:36:51 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.6.0)	No
000060793	Rubric Data in Ultra View Course Erased if Rubric Type Changed	Wed Jun 19 16:38:23 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3800.4.0)	No
000060808	Attendance Tool Roster Disappears at some Resolutions	Wed Jun 19 16:32:06 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	SaaS	SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.13.0)	No
000060493	Custom Web Service Causes Errors in many Features Across Blackboard if Race Condition Met	Wed Jun 19 15:20:38 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060541	VTBE Numbered Lists Item Counts Reset by Images in Ultra View Courses	Wed Jun 19 15:09:39 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000060778	Incomplete Subsequent Attempt of Trigger Revokes Assessment Conditional Availability in Ultra View Courses	Wed Jun 19 14:19:50 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
		Tue Jun 18							

000060753	Multiple Instructor Enrollments in Merged Courses not Handled Properly when Single Child Enrollment Updated	16:39:30 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Functioning as Designed	No
000060776	Heavy Database Blocking from Rebuilding Course Statistics Prevents Users from Submitting Assessments	Tue Jun 18 15:57:48 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000069161	Manual Pullback of 1000 or More Recordings in the Same Time Period Fails	Tue Jun 18 15:28:14 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000060527	Activity Stream Shows Groups Discussion Notifications to Non-Group Users	Tue Jun 18 15:10:19 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.17.0)	No
000060499	Feedback to Learner Video Control does not Appear in Microsoft Edge	Tue Jun 18 14:14:19 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000060525	Rubric Erased from Drafts when Delegated Grading is in Place	Tue Jun 18 13:57:47 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3800.0.0)	No
000071885	Discussion Thread VTBE does not Render JavaScript	Tue Jun 18 13:22:25 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
							Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0),		

000070558	Terms Cannot be Purged Using SIS Integration	Tue Jun 18 12:59:48 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062365	Rubric Information not Retained when Saved as Draft for Discussion Posts made Before Grading is Enabled	Mon Jun 17 18:49:41 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.6.0)	No
000056465	Hierarchy Node Administrators see Error Messages when Viewing Courses in the Node	Mon Jun 17 18:48:00 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.6.0)	No
000060995	LTI Tools' context_id_history is not Populated when Course Copying into Existing Course	Mon Jun 17 18:44:28 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.6.0)	No
000062340	Incorrect case for Time Format for Assignments when Using the AU Language Pack	Mon Jun 17 18:30:12 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.3.0)	No
000059676	Institution Branding not Working on Domain Alias for Ultra Environments	Mon Jun 17 18:25:42 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.6.0)	No
000059121	Students have Access to Files from a Content Collection Folder Which is Linked in Course Content	Mon Jun 17 18:20:47 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	No
000060870	Rubric Grid Subscores do not show for Students	Mon Jun 17 18:17:15 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.6.0)	No
000072682	Error Using Dismiss All Course Messages in What's New Module on Notification Dashboard	Mon Jun 17 18:07:01 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.6.0)	No
000060763	EnableRequiredTools Task Runs too Often	Mon Jun 17 17:57:34 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.6.0)	No
	Assignment Building Block Fails to Update on Systems Without Content	Mon Jun 17 17:42:57 GMT	Known		Application Components		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),	Learn 9.1 Q2 2018 Release	

000059134	Management License	2019	Issue	Learn	,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	<p>SaaS - Fixed (v3300.11.0)	No
000061902	Cannot Delete an Attempt with Annotatable and Rawdoc UUID	Mon Jun 17 17:16:48 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Functioning as Designed	No
000059785	Assessment Attachments in Ultra Cannot be Previewed or Downloaded if the Filename Contains Spaces	Mon Jun 17 16:54:45 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.3.0)	No
000060825	Graded Threads are Copied to Courses as no Longer Graded and no Points Possible	Mon Jun 17 16:50:18 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.5.0)	No
000059808	Error when Opening a Test	Mon Jun 17 15:55:56 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.5.0)	No
000062377	Course Menu Pull-Out does not Display Correctly on Right to Left Languages	Mon Jun 17 15:43:20 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.6.0)	No
000060773	Custom Course Roles Lose Grading Privileges During Migration to SaaS	Mon Jun 17 14:51:52 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000061494	Error when Opening LTI Link while Editing Document in Ultra	Mon Jun 17 14:31:54 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.5.0)	No
000060534	Retention Center Deadline Rules Problems	Fri Jun 14 22:45:47 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060524	Valid Files show Invalid Link Icon	Fri Jun 14 22:37:45 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060520	Item Analysis Quartiles Discrepancy	Fri Jun 14 22:02:36 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000060515	Something Broke Error Running Student Activity Report for Assignment or Assessment	Fri Jun 14 21:53:07 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060510	Ultra Student Activity Report Shows no Time to Open Value	Fri Jun 14 20:53:45 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000060528	Uncaught Exception when Uploading to Content Editor	Fri Jun 14 20:20:28 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060526	Content Area Shows Edit Mode off Appearance After Error	Fri Jun 14 20:09:53 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
		Fri Jun 14					Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000060769	Availability Status of Batch Enroll Permissions are Ignored	20:01:55 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060516	Ultra Global Navigation Messages Link Displayed for a Course even if Disabled in that Course	Thu Jun 13 21:34:14 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060522	Submitting Institution Role After The Specified Role Name Already Exists Error Throws an Access Denied Message	Thu Jun 13 18:46:22 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066271	Learning Modules in Ultra do not Display in the Blackboard App	Thu Jun 13 17:50:43 GMT 2019	Known Issue	Learn	Learn Administration Learn Administration	SaaS	SaaS		
000062945	REST API nextPage Results are the Same	Mon Jun 10 16:47:10 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)	Yes
000060861	Missing Attached Files in Assignment Feedback	Mon Jun 10 16:46:28 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.2.0)	Yes
000064654	Using the Search Filter to Unenroll a list of Students Unenrolls all Students from the Course	Mon Jun 10 16:45:08 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)	Yes
000060803	All Courses are Assigned to a Term Instead of only Selected Courses in Filtered Course Search	Mon Jun 10 16:44:22 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	Yes
000059756	Error when Attempting to Create Artifact from Assignment with Rubric	Mon Jun 10 16:43:56 GMT 2019	Known Issue	Learn	Application Components .Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	Yes
000061982	Attempting to send Course Messages Results in an Error	Fri Jun 07 21:35:40 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),		

000063284	Retention Center does not send Email Notification to Observers	Fri Jun 07 20:51:08 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	No
000059669	Shared Portfolios only list 25 Comments	Fri Jun 07 20:39:18 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	<p>SaaS - Fixed (v3700.5.0)	No
000060523	Reconciling Zero Grade does not Clear Needs Reconciliation Icon	Fri Jun 07 19:16:23 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060507	TT and Code Tags are Set to Inherit Font	Fri Jun 07 17:50:41 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060501	Misspelling on Announcement Email in Netherlands Language Pack	Fri Jun 07 16:18:48 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000064652	Assessments Appear to be Available After Adding a Test Availability Exception	Fri Jun 07 15:29:31 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	No
000060535	Grade Copied to Next Student	Fri Jun 07 15:21:14 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060529	Daily Digest Notification Email has Extra Spacing in Outlook	Thu Jun 06 19:08:16 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059822	Adding or Changing a Quick Comment Causes Existing Recorded Feedback to Become Inaccessible	Wed Jun 05 21:19:15 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)	No
000060504	Uploaded Images in Course Announcements Causing Apps to Prompt for Login Credentials in Original Courses on iOS	Tue Jun 04 18:09:47 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		No
		Tue Jun 04			Learn				

000059799	Embedded Videos in Items Using HTML5 Video Tag Do Not Function in iOS Apps	18:07:05 GMT 2019	Known Issue	Learn	Administration ,Learn Administration	9.1;SaaS	9.1, SaaS		
000059550	Grade Rounding is not Consistent with Desktop Grade Display	Tue Jun 04 18:04:24 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056482	iOS VoiceOver Tool Not Reading Discussion Posts Aloud in Apps	Tue Jun 04 18:01:15 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		
000060766	LTI ContentItem not Available to Students in Ultra Courses	Mon Jun 03 15:42:22 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.5.0)	No
000060531	Full Screen View for Inline Grading Generates Causes a Scroll Bar to Appear	Fri May 31 17:22:41 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060743	Student Preview can be Broken by Clicking on the Analytics Link	Fri May 31 17:16:47 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060775	Changes to a Student's last Name are not Shown Immediately in an Original Course's Grade Center	Fri May 31 16:56:51 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060733	Setting Percent Range Rubrics to Display to Students Without Rubric Scores Displays only the First Row to Graders	Fri May 31 16:14:02 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060736	Text Editor Spellcheck not Working Consistently when Using Custom Dictionaries	Fri May 31 15:58:34 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000060747	Calendar Selections not Saving	Fri May 31 15:28:09 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000072539	Grades Beyond 1000 Points Using Decimals Overlap in My Grades View	Fri May 31 15:27:32 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)	No
000060757	Students are Unable to View the Graded Rubric for a Group Assignment in Ultra	Thu May 30 21:23:01 GMT	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.4.0)	No

		2019			Learn Administration					
000060734	Custom Course Roles Require a Child Course Privilege to Access the Grade Center even in Un-merged Courses	Thu May 30 21:21:16 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS		Future Reference	No
000060767	Leganto LTI Link Within a Course is not Unique	Thu May 30 21:17:39 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No	
000060770	Ultra Calendar does not Allow Customisation of the First Day of the Week	Thu May 30 21:07:19 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	SaaS	SaaS	Future Reference	No	
000060768	Student Activity Overview Download File for Ultra View Courses only Includes Students who were Displayed in the Browser Window	Thu May 30 21:00:49 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	SaaS - Fixed (v3700.4.0)	No	
000060517	Submission Receipts do not Display in My Grades if all Grade Center Columns are Hidden from Students	Thu May 30 20:52:47 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	SaaS	SaaS	Future Reference	No	
000056474	SIS Allows a User to have the same Primary and Secondary Institution Role	Thu May 30 17:53:27 GMT 2019	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.10.0)	No	
000060758	IMS LIS Integration: Duplicate Added Node Batch Uid in the Courses Object Field Mapping	Thu May 30 15:28:35 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No	
000060741	Calculated Formula Questions Providing Incorrect Decimal Answers Based on the Precisions Selected	Thu May 30 15:12:41 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No	
000060754	Exempt Grade Center Grades Are Calculated as Zeros in Weighted Columns	Wed May 29 21:03:31 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No	
000070425	Response Feedback does not Collapse on First Section of Fill in the Blank Questions	Wed May 29 20:23:43 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No	

000060751	Submitting a Large Quantity of Documents to an Assignment Causes Slow Loading or Time Out Errors	Wed May 29 19:40:34 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060765	Hex Characters in Course List Tile View	Tue May 28 21:29:40 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.4.0)	No
000060737	Performance Issues Caused by no Index on Sessions.Timestamp	Fri May 24 19:16:21 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060760	Batch Create Users by Node Administrator Fails to Assign Node to Users	Fri May 24 18:31:19 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060752	Group Codes not Carried Across with Course Copy	Fri May 24 18:14:42 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060503	Unable to Change Ultra Banner or Logo	Fri May 24 12:41:34 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.3.0)	No
000061640	Content Items that have an Embedded Iframe Using the src Attribute Cannot be seen by Students	Thu May 23 21:17:52 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.4.0)	No
000063770	Locked Discussion Threads show Reply Button	Thu May 23 20:17:01 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.5.0)	No
000059827	File Names Change During Import Process	Thu May 23 20:11:16 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.4.0)	No
000059948	Prior to Learn 3400 the Bb Learn 2016 Theme does not Allow Text Color Change of Course Menu Item	Wed May 22 15:57:37 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No

000060732	Grades Changed in Ultra Gradebook	Mon May 20 18:51:53 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.4.0)	No
000060745	Purge of DSK Fails	Mon May 20 16:01:05 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3500.7.0)	No
000060042	Ultra Administrator Denied Admin Tab	Fri May 17 19:17:42 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3600.1)	No
000059820	Save Button is Inactive and no Prompts to Enter Required Fields on Ultra Test Creation	Thu May 16 20:13:34 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060759	Missing Privileges Using non EN US Language Pack	Thu May 16 20:05:26 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059542	Unable to use Rubric when Grading Group Discussion Posts	Thu May 16 17:46:07 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.0.0)	No
000059800	Calculated Percentage Scores Which are Extracted to Grades Journey do not Match the Full Grade Center	Thu May 16 17:25:47 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.4.0)	No
000059677	System Administrator is Receiving XAL Email Alerts	Thu May 16 15:44:34 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000056557	Instructor is Translated Incorrectly in Korean Language Pack	Wed May 15 17:04:42 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)	No
000061737	Unexpected Changes to es_ES Default Language Pack	Wed May 15 17:02:15 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3700.3.0)	No
000065884	Error when Student Accesses Parent Course while Child Course is Disabled	Fri May 10 19:49:23 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)	No
000063807	Ultra Admin Panel Opens in New Window	Fri May 10 19:34:22 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Functioning as Designed	No
000056537	Accessing the Restore from Automatic Archive Page Throws DASL Error	Fri May 10 19:30:48 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.6.0)	No
							Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000060478	SCORM Package does not Open for Instructors	Fri May 10 18:40:36 GMT 2019	Known Issue	Learn	Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000062670	After Merging a Course the Next SIS run Disables the Instructor	Fri May 10 18:40:20 GMT 2019	Known Issue	Learn	Learn Administration .Learn Administration .System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000060244	Creating an Achievement Without a Location Causes an Error	Fri May 10 18:33:03 GMT 2019	Known Issue	Learn	Application Components .System Infrastructure .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061660	Guest Access to Files not Evaluated Correctly on Login	Fri May 10 18:17:05 GMT 2019	Known Issue	Learn	Application Components .Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062893	Learn does not Allow Modified Instructor Role to View or Grade Using Rubrics	Fri May 10 18:16:35 GMT 2019	Known Issue	Learn	Learn Administration .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
		Fri May 10	Known		Application		Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0),		No

000064164	Downloaded Survey Results from the Grade Center are 0 Instead of Complete	17:48:29 GMT 2019	Issue	Learn	Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063167	Course Reports do not Enforce Date Format from Language Packs	Fri May 10 17:22:01 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000054612	Running Course Reports Causes Logspam	Fri May 10 15:51:01 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000062217	Double Scrollbar in Content Editor	Fri May 10 15:50:30 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.12.0)	No
000056625	Assignment Due Date Changes not Reflected in To Do Module	Fri May 10 15:17:21 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000062649	Information Missing from Embedded Twitter Posts in Blogs by Students	Fri May 10 13:21:54 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059793	Adding Content to Document by Drag and Drop Creates Temporary Duplicate	Thu May 09 17:47:42 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.2.0)	No
000056469	Grade Missing from Grade History with British Language Pack	Thu May 09 17:06:47 GMT	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0),	Future Reference	No

		2019			Components	SaaS			
000056454	Grade Discussion Preview Box Sizing Issue	Thu May 09 17:06:21 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063306	Missing Checkboxes to Select HTML5 Audio Files	Thu May 09 16:39:36 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062223	Banner replacePerson Events Failing	Thu May 09 15:50:39 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	No
000063173	Restored Course Archives with Null Duration Causes Students Courses Screen to Continuously Load	Thu May 09 15:38:37 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3100.6.0)	No
000056587	McGraw-Hill Connect and Create Missing Content Type	Thu May 09 15:24:01 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000054587	Course Menu does not Update when Module Page is Renamed	Thu May 09 15:11:11 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000060755	LTI and Web Link Breadcrumb Smaller than Others	Thu May 09 14:42:58 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059124	Xyθος Error when Attempting to view Permissions on Files in Recycle Bin	Wed May 08 21:25:13 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	No
	Editing an Ordering Question Removes the Existing Instructor Notes	Wed May 08 17:42:44 GMT	Known	Learn	Learn	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Future Reference	No

000060742		2019	Issue		Administration		Learn 9.1 Q2 2019 (3700.0.0), SaaS		
000059821	Turning Edit Mode off While in a Learning Module with an Unavailable Assignment Causes Error	Wed May 08 17:25:48 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059829	Goal Performance Dashboard Throws Error	Wed May 08 16:55:13 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	Future Reference	No
000059802	Merged Enrollments Remain Disabled in Parent Course After Courses are Re-Enabled	Wed May 08 15:38:19 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.3.0)	No
000059791	Course Quotas not Always Respected in Announcement File Attachments	Tue May 07 19:56:00 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000070576	Incorrect Wording when Creating Manual Enroll Groups in en_GB Language Pack	Tue May 07 18:31:31 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.9.0)	No
000060762	Unable to Print Box View Annotated PDF File with Summarized Comments	Tue May 07 17:03:35 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000054576	Pressing the Enter Key While Overriding a Grade Causes an Error Message or a Broken Popup	Tue May 07 13:43:16 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.5.0)	No
000059801	Unable to save Rubric After Changing from Points to Point Range	Tue May 07 13:37:55 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059796	Rubric Columns are not Equally Sized in the Table View	Tue May 07 13:33:04 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059123	High Database CPU Utilization with Blocking Sessions	Mon May 06 21:33:18 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9)	No
		Mon May 06			Application			Learn 9.1 Q2	

000059104	VTBE Box Shows Gray Background After Resize in Internet Explorer	21:32:38 GMT 2019	Known Issue	Learn	Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	2018 Release <p>SaaS - Fixed (v3400.0)	No
000059817	Smart View Breaks with Less Than Symbol	Fri May 03 16:00:00 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059831	Ultra System Admin Panel Missing Breadcrumbs	Fri May 03 15:57:46 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000059806	Unable to Enter Letter Grade Instead of Points	Fri May 03 15:51:42 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000061777	CAS Redirects Alternate Hostnames Which do not have Branding to the Default Hostname	Fri May 03 15:45:16 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063446	H5p Images do not Resize when the Table of Contents Expands	Fri May 03 15:31:58 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063021	Institutional Hierarchy Tool Availability Settings do not Override System Level Settings for LTI Placements with the Student Tool type	Fri May 03 15:29:57 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062993	REST Authorization Endpoint Removes Encoded Parameters from URL	Fri May 03 15:07:14 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000061732	Ultra Content Market is not in Alphabetical Order and is Missing the icon for Respondus	Fri May 03 14:57:38 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS -Fixed (v3600.1.0)	No
000065396	No GUI Functionality that Replaces Various Backend Script Capabilities for SaaS	Fri May 03 14:50:05 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000057937	Cache Warnings in Stdout-stderr Log	Thu May 02 20:48:26 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.2.0)	No
		Thu May 02			Learn Administration		Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000059830	Custom Course Role can Delete Discussion Boards	20:45:53 GMT 2019	Known Issue	Learn	.Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059810	Announcement Emails have a Broken Image	Thu May 02 20:45:03 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056670	Group Sets Setting in Discussion Boards is not Respected	Thu May 02 20:39:24 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2016 Release <p>SaaS - Fixed (v3200.8.0)	No
000059805	REST API for Course Content Items Omits some HTML Tags	Thu May 02 20:36:36 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.1.0)	Yes
000065406	Course Conversion from Moodle Contains Student Submissions and Instructor Feedback	Thu May 02 20:33:35 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000057858	CAS SSO Authentication Fails if Blackboard is not the First System Accessed by the User	Thu May 02 20:29:49 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000059797	Users do not Receive Emails for Announcements Scheduled While Course is Unavailable	Wed May 01 19:51:38 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059809	Sorting by Last Name Behaves Differently in the Grade Center and Attendance Tool	Wed May 01 19:42:31 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059795	Documents in Courses do not have an Ally Indicator or Score	Wed May 01 19:36:59 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059807	LTI Tool Settings Revert After an Environment Restart	Wed May 01 19:11:06 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No

000059826	Null Point Error when Sending Logs	Wed May 01 19:05:55 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059803	Course Menu Pulls out and Extends in Mobile View	Wed May 01 18:43:18 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066644	No Results are Shown in Advanced or Basic Search for Metadata or File Content Search	Wed May 01 18:07:15 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000065267	Ultra Assignment Submission Attachments Fail to Open	Wed May 01 15:55:42 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.3.0)	No
000056451	Embedded File Links Display as Blank Page on Android in Learn SaaS Original Courses	Wed May 01 14:00:44 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS		
000061945	Blackboard Logo does not Display Correctly for non English Language Packs	Tue Apr 30 21:29:14 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000056647	Use of Less Than Symbol in the Content Editor Results in Hidden Text Intended to be Visible	Tue Apr 30 21:28:25 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000056635	Banner Area Becomes two Tones when Resizing the Browser Window	Tue Apr 30 21:27:41 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Functioning as Designed	No
		Tue Apr 30	Known		Application Components		Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000062145	Dropbox Assignment Uploads do not Follow the Maximum Filesize Parameter	21:26:27 GMT 2019	Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Future Reference	No
000059661	Error Accessing Integration Web Service Endpoint URLs	Tue Apr 30 17:11:15 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.1.0)	No
000062147	Moving the New Announcements Bar Beneath an Announcement Makes Users Unable to Drag and Drop	Mon Apr 29 19:23:10 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059794	Drop Highest/Lowest Grade Allows Text Input	Mon Apr 29 19:18:45 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061964	Mobile Compatible Test does not Allow File Response or Short Answer Questions	Mon Apr 29 19:16:31 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	No
000062075	Tests Submitted late no Longer Shows as late After the Due Date is Changed	Mon Apr 29 19:00:09 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000061526	2016 Theme Missing Red Background for Error Handling Page Titles	Mon Apr 29 18:24:36 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	No
000062155	Portfolio Interface Issues with Learn 2016 Theme	Mon Apr 29 18:21:42 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7.0)	No
000063499	Submitting Group Assignment Attempt Results in Error when Group Contains a Disabled Enrollment	Fri Apr 26 20:14:16 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	No
000059570	Portfolio Assignments Page Navigation cut off	Fri Apr 26 19:42:42 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	No
000065390	Incorrect Translations in Danish da_DK Language Pack	Fri Apr 26 19:35:49 GMT	Known	Learn	Application	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015	Learn 9.1 Q4 2017 Release	No

		2019	Issue		Components		(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	<p>SaaS - Fixed (v3300.0.0)	
000056649	Grade Center Scroll Bar Disappears in Lower Resolution	Fri Apr 26 19:28:01 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000062156	Cannot Access Group Assignment Attempts	Fri Apr 26 19:16:12 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3200.7.0)	No
000062132	Grade Journey is Incorrectly Translated in en_GB Language Pack	Fri Apr 26 19:08:25 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	No
000061013	Authentication Issue when Using both Personal Dropbox and Dropbox for Business	Fri Apr 26 19:06:30 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059823	Unable to Collect Evidence for Learning Outcomes	Fri Apr 26 19:04:03 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059833	To Do Module does not Populate	Fri Apr 26 18:57:08 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000059834	Assignment File Overwritten with the same Name	Fri Apr 26 17:43:54 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3800.4.0)	No
000062097	Students with Manually Entered Assignment Grades Receive Past Due Notifications	Fri Apr 26 17:33:12 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000062109	Fillable Forms in PDF Files are not Checked by SafeAssign	Fri Apr 26 17:25:59 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
							Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0),		

000056639	Appdynamics is Unable to Collect Output	Fri Apr 26 16:19:34 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000057879	Database Deadlocks due to Pearson Grade Sync task	Fri Apr 26 16:16:39 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063535	Grading Periods with Associated Date Ranges do not Automatically Include Assessments Whose Due Date Falls Within that Range	Fri Apr 26 16:09:47 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000061856	Temp Files from Submissions in bb-assignment Folder Remain Indefinitely Until Restart	Fri Apr 26 16:07:21 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059816	Attendance Course Tool only Displays a few Users at a Time	Thu Apr 25 15:35:23 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061851	Windows 10 Instructions Missing from Setup Web Folder Instructions in the Content System	Wed Apr 24 13:35:42 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2)	No
000060863	Course Error Message Banner Displays as White on White	Tue Apr 23 18:55:42 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	No
000066250	ETL Process in Postgres does not Populate ods_aa_session_activity.mobile_ind	Tue Apr 23 18:48:45 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)	No
000057802	When Running etl_non_aa not all of the etl_materialized_view Table Rows are Processed	Tue Apr 23 17:12:56 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
	Inserting File URL into the Source URL from Another Course in a Discussion Board	Tue Apr 23 17:11:27 GMT	Known	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Will Not Fix	No

000062947	Post Results in an Error Loop	2019	Issue		Learn Administration		Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)		
000061839	Special Character Swedish Letters are Sorted in the Wrong Alphabetical Order in the Grade Center	Tue Apr 23 17:08:23 GMT 2019	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	Will Not Fix	No
000063473	IP Address is only Tracked for a File when it is Accessed Through the Content Collection	Tue Apr 23 16:59:53 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059107	Unable to Insert a File into a Discussion Forum when Using Portuguese Language Pack	Tue Apr 23 16:58:02 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000059133	Duplicate Alert in Internet Explorer for Test Timer Expiration	Tue Apr 23 16:50:48 GMT 2019	Known Issue	Learn	Application Components, System Infrastructure, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063450	Reports are not Enforcing Date Format from Language Pack	Tue Apr 23 16:49:55 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	No
000059141	Total Submissions Column of Course User Participation Report is Incorrectly Translated in Chinese	Tue Apr 23 16:47:34 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062499	Send Reminder Tool in Grade Center Emails Users with Manually Entered Grades	Tue Apr 23 16:44:25 GMT 2019	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059804	Duplicate Privilege in en_GB Language Pack for Reconcile Marks	Tue Apr 23 16:43:06 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.2.0)	No
000059798	Turnitin Incorrectly Sends Notifications to Students who are not part of an Adaptive Release Set	Tue Apr 23 16:02:07 GMT 2019	Known Issue	Learn	Application Components, Application Components, Learn Administration	SaaS	SaaS	Future Reference	No

000056456	User Activity Inside Content Areas Report is slow to Complete	Mon Apr 22 19:37:26 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000056450	Course Roster is Counting Disabled Enrollments	Mon Apr 22 19:34:47 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
000056464	Long Page Load Times on Content Page with Large Number of Items	Mon Apr 22 19:26:03 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056479	Files lost During move Files Operation when Transactional Change Size Limit is set	Mon Apr 22 19:18:52 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059787	Delegated Grading can Prevent Archived Grade Book Columns from Restoring Correctly into SaaS Environments	Mon Apr 22 17:55:09 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061852	Current Week Assignments Due on Sunday Show as Future in the To Do Module Regardless of Student Language Pack	Mon Apr 22 17:47:33 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.9.0)	No
000061977	Content Management Searches are Limited to 1000 Results	Mon Apr 22 17:40:03 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000062552	Swedish Language Pack Causes Error when Using Decimals in Question Point Values	Mon Apr 22 17:34:25 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS Fixed(v3400.3)	No
000058188	Pagination Causes Missing or Duplicate Results in Large REST API Queries	Mon Apr 22 17:33:06 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS Fixed (v3500.4)	No
000063487	Erratic Performance for session_inde_cr on Postgres	Mon Apr 22 17:00:10 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000057284	On Demand Help Module is Redirecting	Mon Apr 22 16:44:31 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7)	No
000062955	Fill in Multiple Blank Questions Marked Incorrect even when Correct Answer is Entered	Mon Apr 22 16:39:53 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No

000057794	Invalid Locale Format Error Message Displayed when Accessing Content Market	Mon Apr 22 16:25:17 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000059130	The Retention Center Notification History is Unable to Display Japanese Characters	Mon Apr 22 16:17:23 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059111	Multi-byte Characters are not Displaying Correctly in Course Reports	Mon Apr 22 15:27:41 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059125	SafeAssign Generating DEBUG Log Spam	Mon Apr 22 15:15:01 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059094	Quota Size Limit is not Recognized with Course Copy	Mon Apr 22 15:08:22 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Functioning as Designed	No
000063481	Comment Icon and Feedback Missing in My Grades with Delegated Grading	Mon Apr 22 15:04:36 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059140	Course Analytics Student Report Tool Link does not Open in a new Tab	Mon Apr 22 14:57:40 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059664	Attendance Column Copies to Destination Course when it is not Selected	Mon Apr 22 14:48:12 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056443	The What's New Module is Displaying Blogs and Journal Entries from Unavailable Courses	Mon Apr 22 14:41:53 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059129	Activity Stream in Ultra Sending Incorrect Alerts or Notifications to the Wrong Users	Fri Apr 19 20:48:59 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed(v3400.6)	No
000059105	Horizontal Scrolling is not Smooth in Grade Center for Original View Courses in Ultra Environments	Fri Apr 19 20:45:09 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No

000062924	Pressing Space Selects the OK Button on a Time Has Expired Popup for an Assessment	Fri Apr 19 20:38:24 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000062494	YouTube Videos on My Institution Page will not Play when Clicked	Fri Apr 19 20:02:00 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000056483	Cursor Jumps in Comment Text Box in Point Annotations Post a Reply Text Box	Fri Apr 19 14:41:29 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056463	Embedding MP4 Video File Results in an Embedded Flash Player Item that does not Function	Fri Apr 19 14:33:03 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059813	Blackboard Alters HTML File when Editing the File Within the Content System	Fri Apr 19 14:16:41 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059663	Unable to Convert Courses to the Ultra View	Thu Apr 18 19:52:16 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3600.0.0)	No
000062773	Cannot Delete or Rename a Copied Folder in Institution Content with a Shared XID	Thu Apr 18 19:37:47 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.7)	No
000060912	Box View Annotations Disappear and Reappear	Thu Apr 18 19:37:05 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	No
000058168	The Default Login Page Displays an Access Denied Error on First Login Attempt	Wed Apr 17 21:16:15 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	Future Reference	No
000062512	Course To Do Module Displays Due Dates for Manual Grade Center Columns Which are Hidden from Students	Wed Apr 17 21:14:15 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062537	There is no Breadcrumb Navigation for the Goals Tool in Ultra	Wed Apr 17 21:06:45 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000056449	Inline Grading Comments not Showing for Students	Wed Apr 17 21:01:43 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000061743	Rolling Restart Orphans AutoArchive Tasks in a Running State	Wed Apr 17 20:53:11 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000062404	Images Embedded in a Discussion Board Forum Description are not Viewable to Students	Wed Apr 17 20:45:59 GMT 2019	Known Issue	Learn	Application Components ,Learn	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016	Will Not Fix	No

					Administration		(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))		
000062769	Feedback Recording Camera is not Showing the Feed Before or During Recording on Firefox Browse	Wed Apr 17 20:17:16 GMT 2019	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060834	System Admin Privilege is Needed to Access Course Level Functionality when Using a Custom System Role	Wed Apr 17 20:07:27 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060836	Missing Entries on bb-rest.properties on non en_US Language Packs	Wed Apr 17 20:03:00 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v(3500.12.0))	No
000056471	Blackboard Grade Journey Service Extract Grades Generates two Files for a Single Course	Wed Apr 17 20:02:07 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058189	Edge Browser has Performance Issues when Taking an Assessment	Wed Apr 17 19:35:55 GMT 2019	Known Issue	Learn	System Infrastructure, System Infrastructure, Learn Administration	SaaS	SaaS	Future Reference	No
000059667	Perusall LTI Tool Link is Launching in an Iframe Instead of a new Window	Wed Apr 17 19:35:35 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Future Reference	No
000072224	Accessed via Forum Statistics Students can view Threads in Post First Forums Without Posting	Wed Apr 17 19:35:10 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Future Reference	No
000059672	Multiple Choice Answer Numbering does not Align with Answer Text when Presenting Questions Individually	Wed Apr 17 19:34:58 GMT	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0),	Learn 9.1, 3900.0.0 <p>SaaS - Fixed	No

		2019				SaaS	(v3800.20.0)		
000060814	SAAS Ultra LTI Description Cropped to 50 Characters	Wed Apr 17 15:29:58 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.2.0)	No
000060827	Difference Results with Importing and Converting Courses from Original to Ultra	Wed Apr 17 14:33:46 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.1.0)	No
000060904	Poor Grade Center Performance in Ultra Courses with Large Enrollments	Wed Apr 17 14:15:17 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000056486	Error Accessing Copied Content with Attachment if Edit Mode is On	Wed Apr 17 13:59:28 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.0.0)	No
000059922	Course List Modules Which were Already Grouped by Term do not show Newly Available Date Limited Terms	Tue Apr 16 21:21:43 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062876	Desire2Learn Converted Course Imported Test Questions Cannot be Edited	Tue Apr 16 21:17:09 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3)	No
000061993	Students can Access the Home Page Module of a Course in Which they are not Enrolled	Tue Apr 16 21:11:08 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061998	Custom System Role Cannot View Course Archive or Export Log	Tue Apr 16 20:56:52 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000070303	Red Dot Indicators are not Displayed for the Risk Alert Columns in the Retention Center Page	Tue Apr 16 20:50:49 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3600.1)	No
000065276	Ultra Organization Screen Missing Indicators for Private or Unavailable	Tue Apr 16 19:20:25 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3700.1.0)	Yes
000059696	Browser Autofill Inserts Username and Password in Fields that may Result in Undesired Changes	Tue Apr 16 16:59:37 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000056445	en_GB Language Pack Issues In SaaS Release	Mon Apr 15 20:35:44 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000056458	French Language Pack: Incorrect Translation in the Ultra Announcements Tool	Mon Apr 15 20:22:03 GMT	Known Issue	Learn	Application Components ,Application	SaaS	SaaS	Future Reference	No

		2019			Components				
000060335	Course Button Breaks After Clicking it more than one Time	Mon Apr 15 19:50:52 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	Yes
000058192	Misleading Wording in Assignment Availability	Mon Apr 15 19:42:14 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000062839	Adaptive Release does not Block Access to Journals from Course Tools	Mon Apr 15 19:33:51 GMT 2019	Known Issue	Learn	Application Components .Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000070716	My Blackboard Posts Shows Notifications for Other Student's Subscriptions to Threads	Mon Apr 15 18:26:19 GMT 2019	Known Issue	Learn	Application Components .Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.1.0)	No
000056532	Assignments Due at the end of the Evening Show for the Following Day in the To Do Module	Fri Apr 12 21:35:29 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000056541	Matching Type Assessment Question Pairs to Incorrect Answer Under Specific Conditions	Fri Apr 12 21:33:17 GMT 2019	Known Issue	Learn	Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000056533	All System and Course Reporting is Broken	Fri Apr 12 21:24:10 GMT 2019	Known Issue	Learn	Learn Administration .System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.10.0)	No
000059755	Authentication Providers Page Display the Page load time as the Last Event Timestamp for all Providers	Fri Apr 12 21:18:51 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063010	Automatic Archives is not Working for Specific Courses	Fri Apr 12 21:13:12 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000064977	Five Decimal Places can Occur for Random Block Questions and Question Sets	Fri Apr 12 21:10:19 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059815	Role Privileges Missing	Fri Apr 12 17:19:11 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	No

000056466	Conditional Availability Based on Default Letter Grading Schema does not work in Ultra Courses	Fri Apr 12 17:13:02 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000066243	Incorrect Error Thrown when Successfully Uploading an Attachment to an Assignment Attempt	Thu Apr 11 21:21:04 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.12)	No
000056561	The Location or the Path of Files Detected by Ally are not Provided	Thu Apr 11 21:19:52 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066231	App Server Crashes and "Too Many Open Files" Error Occurs due to Blackboard Connect File Leak	Thu Apr 11 19:41:05 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 Release <p>SaaS - Fixed (v3800.19.0)	No
000059679	Substantive Posts Missing from Discussion Analysis in Ultra	Thu Apr 11 19:01:41 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000056543	Discussion Board Description Text is Right Justified on Narrow Screens	Thu Apr 11 18:52:21 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000066247	Group Assignment Cannot be Submitted when the First Attempt is Deleted	Thu Apr 11 18:45:14 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000062850	When a Grader Skips a Row in a Rubric the Excel File from the Outcomes Analysis Shows a Zero Instead of a NULL Value	Thu Apr 11 18:34:12 GMT 2019	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	Yes
000062102	Math Editor Causing Broken Images	Thu Apr 11 18:34:12 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0)	Yes
000061540	Students Receive Error Viewing Self and Peer Submissions with Attachment	Thu Apr 11 18:34:12 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	Yes
000060890	Unable to Add New Image after Removing Existing Content Image	Thu Apr 11 18:34:12 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	Yes
000059536	Kaltura Embedded Videos not Displayed	Thu Apr 11 18:34:12 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	No
000066234	Editing Content Items Changes Content Links URLs if the User does not have Read Permissions for the Linked File	Thu Apr 11 18:34:12 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3600.1.0	Yes

000063784	Deleting all Users not Enrolled in any Courses Deletes Every User on the System	Thu Apr 11 18:32:52 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	Yes
000062770	GdprExport Tool Skips User Course Files	Thu Apr 11 18:32:52 GMT 2019	Known Issue	Learn	Learn Administration, System Infrastructure, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.9.0)	Yes
000062754	GdprExport Command Includes Group Submission Files for all Students	Thu Apr 11 18:32:52 GMT 2019	Known Issue	Learn	Learn Administration, Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	Yes
000061742	404 Error when Attempting to Grade Portfolio Submission After Upgrade	Thu Apr 11 18:32:52 GMT 2019	Known Issue	Learn	Application Components, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	Yes
000060880	Custom Language Pack Changes Revert after Restart or Upgrade	Thu Apr 11 18:32:52 GMT 2019	Known Issue	Learn	Application Components, System Infrastructure, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	Yes
000070963	Course Performance Report Inaccurate when Assessment Contains Question Blocks or Question Sets with Multiple Aligned Questions	Thu Apr 11 18:32:52 GMT 2019	Known Issue	Learn	Learn Administration, Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0)	Yes
000065032	Courses with Disabled Row Status only Accept the First Enrollment Transaction	Thu Apr 11 18:32:04 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release SaaS - Fixed (v3700.0.0)	Yes
000060992	Error when Student Downloads Files from Course via REST	Thu Apr 11 18:32:04 GMT 2019	Known Issue	Learn	Application Components, Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.12.0)	Yes
	Ally Score Indicator Placement Element Missing when Image and Link Children of	Thu Apr 11 18:32:04 GMT	Known		Application Components		Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Learn 9.1 Q2 2019 Release	

000060829	Same Element	2019	Issue	Learn	.Application Components	9.1;SaaS	SaaS	<p>SaaS - Fixed (v3700.0.0)	Yes
000060051	Course Content Folder Structure is not Preserved when Uploaded to a Different Course	Thu Apr 11 18:32:04 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	Yes
000059530	Extra Forward Slash Added to Image Path in Certain Conditions	Thu Apr 11 18:32:04 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0)	Yes
000065308	SAML Max Age Property does not Support Azure	Thu Apr 11 18:32:04 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	Yes
000060847	SIS DataSetStatus Endpoint Returns HTTP 400 Error for Feeds Which are in the Queue	Thu Apr 11 18:13:09 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060867	Error Message Opening a Course Message	Thu Apr 11 18:09:31 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060882	Calculate Size is Displaying a Package Size Equal to Zero	Thu Apr 11 18:07:19 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Will Not Fix	No
000059670	Browse Buttons are Grayed out when Editing Video Content Items in Original View Courses	Thu Apr 11 17:43:27 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066258	Manually Added Grades do not Change the Submission Timestamp on Forums Blogs and Journals	Thu Apr 11 17:38:17 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066251	Unexpected Error Thrown when Accessing Cloud Social Profile for a Single User	Thu Apr 11 15:07:25 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060805	System Admin Course Instructors Appear in the Course Listings Under the Multiple Instructors Drop-down	Thu Apr 11 14:33:03 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061763	Constraint Violation when Attempting to Self Enroll in a Group Set that only Contains a Single Group	Wed Apr 10 21:40:42 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061750	Due date Calendar for Evaluation Sessions is not Fully Visible	Wed Apr 10 21:34:03 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060819	Filenames in Excel Footers Display as Random Characters During Submission Preview	Wed Apr 10 17:21:59 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
	Filenames with Multibyte Characters are Altered when the File is Downloaded from	Wed Apr 10 17:19:44 GMT	Known		Application Components				

000066261	an Ultra Course	2019	Issue	Learn	,System Infrastructure	SaaS	SaaS	Future Reference	No
000059655	Trouble Editing Assignment if Name of Attached File Contains Apostrophe	Wed Apr 10 16:06:05 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059689	Grading Color Codes do not Display in Frozen Columns	Tue Apr 09 21:41:15 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059687	Language Pack Help.Properties File Edit Page Display Issue	Tue Apr 09 21:30:06 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
000057953	Restricting Access to Users and Groups User Permission Prevents Instructor from Adding Students to Adaptive Release	Tue Apr 09 17:14:25 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059665	Matching Answer Question Type Alignment Off	Tue Apr 09 16:30:09 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000059697	Unavailable Course Items Display to Instructors when Edit Mode is Off	Tue Apr 09 16:17:05 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059666	French Language Pack Incorrect Translation in the Ultra Messages Tool	Tue Apr 09 14:13:42 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3700.1.0)	No
000059673	Chrome Browser Error is Thrown when Editing Language Pack File	Tue Apr 09 14:01:40 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060796	Discussion Board Grading Screen does not Include Late Submission Indicator	Fri Apr 05 21:35:11 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060799	Shared Portfolios may not be Removed from Courses by Instructors	Fri Apr 05 21:33:01 GMT	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0),	Future Reference	No

		2019			.Learn Administration		SaaS		
000061747	ReadSpeaker B2 Prevents Access to Course Content Collection with an Error Message Containing only Question Marks	Fri Apr 05 20:57:29 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060853	File Assignment Fails to Download if a User has a Draft Submission	Fri Apr 05 20:11:56 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060839	Spotlight Modules are Reset During Upgrades	Fri Apr 05 20:07:45 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060899	Discussion Board Thread Post Order Shows Draft Time Stamp for Edited Posts	Fri Apr 05 20:04:33 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060875	Email to a Group in a Group set Generates a ListElement Error	Fri Apr 05 18:54:49 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059656	Content Edit Tools Missing after Navigating with Breadcrumb as Instructor	Fri Apr 05 17:58:08 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059692	Ally Learn Integration not Working with HTTP Proxies	Fri Apr 05 16:44:06 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059116	Unable to set Course Images in Course Settings	Fri Apr 05 16:35:33 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000059671	REST API Bug with Course Group Sets	Fri Apr 05 15:08:08 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059694	Achievements Recipients Flashes when Roles have Conflicting Privileges	Fri Apr 05 14:35:05 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060856	My Grades does not Show Attempt in Progress Icon when There are Multiple Attempts	Thu Apr 04 18:59:49 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
					Learn Administration		Learn 9.1 Q4 2019 (3800.0.0),	Learn 9.1 Q2	

000060841	Unable to Re-Create a Course that was Previously Created via SIS and then Deleted Through the GUI	Thu Apr 04 18:48:59 GMT 2019	Known Issue	Learn	,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	2020 Release <p>SaaS - Fixed (v3800.2.0)	No
000066268	HTML Breaks After Direct Upload to the Content Collection by non Administrator User	Thu Apr 04 18:46:19 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000061643	Spell Check Dictionary Resets to Default After Update on SaaS	Thu Apr 04 18:44:40 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000061001	Panopto Login Workflow not Redirecting back to Panopto	Thu Apr 04 17:04:14 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.1.0)	No
000062739	Students Unable to Download Annotated Assignment Submissions	Thu Apr 04 16:57:42 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	No
000061662	Instructors Cannot Resize Tables in Text Editor Using Firefox or IE	Thu Apr 04 14:37:08 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060815	Apostrophes are Rendering Incorrectly with the en_GB Ultra Language Pack in the Discussion Analysis Information	Thu Apr 04 14:30:27 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3600.1.0)	No
000071095	Course Role Instructor Privilege Course/Organization Menu set to Denied Disallows Access to Unavailable Content	Thu Apr 04 14:27:36 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062355	Hitting the Cancel Button when Selecting Delete for the default-policy.xml Still Deletes the Policy	Wed Apr 03 22:39:51 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0.0)	No
000070563	Typing into VTBE in Korean Causes new Line Breaks to Appear	Wed Apr 03 18:47:41 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn	Will Not Fix	No

							9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000068729	Decimal Point Moves to the Right in Test Answers when Using the Dutch Language Pack	Wed Apr 03 17:45:03 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	No
000070607	Top Frame Layout does not Render Properly After Logging in BbLearn Using 2012 Theme and Japanese, Chinese, Korean Language Pack in IE8	Wed Apr 03 17:13:16 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0)	No
000062733	Enterprise Survey Missing Matrix Responses after Export	Tue Apr 02 21:03:08 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0)	No
000062737	Contact List Order Changes do not Persist	Tue Apr 02 20:56:09 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3700.0)	No
000060813	Incorrect Instructions in Test Availability Exceptions	Tue Apr 02 16:36:47 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060820	Max Grade Column of Two Average Columns Shows Incorrect Value	Tue Apr 02 16:07:21 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	No
000060801	Cannot Restrict Course Name Change Permission for Instructors	Tue Apr 02 15:18:03 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060818	Incorrect Verbiage When Enabling Ultra on Non-Production Environments	Tue Apr 02 13:36:06 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No

000059658	Student Preview Data Remains in Grade Center After Choosing Student Preview Reset	Mon Apr 01 21:22:26 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000060789	Comment Box Disappears While Scrolling	Mon Apr 01 17:17:10 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066239	Ally Institutional Report Contains Duplicate and Deleted Files	Mon Apr 01 16:18:53 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061755	Notification Email for a new SCORM Item Displays Broken Code in the Email	Mon Apr 01 16:15:44 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3600.1.0)	No
000059668	Goal Performance Course Tool does not Appear in Organizations	Fri Mar 29 21:37:44 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000059660	Imported Test Names from Learn 9.1 Original Experience are Garbled in Ultra	Fri Mar 29 19:52:30 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000059688	Duplicate Breadcrumb in Original Course View	Fri Mar 29 16:52:07 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3600.0.0)	No
000070760	Cannot Embed a Tiff Image File	Thu Mar 28 21:06:41 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000059684	SAML Metadata Prefix for idp-discovery-protocol Should be idpdisc not idpdisco	Thu Mar 28 20:46:14 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060817	Ultra Gradebook Total Points Column Displays Incorrect Grades	Thu Mar 28 20:06:13 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000060809	Ultra Language Pack Locales do not show Creation Version	Thu Mar 28 17:59:38 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP11 (9.1.110082.0), 9.1 SP12		

000070687	Multiple Ampersands in Course Menu Item Causes Error in Folder View	Thu Mar 28 16:56:08 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	(9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0)	No
000060786	Receiving Object Could not be Found Error when Accessing LTI Links if not Enrolled into a Ultra Course	Wed Mar 27 19:43:45 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060915	Student Assignment Submissions via the Blackboard App with Filenames Containing Spaces or Special Characters Cannot be Downloaded by Instructors on Ultra	Wed Mar 27 17:14:05 GMT 2019	Known Issue			SaaS	SaaS		
000061424	Panopto Domain Needs Added to Safe HTML Policy File	Wed Mar 27 16:24:35 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063000	Edits of Reusable Object HTML Results in Change of Image URL Style	Wed Mar 27 15:50:05 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000062978	No Failure to Save Assessment Answer Message when User Manually Logs Out	Wed Mar 27 15:49:00 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000061739	Column Statistics Exempt Not Always Updating Correctly	Wed Mar 27 15:43:54 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000062384	Alerts Point are not Visible within the Risk Table of the Retention Center	Wed Mar 27 15:14:01 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	No
000065022	IMS Enterprise 1.1 SIS Integration Enables all Enrollments Every Time a Disabled Course is Enabled	Tue Mar 26 17:23:39 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.1.0)	No
000059551	Error Accessing Xythos URL from REST API	Tue Mar 26 15:45:58 GMT	Known	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Functioning as	No

		2019	Issue		,System Infrastructure		Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Designed	
000071287	Web Services Functionality Bug	Tue Mar 26 14:36:25 GMT 2019	Known Issue	Learn	System Infrastructure	9.1	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000071384	Theme CSS: Rubric Selection Drop Down Menu Vanishes on Mouse Over	Tue Mar 26 13:40:25 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000070747	IE10 Overlapping Text on Confirmation Screen During Install of Building Blocks	Tue Mar 26 13:29:11 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000054859	Rustici SCORM TinCan Upload Error	Tue Mar 26 13:20:47 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3500.0.0)	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000070227	Assignment B2 Multi-byte Characters in File Name are Displayed Incorrectly	Mon Mar 25 20:31:41 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000070214	Header is Partly Hidden After Clicking Global Navigation Menu in IE	Mon Mar 25 19:26:54 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000069153	Bulleted Lists in Group Descriptions do not Retain their Formatting	Mon Mar 25 18:55:06 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.4.0)	No
000062988	Course Search Results Sorted by Status Column Results in same Listing in Subsequent Pages	Mon Mar 25 17:54:18 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000061845	Error when Accessing SafeAssign	Fri Mar 22 21:32:08 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	No
000066242	Grade by Rubric does not work with small Browser Width	Thu Mar 21 20:32:51 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066244	If Selection is made to not Allow Students to Create new Forums Users in the Group	Thu Mar 21 20:32:17 GMT	Known Issue	Learn	Application Components ,Learn	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0),	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed	No

	Cannot edit Name and Description of the Forum	2019			Administration		SaaS	(v3600.1.0)	
000066249	Questions of type Fill in Multiple Blanks do not take as Correct Strings on the Contain Option	Thu Mar 21 20:32:04 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060802	SIS Course Copy Results in Orphaned Group Assignment	Wed Mar 20 13:17:56 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058061	MP4 Playback not Working on Blank Page	Tue Mar 19 20:55:03 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000058071	Archive/Restore does not Preserve Mime type of Files Without file Extension in Name	Tue Mar 19 18:35:59 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000058040	Error when Attempting to Create Artifact from Assignment with Embedded Files in its Instructions	Mon Mar 18 20:03:31 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058034	Incorrect Workflow as Does not Contribute to User's Grade Indicator Shows up on User Attempts	Mon Mar 18 19:47:21 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058046	Wrong Message During Grade Refresh for Selected Assignments	Mon Mar 18 19:33:22 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	No
000058043	Last Login Date Column in Users Table not Updated Correctly	Mon Mar 18 19:18:05 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p> SaaS - Fixed (v3800.2.0)	Yes
000061920	Box is not Accessible in China	Fri Mar 15 21:55:33 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000065292	Label not Rendered in Configure Static Resources	Fri Mar 15 21:23:54 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063816	Unable to view Individual Student's Gradebook in Grid View	Fri Mar 15 21:13:08 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000063791	Enterprise Survey has no Data Showing in Analyze Results Reports	Fri Mar 15 20:43:47 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p> SaaS - Fixed (v3800.5.0)	Yes
	Submission Receipt Bar Overlaps Assignments in My Grades Submitted Area	Fri Mar 15 20:22:07 GMT	Known	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Future Reference	No

000063819		2019	Issue			Learn Administration		Learn 9.1 Q2 2019 (3700.0.0), SaaS		
000063811	Data Integration Last Event Resets to Never After Purging SIS Logs	Fri Mar 15 19:52:32 GMT 2019	Known Issue	Learn		Learn Administration, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058068	Students can Share Portfolios to any Course	Fri Mar 15 14:23:41 GMT 2019	Known Issue	Learn		Application Components, Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063805	SaaS Discussion Board Interface Controls Missing on iPad	Thu Mar 14 21:31:31 GMT 2019	Known Issue	Learn		Learn Administration	SaaS	SaaS	Future Reference	No
000063796	Wild Cards do not work when Specifying Disabled User Agents Under Cloud Storage Signed URL Settings on SaaS	Thu Mar 14 21:04:33 GMT 2019	Known Issue	Learn		Application Components	SaaS	SaaS	Future Reference	No
000063799	Modules Disappear on the left Column of the Portal Page when Moving them	Thu Mar 14 20:44:41 GMT 2019	Known Issue	Learn		Application Components	SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063809	LTI Launch Parameter in DeepLinking Launch Causing Trouble: launch_presentation_return_url	Thu Mar 14 20:31:19 GMT 2019	Known Issue	Learn		Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.9.0)	No
000063500	View Drafts Button is Missing in Blogs of Course Type	Thu Mar 14 16:54:23 GMT 2019	Known Issue	Learn		Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000063781	Unable to Access Anonymous Assignments for Grading in Ultra	Wed Mar 13 21:41:19 GMT 2019	Known Issue	Learn		Application Components, Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.8.0)	No
000063794	Inserting Files in Portfolios Results in /internal/portfolio URLs Inaccessible to Other Users	Wed Mar 13 19:37:45 GMT 2019	Known Issue	Learn		Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.12.0)	No
000063798	Box View Highlights Disappearing	Wed Mar 13 18:39:03 GMT 2019	Known Issue	Learn		Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000058073	Math Editor Submissions Limited to 350 Pixels Wide	Wed Mar 13 17:20:41 GMT 2019	Known Issue	Learn		Application Components, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061635	Cannot Download Annotated Documents from Box View	Wed Mar 13 14:48:56 GMT 2019	Known Issue	Learn		Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000062753	Resource Missing from Themes In Content collection	Tue Mar 12 21:19:46 GMT 2019	Known Issue	Learn		Application Components	SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062764	Learn not Properly Displaying Borders for Tables Created via HTML Code when	Tue Mar 12 19:10:53 GMT	Known	Learn		Learn	SaaS	SaaS	Will Not Fix	No

	Instructor Clicks on the Question Preview button	2019	Issue		Administration				
000066257	Notifications Settings Overwritten for SMS and Voice Messages	Tue Mar 12 16:48:20 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.11.0)	No
000061639	Course Copy does not Copy all Alerts	Mon Mar 11 19:46:35 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000061646	Incorrect Child Course ID After Restoring Merged Course	Mon Mar 11 18:02:43 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000056158	Renaming Course Menu Item Link Throws Error	Mon Mar 11 17:39:53 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.12.0)	Yes
000060339	Grade Journey Assignment Creation Anonymous Setting is not set	Mon Mar 11 17:39:53 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.12.0)	Yes
000059760	Radio Button for Enable Evaluation Defaults to Yes if Adding an LTI Placement at Course Level	Mon Mar 11 17:39:53 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.10.0)	Yes
000059577	Users Cannot Access SCORM Packages After Course Copy	Mon Mar 11 17:39:53 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	Yes
000066240	NPE Error when Editing SIS Integration on SaaS	Fri Mar 08 22:33:23 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3600.0)	No
000060913	Portfolio's Load Slower than Expected	Fri Mar 08 22:32:43 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066245	REST API learn/api/public/v1/courses/<courseId>/users?role=Student&expand=user&limit=100 no Longer Includes Username for a User	Fri Mar 08 22:32:29 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),		

000072751	Grade Center Download Results Saves the Test Results File with the Incorrect Naming Convention when Using Chrome and IE	Fri Mar 08 22:32:20 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000065291	Intermittent Language Pack Issues	Fri Mar 08 15:13:46 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.10.0)	Yes
000060889	Grade Center Work Offline does not Support Native Excel Format	Thu Mar 07 18:37:28 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000062357	Math Editor Equations Render in Text Only	Thu Mar 07 18:01:02 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062359	SaaS Upgrade Creates Permissions Issues on Existing Learn Tables in DDA	Thu Mar 07 16:30:31 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000062342	Rest API Courses does not Return all Fields if User has Course Control Panel Properties Privilege	Thu Mar 07 15:19:24 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000062372	Course Auto Archive is not Running at the Scheduled Time	Wed Mar 06 22:48:55 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.12.0)	No
000060876	Several Students Claim they could not save Questions and Submit Assessments Across Different Courses	Wed Mar 06 22:32:55 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.0.0)	No
000060901	Courses Pointing to Wrong Content Collection Root Folder can Delete Other Courses Files if the Course is Removed from Learn	Wed Mar 06 22:32:41 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060893	In Mobile Browser on Mobile Device After you open the Table of Contents and scroll down TOC is auto Closed	Wed Mar 06 22:16:22 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060908	Students Unable to see Grade Status Icons in My Grades	Wed Mar 06 22:16:13 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000062331	Test Access Log says Saved Question 0	Wed Mar 06 20:45:03 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	No
000062361	LDAP Connection Test always indicates SSLv3 or SSLv2	Wed Mar 06 19:02:51 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
	Grade Center does not Match the Attendance Tool Total Points Value	Tue Mar 05 23:12:41 GMT	Known	Learn	Application	SaaS	SaaS	Functioning as	No

000060907		2019	Issue		Components			Designed	
000060894	Total Points Rubric Rounds Incorrectly	Tue Mar 05 23:04:01 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	No
000062984	Group Assignments not Visible Within Learning Modules when User is a Member of Multiple Groups and not all Groups Participate in the Assignment	Tue Mar 05 17:30:54 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.1.0)	No
000062015	System Role Privilege Administrator Panel does not Remove the Create Button from the Activity Stream Page	Mon Mar 04 22:24:36 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3600.0.0)	No
000061759	LTI Course Tool Managed Placement with Open In a New Window Checked does not open in a new Window when Launched	Mon Mar 04 22:17:54 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3600.0.0)	No
000060954	VTBE Cursor Disappears after using Dialog Controls in Ultra using Firefox	Mon Mar 04 21:53:02 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3600.0.0)	No
000066230	Allow Additional Attempt Option not Appearing for Gradable Group Material in SaaS Environments	Mon Mar 04 21:50:16 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3600.0.0)	No
000061498	Layout Issues when using Custom Themes	Mon Mar 04 21:18:49 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	No
000063533	Assignment Text Highlighted in Crocodoc not Visible in IE11 after Conversion to New Box View	Mon Mar 04 21:01:26 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000058925	Opening an .rtf File on an Environment with SSL Prompts for User's Credentials when Using IE	Mon Mar 04 20:59:34 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000069760	Changing Text Font or Size Text in the VTBE Failing with Mixed Font Text in IE	Mon Mar 04 20:57:07 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
							Learn 9.1 Q2 2017 (3200.0.0),		

000066647	Instructors Cannot Enter long Feedback in the Grade Center when Using IE	Mon Mar 04 20:48:06 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000072102	Math Editor not Loading with IE due to Caching	Mon Mar 04 20:44:40 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000065362	Unwanted Table is Inserted into Text Editor When Replying to a Course Message Using Internet Explorer	Mon Mar 04 20:01:15 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000062645	IE: Unable to Save/Edit Portfolio Section	Mon Mar 04 19:57:00 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000054842	Inline Assessment Grading Issues in Internet Explorer	Mon Mar 04 19:41:25 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000067677	Content Editor is Slow to Respond to Text Input when Creating a Matching Question and Using Internet Explorer	Mon Mar 04 19:27:55 GMT 2019	Known Issue	Learn	Application Components ,System	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS,	Will Not Fix	No

					Infrastructure ,Learn Administration		Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000070555	Goals and Assessments Load Next 50 Results Icon does not Work with Internet Explorer	Mon Mar 04 18:54:35 GMT 2019	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000071976	Image and Font Incorrect in Modules when Using Internet Explorer Back Button	Mon Mar 04 18:41:42 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000065392	Portfolio Edit Menu is not Properly Visible in Internet Explorer	Mon Mar 04 18:10:37 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000071796	Course Button Display is Different when using IE	Mon Mar 04 17:58:28 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061252	Goal Status Buttons do not Work Properly Using IE	Mon Mar 04 17:41:00 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS,	Will Not Fix	No

							Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000058070	Cache-Control Headers Prevent Internet Explorer from Downloading Custom Fonts	Mon Mar 04 17:29:42 GMT 2019	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061249	Enterprise Survey Required String not Aligned Correctly in IE Browsers	Mon Mar 04 17:03:19 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000064938	Editing a Portfolio with Internet Explorer Causes Unexpected Hyperlink Behavior	Mon Mar 04 16:57:13 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000056576	Read is Translated Incorrectly in Permissions using Swedish Language Pack	Mon Mar 04 15:07:04 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	SaaS - Fixed (v3500.0.0)	No
000057321	Action Buttons Off Screen While Submitting Assignment in Learning Module with TOC Enabled	Sat Mar 02 21:52:02 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	No
000060865	Assignment Submission Date Time is Incorrect Within Grade History	Sat Mar 02 21:35:42 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS,	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	No

							Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000059543	Adding Mailto Link Breaks File Attachments in VTBE	Sat Mar 02 20:39:00 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	<p>SaaS - Fixed (v3600.0)	No
000058632	Browser Freezes when Using a Mac to Upload Multiple Files	Sat Mar 02 20:17:08 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000060896	Ultra Organization Menu Produces Error Message for Participants	Fri Mar 01 18:05:58 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.11.0)	No
000061495	Unable to Natively make Specific Content Item full Screen Unless Using Chrome Browser	Fri Mar 01 17:22:32 GMT 2019	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Functioning as Designed	No
000059569	Grade Center Shows Student Access for Locked Courses when Accessing Links Related to the Course	Fri Mar 01 16:51:45 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3600.0)	No
000066263	Comment not Visible in Box View on Chrome if Posted on Highlighted Text	Fri Mar 01 14:11:23 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061776	Last Graded Attempt Functionality Issues	Thu Feb 28 22:37:37 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000061767	Instructors Getting Error while Grading Assignments Under Needs Grading	Thu Feb 28 22:20:22 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060873	Ultra Institution Banner Images and Logos Do Not Use A Relative Paths	Thu Feb 28 18:20:24 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	Future Reference	No
000060918	File Uploaded to Course by User with Custom System Role Results in Broken Link	Thu Feb 28 17:37:56 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.7.0)	No
		Thu Feb 28 17:00:16 GMT	Known		Application Components				

000066252	Some Users not Receiving Email or Screen Notifications	2019	Issue	Learn	,Application Components	SaaS	SaaS	Future Reference	No
000063808	HTML Embed Tags are Removed from Existing Content when it is Edited	Wed Feb 27 23:28:55 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060914	Cannot Log In to Ultra Environments with Edge	Wed Feb 27 21:29:54 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.11.0)	No
000060917	Calculated Formula Answers Ignore Percentage Symbol	Wed Feb 27 19:11:34 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061762	Unable to Create HTML Object that Includes Email Link	Tue Feb 26 22:35:45 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000062780	Student are not Getting Email Notifications for New Grades and Feedback Option	Tue Feb 26 18:32:09 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061761	Versioning Setting not Honored when Creating Objects in Subfolders	Tue Feb 26 18:17:36 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061735	Cannot Download Heavily Annotated Submission PDFs	Mon Feb 25 18:05:41 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061769	Draft Posts not Displaying	Fri Feb 22 23:48:17 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000066235	Learning Module Image not Copied During Course Copy	Fri Feb 22 23:48:09 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000063820	Student Activity Overview does not Always load Information on Korean Language Pack	Fri Feb 22 23:26:00 GMT 2019	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000063800	Question Set Upload Reflects Wrong Answer	Fri Feb 22 23:25:39 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063822	Sorting Usernames from all Users in Course Groups Orders by Their Actual Name	Fri Feb 22 23:24:57 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061775	Disabled Enrollments Appear in Discussion Participants List in Ultra Courses	Fri Feb 22 23:01:49 GMT	Known Issue	Learn	Application Components ,Learn	SaaS	SaaS	Future Reference	No

		2019			Administration					
000061756	Students have Option to Copy in Graded Group Forums	Fri Feb 22 23:00:45 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS		Future Reference	No
000061017	Grade Center Defaults to Random Order After a Student has been Moved to Top	Fri Feb 22 22:59:45 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS		Future Reference	No
000061002	Cannot Remove Orphaned Content for Specific Folder	Fri Feb 22 22:58:43 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000061018	Course Tasks Visible to Students when Course is Unavailable via Duration	Fri Feb 22 21:29:21 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060987	Grade Journey Scheduler Stops Working After a few Records	Fri Feb 22 21:18:47 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	SaaS	SaaS		Future Reference	No
000061008	Firefox 64 Breaks Image Resizing with Mouse in VTBE	Fri Feb 22 19:42:26 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000061015	Instructor Gear Button Missing in Mobile View	Fri Feb 22 18:38:46 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure ,Learn Administration	SaaS	SaaS		Future Reference	No
000066254	WebDAV Files Open in Read Only Mode in Bb Drive	Thu Feb 21 20:41:54 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)		Yes
000060984	Users API Shows Data to Students	Thu Feb 21 20:37:39 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed		No
000061004	My Grades Filter Shows Unexpected Courses or Organizations	Thu Feb 21 19:30:09 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		Future Reference	No
000060972	Access Denied Error in Grade Center During SaaS CD Release	Thu Feb 21 18:00:51 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS		Future Reference	No
000060969	Error when Downloading Files form Course via REST with no User Agent	Wed Feb 20 21:45:29 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.2.0)		No
		Wed Feb 20	Known		Application Components ,Application					

000059893	Discussion Analysis not Loading for all Students	18:26:30 GMT 2019		Learn	Components ,Application Components	SaaS	SaaS	Future Reference	No
000070224	Assignment Submission Causes Error	Wed Feb 20 16:48:06 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0)	No
000063194	Error in Spanish Translations	Tue Feb 19 20:49:48 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3200.0.0)	No
000057853	Global Safe HTML Filter Inconsistent Based on File Extension	Tue Feb 19 20:08:20 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	No
000062974	Students Unable to Visualize the Instructor's Feedback left in New Box View Using Draw Annotation Mode	Tue Feb 19 19:50:46 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000062779	Unable to Self Enroll via Firefox	Mon Feb 18 21:10:31 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.12.0)	No
000061014	Modifying Grades for Assignments Using a Rubric with no Points will Default Grade to Zero	Fri Feb 15 22:33:42 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000060973	Manual Grade Override can mark Retention Center Report Student Submission as late	Fri Feb 15 22:18:40 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061009	Localization Issue: Wrong Translation in Daily Digest Email Subject	Thu Feb 14 22:27:43 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060979	Announcements Appear in Activity Stream with the Text Undefined and do not pop up when Students open the Course	Thu Feb 14 22:20:20 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3700.16.0)	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000066277	Student Preview uses Instructor Permission when Viewing Files in Content System	Fri Feb 08 22:24:48 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063797	Successful Course Archives Indicate WARNING on the Detailed Log Page Instead of INFO	Fri Feb 08 22:07:37 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063812	Students Unable to Access Graded Assignment when the Assignment is not Available	Fri Feb 08 21:58:47 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060040	Email Addresses do not Align Properly in Group Properties	Thu Feb 07 22:24:52 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000062354	Latest Course Message will not Display Attachment Icon in Sent Folder	Thu Feb 07 18:14:29 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	No
000054608	Time Drop Box in Discussion Edit Page is not Properly Aligned	Thu Feb 07 18:08:27 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059565	SOAP Web Service APIs Fail Intermittently	Thu Feb 07 17:32:27 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.9.0)	No
000056548	Error Message of Oops! Something went Wrong Pop-up is Displayed in Attendance Page	Thu Feb 07 16:38:50 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000061521	Microsoft Word Assignment Submissions Annotation Issues with some Browsers	Thu Feb 07 16:03:05 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000063743	Course Message Inbox Results in a Contact Administrator Error	Wed Feb 06 22:28:59 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	No
000059572	Ultra Course Copy Changes Course Availability Dates	Wed Feb 06 22:08:24 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.11.0)	No
		Wed Feb 06 22:04:45 GMT	Known		Learn		Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q2 2019 Release	

000062777	Display Issues with Learn 2016 Theme on Mobile	2019	Issue	Learn	Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	<p>SaaS - Fixed (v3500.11.0)	No
000065885	AICC SCORM Package Opens with EverFL Error	Wed Feb 06 21:56:05 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.12.0)	No
000070962	Group Assignment Attempt Deletion is not Logged	Wed Feb 06 21:08:13 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000071795	Subfolders Within Linked Folders Cannot be Accessed by Students	Wed Feb 06 15:45:24 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	No
000058158	Database Deadlocks Caused by Blocked Sessions	Wed Feb 06 15:41:57 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	No
000064184	Edit mode Switches on and off when Various Types of Content are Accessed	Tue Feb 05 20:33:37 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	No
000062366	Custom Smart View Filter Results not Updated by Grade Center Column Deletion	Tue Feb 05 20:13:40 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062867	Administrators Cannot see Announcements in Unavailable Courses	Mon Feb 04 22:34:06 GMT	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed	Yes

		2019			Components		SaaS	(v3500.10.0)	
000062376	Grade Journey Gradable Discussion Board not Linking to Grade Column	Mon Feb 04 22:34:06 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	Yes
000062360	Invisible MS Word Markup Inserts form Tags in VTBE	Mon Feb 04 22:34:06 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	Yes
000062330	Error when Viewing Discussion Board Posts	Mon Feb 04 22:34:06 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	Yes
000061505	Content Collection Permissions are not Immediately Given on Quick Enroll	Mon Feb 04 22:34:06 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	Yes
000071092	Retention Center EWS Refresh All Rules Job Running at an Incorrect Time	Mon Feb 04 22:34:06 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	Yes
000063004	When Choosing View Evaluations on a Self and Peer Evaluation No Items Found is Displayed and an Error is Thrown in the Logs	Mon Feb 04 22:34:06 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	Yes
000062987	Bb Learn 2012 Theme with Browser Width 1024 or Smaller Missing Collapse Menu	Mon Feb 04 22:34:06 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.10.0)	Yes
000063814	Optional Data Broken in Grades Journey Extraction of Merged Courses	Mon Feb 04 21:33:30 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060561	Institutional Hierarchy Association plus LTI Tool Placement can cause Course Menu Failure	Mon Feb 04 18:06:53 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	Yes
000061515	Receive 500 Error when Using REST API to Accessing Content Containing an LTI Element	Mon Feb 04 18:06:13 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.11.0)	Yes
000059558	Portfolio Submission Shows up as an Assignment Option when the Tool is Turned off	Fri Feb 01 22:28:15 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
					Application				

000059532	All SafeAssign Reports Stuck in Progress if Submission was made Prior to Upgrade	Fri Feb 01 22:17:53 GMT 2019	Known Issue	Learn	Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000063804	Cannot Enable Delegated Grading on Assignments	Fri Feb 01 21:45:47 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063806	Menu Unresponsive in Portrait Orientation on Firefox Android	Fri Feb 01 21:30:00 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059545	Spell Check Underline Disappears After Auto-Save	Fri Feb 01 20:26:15 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Functioning as Designed	No
000063828	Inconsistencies in Overall Grade Calculation	Wed Jan 30 21:33:18 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.11.0)	No
000066272	REST API Errors on Certain Child Content	Wed Jan 30 21:33:07 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066253	Retention Center Notify Menu does not Display Correctly	Wed Jan 30 21:32:54 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future reference	No
000063821	Incorrect Total Survey Recipients for some Enterprise Surveys	Wed Jan 30 21:32:44 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000066232	Content move and copy in the Content Collection Fails	Wed Jan 30 20:41:19 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000064950	Portfolio Assignment Converted to ZIP for Download only in Assignment Tool Post	Wed Jan 30 18:23:40 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	Yes
000061524	ActiveMQ Breaks After Upgrade	Wed Jan 30 18:23:40 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	Yes
000060694	Last Login Date not Updated for some Users	Wed Jan 30 18:23:40 GMT 2019	Known Issue	Learn	System Infrastructure ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.2.0)	Yes
000066262	Show/Hide Course Menu Hidden in Certain Monitor Resolutions	Tue Jan 29 23:57:11 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
							Learn 9.1 Q4 2017 (3300.0.0),		

000066226	Merged Courses Displayed Incorrectly at End of Course Search Page Results	Tue Jan 29 22:20:08 GMT 2019	Known Issue			9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059537	New S3 Signed URLs Cause SWF SCORM Packages to Fail	Tue Jan 29 19:32:04 GMT 2019	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059576	Some Language Packs Prevent Loading of SafeAssign Originality Report	Mon Jan 28 23:37:53 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000059538	Unable to add Rubric from Graded Thread once a Thread is Created	Mon Jan 28 23:37:08 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000059560	SIS Disabling Effort Duplicated in Complete Refresh Mode	Mon Jan 28 16:05:23 GMT 2019	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059540	Descriptions of Graph are Garbled on Statistics Reports	Fri Jan 25 20:05:18 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000059556	Unable to Select Specific Users when Creating Grade Center Reports for an Organization in Ultra Navigation	Fri Jan 25 19:52:37 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000063827	Multiple Attachment Uploads in Content Editor have no Spaces Between Links	Fri Jan 25 19:32:00 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059546	Errors when Attempting to Dismiss Notifications	Thu Jan 24 16:37:52 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060963	Access Denied Error Occurs When Trying to Connect to OneDrive	Wed Jan 23 20:38:46 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000063824	Error when Saving Course Reports to Content Collection	Tue Jan 22 16:58:11 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.10.0)	No
000057322	Math Formulas not Displayed Properly in Safari	Fri Jan 18 22:15:31 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	No
000062453	Unable to set Default Course Table of Contents Background Color to Transparent	Fri Jan 18 21:48:37 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.10.0)	No
000059539	REST API Integration is Enabling Enrollments when Course are Being Enabled	Fri Jan 18 21:14:59 GMT	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q2 2020 Release <p> SaaS - Fixed	Yes

		2019					Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	(v3800.4.0)	
000059578	BbRouter Cookie Default Authentication Issues	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000059566	Grade Center Column Statistics Shows Incorrect Grade Distribution	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059564	Server Restart Loses SafeAssign Registration	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059563	Course Calendar Create Event Issue with Arabic Language Pack - ar_SA	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059561	SAAS Remove Open Standards Content Player	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000059553	Caliper Integration not Functioning	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059552	Custom Course Roles do not have Access to the Forum Availability Option in Group Discussion	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059548	Sorting Users with Apostrophe in Name is Sorted Incorrectly in Grade Center	Fri Jan 18 21:14:59 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059531	CAS Authentication Broken On Environment With Multiple URLs	Fri Jan 18 20:12:25 GMT 2019	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000059534	New Custom Roles can not Access Existing Course Folders	Thu Jan 17 21:45:00 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059568	Annotated PDF can not be Downloaded	Thu Jan 17 20:32:46 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
		Thu Jan 17	Known		Learn		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016		

000066260	Blackboard App Does Not Show Indicator for Exempted Grades	15:38:04 GMT 2019	Issue	Learn	Administration	9.1;SaaS	(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000059544	Safeassign Matches on Hidden Content in Office 365 Documents	Wed Jan 16 22:28:36 GMT 2019	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059573	Submission Counts are Incorrect on Single Course User Participation Report	Wed Jan 16 21:31:06 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059533	PDF Files Embedded in Courses not Displayed on Safari	Wed Jan 16 17:57:40 GMT 2019	Known Issue	Learn	Application Components, Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063801	Unread Discussion Board Message Gives Error	Mon Jan 14 22:49:51 GMT 2019	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	No
000059562	Archive Missing Content when Content Area and Subheader have Same Name	Mon Jan 14 20:27:31 GMT 2019	Known Issue	Learn	Learn Administration, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059567	System Reporting Language Display Issues	Fri Jan 11 22:59:35 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059541	When Creating Matching Questions Instructors Receive IndexOutOfBoundsException: Index: 4, Size: 4 Error Message if Reusing a Question	Fri Jan 11 22:43:06 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063815	One can Change the Name of a Placed 1.1 Link in the Course Content Area but Editing In Gradebook does not work	Fri Jan 11 22:32:06 GMT 2019	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.8.0)	No
000063826	Pasting from Word into Safari Yields Broken Images	Fri Jan 11 22:31:47 GMT 2019	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061045	To Do Module Displays both old and new Due Dates for Assignments when Using the Date Management Tool	Fri Jan 11 20:18:45 GMT 2019	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3500.10.0)	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q2	

000063059	High Number of Deadlocks on XY_CACHED_PRINCIPALS	Fri Jan 11 19:56:12 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	2019 Release <p>SaaS - Fixed (v3500.8.0)	No
000054617	Course Tool Link Menu Duplicates Entries	Fri Jan 11 18:29:39 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (3500.10.0)	No
000062676	Students can edit the Title and Description of a Graded Group Discussion Board	Thu Jan 10 19:42:27 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.9.0)	No
000063785	Calculated Formula Question Accepted Answer Range Always Rounds to the Thousandth	Wed Jan 09 19:51:10 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063786	Thread Display Issues if Edited by User other than Author	Wed Jan 09 19:21:19 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000064917	Portfolio Link to Assignment left in PRTFL_TMPLT_USAGE Table After Assignment is Deleted	Wed Jan 09 18:14:51 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	Yes
000072211	Course Coverage Report Color Key does not Match Graphs	Wed Jan 09 18:14:51 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	Yes

000065860	Error when Grading Group Attempt	Wed Jan 09 18:14:51 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	Yes
000063788	Course Menu Background and Text Color Revert After Setting to Default	Wed Jan 09 18:14:40 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	Yes
000062736	Course ID Link Broken in User Enrollment Page on Firefox	Wed Jan 09 18:14:40 GMT 2019	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	Yes
000062363	Grades Journey Column Status Changes Unexpectedly after Scheduled Task	Wed Jan 09 18:14:40 GMT 2019	Known Issue	Learn	Application Components ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.9.0)	Yes
000062350	Grades Journey Approval Work Flow for Merged Courses when Provision Enabled	Wed Jan 09 18:14:40 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.9.0)	Yes
000062329	Legacy Content with Backslash in Folder Path Causes Restore Errors	Wed Jan 09 18:14:40 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	Yes
000056653	Calculated Formula Question Marked Incorrect Despite Matching the Correct Answer	Wed Jan 09 18:14:40 GMT 2019	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	Yes
000070342	Excess Database Loads Due to Discussion Board Activity	Wed Jan 09 18:14:40 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release SaaS - v3500.9.0	Yes
000063792	Instructor able to Grade Center Despite it being Locked	Wed Jan 09 18:14:05 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063803	Grade History Report with Tables Improperly Displays after Sorting	Wed Jan 09 17:22:01 GMT 2019	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063787	Rubric Criteria is not Editable	Tue Jan 08 22:19:55 GMT 2019	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000059555	Embedded Images in Ultra Documents Display as Links in Mobile Apps	Mon Jan 07 16:42:34 GMT 2019	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS		
		Fri Jan 04	Known		Application Components			<p>SaaS - Fixed	

000063782	Group Attempts not Displayed when Viewed in Gradebook	22:51:57 GMT 2019	Issue	Learn	Learn Administration	SaaS	SaaS	(v3500.10.0)	No
000065281	Single Course User Participation Report Missing Assignment Entries	Fri Jan 04 19:16:09 GMT 2019	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.9.0)	No
000063528	Linked Files in Xythos do not Appear Correctly in 360 View	Fri Jan 04 19:12:56 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	No
000064586	Grade Criteria Adaptive Release Rule and Test Availability Exceptions Cause Conflict with Display Until	Fri Jan 04 19:11:24 GMT 2019	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000065279	Past Due Email Notifications Received when Assignment Submitted Before Due Date	Fri Jan 04 18:00:22 GMT 2019	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Release	No
000062752	SQLIntegrityConstraintViolationException when Deleting LTI Placement or LTI Provider	Thu Jan 03 18:38:56 GMT 2019	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060370	Ultra System Support Role Receives 'Sorry your name is not on the list' Message Entering a Course	Fri Dec 21 22:36:49 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	SaaS - Fixed (v3500.8.0)	No
000062456	Adding Secondary Roles via SIS Produces Error Message	Fri Dec 21 22:27:21 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.9.0)	No
000070335	Error Accessing Grade Details Page	Fri Dec 21 22:06:59 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	No
000061508	BypassCourseAvailabilityUntil API Patch Causes Error	Fri Dec 21 22:01:44 GMT 2018	Known Issue	Learn	Learn Administration, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	No
000062349	Grade Center Columns with Percentage Display Five Decimal Places	Fri Dec 21 21:46:28 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	No

000062343	SafeAssign Direct Submits show Incorrect Status in GUI	Fri Dec 21 21:42:23 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	No
000064962	Download Package Produces Blank Page if the same File Name is Included Multiple Times in the Selected Files	Fri Dec 21 21:09:23 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.8.0)	No
000056566	Inconsistencies in Ultra Gradebook	Fri Dec 21 20:50:59 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.3.0)	No
000063789	Grades Journey Extraction for Merged Courses Returns Invalid Keys	Fri Dec 21 17:51:56 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062759	Video Feedback Preview not Displaying	Thu Dec 20 19:54:27 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	No
000062745	Course Organization Role Availability Reverts to Default after Upgrade	Thu Dec 20 19:14:03 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	Future Reference	No
000062758	Feedback Files Trigger Error when Users Attempt to Access	Wed Dec 19 22:10:56 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000062738	No Option to Delete Grade Center Column with Blog Wiki or Discussion Board	Wed Dec 19 22:05:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062755	Correct or Incorrect Answers not Displayed for Tests	Wed Dec 19 21:35:41 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.8.0)	No
000062762	ERR_BLOCKED_BY_XSS_AUDITOR when Adding Youtube Video to a Jumbled Sentence Question	Wed Dec 19 21:28:25 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062748	Resource Link Title Missing from LTI Launch in Ultra	Wed Dec 19 17:29:57 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	SaaS	SaaS	Will Not Fix	No
000062751	Assignment Annotation on a Microsoft Surface with Pen not Working	Tue Dec 18 22:44:39 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061537	HTML Content in Discussion Boards is not Contained	Tue Dec 18 19:29:02 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061499	Symbol Font Appears as English before Submitting Text Assessment	Mon Dec 17 21:27:02 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No

000061543	Test Setting Changes Update Incorrect Tables	Mon Dec 17 19:50:39 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061542	Grade Center Display on iPad Pro	Mon Dec 17 19:23:23 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000070587	Insert Image via Text Editor does not Remove Constrains Properties Selection in Blog and Journals	Fri Dec 14 15:45:26 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.3.0)	No
000062341	Attendance Tool is Displayed in English when Using a Japanese Custom Language Pack	Thu Dec 13 22:04:47 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060462	On Demand Learning Center Module Fails to Load Successfully	Thu Dec 13 19:01:44 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000062338	Rubrics for Graded Discussion Forums are not Visible to Students when Instructors hide Column in Grade Center	Wed Dec 12 21:37:40 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062370	Test Canvas Submission Redirects to Different Course	Wed Dec 12 21:28:52 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000072089	The Word eReserve is not Translated in the zh_CN Language Pack	Wed Dec 12 21:06:37 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
		Wed Dec 12			Application		Learn 9.1 Q2 2017 (3200.0.0),	Learn 9.1 Q2	

000062014	NullPointerException when Uploading to Content Collection While Using Spanish Language Pack	20:24:32 GMT 2018	Known Issue	Learn	Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	2019 Release <p>SaaS - Fixed (v3500.8.0)	No
000062983	Failed to save Blog Entry when Using Embedded Images	Wed Dec 12 20:10:01 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.8.0)	No
000061523	Edit Materials Entitlement Controls view Statistics Report	Wed Dec 12 19:39:28 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061531	Errors when Creating Graded Discussion Forum Using Default Course Builder Role	Wed Dec 12 19:27:51 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000058169	Save Buttons and Text Floating to Left in Chrome	Wed Dec 12 19:18:34 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	No
000063783	Cannot Set Mobile Session Timeout Override to a Value Greater than 3 Hours	Wed Dec 12 19:05:03 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		
000061502	Automatic Zero is not Assigned to Student Assignment Attempts if Saved as Draft	Wed Dec 12 17:32:00 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000064956	To Grade Column in the Gradebook in an Ultra Course has a Value of Negative One	Wed Dec 12 17:25:43 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.1.0)	No
000057326	SaaS Ultra Assignment Feedback has no Scroll Bar	Wed Dec 12 16:54:52 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.5.0)	No
000062373	Ultra Test Multiple Choice Questions Marked as Correct even if all Correct if an Incorrect Answer is also Picked	Tue Dec 11 22:21:17 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	SaaS	SaaS - Fixed (v3500.8.0)	No
000057810	Adding Background Image to 2016 Theme Changes Top Frame Text Colors	Tue Dec 11 20:03:07 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	No
000064947	SaaS Display Issues at Increased Zoom Percentages Causing Overlap of Item Links	Tue Dec 11 19:54:25 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000057792	Group Homepage does not Display User Emails Correctly in Group Properties Module	Tue Dec 11 19:52:55 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
		Tue Dec 11					Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014	Learn 9.1 Q4	

000072011	Email Addresses not Aligned in Group Properties Module while Cloud Profiles Feature is Enabled	19:50:13 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	(9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000061520	Remove Functionality in Multiple Choice Questions Always Removes First Answer	Tue Dec 11 19:25:34 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3800.0.0)	No
000062771	Name and Code Edit Message Appears on Inapplicable Language Packs	Tue Dec 11 19:01:47 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000062743	Fullscreen Broken in Box Preview	Tue Dec 11 18:24:35 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062368	REST API ExternalId not Returned by Gradebook Column GET	Mon Dec 10 18:08:38 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release SaaS - Fixed (v3500.6.0)	No
000062334	Changes to Order Type Questions Are Not Reflected in Existing Attempts	Mon Dec 10 16:55:40 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063022	LTI Managed Placement Launch in New Window Option Unavailable	Mon Dec 10 14:22:11 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000070181	Incorrect Translation in Spanish for Assignment Creation Option Equivalent of Disable Anonymous Grading	Fri Dec 07 22:05:39 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	No
000062749	Associate Terms Function Fails on Chrome if Selecting All Items from Search	Fri Dec 07 21:04:43 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
					Application		Learn 9.1 Q2 2018 (3400.0.0),		

000062747	Wiki Attachments Link to CMS Location Instead of XID	Fri Dec 07 17:44:03 GMT 2018	Known Issue	Learn	Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000054765	Grading Schema Displays an Alphanumeric Value Online for a 0 Score, but Downloads as a 0	Thu Dec 06 22:36:29 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	No
000055652	Error when Downloading Package from Course Content Collection Search	Thu Dec 06 22:23:21 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	No
000062742	Some Users can not Search by Term in Course Catalog	Thu Dec 06 16:59:58 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061528	Discrepancy Between Rubric Totals and Scores Reported to Grade Center	Wed Dec 05 21:37:21 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	Yes
000063006	Editing Quick Learner Feedback Assignment Attachments Results in Broken Link	Wed Dec 05 21:30:29 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	Yes
000065280	Bad Link in Notification Emails	Wed Dec 05 21:30:29 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	Yes
000062980	Custom Language Packs move Comma Separator in Discussion Boards	Wed Dec 05 21:30:19 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.3.0)	Yes
000061501	Grade Journey Optional Data Field Missing From Extraction in Cross Listed Courses	Wed Dec 05 21:30:19 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	Yes
000060036	Change Child Course Feature does not Function	Wed Dec 05 21:30:19 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	Yes
000056535	Problem Fetching Courses by Category PK1 with Webservice	Wed Dec 05 21:30:19 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	Yes

000063771	Error Viewing Test Attempt after Pool Question Updated	Wed Dec 05 21:30:19 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	Yes
000063767	View Statistics Report not Displaying Individual User Data	Wed Dec 05 21:30:19 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	Yes
000062774	Analytics Icon Showing for Students	Tue Dec 04 22:13:07 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000062767	Public API Method Breaks 3rd Party Integrations	Tue Dec 04 20:56:03 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	No
000062775	Banner Image Linked to Source after Course Copy	Tue Dec 04 20:34:25 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3800.0.3)	No
000062761	Text Grades Upload Fails if There are no Attempts	Mon Dec 03 21:46:49 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062731	Users Default Language Pack Changes with no Confirmation Prompt via Login Page	Fri Nov 30 22:54:43 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000062766	Drag and drop does not drop	Fri Nov 30 22:47:49 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000062763	Unable to Self Enroll in Organization Catalog from Within Organization	Fri Nov 30 22:26:50 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000062760	Blackboard Grade Journey Service Log Rotation Incorrect Location	Fri Nov 30 21:42:50 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060037	Keyboard Shortcuts for Copy and Paste Act Unpredictably	Fri Nov 30 20:50:49 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.7.0)	No
000062734	Unable to add Test Availability Exceptions when Users Login Using Arabic LP and Select new Availability Dates and Submit	Fri Nov 30 19:51:56 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062740	Content Usage Statistics not Correct	Thu Nov 29 22:11:47 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000062344	Em tags Cause Text to Display one Word on each Line	Thu Nov 29 21:07:31 GMT	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed	No

		2018			Components		SaaS	(v3500.8.0)	
000062525	VTBE Converts URLs Containing XID to Xythos URL	Thu Nov 29 19:18:01 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	No
000062356	Tabs Modules Page is Accessible in Ultra	Wed Nov 28 22:37:52 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000062374	Learn Displays a Blank Page when the Instructor Attempts to view a Group Attempt Within the Gradebook	Wed Nov 28 22:10:49 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000062985	Content Missing after Canvas Import Course is Converted to Ultra	Wed Nov 28 21:38:22 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.6.0)	No
000064999	Copying Into a New Course Includes Protected Files from Blogs	Wed Nov 28 21:32:17 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	No
000062997	Relative Links in Flash Content do not Function Correctly	Tue Nov 27 21:52:35 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.3.0)	Yes
000062369	SafeAssign not Identifying Exact Match of 16 Words in two Submissions	Tue Nov 27 21:51:45 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000064954	Number of Attempts does not save with Firefox and Mac OS	Tue Nov 27 21:51:44 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.1.0)	Yes
000061772	Discrepancy Between Total Number of Hits in Access/Content and Access/Date Sections of the All User Activity Inside Content Areas Course Report	Tue Nov 27 21:51:44 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	Yes
000060925	Quick Learner Feedback Assignment Attachments and Rubric Results in 404	Tue Nov 27 21:51:44 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	Yes
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000071531	Date Management does not Load when Source Course is Disabled	Tue Nov 27 21:51:44 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.3.0)	Yes
000062871	Odd Behavior and Failed to Save Error when Replying to an Anonymous Discussion Board Thread	Tue Nov 27 21:51:35 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	No
000060965	Course Performance Report does not Include All Tests	Tue Nov 27 21:51:35 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.3.0)	Yes
000060887	Error Accessing Needs Grading Page after Deleting Group with Attempts	Tue Nov 27 21:51:35 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.2.0)	Yes
000060363	Users get TypeError: jsonBook.customViewIds is Undefined Error when Opening Full Grade Center in Courses	Tue Nov 27 21:51:35 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	Yes
000059102	Observers can not view Content Created via Add File	Tue Nov 27 21:51:35 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000055691	Update Matches By Name for Grades Journey Causes Error	Tue Nov 27 21:51:35 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.2.0)	Yes
000062336	Instructor Avatars Broken in Instructor Profile and Institution Homepage	Wed Nov 21 21:16:41 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0.0)	No
000062348	Grade Center Labeled Marks Centre in UK English Language Pack	Wed Nov 21 20:42:20 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	No
000062333	Weighted Total Calculated Wrong Value	Wed Nov 21 18:44:23 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000062371	Mobile Browser Theme 2016 Bug with Multiple Choice Questions	Wed Nov 21 14:52:46 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	No
000062364	Box View Annotated PDF Cannot Be Downloaded	Mon Nov 19 22:10:58 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.3.0)	No
							Learn 9.1 Q4 2017 (3300.0.0),		

000062741	Greater-Than and Less-Than Symbols do not Display in Blackboard App	Mon Nov 19 17:50:44 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		
000062358	Course Display Limit Reached Despite Hidden Terms	Fri Nov 16 21:16:39 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000062362	Navigating in the Front End may Cause the URL in Address Bar to Exceed the Recommended Maximum of 2,000 Characters Causing Unexpected Errors	Thu Nov 15 18:16:24 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000061504	Admin Console Reporting Negative Number of Connections	Thu Nov 15 17:20:03 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062346	Rubric Button Causes Error while Grading Attempt	Thu Nov 15 16:05:06 GMT 2018	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3700.7.0)	No
000061514	Image in Tables Enlarge After Upgrade	Thu Nov 15 15:57:03 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062744	Students Cannot Access Attempts and Feedback for Graded Assignments, Discussions, and Tests that are Unavailable	Thu Nov 15 15:31:31 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS		
000061533	Braille Note Unable to use Discussions	Thu Nov 15 15:08:44 GMT 2018	Known Issue	Learn	System Infrastructure, Learn Administration	SaaS	SaaS	Will Not Fix	No
000062998	Receive Oops Something went Wrong Message Entering Courses	Wed Nov 14 19:31:25 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.3.0)	No
000061503	Content Background Container does not Expand with long Content Items	Wed Nov 14 00:23:05 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0)	No
000061507	Unable to Upload File with long Multibyte Characters Name in Ultra Courses	Wed Nov 14 00:22:52 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3800.2.0)	No
000061500	Portfolio Orientation Tour Pointing to a non Existing File None	Wed Nov 14 00:22:44 GMT 2018	Known Issue	Learn	Application Components, System Infrastructure, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000071064	Instructors Unable to Input Score in Grade Center for Multiple Attempts	Tue Nov 13 20:58:41 GMT 2018	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	No

							(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000060355	Files are not Removed from File System when Recycle Bin is Emptied	Tue Nov 13 20:47:58 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	No
000063745	Mobile B2 "Change Mobile Session Timeout" Not Effective on SaaS	Tue Nov 13 17:06:42 GMT 2018	Known Issue			SaaS	SaaS		
000065859	Ultra Course Announcements Ignore Line Breaks	Mon Nov 12 20:46:38 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000058163	Receiving Daily Digest Email with Events that are Specifically Turned Off	Mon Nov 12 20:36:53 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.5.0)	No
000070718	Changes to Retain-tmp-hours in bb-tasks.xml.bb do not Take Effect	Fri Nov 09 22:12:55 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	No
000062204	Needs Grading Error Cannot get GroupAttempt for ID	Fri Nov 09 19:43:19 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.7.0)	Yes
000061497	Error when Sending Email with Qwickly B2	Fri Nov 09 19:40:32 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000062981	RSS Channels Module Contains Extra Space in the Bb Learn 2016 Theme	Fri Nov 09 11:11:09 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063334	status.exitedwitherror Error on the Full Text Search Settings Screen	Thu Nov 08 22:16:43 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.6.0)	No
000060961	Users can Bypass Adaptive Release Rules set Against Group Blogs	Thu Nov 08 15:40:46 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No

000058011	Group Assignment Submission page is Confusing to Students	Wed Nov 07 21:23:01 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000061529	Excel File Never Finishes Loading Preview in Box View	Wed Nov 07 20:58:15 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000065266	Students Receive Past Due Notifications for On Time Submissions	Wed Nov 07 20:00:35 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000065311	Weighted and Total Columns Display Differently when Grades use more than Two Decimal Places	Wed Nov 07 19:00:56 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000065277	Attendance Tool Turns On Automatically	Tue Nov 06 20:53:38 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000065853	Access Logs Ambiguous when Test has Multiple Response Questions	Tue Nov 06 19:21:46 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061513	Spell Check Frequently Makes Inconsistencies on Korean Text in VTBE Editor	Mon Nov 05 21:41:14 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000061509	Quick Comment Box not Displaying Properly with 2012 Theme	Mon Nov 05 21:41:05 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000065269	Unauthenticated Access to Public Files not Tracked	Mon Nov 05 19:41:12 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000065271	Content Collection Folders Redirect to Wrong Subfolders	Mon Nov 05 18:48:19 GMT 2018	Known Issue			9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No

000061519	Embedded Video Files with Multibytes Characters in Filename Result are Broken	Mon Nov 05 17:44:23 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060947	Images from iOS can Appear with Incorrect Orientation	Fri Nov 02 14:54:48 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000065863	Wikis Ignore Image Resizing	Thu Nov 01 20:26:31 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000061443	Unable to Submit Assignment on Chromebook due to Error Saying no File Chosen	Thu Nov 01 18:53:52 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061517	Description of a Content Area not Visible	Wed Oct 31 21:34:39 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000061525	Copy/Pasting a Google Doc in to VTBE Breaks the Grade Assignment Page	Wed Oct 31 21:33:28 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061532	Customizations Performed to Locale Packs no Longer Working	Wed Oct 31 21:31:00 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000061516	Cannot Paste Images into Content Editor	Wed Oct 31 21:26:47 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061522	Hostname Restriction not Respected when non Authenticated User Clicks deep Link	Wed Oct 31 21:25:13 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000065865	Test Self Assessment Options on Same Line	Wed Oct 31 19:20:00 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000060898	Cannot Print Comment Summary from Assignment Submission Annotated PDF	Wed Oct 31 17:51:19 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	No
000064946	McGrawhill Assignment's Gradebook Columns can Become Undeletable if Course Copy does not Include Content Areas	Wed Oct 31 17:31:28 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000059768	The Word Thème has been Replaced with Fil De Discussion in the French Language Pack	Wed Oct 31 16:52:59 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	No
000060937	An Error Occurs on Reentering a Course if Student Preview was left Enabled	Wed Oct 31 16:08:06 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
		Wed Oct 31			Learn				

000063011	Tab Default Layout Page Loads Slowly While Using a Custom Language pack	12:32:46 GMT 2018	Known Issue	Learn	Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000060939	Back Button on Student Overview for Single Course Report Window Generates Error 404 Not Found	Tue Oct 30 20:06:57 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000061667	Quick Comments Appears off Screen at Certain Browser zoom Levels or Screen Resolutions	Tue Oct 30 20:06:25 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061636	Excessive Frequent Logging Generated when Learn Incorrectly Attempts and Fails to Convert Mailto Links to Xythos Links	Tue Oct 30 20:06:00 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0)	No
000065881	Cloud Storage Integration Upload Spins Indefinitely	Tue Oct 30 20:05:19 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.5.0)	No
000056596	Contention on java.security.Policy.implies Caused by CloudSettingsRegistryStore.getSharedSecret	Tue Oct 30 19:39:01 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	No
000071256	Crocodoc File Conversion Failed for Shibboleth Authenticated Instructor ID	Tue Oct 30 18:59:28 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000065880	User Posted Thread with Create New Thread Option Disabled	Mon Oct 29 18:57:11 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000065889	Right Aligned Video Embed is Blocked by <p> Tag's Position css from the Theme	Mon Oct 29 17:41:34 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000071587	SIS Person Update Accepts no Value for Password and Overwrites Existing Password	Fri Oct 26 21:16:06 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.3.0)	No

							9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000065303	Test Instruction Formatting Issues with Australian Language Pack	Fri Oct 26 21:03:36 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.3.0)	No
000065285	Safe Assign Tool Fails to load in Two Crosslisted Courses	Fri Oct 26 19:45:07 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000065289	Firefox Inserts a Space After Foreign Language Characters	Fri Oct 26 18:09:50 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Will Not Fix	No
000065293	When Stock en_US Language Pack is Copied into a new one the Dates are Missing in Attendance Tool if Instructor then Utilizes the new LP	Fri Oct 26 16:33:47 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000065294	Date Management Does Not Display Multiple Dates From Adaptive Release	Fri Oct 26 16:12:39 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000065304	Attendance Tool Custom Language Pack Incorrect Date Format	Fri Oct 26 15:56:09 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000062994	VTBE Default Font does not Actually work and Cannot be Changed	Thu Oct 25 20:11:20 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060884	Search by Course ID Returns Unexpected Results	Thu Oct 25 15:14:12 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060903	What's New Module will not Load and Impacts Loading of Other Modules	Thu Oct 25 14:29:20 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.17.0)	No
000063008	Institution Page is Missing in the Ultra Experience	Wed Oct 24 21:22:25 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.3.0)	No
000065887	Cloud Storage Integration Creates Duplicate Storage Objects	Wed Oct 24 20:11:51 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000065288	LTI Deep Linking Creates Gradebook Columns with Incorrect Information	Wed Oct 24 18:51:19 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	Functioning as Designed	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),		

000056181	Line Breaks are Displayed as Question Marks in the Email Body When Using Japanese Language Pack	Wed Oct 24 17:32:23 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000065300	File Links Broken in Course Copied from Moodle Import	Tue Oct 23 18:16:32 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062977	Purging Courses by Data Source Fails with Constraint Errors	Tue Oct 23 13:57:18 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000063003	Assignment/Test Instructions Are Not Displayed in Blackboard App - Regression Fall 2018	Mon Oct 22 13:03:30 GMT 2018	Known Issue			9.1;SaaS	9.1, SaaS		
000063018	Nested Imported Content Folder Occurs when GUI Copying from SIS Created Course into Existing SIS Courses	Fri Oct 19 22:27:56 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000063009	PL/pgSQL Function user_roles_disabled_utrg_tf Error Disabling Secondary Institution Role	Fri Oct 19 21:47:49 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060049	Cannot view or save Self Peer Submissions	Fri Oct 19 21:27:56 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.8.0)	Yes
000063012	VTBE Text Color Icon not Working In Multiple Answer Questions	Thu Oct 18 21:37:42 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000062990	Content not Being Copied	Thu Oct 18 21:26:31 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000062975	An Error is Thrown when Trying to Access Linked Folders from Metadata Templates	Thu Oct 18 20:45:56 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063002	Resize of Browser Window Duplicates Top Frame Banner Image in 2016 Learn Theme	Thu Oct 18 20:36:00 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000065270	Instructor App Assignment Grading Errors on Learn SaaS 3500.0.0 and Learn Original Q2 2018 CU4	Thu Oct 18 20:26:16 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS		
000063016	Send Email does not Include Observer Users for All Users Option	Wed Oct 17 23:20:01 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063017	Turkish Language Pack Missing Translation for Goal Performance and On Demand Help	Wed Oct 17 23:02:15 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
		Wed Oct 17			Application		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000065275	Blank Assignment Attempt Possible Without Warning via Save Draft	21:57:39 GMT 2018	Known Issue	Learn	Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Future Reference	No
000057308	Course Restore from 201410/201510 Version Export/Archive does not Adhere to Set Default Course Original View Option	Wed Oct 17 19:57:30 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000069166	Students are Seeing Duplicate Due Dates Under the To Do Module, if the Assignment Due Date is Modified	Wed Oct 17 19:42:09 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	No
000070229	Large file uploads and Crocodoc errors	Wed Oct 17 17:36:05 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000064960	Incorrect Last Access Date in Grade Center and Performance Dashboard in SaaS Ultra	Tue Oct 16 21:11:22 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.4.0)	No
000054582	XML File does not Appear to have any Style Information Associated with it Access Denied	Tue Oct 16 18:35:56 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.4.0)	No
000056573	Students are Unable to Download Annotated Graded Assignment Submissions	Tue Oct 16 11:54:14 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.1.1.0)	No
000058193	Unable to Create Calendar Events in Ultra when Using the en_AU Language Pack	Mon Oct 15 22:17:16 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.3.0)	No
000065286	Course Menu Behavior Inconsistent when Resizing Browser Window	Mon Oct 15 18:23:40 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
		Mon Oct 15	Known		Learn Administration		Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q2 2018	Learn 9.1, 3900.4.0 Release	

000065298	Error when Accessing Retention Center in any Course	18:01:31 GMT 2018	Issue	Learn	,Application Components	9.1;SaaS	(3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	<p>SaaS - Fixed (v3900.4.0)	No
000060906	Students Cannot View Feedback if Override Grade is Used Instead of Grading the Attempt	Mon Oct 15 13:05:14 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000063014	How am I Doing Data not Present	Fri Oct 12 21:56:18 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000063015	User Manager Returns No Results when no Primary System Role is Assigned	Fri Oct 12 21:45:35 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, SaaS	Will Not Fix	No
000062992	Discussion Forum Settings not Retained when Creating Group Sets	Fri Oct 12 21:36:40 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000062995	Instructor can not Place the Associated Links in a Course as Gradable Items	Fri Oct 12 20:58:50 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Functioning as Designed	No
000063013	Grade Center Last Access Date Column cuts off Year	Fri Oct 12 20:46:55 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000063005	Rubric Statistics Report is Incomplete when used with Questions from a Question Pool	Fri Oct 12 19:02:44 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000064989	Ultra Organization Icons are Profile Picture of First Leader Alphabetically	Fri Oct 12 16:42:12 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Functioning as Designed	No
000062986	File Selected from Google Drive does not load onto the Course	Thu Oct 11 19:38:52 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000065278	Merged Course Enrollments are Disabled when Changing Integrations	Thu Oct 11 19:24:04 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063007	Discussion Rubric Freezes Page	Thu Oct 11 19:02:34 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.0.0)	No
000065283	Errors when Attaching File to Content	Thu Oct 11 18:33:28 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062982	Tilde is Displayed as a Hyphen in the VTBE by the Browser in Various Screen Resolutions and Configurations	Thu Oct 11 17:46:04 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No

000062979	System Reporting Fails to Queue or run any Edited Report Definitions	Thu Oct 11 17:32:17 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062999	Changing Course Role for a Given User Results in Edit Mode Being set to Off for all of their Courses	Thu Oct 11 16:54:30 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000062996	Embedding MP4 Video Files Results in an Embedded Flash Player Item that does not work	Thu Oct 11 16:44:40 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Future Reference	No
000065284	Anonymous Grading Disabled Prematurely	Wed Oct 10 21:09:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000065295	Assignments not Included in Grade Calculations are not in Needs Grading	Wed Oct 10 19:55:11 GMT 2018	Known Issue			9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000061994	Cannot Access External Links that Contain Words Similar to Names of Default CMS Folders	Tue Oct 09 20:25:28 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000063408	Cannot drag size of VTBE in Quiz Answer Section when Creating Multiple Choice Test Questions	Tue Oct 09 20:19:30 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000065310	Home Page Missing from Course Menu after Second Import	Tue Oct 09 17:09:50 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000065268	Role Enrollment Eligibility Option Reverted after Learn Upgrade	Mon Oct 08 22:56:12 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000065306	Long Essay Answer Truncated when Browser Size Reduced	Mon Oct 08 21:35:33 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062872	Graded Assignment Attempts not Accessible to Instructors if Default Text Grading Schema is Selected	Mon Oct 08 18:15:21 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2.0)	No
000070306	Add Menu Item list Illegible when White Background Used in Course Menu Style	Mon Oct 08 18:03:34 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	No
		Mon Oct 08					Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q4	

000061406	Error Message Displays when Student Attempts to Edit and Save a Wiki	17:20:21 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	2018 Release <p>SaaS - Fixed (v3400.7.0)	No
000062940	To Do Module does not Update for Existing Content when Copied into a New Course Shell	Mon Oct 08 17:14:09 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	No
000063491	Email Notifications Linkage Broken	Mon Oct 08 17:00:43 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000064973	Manually Overwriting Group Wiki Score will Delete Rubric Information	Fri Oct 05 20:49:21 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000064948	Courses Copied with Kaltura Video Quiz Content Retain their Links back to the Kaltura Content in the Source Course	Fri Oct 05 20:16:17 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000064963	Manual Group User Search Unavailable Users not Indicated	Fri Oct 05 19:45:15 GMT 2018	Known Issue			9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000064987	Date_Added Column in Gradebook_Main Inconsistently Tracks when Columns are Added	Fri Oct 05 19:00:05 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000057804	Course Reports Page Fails to Load on some Application Servers	Fri Oct 05 18:23:46 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	Yes
000063477	Box View does not Allow Annotation Text Manipulation	Fri Oct 05 17:05:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063454	New Box Unable to Annotate or Highlight Excel Documents	Fri Oct 05 16:55:18 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000065307	Faulty Web Service Error	Thu Oct 04 21:51:00 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000064983	Box Accessibility Issues	Thu Oct 04 20:24:19 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000064968	The Last Accessed Column Is Updated when a Student Attempts to Access an	Thu Oct 04 20:10:12 GMT	Known	Learn	Application	SaaS	SaaS	Future Reference	No

	Unavailable (Private) Course	2018	Issue		Components				
000064969	Some Available Course Announcements do not Display in the My Announcements Module	Thu Oct 04 17:59:49 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062550	SAML End SSO Button does not Always Log User out of ADFS	Thu Oct 04 17:44:33 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.2.0)	No
000060877	Changes made on Default-policy.xml for Allowing Additional Rights for Kaltura do not Stick After Running a PushConfigUpdate	Wed Oct 03 23:56:50 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - v3500.3.0	No
000062066	Learn 2016 Theme Limits Discussion Board Description Area Size	Wed Oct 03 22:26:45 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000062640	SQL Server Blocking on attempt_rm and Other Sessions	Wed Oct 03 22:26:45 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	Yes
000062843	XID for Files in HTML Content Items do not Update after a Course Copy	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.10.0)	Yes
000060892	Students Selecting Annotated PDF Download In Box View are Redirected to the Home Page	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	Yes
000060043	Grade Filter does not Function Properly	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000059898	Default.xml Needs to Change for Kaltura Content	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000059778	SCORM Failure During Upgrade	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	Yes
000055660	Error Accessing Criteria for Self and Peer Assessments in IE and Edge	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	Yes
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000063480	Rubric Feedback does not Accept Multibyte Characters	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	Yes
000063455	Cannot Create Discussion Drafts in Forum Threads if Language Pack is Different from English	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <P>SaaS - Fixed (v3400.5.0)	Yes
000062943	Achievements with Criteria met are not Displayed in My Achievements	Wed Oct 03 22:26:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	Yes
000059772	Inconsistent Announcement Email Behavior	Wed Oct 03 20:13:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.2.0)	Yes
000060571	Portfolio Comment Link Displays when Comments are Disabled	Wed Oct 03 20:13:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	Yes
000060375	Grade Journey Option Data is not Returned in the JSON Outgoing Data	Wed Oct 03 20:13:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	Yes
000060052	Special Characters cause False Negatives in Pattern Matching Questions	Wed Oct 03 20:13:57 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	Yes
000060032	Grade Journey Provisioned Grade Center Column Student Visibility is Enabled by Default for Discussions ,Blogs, Journals and Wikis	Wed Oct 03 20:13:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3500.0.0)	Yes
000061891	Uploaded Institution's Logo Image in Upper Left-hand Corner is too small in SaaS Instance when Using Default 2016 Theme	Wed Oct 03 19:27:31 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Functioning as Designed	No
000063750	Accessing a Course File in Blackboard Apps with "Open With" Does Not Retain the Filename	Tue Oct 02 14:35:22 GMT 2018	Known Issue			9.1;SaaS	Learn		
000061931	Cannot Drag and Drop Menu Items with the 2016 Theme	Fri Sep 28 19:59:46 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.1.0)	No
000063364	Full Screen Button in VTBE Modifies the HTML Header	Fri Sep 28 18:08:33 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No

000063769	Able to Override Total Columns Using Layout Position Changes	Fri Sep 28 17:52:09 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	No
000060909	Unable to Delete Attendance Columns	Thu Sep 27 22:57:00 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000060916	360 View Shows Links for Files that No Longer Exist	Thu Sep 27 22:15:36 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060872	Settings Cog Button not Functional on Mobile	Thu Sep 27 21:57:13 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060874	Apostrophe is Invalid Character in Course Catalog Search	Thu Sep 27 21:31:18 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060879	Calculated Columns Display Five Digits and Round Incorrectly in Grade Center	Thu Sep 27 20:13:14 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000063001	Blackboard App Crashes on iOS 12 When Viewing Discussion Board Threads	Thu Sep 27 20:05:29 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, SaaS		
000055688	Course Creation via SIS Fails Intermittently	Thu Sep 27 19:41:45 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000056539	Weekly Blog Index Always Starts with Sunday	Thu Sep 27 18:06:54 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000056544	Availability Toggle Hidden in Specific Screen Sizes using 2016 Theme	Thu Sep 27 17:03:03 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060902	Unable to Change Enrollment to Less Privileged Role via SIS in Merged Course	Wed Sep 26 22:32:15 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060885	Users Cannot Login via SAML Authentication	Wed Sep 26 21:28:05 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000056550	Unable to Set Availability via for Courses using Terms	Wed Sep 26 20:37:19 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000056536	Grades Journey Table Missing after SaaS Migration	Wed Sep 26 19:59:44 GMT	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.2.0)	No

		2018			,System Infrastructure				
000056568	Ultra Course Roster Total Includes Disabled Enrollments	Wed Sep 26 19:32:18 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000056571	Instructor sees Student View after Opening Past Due Test	Wed Sep 26 18:44:59 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060952	Assignments not in To Do Module if Created while Course is Unavailable	Tue Sep 25 18:18:43 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000060905	Horizontal Scroll Bars not Visible in Grade Center Using Full Screen Icon	Tue Sep 25 14:39:02 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060967	Can not Download Annotated PDF in Ultra Courses	Mon Sep 24 23:59:01 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000060932	Cookie Disclosure B2 Language Pack Update for Internalized Terms and Agreements	Mon Sep 24 18:20:26 GMT 2018	Known Issue	Learn	Application Components	SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.2.0)	No
000063472	Report Printed via Firefox does not Contain all Users	Mon Sep 24 17:14:25 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000063488	Announcements are not Shown on Ultra Login Page	Mon Sep 24 17:05:53 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000063476	Copies of the Default Language Pack Do Not Have the Ultra Compatibility Enabled Setting Available	Mon Sep 24 16:53:44 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000063490	Attempt Submitted from a Group with Disabled User Cannot be Fully Cleared	Mon Sep 24 16:42:53 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063534	Some Portfolios Throw a Not Found Error After Migration To Managed Hosting	Mon Sep 24 16:16:23 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000056530	Button Overlaps Default Course Theme Label	Fri Sep 21 21:42:18 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
					Learn				

000056534	Restore from Automatic Archive Feature Available to Faculty Users	Fri Sep 21 21:22:23 GMT 2018	Known Issue	Learn	Administration ,Learn Administration	SaaS	SaaS		Will Not Fix	No
000056560	Database Error when using Quick Unenroll	Thu Sep 20 21:50:54 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		Will Not Fix	No
000060878	Learn 2016 Theme White Content Area cut off	Thu Sep 20 21:24:56 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference		No
000056553	Test Site Falsely Reports Successful Cloud Connection	Thu Sep 20 21:16:43 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		Will Not Fix	No
000056567	Grade Journey Flat File Uploaded to FTP does not Create Grade Center Column	Thu Sep 20 17:45:44 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3500.1.0)		No
000060921	Icon Broken on LTI Link in Ultra Course Document	Wed Sep 19 22:25:25 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS		SaaS - Fixed (v3400.12.0)	No
000060966	Launch In New Window Option not Respected for LIT Tool Links in Course Menu	Wed Sep 19 21:58:42 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)		No
000060891	Change Due Date Privilege Restricted still Shows Chevron Option	Wed Sep 19 21:45:01 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	SaaS	SaaS		Future Reference	No
000060881	Line Breaks not Preserved In VTBE when Using HTML Code view	Wed Sep 19 18:00:13 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		Will Not Fix	No
000060568	Error Refreshing Retention Center Rule Staus	Tue Sep 18 21:22:02 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)		Yes
000055411	Test Answer Numbering is not in Alignment on the Test Submission Page	Tue Sep 18 21:01:18 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release SaaS - Fixed (v3500.2.0)		No
		Tue Sep 18			Application				Learn 9.1 Q4	

000064990	Error Displayed when Attempting to Access Assessments	20:53:04 GMT 2018	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	2018 Release <p>SaaS - Fixed (v3400.11.0)	Yes
000060029	Box View does not Display Video Full Screen	Tue Sep 18 19:59:49 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000064953	Course Message Attachments Remove Tomcat Temp Directory	Tue Sep 18 19:53:42 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	Yes
000056569	Course Quotas not Always Respected During Content Uploads	Tue Sep 18 16:29:47 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060964	Inconsistent Spanish Translation of the word Goals in Content System	Mon Sep 17 19:47:44 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	No
000056574	Course Theme does not Change Course Menu	Mon Sep 17 18:26:18 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000058197	Attempts Existing for Disabled Student Enrollments that have yet to be Graded Break 'To Grade' Count in Ultra Grade Center	Fri Sep 14 20:15:05 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	<p>SaaS - v3500.3.0	No
000060330	Error when Regrading Assignment with Rubrics	Fri Sep 14 19:59:21 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000056556	Blackboard Connect Contact Synchronization Error	Fri Sep 14 19:38:44 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060048	LTI Placement Setting to Open in a New Window is not Respected	Fri Sep 14 19:26:45 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000060900	Deleted Custom Instructor Role Results in Log Spam During Course Copy to a New Course	Fri Sep 14 18:56:31 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000060883	Apostrophe in Course Name Breaks My Grades Sorting	Fri Sep 14 18:19:16 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062989	JavaScript in Content Collection Files Appears to be Blocked in SaaS CD Release	Fri Sep 14 16:22:04 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.0)	No
000055683	Group Sign-Ups show Inaccurate Group Member Count due to Disabled Enrollments	Fri Sep 14 15:30:20 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
		Thu Sep 13 18:24:17 GMT	Known		Learn		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000056546	Separating Merged Courses via SIS Throws Confusing Error	2018	Issue	Learn	Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000059750	Attempts in Progress do not Save Answers	Fri Sep 07 19:46:22 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	No
000060924	Availability Override Date Ignored if Duration has End Date but not Start Date	Fri Sep 07 13:53:36 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3500.5.0)	No
000059742	Course Copy into an Existing Course Generates an Attendance Building Block Error	Thu Sep 06 19:35:00 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000059738	Special and Multibyte Characters not Supported when Editing Ultra Language Packs	Thu Sep 06 19:09:51 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	<p>SaaS - Fixed (v3500.5.0)	No
000060897	Removing SIS Object Error when Complete Fresh done on Observer Association with a Link to a Disable User	Thu Sep 06 18:58:37 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000059748	Unable to Purge Users from DSK if they have Course Messages	Thu Sep 06 18:52:11 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000064964	Grading - Cannot Scroll in Box View After Marking up File with Pencil Tool	Thu Sep 06 16:48:34 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		
000059741	Test Environment Post Ultra Upgrade Message Unclear	Tue Sep 04 20:53:06 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000062529	Ultra Original View Course Close Button Overlaps Add Menu Item Button on Table Of Contents	Tue Sep 04 20:00:06 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.1.0)	No
000060069	Activity Stream Links to Organization Items not Working	Tue Sep 04 19:33:16 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	SaaS	SaaS - Fixed (v3500.1.0)	No
000070339	Auto Archive Failure Generating Email Notification	Tue Sep 04 15:45:27 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000059730	Selecting Student's Name from Excel Course Activity Overview Report will fail to Automatically Generate Student Overview for Single Course Report	Sat Sep 01 18:30:01 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	Yes
000058174	Ultra Activity Steam can be Accessed without being Logged in	Sat Sep 01 18:18:51 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.0)	No
000061012	Content Editor Icons do not Display when Editing Test Question	Sat Sep 01 18:04:40 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	No

							(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))		
000064187	Ctrl plus Click Opens Courses in same Tab	Sat Sep 01 17:59:12 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3500.0)	No
000055654	When Grading a Text Assignments the Text of the Assignment Cannot be Selected	Sat Sep 01 17:54:18 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3500.0.0)	No
000059739	Placeholder Text Overlaps Autofilled Login Credentials	Fri Aug 31 20:05:01 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000059737	Filtering does not work Correctly in Updates	Fri Aug 31 19:05:07 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059745	Downloaded Glossary Spreadsheet Shows only One Definition	Fri Aug 31 18:20:04 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070330	When Hiding all Subjects in Term Column the Ability to Search and Filter Other Term Columns does not Function Until Browser is Refreshed	Thu Aug 30 19:01:38 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000056555	Page Improperly Formatted while Grading Journal in Chrome	Wed Aug 29 21:05:10 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Will Not Fix	No
000062651	Date View Displays Wrong Format Dates in Start/End Boxes when Using Swedish Language Pack	Wed Aug 29 20:05:51 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.12.0)	No
000060920	Formatting Issues in Edit Test Options with Help Disabled	Wed Aug 29 18:09:41 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Future Reference	No
000060945	Setting Username to not Display System Wide will cause it to Display as Undefined in Roster	Tue Aug 28 19:48:08 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000070304	SIS not Working Correctly with Merged Courses	Tue Aug 28 16:50:46 GMT	Known	Learn	Learn	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),	Will Not Fix	No

		2018	Issue		Administration		Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS		
000070341	Unable to save Blackboard Collaborate Ultra Option in the Edit Group Set Properties	Tue Aug 28 16:42:23 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000070326	SIS Comma Delimiter Record Process Failure	Mon Aug 27 20:15:44 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059773	VTBE Link Instructions not Always Accurate	Mon Aug 27 18:22:40 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070332	Institutional Hierarchy Administrator Role Privilege Allowed on Users not Assigned to that Node	Mon Aug 27 17:53:01 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	No
000059762	Assignment Points Possible Shows 5 Decimal Places	Mon Aug 27 16:24:42 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	No
000056563	Restriction Course/Organization Control Panel (Users and Groups) Users Privilege Breaks Attendance Tool	Fri Aug 24 21:27:46 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000059734	When Browser Window is not Maximized or Using Mobile Browser Global Menu Overlaps with Menu Contents	Fri Aug 24 21:27:23 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059757	No Feature for Course Archive Export Clean up	Fri Aug 24 20:55:10 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000059776	Custom Color Palette and Theme Still Applied after Converting to Ultra	Fri Aug 24 20:21:56 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	SaaS	SaaS	Future Reference	No
000061000	Menu Hide Control Disappears when Courses with Long Names are Resized in Ultra	Fri Aug 24 19:36:48 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3500.0.0)	No
000055679	Content Management System Query Being run ~20,000 Times per Hour	Fri Aug 24 19:34:15 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	No
000056540	VoiceOver Tool not Reading Back Inputted Text in Discussion Board via the Blackboard app on iOS Device with Bluetooth Keyboard	Fri Aug 24 17:52:26 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		No
		Fri Aug 24							

000065862	Menu Options Chevron Not Displayed Beside Grade Center Column Heading	17:14:08 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.12.0)	No
000055667	Courses with Nested Content Impacts AutoArchive Task Performance and SIS	Fri Aug 24 10:25:05 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	SaaS - Fixed	
000055692	Horizontal Scroll Bar in Full Grade Center has an Empty Space at the End	Fri Aug 24 10:10:58 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	
000055649	Modified Class Values for Table Cell Properties are not Retained on Editing an Item	Fri Aug 24 09:42:27 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000055696	Connect Message Gateway not Sending Messages	Thu Aug 23 20:41:19 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000072208	Inline Grading Instructor Feedback Submit Bar Floats Out of Place	Thu Aug 23 20:33:17 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0.0)	No
000060352	Institution Page Module Editor Role Requires Unnecessary Permission Added to Institution Role Privileges	Thu Aug 23 19:45:38 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.12.0)	No
000055658	No Space Error when Attempting SIS Runs	Thu Aug 23 16:43:48 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000062496	Receiving Arithmetic Overflow Error when ETL_AA runs	Thu Aug 23 16:15:39 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	No
000061841	Extra Zeros Added to end of Student Grades in Downloaded Version of Grade Center when the Spanish Language Pack is in use	Wed Aug 22 20:57:29 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000059771	Error Accessing Announcement Linked to Unavailable Course Content	Tue Aug 21 20:41:46 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000056538	Tests with Unlimited Attempts Scored Using Average of Attempts Give Students -0/10 Grade upon Viewing Test Instructions and Backing out	Tue Aug 21 18:41:38 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS		No
000063495	Newly Created Courses do not Allow Data to be Passed to HTML Pages Using	Tue Aug 21 18:01:57 GMT	Known	Learn	Learn	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Will Not Fix	No

	Template Variables	2018	Issue		Administration		Learn 9.1 Q4 2018 (3500.0.0), SaaS		
000062478	BBLearn 2016 Mobile Compatible Test Create Dialog Overlaid by Logo and Shortcut Buttons	Tue Aug 21 17:42:14 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000060922	Grade Center Sorting Issue with Turkish Characters Language Pack	Tue Aug 21 16:34:03 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060926	Print Option Missing from Box Preview	Tue Aug 21 16:23:46 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000060957	Refresh Needed to Restore Functionality and Display Issues in 2012 and 2016 Theme Upon Manually Resizing the Browser Window	Mon Aug 20 21:21:19 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000060038	Code Appears when Accessing Group Submission Attempt in Ultra	Mon Aug 20 18:33:39 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.10.0)	No
000060960	Learn Assessments Allow Submissions when There is no Valid Network Connection	Mon Aug 20 18:33:07 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000060045	Changes to Link for Change Password do not Take Effect in Ultra	Thu Aug 16 21:06:42 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060927	Error when Submitting Assignments	Wed Aug 15 18:50:22 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	No
000060968	Xyθος Context Leaks from Anonymous Guest Access Without BbSession	Wed Aug 15 16:06:09 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.0)	Yes
000060931	Failing Test blackboard.util.singleton.RedisSingletonTest.test_expiryUsesField	Wed Aug 15 15:50:50 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.10.0)	Yes
000060946	Cannot Create Graded Session on Learn SaaS	Wed Aug 15 15:45:07 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.10.0)	Yes
000060950	Memory leak in Achievements	Wed Aug 15 15:31:50 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000060958	File Upload not Showing at First	Tue Aug 14 17:07:44 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	Yes

000060933	Information Icon on the Oops! Pop-up is Placed in Wrong Position at Attendance Page	Tue Aug 14 15:59:24 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000060956	Create new Module Button ARIA Attributes	Tue Aug 14 15:48:24 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	Yes
000060948	Points Text is not Displayed Properly for Student in Discussion	Mon Aug 13 22:41:24 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2.0)	Yes
000060949	Can not Filter the Responses Using Tab Key in Discussion	Mon Aug 13 22:29:56 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.1.0)	Yes
000059747	Discrepancy when Grade Column Percentage Value is Rounded up While Letter Grade is Calculated with Non-rounded Value	Mon Aug 13 22:21:03 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000060938	To Do Module Showing Past Due Notification for Graded Items	Mon Aug 13 22:02:29 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	Yes
000060953	Empty Attendance Placeholder Text is not Translated when Language is Applied	Mon Aug 13 21:49:52 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000060929	Added new Date for Tomorrow Displays date Instead of Word Tomorrow	Mon Aug 13 21:40:10 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	Yes
000060934	Difficult to find Icon "+" to add Dates for Attendance	Mon Aug 13 21:25:43 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	Yes
000060944	Upgrade old Xythos version into Saas Learn	Mon Aug 13 20:39:24 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	Yes
000064972	DocumentParser Errors and high CPU on Application Server	Mon Aug 13 20:25:39 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	Yes
000060580	Quick Learner Feedback Assignment Attachments Results in 404	Mon Aug 13 20:23:15 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000070338	Xythos Files Missing from Backups	Mon Aug 13 20:22:21 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000060336	Viewing Course Messages with Attachments Causes Temp Folder Growth	Mon Aug 13 20:21:31 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	Yes
000055651	Forgot Password Feature on Login Page does not Function Properly	Mon Aug 13 20:20:44 GMT	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed	Yes

		2018				SaaS	(v3400.11.0)		
000063041	Servers with Custom Roles Result in many RuntimeException After Upgrade	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	Yes
000062425	When Unauthenticated Users Accesses an Assignment Download Link no Items can be Downloaded on that Application Server Until Tomcat is Restarted	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000060962	Error when Copying Forum	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	Yes
000060940	High Number of Guest Sessions Causing Performance Issues	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000060936	Enterprise Surveys Loading Slowly	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000060923	Nonce Generated for each Page Load when Cookie B2 is Enabled	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	Yes
000066288	Disabling the Instructor Enrollment in Child Course Disables all Merged Courses	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	Yes
000063831	Course Imports Sometimes Change the Course Name	Mon Aug 13 16:32:50 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000062856	Portfolio Folders are not Active for Users after Rolling Restart	Mon Aug 13 16:32:38 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000062003	Theme Directory is Being Deleted and Recreated when an Attempt to Access a Non-Existent File is made	Mon Aug 13 16:32:38 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000061906	Copying Discussion Forums Multiplies Points Possible by 10 if Using the Spanish or	Mon Aug 13 16:32:38 GMT	Known	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),	Learn 9.1 Q4 2018 Release	Yes

	Portugeuse Language Packs	2018	Issue		,Application Components		Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	<p>SaaS - Fixed (v3400.6.0)	
000061881	Assignments with long Decimal Values Rounding Incorrectly After a Specific Value	Mon Aug 13 16:32:38 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release SaaS - Fixed (v3300.10.0)	Yes
000060959	Metadata Page is Broken for Content Items	Mon Aug 13 16:32:38 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	Yes
000060337	SCORM Building Block Slow to Install During Upgrade	Mon Aug 13 16:32:38 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000070337	Error when Viewing Group Attempts	Mon Aug 13 16:32:38 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000062939	Sporadic Performance Issues when Instructors open Discussion Boards	Mon Aug 13 16:32:38 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000057283	Instructor Information is Displayed when Browsed Adaptive Release Status for Student in Grade Center	Fri Aug 10 20:04:42 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3400.12.0)	No
000055686	Error Displayed when Attempting to view a Test Attempt	Fri Aug 10 19:59:17 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3400.12.0)	No
000060360	Maximize Grade Center Button Missing when using Custom Theme	Fri Aug 10 19:40:02 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.12.0)	No
000059139	Course Pad Lock Icon only Shown on Module Page	Fri Aug 10 18:50:10 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000057789	Unable to Associate Category to Courses in Batch	Thu Aug 09 20:53:34 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000062154	Labels in the Grade Center Under Grade Columns are not Translated to Spanish When the Spanish Language Pack is Selected	Thu Aug 09 20:51:01 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.4.0)	No
000060362	Help Text Displays Incorrectly for Multiple Features	Thu Aug 09 20:44:23 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	SaaS - Fixed (v3400.11.0)	No
000062002	Formatting/UI problem when Australian Language Pack is in use on SaaS	Thu Aug 09 20:43:14 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No

000070319	Attachments To Assignments Inaccessible Unless Saved Before Submitting Attempt	Wed Aug 08 20:17:00 GMT 2018	Known Issue	Learn	Application Components .Application Components	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000060358	Delegated Module Administrators can edit a Module and save it with the Title Field Empty	Wed Aug 08 15:31:20 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060346	Course that is Available Based on Term Shows in User Activity Overview Report for Unavailable Courses	Wed Aug 08 15:18:57 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060350	Assessment Description does not Update for Students	Tue Aug 07 18:48:35 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000059759	Unable to Remove Secondary Hostnames from LTI Tool Provider	Tue Aug 07 18:12:54 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059736	2016 Theme with Arabic Language Pack Causes Horizontal Bar in the Middle of Screen on Course Page	Tue Aug 07 18:02:07 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059754	Horizontal Display of Either/Or Test Questions Incorrect	Mon Aug 06 16:21:35 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059733	Error Blocking User with Social Profiles and Tools Off	Mon Aug 06 14:57:58 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060366	Oops Something Broke Upon Entering Discussion Boards	Fri Aug 03 22:44:22 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060340	Unable to Change Default Course Design	Fri Aug 03 22:36:52 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000070309	Certain Users with Course Roles Different to Instructor and Student are Unable to Access Course Messages	Fri Aug 03 21:26:05 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000070343	Potential to Migrate/Merge Crocodoc Data to SaaS from Self Hosted Instance	Fri Aug 03 21:12:38 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	SaaS	SaaS	Future Reference	No
000059766	Cannot Edit Enterprise Survey Reminders	Fri Aug 03 17:52:30 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future-Reference	No
							Learn 9.1 Q2 2017 (3200.0.0),		

000059758	Error when Editing MathML in Assessment Question	Fri Aug 03 16:55:00 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070300	User Activity Overview Report does not Permit Backtracking	Thu Aug 02 21:18:49 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3200.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000056552	Show Rubric to Student Option is set Incorrectly During an Individual Forum Copy	Thu Aug 02 21:11:55 GMT 2018	Known Issue	Learn	Application Components	SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000056565	Users Cannot Save Changes to Personal Information	Thu Aug 02 20:58:42 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000056542	Unable to Delete Item from Gradebook	Thu Aug 02 20:38:13 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000059763	Error Clicking Announcement Link when Course is Unavailable	Thu Aug 02 19:07:49 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000059735	Alt Tag for Achievement Badges Contains Variable Instead of Descriptive Text	Thu Aug 02 18:42:24 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000059761	Grade Center Horizontal Scrollbar Positioned Incorrectly when no Vertical Scroll Bar	Thu Aug 02 17:51:29 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055665	Error when Deleting Group Assignment Submission	Wed Aug 01 20:06:52 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.9.0)	No
000060050	Warning Message Missing in Unavailable Child Courses	Wed Aug 01 17:50:42 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000060072	Database Errors when Running Course Activity Overview Report with Multiple Groups Selected	Tue Jul 31 19:01:50 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000060062	Course Content Scrolling Inconsistent on iPad	Tue Jul 31 18:33:02 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000060046	Answer Numbers do not Update in Test Questions withe Firefox on OSX	Tue Jul 31 17:42:35 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No

000060041	Quick Links Dysfunctional when using Arabic Language Pack and Bb Learn 2016 Theme	Mon Jul 30 19:18:08 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055675	Individual Annotations and Feedback not Displayed to Students until Group Attempt is Graded	Mon Jul 30 18:29:04 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059746	Instructor Unable to add Goals due to Modified System Role	Fri Jul 27 21:59:04 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059749	Multiple Choice Poll Module Percentage Value Contains 15 Decimals	Fri Jul 27 21:54:25 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.10.0)	No
000059775	BBLearn 2016 Theme does not Display all Students in Grade Center when Using Maximize on Small Screens	Fri Jul 27 21:45:18 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000059752	Rubric does not Divide Ranges Correctly when Fractional Points are Used	Fri Jul 27 21:27:03 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000059765	502 Error when Attempting to Change Folder Permissions in Content Collection	Fri Jul 27 21:18:24 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000059740	Exporting Content Orphaned by Location Generates a Filename that Contains .zip_ as the Extension	Fri Jul 27 21:13:14 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059764	The Overall Summary of Activity Report for all Courses Contains B2 Handles for the Labels	Fri Jul 27 21:06:44 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059744	Restoring Course does not Handle External Course Banner Image	Fri Jul 27 20:38:02 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059770	Spell Check Dictionary	Fri Jul 27 20:31:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000060031	Student Goal Performance Export File Not Found Error	Fri Jul 27 19:57:47 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000055662	Grade Journey sequenceNum Fails to Change Position of Items	Fri Jul 27 19:28:20 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055666	Users see Button to Remove Users from Course when Associated Privileges are Restricted	Fri Jul 27 17:46:36 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055677	Answer Choices do not Always Refresh for Either/Or Question in Firefox	Thu Jul 26 18:00:11 GMT	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Will Not Fix	No

		2018			Components		SaaS		
000060065	Error message "An Error Occurred While Generating the Menu." is Received by the Students when they Click the Link of the Email Notification	Wed Jul 25 21:40:11 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055650	Group Import Fails on No Such File Error	Wed Jul 25 21:22:45 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.7.0)	No
000059732	Archive Restore of Merged Course set Populates Last Access Date in Child Course Rather than Parent Course	Wed Jul 25 21:09:50 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000070003	Student Self Assessment Test Score is Visible to Instructors in View Grade History Specific to Linux Server	Wed Jul 25 20:25:55 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.10.0)	No
000065388	Question is Added to the Wrong Position on the Test Canvas when Building a Test	Wed Jul 25 19:40:53 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.10.0)	No
000060556	Course Style Option Changed after Saas Upgrade	Wed Jul 25 15:47:08 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000070320	No Star Icon on Courses card for TA Users Enrolled in Courses	Tue Jul 24 20:50:37 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000061981	Ultra Default Course Availability Setting Reverts to NO Upon System Restart	Tue Jul 24 19:35:17 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000062142	Course Name Link in Breadcrumb has Unwanted HTML Title Attribute Showing	Tue Jul 24 19:26:41 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.11.0)	No
		Tue Jul 24			Application		Learn 9.1 Q2 2017 (3200.0.0),	Learn 9.1 Q4	

000064976	Create Rubric Window not Displaying Rubric Detail Menu if Window is not Expanded	18:17:01 GMT 2018	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	2018 Release <p>SaaS - Fixed (v3400.11.0)	No
000060056	Manage Report Schedule Displays Misleading Information	Mon Jul 23 21:58:54 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060060	Exact and SIS Course Copies Fail	Mon Jul 23 20:47:55 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000061918	Timeout Occurs when Attempting to Export Enterprise Survey Submission Data	Mon Jul 23 19:29:50 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000067115	Decimals Entered in Grade Center are Rounded Down to Whole Number for Multiple Language Pack	Mon Jul 23 17:39:06 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000062835	Grade Center Attempts Statistics Displays Decimal Places for Percent Answered	Mon Jul 23 17:38:57 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000062554	Accessing Portfolios Creates Unique Files in Tomcat Temp Directory	Mon Jul 23 17:38:57 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.8.0)	Yes
000060941	Removal of Large Amounts of Orphaned Content Fails to Delete	Mon Jul 23 17:38:57 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	No
000060059	Percentage Range Rubric Scores Change to Median	Mon Jul 23 17:38:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000057329	SaaS Test Find Question Page not Loading After Picking Four Tests or Pools	Mon Jul 23 17:38:57 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	Yes
000063739	Extra Zeroes Added to Test Question Points when the pt_BR Language Pack is Used	Mon Jul 23 17:38:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000062837	Rubric Grades Display Five Decimal Places at all Times	Mon Jul 23 17:38:57 GMT 2018	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed	Yes

		2018			Components		SaaS	(v3400.6.0)	
000070310	CopyAlignmentRecursiveQueuedOperation times out DASL Queries and Overloads Database	Mon Jul 23 17:38:48 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000060589	Test Point Values Showing Five Decimal Places	Mon Jul 23 17:38:48 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	Yes
000060582	Cannot add Grades with Decimals in Language Packs Using Commas as Decimal in Full Grade Center Using Complete Incomplete Grading Schema	Mon Jul 23 17:38:48 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3400.6.0)	Yes
000060369	Error Viewing Rubric when using Portuguese Language Pack	Mon Jul 23 17:38:48 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	Yes
000060344	Discussion Board Thread Replies do not Display Until Screen Refresh	Mon Jul 23 17:38:48 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.0.0)	Yes
000060035	Error when Attempting to View any User as Observer	Mon Jul 23 17:38:48 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	Yes
000070322	The Information Portion of a Course Copy Log is Missing	Mon Jul 23 17:38:48 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.7.0)	Yes
000065773	Learn Missing Remove Button to Change Image for UI Elements if Image Already Uploaded	Mon Jul 23 17:21:59 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3400.10.0)	No
000060028	Grade Center Results Column for SCORM Content is not Copied	Fri Jul 20 14:17:13 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070328	Column Statistics only Shows Data for Available Users	Fri Jul 20 11:57:50 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000063776	Course Messages from Ultra Courses Received in Centered Format	Thu Jul 19 20:00:22 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060034	SCORM Description does not Display iFrames	Wed Jul 18 21:08:02 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No

000062166	Multiple Choice and Fill in the Blank Formatting Broken on iPad Safari	Wed Jul 18 19:25:40 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060061	Journals of Users with Disabled Enrollments still Display in Course	Tue Jul 17 19:47:29 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060073	Enterprise Survey Report Redirects to 404 Error	Tue Jul 17 16:34:54 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000062840	URL Change in SaaS Original Experience Displays Ultra View	Fri Jul 13 15:00:28 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	
000062913	HTML5 Video Embed Code Converts to Flash	Thu Jul 12 22:22:38 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000070344	Errors in Courses with Grading Schemas after Ultra Conversion	Thu Jul 12 21:54:41 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.9.0)	No
000070323	Improper Text Displayed for non Instructor Roles in Email Notification Settings	Thu Jul 12 21:36:17 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060550	Unable to View Group Attempt	Thu Jul 12 21:25:55 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000060054	Ultra Default Landing Page Changes not Taking Effect User Always Lands on Course Page Upon Login	Wed Jul 11 20:56:47 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.10)	No
000060365	Duplicate UserIDs Appear in Grade Center Grade Report on Edge Browsers	Wed Jul 11 13:53:28 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000055671	Accessing Retention Center Displays an Error	Sat Jul 07 00:24:02 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000055657	Issues Resizing Browser Window on 2016 Theme in Firefox and IE11	Fri Jul 06 23:51:33 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060068	Draft Replies to Discussion Board Threads only show up in Tree View	Fri Jul 06 23:39:28 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
	Deleted Blog Comments Display New Indicator for the Comment	Fri Jul 06 23:04:59 GMT	Known	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),	Will Not Fix	No

000055664		2018	Issue		Learn Administration		Learn 9.1 Q4 2018 (3500.0.0), SaaS		
000055670	Goals Aligned to Questions from a Pool do not Display to Users in the Goals Dashboard	Fri Jul 06 22:58:02 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000060047	Unable to Delete Response Periods	Fri Jul 06 19:25:08 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000060030	Creating Announcement with Invalid Location Causes Confusing Error	Thu Jul 05 18:18:20 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063833	Course Reports Throwing Missing Design File Error	Thu Jul 05 16:04:11 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000060027	Outcomes Assessment Evaluation Progress Bar Incorrectly Showing Zero Percent	Thu Jul 05 15:33:54 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.13.0)	No
000060357	Spacing Issue with Quota Display in My Content Module	Wed Jul 04 19:14:48 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000060338	Ultra Courses Page Shows Your Course Has Been Hidden Tool Tip on Every Login	Wed Jul 04 19:12:46 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.9.0)	No
000060373	Grading Ultra Assignments with Rubric Causes Page to Reload	Wed Jul 04 17:45:10 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.9.0)	No
000055684	CSS Issues with Privacy Policy Dialog Upon Accessing the Log-In Page	Wed Jul 04 17:35:24 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.8.0)	No
000060349	Users can Exempt Total Column Grades with Scroll Manipulation	Wed Jul 04 17:25:22 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000063760	Rubric Point Override Rounds down in some Instances	Wed Jul 04 17:19:45 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.1.0)	No
000062536	Accessing the Content Collection for the First time Takes Several Minutes to load	Wed Jul 04 16:35:08 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
	Ungraceful Restarts can Corrupt Xythos Index	Wed Jul 04 15:46:11 GMT	Known	Learn	Application	SaaS	SaaS	Will Not Fix	No

000057795		2018	Issue		Components				
000055673	Grades Journey Course Controls do not Function in Safari for MAC OSX	Tue Jul 03 19:31:22 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060364	Unable to Clear Institution Name Field	Tue Jul 03 19:05:41 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000060348	Archiving or Exporting Course Fails with Error due to Null Group Signup Sheet Descriptions	Tue Jul 03 18:48:12 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059110	Courses Associated to Available Terms are not Listed on Ultra Courses Page Correctly for Instructors	Tue Jul 03 17:55:58 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.9.0)	No
000061865	Instructors not able to Change Points of Questions in Assessments with Turkish Language Pack	Tue Jul 03 17:15:05 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000060576	Caliper Data Logs are not Current	Tue Jul 03 17:04:27 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	No
000061855	Error when Editing Questions Possible Points Using Turkish Language Pack	Tue Jul 03 16:24:39 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000062424	The Generate Export of the Student Goal Performance Export Screen does not Load	Tue Jul 03 16:16:02 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.8.0)	No
000062471	User are Getting Warnings About Running out of Space but Quota is set to Unlimited	Tue Jul 03 14:43:57 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.8.0)	No
000060067	Grade Journey Content Color does not work for Blogs, Discussion, Journal and Tests	Mon Jul 02 11:28:08 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055653	Math Editor Stops Functioning when Setting Safe HTML Filter to ALL	Fri Jun 22 20:52:00 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055681	System Announcement Disappears for Admin when Show in Course and Organizations is set to Yes	Fri Jun 22 20:46:26 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No

000055659	Child Courses Become Editable if an Administrator Quick Enrolls then Unenrolls	Fri Jun 22 20:42:01 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000055672	Assignment and File Icons are the same in the 2016 Theme	Fri Jun 22 20:34:44 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000055655	Unexpected Content Copied	Fri Jun 22 20:10:31 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000060345	Subheader Text Color Rollover Color and Add Menu Item Text Color Issues with Bb Learn 2016 Theme	Fri Jun 22 19:57:46 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000055695	Ultra Course List Marks Original Experience Courses with a Grey Bar	Fri Jun 22 19:37:37 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Functioning as Designed	No
000055669	Disabling Content Management System Properties do not work as Expected	Thu Jun 21 21:32:47 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000055682	Grade Center Reports are not Generating when the "Course Information" Checkbox is Checked	Thu Jun 21 21:25:07 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000055663	The Process to Search and Approve Grades is way too slow	Thu Jun 21 21:06:40 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055690	Course Export Includes Embedded Attachment for Starter Post	Tue Jun 19 20:41:53 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060333	Responsive Design Breaks on iPad after Changing Orientation	Tue Jun 19 18:12:52 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063530	All User Activity Inside Content Areas Report is Inaccurate	Tue Jun 19 13:57:48 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060359	Require Blackboard App and Blackboard Instructor Updates	Tue Jun 19 13:01:29 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060678	Some Users Receive get ForumsFeed Errors on Activity Stream in Blackboard App	Tue Jun 19 12:56:00 GMT	Known	Learn	Learn	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),	Learn 9.1 Q2 2018 Release <p>Mobile	No

		2018	Issue		Administration		SaaS	Building Blocks - Q2 2018	
000055678	Intermittent 401 Session Errors on iOS 11 when Accessing Content Collection Links in Blackboard App	Tue Jun 19 11:58:45 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Blackboard App 3.8	No
000060371	Students Cannot Begin an Attempt for a Test with Fill in the Blank Questions in the Blackboard App	Tue Jun 19 11:43:17 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Fixed - 12 June 2018	No
000060351	Enterprise Surveys can not be Printed if Name Contains Apostrophe	Mon Jun 18 19:02:41 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000064391	Incorrect Error Thrown when Viewing Test Options for Courses with Large Number of Students and Groups	Mon Jun 18 14:30:51 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3500.0)	No
000060347	Error when Quick Enrolling on Top of a Previous Enrollment that was set to Unavailable	Fri Jun 15 21:54:03 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070316	Assignment Submissions not Available in SaaS Ultra	Thu Jun 14 21:16:50 GMT 2018	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000061951	SIS logs Unexpected Exception Happened During Batch Processing Log Spam for Every Error	Thu Jun 14 20:53:32 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.8.0)	No
000059897	Ultra Course Restore is Deleting Grade Center Data	Thu Jun 14 20:49:42 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000063486	File Upload and Document Conversion Timeout Speeds are Slower on New Box View than Crocodoc	Thu Jun 14 20:44:24 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	No
							Learn 9.1 Q2 2017 (3200.0.0),		

000060583	Needs Attention Module Shows Incorrect Assignment Needs Grading Count	Thu Jun 14 20:32:52 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Functioning as Designed	No
000060706	Previous and Future Courses Disappear after Resizing Browser	Wed Jun 13 20:25:19 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000055674	SafeAssign not Generating Originality Report when Disabled Student Enrolled in a Group	Tue Jun 12 21:40:58 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000055693	Batch_ImportExport Archives do not Output to Bb_Content	Tue Jun 12 19:42:09 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055680	SAML Sign On Attempts not Recorded in Authentication Logs	Tue Jun 12 17:04:28 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055689	Unable to Enable Tacking with Grades Journey	Tue Jun 12 16:28:16 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000055694	Rubric : Rubric report is blank	Tue Jun 12 15:44:37 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060356	JDBC Lease Based ActiveMQ does not Connect Because Payload Address is 0.0.0.0	Mon Jun 11 21:54:44 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000060331	Selection Tool Availability Selection not Respected in Nodes for new Courses when the Tool Availability Setting is Unlocked	Mon Jun 11 21:40:42 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
000070308	Not on the List Error when Accessing Grade Center as Student	Mon Jun 11 21:25:35 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000060329	Improve Kibana Search Versatility	Mon Jun 11 20:48:51 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060579	Custom Instructor Role not Displayed Correctly for Students in My Courses Module	Mon Jun 11 17:23:20 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060591	Error when Viewing Portfolio	Mon Jun 11 16:19:49 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
							Learn 9.1 Q4 2019 (3800.0.0),		

000060587	Error when Previewing Image Uploaded via Build Content	Thu Jun 07 21:54:08 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060705	Unable to Disable Delegated Grading after Eligible Grader is Enrolled in Course	Thu Jun 07 21:35:47 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000060701	Due Dates for LTI Content not Displayed Correctly in To Do Module	Thu Jun 07 21:13:59 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000060693	US English Language Pack Missing Bundle Files	Thu Jun 07 20:49:16 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060341	Help Toggle Causes Page to React Erratically	Thu Jun 07 19:31:36 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000060354	Unable to View User Statistics in Grade Center	Thu Jun 07 19:31:16 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000070313	Course Tasks not Displayed in My Tasks Module in Certain Conditions	Thu Jun 07 17:11:49 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070299	My Institution Tab Duplicates if Screen is too Small	Thu Jun 07 16:35:56 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070314	Copy into Existing Course Duplicates Grade Center Smart Views	Wed Jun 06 20:32:42 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000070334	Child Course Term Differs from Parent Course Term	Wed Jun 06 19:48:00 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070336	Module Page Link Included in Course Copy when Unchecked	Wed Jun 06 19:26:05 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059968	Unable to Remove Background Image	Wed Jun 06 18:13:00 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.1.107+401e, SaaS, Learn 9.1 Q4 2015	Future Reference	No

							(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000070297	Last Name Column Duplicated in Grade Center	Wed Jun 06 17:00:35 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000060708	Last Access Column in Grade Center is Updated when Viewing Grades	Tue Jun 05 19:23:02 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 SaaS - v3800.21.0	No
000060361	Grade Center Horizontal Scroll Bar Inaccessible in Full Screen Mode	Tue Jun 05 19:12:48 GMT 2018	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future reference	No
000063730	Unexpected Error Thrown when Managing Files or Folders via WebDAV	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	Yes
000062211	Parent Observer Unable to View Certain Content Items	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	Yes
000062170	Announcements Linked to Unavailable Content are not Visible to Instructors Until the Content is Visible	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	Yes
000061889	Blackboard.util.GeneralUtil.SYSTEM_INSTALLATION_ID is Being Changed	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Learn Administration, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000059920	Crocodoc Document with Annotations not Displaying in Box View	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Application Components, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000057856	Empty Content Area Icon Missing	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000057784	Self and Peer Assessment only Lists the First File Uploaded by a Student	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	Yes
000057307	Grade Center Work Offline Download is Incomplete or Fails	Mon Jun 04 20:36:59 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
		Mon Jun 04			Application		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000060343	Drag and Drop in Survey Question Edit or Creation does not Scroll Page	18:59:26 GMT 2018	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070346	Emailed Content Passes do not send Direct Link to File	Thu May 31 19:04:08 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000065006	Orphaned Content Displays False Positive Linked Content	Thu May 31 16:58:22 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1, 3900.0.0 Release SaaS - Fixed (v3900.0.0)	No
000060543	Course Cards not Showing Availability Indicator	Thu May 31 16:16:44 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Functioning as Designed	No
000060342	Organizations Created Before SaaS Conversion can not be Searched in Org Module	Wed May 30 20:35:40 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000060710	Course Calendar Giving Error Getting Events Popup to Students	Wed May 30 20:25:12 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	No
000062877	Text with HTML Markups in Test Question Causes an Error when Student Submits Test	Wed May 30 18:49:13 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will not Fix	No
000062849	New Box View Error Downloading and Viewing Assignment Files Inline	Wed May 30 16:56:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.6.0)	No
000058191	Percentage Range Rubric not Calculating Scores Correctly	Wed May 30 16:26:03 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000057811	Updates to Users via SIS Fails when Added Node Batch Uid Change on Update is Checked	Tue May 29 23:01:03 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000069248	Virtual Hard Drive Configuration does not Obey the Admin Guide Documentation	Mon May 28 18:22:14 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014	Will Not Fix	No

							(9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000070321	Module Page name not Displayed to Students if using Custom Banner	Fri May 25 16:59:07 GMT 2018	Known Issue	Learn	Application Components .Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000060548	Past Due Alerts not in Alerts Module for Students	Fri May 25 15:19:29 GMT 2018	Known Issue	Learn	Application Components .Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000061420	Show/Hide Course Menu Hidden in Certain Monitor Resolutions	Thu May 24 20:17:10 GMT 2018	Known Issue	Learn	Application Components .System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p> SaaS - Fixed (3200.10.0)	No
000060547	Custom Colors for Primary Action Buttons not Honored when using Bb Learn 2016 Theme	Thu May 24 20:11:04 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060372	Students Receive Error if Test has File Response Question	Thu May 24 19:22:23 GMT 2018	Known Issue	Learn	Application Components .Application Components .Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1, 3900.2.0, Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 3900.4.0 Release <p>SaaS - Fixed (v3900.4.0)	No
000060332	MustNot Filtering Option is not Consistently Respected in Kibana	Thu May 24 19:00:57 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Will Not Fix	No
000063762	Assignment Submission Fail on Safari after Updating Safari	Wed May 23 19:54:48 GMT 2018	Known Issue	Learn	Application Components .System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000060353	Student Preview Tooltips Display on left side in Learn 2012 Theme	Wed May 23 18:15:39 GMT 2018	Known Issue	Learn	Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070325	Go to Course Entry Page link Missing in 2016 Theme	Wed May 23 16:17:21 GMT	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Future Reference	No

		2018					Learn 9.1 Q2 2019 (3700.0.0), SaaS		
000060563	Tests with a Large Number of Essay Questions Cause Browser Performance Issues	Tue May 22 15:53:59 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060557	Browser Incompatibility in Box View for the Cursor Text Selection, Drawing, and Highlight Tools	Fri May 18 21:15:47 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	Future Reference	No
000060590	Grade Information Bar Total Have Submitted Counts Attempts in Progress Including Instructors Attempts	Fri May 18 21:06:24 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000060569	Using Mac and Safari to Attach a Document with Feedback in Assignment Inline Grading Generate Error	Fri May 18 20:52:55 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	No
000056606	Actual Score Data Missing in Analyze Evidence Collection Results	Thu May 17 20:51:15 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.1.0)	Yes
000065395	Assignment Past Due Email Notifications Sent Erroneously	Thu May 17 20:50:36 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2.0)	Yes
000061843	Assessment Answers Created with Math Editor Display as Text Only when Grading is Attempted	Thu May 17 20:49:56 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000062475	Overdue Notifications sent to Students that Submitted Assignment when Due Date is Changed	Thu May 17 20:49:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.1.0)	Yes
000062487	Adding a Second Math Editor Equation Renders only Text	Thu May 17 20:49:15 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2.0)	Yes
000059132	SafeAssign Reports not Generating	Thu May 17 20:48:59 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2.0)	Yes

000062012	Copying Discussion Board with Starter Posts can Break Existing Thread Content Links	Thu May 17 20:48:26 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3400.1.0)	Yes
000062008	Rubrics not Calculating Correctly or Displaying Properly in Grade Book	Thu May 17 20:48:10 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000059910	Unable to Grade Attempt for Group Assignment with Delegated Grading Enabled	Thu May 17 20:47:37 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000060368	Error when Instructor Changes Number of Pool Questions in Test while Using Portuguese Language Pack	Thu May 17 20:46:55 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.1.0)	Yes
000062542	Error Accessing Goal Performance Report	Thu May 17 20:46:35 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (3400.1.0)	Yes
000063742	Group Assignments not Displayed in Learning Modules	Thu May 17 20:46:13 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	Yes
000060558	Color Palettes Broken by Building Blocks	Thu May 17 20:45:28 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	Yes
000060857	Wrong Message when Group Mails are Rejected by Mailserver	Thu May 17 19:49:25 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	No
000062420	Announcement Emails do not Obey DMARC Configuration	Thu May 17 19:17:34 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Functioning as Designed	No
000057302	Linking Inline to Content Collection Causes Line Break	Thu May 17 19:04:12 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000063747	Conditional Availability is not Included in the Copy Content Process	Thu May 17 19:02:29 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000063523	LTI Links Course SIS Integration does not Include new History Parameter	Thu May 17 18:57:21 GMT	Known	Learn	Application	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0),	Functioning as	No

		2018	Issue		Components	SaaS	SaaS	Designed	
000070305	SaaS Ultra Course Filter Hides Course Lists	Thu May 17 18:54:22 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000062535	File Cache Size Content System Setting Review	Thu May 17 18:51:30 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (3400.5.0)	No
000060989	Click for More Options Control Duplicated in Grade Center	Thu May 17 18:49:00 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000059934	Line Breaks in Subject Line of Enterprise Surveys Results in Badly Formatted Emails to Users	Thu May 17 18:47:17 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000070317	Table of Contents Text Color is still Present when Importing Courses from Bb 2012 to Bb 2016 Ultra Theme	Thu May 17 18:46:42 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000070302	The Ultra Courses Page will not Display a Term if only Hidden Course Enrollments are in that Term	Thu May 17 18:37:52 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000060567	Add Alignments Menu Loads Behind the Rubric Preview Window	Thu May 17 18:11:10 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.6.0)	No
000056182	HTML Files not Rendering Properly when using Upload Zip Package	Thu May 17 16:50:10 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000061774	Thesaurus Module within Learn does not Work	Thu May 17 16:43:34 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000060707	Custom Role Without Enrollment Privilege able to Enroll Students with Course Copy	Mon May 14 19:59:55 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000070315	Default View Changes not Saved in Grade Center	Mon May 14 16:52:02 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000070331	Custom Admin Role can not Access SafeHTML Settings	Mon May 14 16:03:41 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059919	Content Collection Error if Ally Building Block is Unavailable	Mon May 14 14:20:56 GMT 2018	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059114	Ultra Activity Stream is Slow	Mon May 14 14:06:35 GMT 2018	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	Future Reference	No
000060575	User Activity Report Legend Truncates over 14 Entries	Fri May 11 21:17:50 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060573	SAML Just in Time Provisioning not Creating User Roles Correctly	Fri May 11 20:40:22 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060572	Default US English Language Pack can not be Disabled	Fri May 11 18:35:08 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000070329	Browse Button for Course Copies Returns no Course IDs	Fri May 11 17:50:11 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000070327	Unable to Access Folders in Content Collection when Linking from Course	Fri May 11 17:05:25 GMT 2018	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.2.0)	No
000070311	Ultra Course Message Attachment with Special Characters can not be Downloaded	Fri May 11 15:41:22 GMT 2018	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS		No
000060581	Existing Announcements not Displayed after SaaS Upgrade	Thu May 10 19:49:21 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	SaaS - Fixed (3400.4.0)	No
000060577	Box View not Displaying all of Documents	Thu May 10 18:44:59 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No

000060545	Calculated Formula Answers Erroneously Marked Incorrect after Point Change	Thu May 10 17:31:28 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000060675	Courses Page Reloads after Leaving Original Style Course	Thu May 10 14:06:33 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000060546	Error when Creating System Role	Wed May 09 18:56:50 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000060565	Error when Accessing Privileges from Administrator Panel	Wed May 09 17:20:07 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000060554	Self and Peer Assessment only Lists the First Model Response when Students Review their Submissions	Tue May 08 20:09:59 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000060564	XML Page is Displayed when Creating Hot Link Content	Tue May 08 20:02:51 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000060544	Course Menu Button Option via Teaching Style not Taking Effect	Tue May 08 19:57:20 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Functioning as Designed	No
000060549	Certain Supported New Box View Filetypes do not Render in Learn	Tue May 08 19:52:37 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060588	Blackboard Drive Uploads Fail from Mac	Tue May 08 19:03:53 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000057094	Achievements Building Block Logging Configuration is Set to DEBUG Level	Tue May 08 18:44:55 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	Yes
							Learn 9.1 Q2 2017 (3200.0.0),		

000061644	Error when Attempting to Dismiss Notifications in My Institution Tab	Tue May 08 18:44:55 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	Yes
000063447	Decimal Values not Displayed in New Box View Conversions	Mon May 07 20:35:37 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	Yes
000062626	Grade Center Quick Comment Feature not Working Since Update	Mon May 07 20:35:37 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	Yes
000061948	Instructors Cannot Access Prior Group Assignment Submissions	Mon May 07 20:35:37 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.7.0)	Yes
000061649	Unable to use the Show All Feature to list all Courses or Organizations	Mon May 07 20:35:37 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2017 Release <p> SaaS - Fixed (v3200.0.0)	Yes
000059117	Columns set with Primary Display Percentage can Round In My Grades	Mon May 07 20:35:37 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	Yes
000057877	Legend does not Appear Properly when Viewing Enterprise Survey Results	Mon May 07 20:35:37 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p> SaaS - Fixed (v3300.11.0)	Yes
000063360	Contacts Tool Content Could Fail to Copy or Could Cause Access to Courses to Fail	Mon May 07 20:34:16 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	Yes
000062530	Grade Center Displaying Zero Differently than My Grades	Mon May 07 20:34:16 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	Yes
000062466	Crocodoc Preview not Available	Mon May 07 20:34:16 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.3.0)	Yes
000061905	Configuring a Proxy for New Box View	Mon May 07 20:34:16 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	Yes
000061446	Content Editor Cannot Resize Images in a Table via Mouse	Mon May 07 20:34:16 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.5.0)	Yes
							Learn 9.1 Q2 2017 (3200.0.0),		

000063386	My Grades Displays Grades to 5 Decimal Places for Students but 2 Decimal Places for Instructors	Mon May 07 20:34:16 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	Yes
000063381	Cannot Download Grades in Specific Conditions	Mon May 07 20:34:16 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.5.0)	Yes
000061404	Forgotten Password Utility Allows Users to Access Content without Entering New Password	Mon May 07 20:28:56 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	Yes
000063197	Grade with Usernames Hidden Exiting to Grade Center Unexpectedly	Mon May 07 20:28:55 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - (v3400.0.0)	Yes
000062545	Rounding Discrepancies in Grade Center vs My Grades	Mon May 07 20:28:55 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	Yes
000062089	Smartviews not Using Running Total on Calculated Columns	Mon May 07 20:28:55 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7.0)	Yes
000059119	Updated Assignment Building Block still Shows this file is Being Converted even for small Files	Mon May 07 20:28:55 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	Yes
000063462	Grades Marked as Zero Display as Negative for Students in My Grades	Mon May 07 20:28:54 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	Yes
000061647	Cannot View Web Service Logs on SaaS System Using Kibana	Fri May 04 18:45:30 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000063844	Package Import with Non UTF-8 Characters in Filenames Imports into a Course with Incorrect Filename	Fri May 04 18:40:57 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062953	Installer Needs to have a Safer way to Rerun the same Version on top of Itself in Production	Fri May 04 18:30:02 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.2.0)	No

000057280	Ultra Organizations Menu Shows the First Leader Alphabetically as the Leader of the Organization	Fri May 04 18:26:39 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.4.0)	No
000059914	Course Roster is Counting Disabled Enrollments	Fri May 04 18:25:00 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	SaaS - Fixed (v3400.4.0)	No
000061831	Ultra Course Archive and Restore is not Showing Identical Information Between Environments	Fri May 04 17:53:26 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000058187	An Error Occurred While Generating the Menu	Fri May 04 16:23:17 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3400.5.0)	No
000062136	Error Attempting to Analyze Enterprise Survey Results	Fri May 04 16:12:39 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.3.0)	No
000060930	Oops Something went Wrong Error is Displayed when Attempting to Grade Quiz	Fri May 04 00:23:34 GMT 2018	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3400.1.0)	No
000063740	In Ultra the Plus Symbol is Covered by the Purple X in Original Courses	Thu May 03 23:45:59 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3500.0)	No
000060584	Pool and Test Export/Import Process Imports all Categories and Keywords from the Source Course	Thu May 03 23:42:01 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060552	Enterprise Surveys Images not Displayed While Analyzing Results	Thu May 03 23:37:42 GMT 2018	Known Issue	Learn	Application Components, Learn Administration	SaaS	SaaS	Will Not Fix	No
000060578	File Uploads via Discussion Board Attachments are not Filtered via Safe HTML	Thu May 03 23:14:56 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000063755	Scrolling Through the Grade Center Using the On-Screen Scroll Bars is Jittery	Wed May 02 17:11:55 GMT 2018	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000060676	Calendar not Responsive to Window Resizing	Wed May 02 16:58:45 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
		Wed May 02	Known		Application Components		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),	Learn 9.1 Q4 2018 Release	

000063471	Issues Selecting Text as Instructor in Box View with IE11	16:30:11 GMT 2018	Issue	Learn	,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	<p>SaaS - Fixed (v3400.5.0)	No
000072005	Cannot Upload Custom Badges Images when Using French Language Pack	Wed May 02 15:40:28 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release SaaS - Fixed (v3400.4.0)	No
000057305	Ultra Courses in Original View can not Scroll Content Page Past Nine Items	Tue May 01 15:06:24 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.4.0)	No
000060562	Anonymous Grading Switches Off Prematurely	Mon Apr 30 19:30:05 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Refeence	No
000060570	Grading Attempt after Override Grade is Applied will not Change Grade	Fri Apr 27 20:51:07 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000063756	Overall Grade Breakdown not Provided in Original View Courses	Fri Apr 27 15:20:51 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000060585	Partner Cloud Building Block Update	Thu Apr 26 21:15:55 GMT 2018	Known Issue			9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q2 2018 Release	Yes
000057285	Math Editor Causing Broken Images	Wed Apr 25 19:16:36 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.3.0)	Yes
000059096	Reserved Word List in Xythos Affects Course and Organization Content Area	Wed Apr 25 19:16:20 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	Yes
000059120	Unavailable Student Users Receiving Group Notifications	Wed Apr 25 19:16:02 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	Yes
000062017	Scroll Bar in the Grade Center Appears on the left and Blocks Student Names	Wed Apr 25 19:15:28 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.1.0)	Yes
000063506	Categories Removed from Weighted Columns after Course Copy	Wed Apr 25 19:15:04 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	No
					Application		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016	Learn 9.1 Q2	

000063522	Xythos Links with Keywords of Subdirectory Internal Areas will lead to 404 Errors	Wed Apr 25 19:05:04 GMT 2018	Known Issue	Learn	Components ,System Infrastructure	9.1;SaaS	(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	2018 Release <p>SaaS - Fixed (v3400.0.0)	Yes
000060681	Typo in the Login Session Timeout Message for Spanish Language Pack	Tue Apr 24 19:18:36 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000060713	Menu Colors Change when Original View Course Opened in New Tab	Tue Apr 24 18:30:04 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000060542	2016 Theme Grade Center Image to Maximize full Grade Center view Missing in Custom Theme	Fri Apr 20 21:36:02 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000060566	External Users are Unable to take Enterprise Surveys is they Contain Images as the Users Receive Authentication Prompts	Fri Apr 20 21:32:55 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000060695	TypeError: n is not a function Occurs When Loading Any Course	Fri Apr 20 20:56:13 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000060696	HTTP Status 400 Response when self Enrolling when Searching Using Japanese characters and IE 11	Fri Apr 20 20:53:38 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063752	Uploading an Image File as a Custom Login Screen Breaks the Login Screen	Fri Apr 20 19:35:15 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.13.0)	No
000062511	Date Manager does not run with long Course Name	Fri Apr 20 19:09:08 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063738	Making Grade Center and My Grades Unavailable Causes Error Sorry! Your Name is not on the List for Students	Fri Apr 20 18:30:49 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000063766	Utilizing the Symbol & in the URLs for Home and Support link Cause amp; to be Created every time the Theme Update is Submitted	Fri Apr 20 16:00:46 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063749	Course Content Disappears when Course is made Available	Fri Apr 20 14:41:54 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.1.0)	No
000062634	Calculated Formula Fails to Show Multiple Successive Decimal Points	Thu Apr 19 19:46:06 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000057851	Reloading Discussion Board or Forum after Submitting a new Post Generates Error Message	Thu Apr 19 18:44:57 GMT 2018	Known Issue	Learn	Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	No
000062514	Term Creation Displays Template Variables on Default US English Language Pack	Thu Apr 19 18:05:26 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.3.0)	No
000063474	Imported Self and Peer Assessments Create Grade Center Columns with 0 Possible Points	Thu Apr 19 17:57:52 GMT 2018	Known Issue	Learn	Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	No
000063733	Using Quick Unenroll Generates a Student Enrollment in the Course	Wed Apr 18 21:34:18 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063744	Performance Degradation While Running Snapshot	Wed Apr 18 21:20:57 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000061802	Context Menu Displaced to Right of Cursor in VTBE	Wed Apr 18 20:19:59 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	No
000061908	Error Thrown when Instructors Attempt to Edit Assessment Question Points	Wed Apr 18 19:25:13 GMT 2018	Known Issue	Learn	Application Components .Application Components .Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000071779	LaTeX Images in Announcements are Included in Emails as Broken Links	Wed Apr 18 18:42:07 GMT 2018	Known Issue	Learn	Application Components .Application Components	9.1	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	SaaS - Fixed (v3400.3.0)	No

000054595	Images Embedded in Announcement Emails not Displayed	Wed Apr 18 18:03:25 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	SaaS - Fixed (v3400.3.0)	No
000062006	LTI Outcomes From Turnitin Fails on Ultra	Tue Apr 17 22:48:00 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.8.0)	No
000062007	Check Course Links Feature Rendering Unexpected Results and Degradated Functionality	Tue Apr 17 22:38:48 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000062009	Item Analysis Fails for Certain Tests	Tue Apr 17 18:28:30 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3300.8.0)	No
000061991	Date Management Tool Fails to Update Start Date for non Date Restricted Announcements	Tue Apr 17 18:16:48 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063761	Child Goals Inconsistently Displayed as Benchmarks in Course Coverage Report	Mon Apr 16 21:37:00 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061922	Test Questions Edited in Swedish Generate an Error	Mon Apr 16 20:43:17 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	<p>SaaS - Fixed (v3300.6.0)	No
000063774	Query String Parameters Removed from VTBE Links to System Content	Mon Apr 16 19:46:28 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063768	Academic Materials Appears as Option in Groups Despite being Disabled	Mon Apr 16 18:56:38 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063778	Voice Thread LTI Content Missing Edit Option after Copy	Mon Apr 16 15:42:17 GMT	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),	Functioning as Designed	No

		2018					SaaS		
000061924	Images not Loading in Tests and Discussion Boards	Mon Apr 16 14:45:13 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063748	Outcomes Collections not Collecting Artifacts from Disabled Courses	Mon Apr 16 14:44:39 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063732	Embedded Xythos Links Incorrectly Modified by Move File Utility	Mon Apr 16 14:22:19 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.11.0)	No
000061903	SAML Building Block Regenerating Certificate Requires Building Block Reinitialization	Mon Apr 16 14:17:54 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063764	Embedded Video with Chinese Characters in Name will not Play	Fri Apr 13 21:18:13 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063737	Cannot edit Evidence Collection if it Contains Disabled Course	Fri Apr 13 18:41:56 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063775	Date Management not Updating Feedback Dates in Assessments	Fri Apr 13 17:52:28 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062518	Controls to Remove or Show Goals in Grade Center not Displayed	Fri Apr 13 17:24:38 GMT	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016	Will Not Fix	No

		2018					(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))		
000061985	Ultra Discussion Forum Descriptions Cropped in Chrome and Safari	Fri Apr 13 16:40:13 GMT 2018	Known Issue	Learn	Application Components, System Infrastructure	SaaS	SaaS	Will Not Fix	No
000059916	Administrators can not Modify Roles or Availability of Disabled Enrollments	Thu Apr 12 21:30:42 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000059884	Last Run date for Course Reports is same in all Courses	Thu Apr 12 19:37:50 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Future Reference	No
000062524	Box Comments Disappear after Expanding Grading Frame	Thu Apr 12 19:01:24 GMT 2018	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000062533	Box Annotations do not Disappear Automatically in Firefox	Thu Apr 12 16:56:16 GMT 2018	Known Issue	Learn	Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000062519	Error when Accessing Ultra Course with Custom Role	Thu Apr 12 16:06:38 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.11.0)	No
000062539	Changing Test Questions only Affects Attempts on Application Server where Change was Made	Wed Apr 11 21:47:32 GMT 2018	Known Issue	Learn	Application Components, Application Components, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.10.0)	No
000063736	Download Lag in Ultra	Wed Apr 11 20:41:52 GMT 2018	Known Issue	Learn	System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3400.1.0)	No
000063746	Refresh Button Missing in Content Collection Shortcut View	Wed Apr 11 18:58:40 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.6.0)	No
000063773	Error on ETL Refresh Report Data	Wed Apr 11 14:39:03 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Learn 9.1 Q4 2016 Release <p>SaaS - Fixed (v3000.5.0)	No
					Application Components		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000063758	Hatch Patterned Graphs not Rendering Properly for Inline Grading	Tue Apr 10 18:25:18 GMT 2018	Known Issue	Learn	.Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063757	While Using Box on Firefox Users Cannot move Cursor with Primary Mouse Button - Left Click on a Right-Handed Mouse	Tue Apr 10 17:52:48 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063763	In Achievements Badge Image Size Restrictions can be Bypassed	Tue Apr 10 17:40:17 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063759	Unable to Edit Collections that are Actively Collecting Artifacts	Tue Apr 10 17:25:04 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000063777	Rolling Restart Reverts Local Avatar Setting	Tue Apr 10 17:24:42 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000063741	Code Displayed when Viewing TurnItIn Assignment	Tue Apr 10 17:12:43 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000062522	Content Collection Folder with Period at end of Name is not Accessible via BbDrive	Tue Apr 10 16:49:07 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062508	Error when Adding Open Content Assignment to Multiple Courses	Tue Apr 10 16:15:18 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000063772	Exempt Grade Center Grades are Calculated as Zeros in Weighted Columns	Mon Apr 09 20:54:34 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062505	Content Folder Pass URL Gives JspResourceIncludeUtil is Disabled Error	Mon Apr 09 20:48:13 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No

000063754	External Calendar Link Pulling in Events from Unselected Courses	Fri Apr 06 19:21:01 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059108	Course List Page in Ultra Rendering Extremely Slowly and Crashing when User has a Large Amount of Course Memberships	Fri Apr 06 19:03:10 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.2.0)	No
000062532	New Box View Comment Vanishes if Clicking Outside Comment Box During Creation	Fri Apr 06 18:55:39 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000062534	Import Course Cartridge Process Allows SELECT * FROM LINK WHERE COURSE_TOC_PK1 to Return more than 1 Row Causing Course Copies to fail	Fri Apr 06 18:50:37 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000058154	Announcements not Displaying in Edit Mode	Fri Apr 06 18:43:48 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062553	Error is Presented when Submitting a Self/Peer Assessment Question Using the Arabic LP (Ar_SA) Language Pack	Fri Apr 06 18:39:10 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000062510	FLV Videos do not play when Inserted via Content Collection	Fri Apr 06 18:34:17 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062834	Slowness when Navigating the Grade Center and Grading Attempts	Fri Apr 06 18:28:16 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000062528	Outdated File References to Forum in 360 View when Running Ally Report	Fri Apr 06 18:27:24 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000058053	All Community Engagement Customizations were Deleted after a License Change Occurred	Thu Apr 05 19:46:11 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3200.0.0)	No

000060699	After Submitting Credentials Users are Redirected to the Login Screen	Tue Apr 03 12:51:21 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.8.0)	No
000062507	Test Completion Status Bar does not Float on Top of Page when using BbLearn2012 Theme	Mon Apr 02 20:22:39 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000062546	Integration with Associated Data Source will Always Update Data Source of SIS Record	Fri Mar 30 21:06:47 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062513	Item Analysis of Multiple Choice Questions are Displayed in Reverse Alphabetical Order	Fri Mar 30 18:27:14 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Will Not Fix	No
000062544	Interactive PDF does not Fully Render in New Box View	Fri Mar 30 17:22:28 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062526	Tabs and Global Navigation Menu Placements Become Misaligned when Zooming in Browser	Fri Mar 30 16:19:36 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000063731	LaTex Causes Screen to Hang While an Answer is being Auto-Saved	Tue Mar 27 20:56:27 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062492	LTI Link Causing Nonce Errors with Vendor	Tue Mar 27 16:46:15 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	No
000061879	VTBE Toolbar Disappears when Creating Question with over 20 Answers	Mon Mar 26 19:02:31 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Functioning as Designed	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1		

000062523	Course Management Control Panel Evaluation Performance Dashboard Shows Never for Last Course Access	Fri Mar 23 21:57:58 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061857	Grade Center Display Issues at some Browser Zoom Levels Depending on Window Size	Fri Mar 23 21:46:25 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059895	Calculated Formula Instructions say "pi" is not Allowed as a Variable in some Places but not Others	Fri Mar 23 21:41:32 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059906	iCalendar Events Cutoff Six Months in the Future	Fri Mar 23 21:34:15 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062517	Date Management Progress Hangs at 50% and Never Completes	Fri Mar 23 19:52:58 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062521	Course Menu AutoRefresh Failure when Course Tool made Unavailable	Fri Mar 23 19:45:48 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000062543	SIS Course_Experience Header does not Convert Copied Course	Fri Mar 23 18:03:49 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	<p>SaaS - v3500.3.0	No
000062538	Last Edited Field is not Updated for Folders in the Content Collection	Fri Mar 23 17:49:06 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Functioning as Designed	No
000062549	Links in Tables Become Inactive when Left Aligned	Fri Mar 23 17:31:47 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
		Fri Mar 23	Known		Application Components		Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000058190	Organizations Search Is Displayed when Course Search is Expected	17:27:05 GMT 2018	Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000059925	Papers Submitted During Box Outage not Converted	Fri Mar 23 17:12:18 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0)	No
000059896	Multiple Pages Render no Elements for some Users in the Ultra Experience	Fri Mar 23 17:03:45 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	SaaS - Fixed (v3400.1.0)	No
000062527	Something is Turning INFO Level Logging on Ignoring Configured Value	Fri Mar 23 16:55:36 GMT 2018	Known Issue	Learn	System Infrastructure, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	Yes
000062506	Importing a Course Archive Incorrectly Restores Course Messages	Fri Mar 23 16:31:31 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7.0)	Yes
000062968	Content Item with Embedded Videos Overlaps next Item	Fri Mar 23 16:09:18 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Functioning as Designed	No
000062509	Shared Locking Still Using Shared File System Despite Redis Being Configured	Fri Mar 23 16:03:08 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.2.0)	Yes
000071973	Xyθος Cross-Server Communication Continues to fail After Using Workaround	Fri Mar 23 15:10:27 GMT 2018	Known Issue	Learn	System Infrastructure, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2.0)	No
000062018	New Box Excel Conversion Results in Err:514 for Total Column	Fri Mar 23 14:56:10 GMT 2018	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000062515	Concurrency_group Feature does not have the Works Feature	Thu Mar 22 17:30:22 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.2.0)	Yes
000061834	Kinesis Producer does not Function on Windows Installation of Learn	Thu Mar 22 17:05:23 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000062520	Possible Connection Leak in Content Collection Resource Picker	Thu Mar 22 17:02:24 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	Yes
		Thu Mar 22	Known		Learn		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016	Functioning as	

000062070	Observer Listed in The Search to Enroll a User	16:44:31 GMT 2018	Issue	Learn	Administration	9.1;SaaS	(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Designed	No
000062084	504 Error When Attempting to View or Download Portfolio	Thu Mar 22 15:32:53 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	No
000062551	Frequent EWS Query Causing Multiple Issues	Wed Mar 21 22:04:26 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000062516	Attachments are not Carried over with Exact Copy	Wed Mar 21 21:32:20 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3300.7.0)	Yes
000062540	VTBE is Creating Undesired Temporary Folders when Generating the TextForDisplay	Wed Mar 21 15:58:42 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000062547	LTIs do not Support the Allow iFrame Attribute in Chrome	Wed Mar 21 14:26:39 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000062541	Deadlock from Loading Notifications	Tue Mar 20 20:54:25 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	Yes
000062548	Cloud REST Client Overwrites the Current New Relic Transaction	Tue Mar 20 20:39:32 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000058179	Scrollbar Issues in Attendance Building Block	Tue Mar 20 19:44:18 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3300.11.0)	No
000059964	Internet Access Required for Learn Installation	Tue Mar 20 18:52:20 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Will Not Fix	No
000059921	Course Messages Disabled when Instructor Chooses to not Allow Student Emails	Tue Mar 20 18:30:21 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000058160	Access Denied Error is Displayed for Custom Role if SCORM Package link is in Hidden Content Area	Tue Mar 20 17:27:37 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000058178	Activity Showing for Students in Grade Center of Unavailable Course	Tue Mar 20 16:09:34 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
							Learn 9.1 Q2 2017 (3200.0.0),		

000058155	Excessive Enrollments Preventing Large Journals from Loading	Mon Mar 19 18:28:55 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000058185	Error when Submitting Assignment on Solaris Environment	Mon Mar 19 18:04:46 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061882	Deleting Enrollment from Parent Course Fails	Mon Mar 19 16:29:50 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000061893	Activity Stream does not Always Load Information	Mon Mar 19 15:03:40 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.6.0)	No
000058180	Canvas to Learn Import Package Produces Errors	Mon Mar 19 13:24:59 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061901	Xyθος Blocking Causing System Interruptions	Fri Mar 16 19:25:36 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000061899	Special Characters Improperly Displayed while Editing Flickr Photo Mashup	Fri Mar 16 19:17:00 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061884	Administrators are not able to Download Module Exports	Fri Mar 16 18:40:54 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061927	Test Options Submitted Text is Truncated Under the Learn 2016 Theme	Thu Mar 15 13:53:24 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.9.0)	Yes
000062646	Grey Box Covers Options when Adding Test Questions with Random Block	Thu Mar 15 13:53:03 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 <p> SaaS - Fixed (v3200.5.0)	Yes
000062956	Past Due Notifications for Discussion Board Items that were Completed	Thu Mar 15 13:52:16 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.5.0)	Yes
000063598	The Assignments Building Block Requires Portfolios to be Installed First	Thu Mar 15 13:15:01 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015	Learn 9.1 Q2 2018 Release <p> SaaS - Fixed (v3300.4.0)	Yes

							(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000064935	ESAPI Building Block Causes Intermittent 508 HTTP Responses After a Restart of Application Servers	Thu Mar 15 13:15:01 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p> SaaS - Fixed (v3300.2.0)	Yes
000064992	SAML Login Failure not Reported When Tab Page (Direct Access) is Enabled	Thu Mar 15 13:14:51 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	Yes
000071245	Xyθος Cross-Server Communication Fails	Thu Mar 15 13:14:51 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	Yes
000054588	Calendar Data Blank due to Oracle Error	Thu Mar 15 13:14:51 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000054571	Instructor Unable to Access Inbox as NullPointerException Occurs	Thu Mar 15 13:14:51 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p> SaaS - Fixed (v3300.2.0)	Yes
000064994	Discussion Board Content Items Change Order after Editing	Thu Mar 15 13:14:51 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.0.0)	Yes
000063151	Hidden External Grade Column Name Visible in My Grades	Thu Mar 15 13:14:42 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	Yes
000061859	Assignment Due Date Does not Update for Student in the To Do Module	Thu Mar 15 13:14:42 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	Yes
000061858	Comparison Method Violates its General Contract Error on Review Status of Performance Dashboard	Thu Mar 15 13:14:42 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed(v3300.9.0)	Yes

000061833	Duplicated Entries for Group Assignments in To Do Module	Thu Mar 15 13:14:42 GMT 2018	Known Issue	Learn	Application Components .Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	Yes
000057800	Tool Links Relocate to Bottom when Link Name is Edited	Thu Mar 15 13:14:42 GMT 2018	Known Issue	Learn	Application Components .Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000063388	REST API User Update Swaps Between Primary Institution Role and Secondary Institution Roles	Thu Mar 15 13:14:42 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000062932	Performance Issue Constantly Fetching Ranges of an MP4 File	Thu Mar 15 13:14:30 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	Yes
000061999	Attaching Images via Toolbar Feature Within Message Results in Java Error Using the es_ES or Other than en_EN Language Pack	Thu Mar 15 13:14:30 GMT 2018	Known Issue	Learn	Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	Yes
000061995	Rubric Evaluation Report not Available After Course Restore	Thu Mar 15 13:14:30 GMT 2018	Known Issue	Learn	Learn Administration .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	Yes
000061914	Blank Page when Ending SSO Session for SAML	Thu Mar 15 13:14:30 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000063505	Grades Marked as Zero Display as a Negative in the Grade Center	Thu Mar 15 13:14:30 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	Yes
000058161	Customized Language Pack does not Recognize Comma as a Decimal Separator when Downloading Grade center	Mon Mar 12 21:46:11 GMT 2018	Known Issue	Learn	Application Components .Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000058175	Oops! Something went Wrong when Accessing Attendance Course Tool	Mon Mar 12 21:35:16 GMT 2018	Known Issue	Learn	Learn Administration .Application Components	SaaS	SaaS	Future Reference	No
000058181	Clearing the Browser Cache Before Logging in Using Firefox or Chrome Produces Access Denied Error	Mon Mar 12 21:18:00 GMT 2018	Known Issue	Learn	Learn Administration .System Infrastructure	SaaS	SaaS	Future Reference	No
000058177	Switching Between Smart Views and Normal Grade Center Views does not Consistently Behave as Expected	Mon Mar 12 21:13:38 GMT 2018	Known Issue	Learn	Application Components .Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
		Mon Mar 12					Learn 9.1 Q4 2017 (3300.0.0),		

000058173	Missing Parent Enrollment Record	21:04:55 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000058186	Link to Course Catalog Radio Button for Gateway Functionality is Enforced even when a "Tab Page (Direct Access)" Start Page is used	Mon Mar 12 20:55:30 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000058167	Original Course View Links in the What's New Module in Ultra Load Discussion Boards Outside the Ultra Interface	Sat Mar 10 00:48:57 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000058176	Course Roles Instructor Teaching Assistant and Course Builder do not Include Privileges for Check Course Links	Sat Mar 10 00:31:48 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000058182	SIS XML Snapshot Randomly Disabling Users from Courses	Sat Mar 10 00:23:22 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000058156	Deleting Assignment Content Items Leaves Orphan Needs Grading Indicators	Sat Mar 10 00:16:20 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061907	Unable to Access Discussion Boards After SaaS Upgrade	Fri Mar 09 21:40:46 GMT 2018	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3300.7.0)	No
000058199	Phone Number Handling and Behavior is Confusing and Buggy	Fri Mar 09 21:37:53 GMT 2018	Known Issue	Learn	Learn Administration, Application Components	SaaS	SaaS	Functioning as Designed	No
000058170	Unable to Deploy Enterprise Survey to a Term	Fri Mar 09 21:30:12 GMT 2018	Known Issue	Learn	Learn Administration, Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062846	Blackboard Course Conversion Tool does not Handle D2L Courses Correctly Resulting in Missing Content	Fri Mar 09 21:04:35 GMT 2018	Known Issue	Learn	Application Components, Learn Administration	SaaS	SaaS	Future Reference	No
000058164	Telemetry Building Block Settings Missing Caliper Providers	Fri Mar 09 20:50:07 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000058172	Column Deletion Reported Successful After Failure	Fri Mar 09 20:35:12 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000058183	Error Copying Language Pack Directory After Upgrade	Fri Mar 09 20:19:09 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000058198	My Grades Module not Displaying Course List as Intended	Fri Mar 09 20:09:09 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn	Will Not Fix	No

							9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000061904	Tool Links in Content Area show Incorrect Icons	Fri Mar 09 17:32:48 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	Functioning as Designed	No
000061910	Group Code can be Null if Name Contains Multibyte Characters	Fri Mar 09 17:04:55 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000061883	Clicking Multiple Choice Open Entry Field Toggles Answer Selection	Thu Mar 08 21:53:47 GMT 2018	Known Issue	Learn	Learn Administration ,Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061885	Download Functionality on New Box View can not Handle Multibyte Character in File Name	Thu Mar 08 21:11:07 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000058196	HTML Policy Filter Removes References to Frontend Hostname Values	Thu Mar 08 20:29:10 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000056666	Almost all Actions in the Export Course Manage Package Contents Window Generate Errors	Thu Mar 08 15:41:47 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Releas <p>SaaS - Fixed (v3300.10.0)	No
000058171	Custom Smart Views Classified as System Type	Wed Mar 07 20:52:41 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000070628	Maximize Button in Needs Grading does not Persist to the next Attempt	Tue Mar 06 17:35:15 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
		Mon Mar 05	Known		Learn Administration ,Application		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		No

000062869	Custom Role Prevents Notification Setting Changes from Persisting in a Course	21:32:42 GMT 2018	Issue	Learn	Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000058162	New Box View Displays Error Instead of Rendering Document	Mon Mar 05 16:32:40 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000062873	Slowness when Viewing Messages in Ultra Courses	Fri Mar 02 21:04:41 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.4.0)	No
000058184	Errors Thrown when Using Discover Option for Blackboard Open Content	Thu Mar 01 21:44:47 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	No
000058157	Creating a new Discussion Board Post Causes Database Error	Thu Mar 01 20:36:55 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000058166	Unable to send Emails to Observers from Organizations	Thu Mar 01 18:48:46 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061426	Announcements do not Display due to order_num Being Duplicated	Thu Mar 01 17:52:54 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.1.0)	No
000058165	REST API does not Provide lastAccessed Parameter in Course Membership call	Wed Feb 28 21:14:07 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3400.1.0)	No
000058159	Some Building Blocks do not Display Their Unique Icons in Links	Wed Feb 28 17:33:21 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000058152	Purge Accumulator Fails when Activity Accumulator Table is too Large	Tue Feb 27 23:50:48 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure ,System Infrastructure	SaaS	SaaS	Future Reference	No
000058153	Additional Assignment Attempts show Immediately as In Progress	Tue Feb 27 23:32:15 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062847	Email Replies not Defaulting to Paragraph Formatting	Tue Feb 27 20:42:48 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062858	Spellcheck does not Re-Examine a Word when Missing Letter is Added	Tue Feb 27 18:43:15 GMT	Known	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS,	Will Not Fix	No

		2018	Issue		Application Components		Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000062865	Box View only Plays First 5 Minutes of Videos	Tue Feb 27 18:00:33 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000062868	Space Between Table of Contents Items Increases when Shrinking the Browser	Tue Feb 27 17:42:46 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062832	Unable to to edit the User Acknowledgement Page that Displays for Registered LTI Tool Providers Under Manage Global Properties	Mon Feb 26 20:16:01 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000062848	Files Attached to the Feedback To Learner Text Box do not Appear as an Active Hyperlink	Mon Feb 26 20:13:03 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release	No
000062866	You are Currently Using Minified Code Outside of NODE_ENV Message	Mon Feb 26 20:04:49 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.1.0)	No
000062829	Oracle Error on the Front end Occurs when Deleting Question that is Linked to Another Question in the same Test	Mon Feb 26 19:50:09 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000062842	Bundle Files fail to load and Cause Continual Log Spam Entries	Mon Feb 26 19:40:47 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	SaaS	SaaS	Future Reference	No
000062844	Additional Host URLs Preventing CAS Login	Mon Feb 26 19:35:45 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000062862	Images and Digital Signatures in.PDF Files not Showing in Box View	Sat Feb 24 02:22:13 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062838	Box is not able to Render Excel Documents with Formulas Auditing Features Enabled	Sat Feb 24 02:18:07 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062853	Oops Something Broke Error Received when Accessing Discussion Boards	Sat Feb 24 02:12:13 GMT	Known Issue	Learn	Application Components ,Learn	SaaS	SaaS	SaaS - Fixed (v3300.8.0)	No

		2018			Administration				
000057918	Test Timer Bar Scrolls off of Screen with Learn 2012 Theme	Sat Feb 24 01:58:30 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.5.0)	No
000062874	Not all Content Pages in the Course Menu are Copied Due to Case Insensitive Collation in MS SQL	Sat Feb 24 01:56:38 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062833	Enterprise Survey Download Submissions use course batch_uid instead of course_id	Sat Feb 24 01:44:30 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062857	Editing Content Item Performance is Degraded when the HTML Code is SPAMED with: "mceitemhiddenspellword" and "mceItemHidden<" Values	Sat Feb 24 01:39:05 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062004	When Using the en_AU Language Pack a 404 Error is Displayed when Attempting to view the Learn SaaS Release Notes from the Admin Panel	Sat Feb 24 01:33:51 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Future Reference	No
000062830	Attendance Building Block does not Display all Students	Sat Feb 24 01:06:24 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.1.0)	No
000062831	Inconsistency of Date Value of Attempt on Grade Details	Sat Feb 24 00:31:30 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062864	The Blackboard 2016 Theme Width is Different when Using the Arabic Language Pack	Sat Feb 24 00:14:26 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062859	Oops! Something went Wrong. Error Displayed on Attendance Page	Fri Feb 23 23:59:26 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.10.0)	No
000062860	View Evaluations Screen of the Self and Peer Assessment Course Tool does not Display Data	Fri Feb 23 23:52:25 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3300.10.0)	No
000062851	Publicly Available Link Tabs not Functioning	Fri Feb 23 22:47:56 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000062852	File Links not Accessible in Edge or Internet Explorer within Assessments	Fri Feb 23 22:36:09 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q2 2017 Release	No
000060264	Timed Assessment Auto-Submitted Early	Fri Feb 23 22:23:01 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.13)	No
000062022	Instructors not able to Submit Student Attempts that are In Progress	Thu Feb 22 20:25:49 GMT 2018	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.0.0)	No

000061978	Random Your Name is Not on the List Error Messages for Students and Instructors	Thu Feb 22 18:55:31 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.11.0)	No
000063489	Carriage Return is not Respected in New Box View Annotations	Thu Feb 22 16:11:37 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release SaaS - Fixed (v3300.9.0)	No
000061990	Spell Check Marks Corrected Words or Parts of Words as Misspelled if Manually Corrected	Thu Feb 22 15:57:07 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000060862	Opening Test in a New Window Displaces Question Progress Bar	Thu Feb 22 15:51:43 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.4.0)	No
000063466	Error when Accessing a Course with Custom System Role	Wed Feb 21 20:42:19 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000061989	Multi-Byte Characters Used in Wiki Names do not Display Correctly in Posts Tool	Tue Feb 20 22:58:27 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061988	Building Block Progress Page Displays Invalid Characters During Installation	Tue Feb 20 22:33:25 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061980	Term Availability End Date Cannot be Unchecked	Tue Feb 20 22:22:05 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062020	Delete Permissions for Content Fails when Size of Directory is more than 20GB	Tue Feb 20 22:09:48 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063858	Numeric Values for Assessment Attempts Uploaded Using Work Offline Functionality are Treated as a Percentage Score Instead of a Schema Grade	Tue Feb 20 20:17:25 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000056654	Cannot add Certain Artifacts from Courses Migrated to Learn SaaS	Tue Feb 20 20:07:12 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3300.8.0)	No
		Tue Feb 20 18:50:37 GMT	Known		Learn Administration		Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS,	Learn 9.1 Q2 2017 Release	

000054611	SAML Authentication will fail if Authentication Request is over two Hours old	2018	Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	<p>SaaS - (v3100.11.0)	Yes
000062841	Inconsistent Font in Matrix Equations	Mon Feb 19 21:54:20 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062845	On 2016 Theme when Portfolio Layout 4 is used the Navigation Bar of Submission is cut off in the Grade Center	Mon Feb 19 20:00:26 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062870	Xyθος Issue with Folders Ending in Multiple Periods	Mon Feb 19 17:14:51 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062863	Blog Link Content Items do not Maintain Their Position After Edit	Mon Feb 19 16:36:00 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061979	Formatting Issues with UK Language Pack	Fri Feb 16 20:56:21 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.4.0)	No
000062000	Less Than and Greater Than Symbols Replaced in VTBE HTML	Fri Feb 16 19:30:26 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062025	Attendance Tool only Shows 10 Users with no Scrollbar	Fri Feb 16 18:08:13 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3300.10.0)	No
000061913	Student Preview text Display Issue in Mobile Browser	Fri Feb 16 16:47:07 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062016	My Grades Rounding Total and Weighted Columns	Thu Feb 15 19:33:06 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	No
000061916	Grade Center will not load in Screen Reader Mode	Thu Feb 15 19:19:38 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	No
000061887	Error Message in SIS Logs when Processing Enrollments on SaaS	Wed Feb 14 21:09:17 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000059137	404 Error in Internet Explorer when Selecting Set Current View as Default in Grade Center	Wed Feb 14 21:01:32 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061917	Return Receipt Option is not Available when Accessing Send Email from a Course Link to Tools	Wed Feb 14 20:53:26 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
					Learn		Learn 9.1 Q2 2017 (3200.0.0),		

000061976	Users with Custom System Roles are not able to Include Course Files in Archives or Exports	Wed Feb 14 20:35:29 GMT 2018	Known Issue	Learn	Administration ,Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000062005	Some Content Items do not show Access in Activity Accumulator	Tue Feb 13 22:24:30 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2019 Release <p>SaaS - Fixed (v3700.16.0)	No
000062010	Performance Dashboard Adaptive Release Map Status Indicators are not Accurate	Tue Feb 13 21:06:09 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061897	Student Receives Error when Attempting to Enter Group Set from Content Area	Tue Feb 13 19:23:36 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062019	Branding Image not Copied to Other Application Servers in Load Balanced Environments	Mon Feb 12 19:55:34 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000061911	Line Break is Added After Embedded Files in VTBE	Fri Feb 09 21:02:35 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000059099	Course Menu Style Options still Appear in the GUI on 2016 Theme Despite not Working	Fri Feb 09 20:58:14 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000059109	Achievement Badge Previews Showing Course Name Instead of Expected Achievement Name	Fri Feb 09 20:53:29 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061983	Date Management Building Block Progress Page does not Handle Multi-byte Characters Correctly	Fri Feb 09 20:27:23 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062013	Login Page with System Announcement that has an Image Shows Secondary Login	Fri Feb 09 20:04:22 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062011	VTBE Feedback to Learner Flagging Parts of Correctly Spelled Words as Incorrect	Fri Feb 09 19:22:29 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062024	All Columns are not Displayed when Clicked on Notify Button in Retention Center	Fri Feb 09 19:15:27 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
					Application				

000057787	Unable to type After Backspacing in Empty VTBE Using Chrome Browser	Fri Feb 09 17:45:24 GMT 2018	Known Issue	Learn	Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	No
000061986	Attendance Tool does not load when Using Internet Explorer	Thu Feb 08 22:02:21 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000063855	Combining Enabled and Disabled Enrollments Results In SYNC_MASTER_COURSE_USER Error when Attempting to Separate Child Course	Thu Feb 08 21:56:43 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000062023	Access Denied Error While Accessing Rubrics From System Admin Panel as a System Admin User	Thu Feb 08 21:46:21 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.10.0)	No
000063177	Course Copy Duplicated in Type menu when Viewing System Task Status Option	Thu Feb 08 19:51:56 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3300.11.0)	No
000062064	Display Issue Prevents Dragging and Dropping of Content Area Items	Thu Feb 08 17:30:58 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	No
000062148	Delay in Refreshing Notification Counts	Wed Feb 07 16:59:52 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000063511	Course Grades do not Display to Students when a No Points Rubric is used	Mon Feb 05 20:18:37 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3300.9.0)	No
000062884	The Find Questions Pop-Up Loads Slowly or Not at All	Fri Feb 02 19:29:03 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.10.0)	No
000061888	Merged Course Keeps Child Course Entry in COURSE_USERS Table After Separation	Fri Feb 02 18:20:56 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No

000061926	SAML Error is Thrown at Login	Thu Feb 01 22:21:28 GMT 2018	Known Issue			9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000061898	Wiki My Contribution Page Displays Draft Grade to Students	Thu Feb 01 22:13:23 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063584	Unable to Print Certificates as Power User	Thu Feb 01 17:47:34 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000061880	LTI TP Posts back to /webapps/blackboard/controller/lti/contentitem Fails	Wed Jan 31 22:39:09 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	SaaS - Fixed (v3400.1.0)	No
000061921	With edit mode off Chevrons still Appear next to Images	Wed Jan 31 21:06:55 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Future Reference	No
000061909	Grade By Question Feature Throws Property Not Found Error	Wed Jan 31 17:43:22 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	No
000062643	Unable to Create New Announcement if Existing Announcement Has a Start Date Newer Than the End Date	Tue Jan 30 20:44:18 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000061912	First Subtab Always Missing in Responsive Design on Mobile Devices	Sat Jan 27 00:22:17 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.9.0)	No
000061890	Content Editor Text Color Button is Overlapping the Preview Button on the Grade Response Page for the Short Answer Question type	Sat Jan 27 00:15:40 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061900	Users are Unable to Successfully post Comment with New Box View Inline Grading Feature on Touchscreen Devices	Sat Jan 27 00:07:20 GMT	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS,	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed	No

		2018					Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	(v3300.10.0)	
000061894	400 Error Returns when Hide from Instructor View is Clicked at Grade Center	Sat Jan 27 00:01:38 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000059126	Horizontal Scrollbar Missing from Content Editor in 2016 Theme	Fri Jan 26 23:28:33 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000059113	Students who take an Assignment on time still have the Assignment Item Showing up in the To Do Module as Past Due	Fri Jan 26 22:23:48 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Future Reference	No
000061892	BigDecimal Error Received when Submitting Assessment	Fri Jan 26 21:56:53 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - Fixed (v3300.6.0)	No
000061919	Removing Mobile Compatible Test Gives Error Although Test does get Removed	Fri Jan 26 21:49:57 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000060993	SIS Snapshot Course Copy Stuck	Fri Jan 26 20:07:51 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000060251	Using Enter to Save Changes to Title of Portfolio Section Displays Code	Fri Jan 26 19:45:56 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release SaaS - Fixed (v3300.9.0)	No
000065398	Inconsistent Translation of the word Goals on SaaS with Ultra Enabled	Thu Jan 25 18:14:00 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3400.5.0)	No
000060700	Updating a Building Block Stops Responding After Clicking Approve Button	Thu Jan 25 17:54:30 GMT 2018	Known Issue	Learn	System Infrastructure	9.1;SaaS	SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2016 Release <p>SaaS (v3000.1.0)	Yes
000061915	Unable to Grade with Rubric when Values Total to more than Nine Digits	Wed Jan 24 22:48:20 GMT 2018	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3300.6.0)	No
000059101	File Attachments can not be Removed from Discussion Board Drafts	Mon Jan 22 21:05:54 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000061886	Error Occurred Message Occurs when Submitting Quizzes	Mon Jan 22 21:01:16 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	No

000059136	LTI 2.0 Link Becomes Invalid After Editing Details	Mon Jan 22 17:19:35 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000059122	Small Percentages Unreadable in Enterprise Survey Response Distribution Graph	Fri Jan 19 21:36:01 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000059128	Customize Login Page Setting Overridden by Default Brand	Fri Jan 19 20:40:48 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Will Not Fix	No
000059142	The Header is Distorted after Resizing the Window	Fri Jan 19 20:02:29 GMT 2018	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000059138	New Box View Displays only the First Page of PDF Documents Created Using EZTwain	Fri Jan 19 18:18:14 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000070203	HTML Element Overlaps and Blocks PDF Controls in Firefox	Thu Jan 18 19:34:27 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059135	The DomainCollectionTask is Running too Frequently	Thu Jan 18 18:57:36 GMT 2018	Known Issue	Learn	System Infrastructure ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	No
	Work Offline Smart View does not Include Hidden Columns even when Hidden	Mon Jan 15	Known		Application		Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0),		

000059131	Information is Selected	23:40:02 GMT 2018	Issue	Learn	Components	9.1;SaaS	Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063463	When JIT is Enabled the Primary Institution Role is Overridden During SAML Login	Fri Jan 12 21:05:11 GMT 2018	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	No
000061959	Grade Center Column Statistics Page Layout Issue Under The Learn 2016 Theme	Fri Jan 12 21:02:34 GMT 2018	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7.0)	No
000061849	Observers Cannot Access Content Items Located in Subdirectories	Fri Jan 12 20:42:52 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.5.0)	No
000057311	Instructor Receives Resource Not Found Error when Attempting to Access a Course	Fri Jan 12 20:34:01 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7.0)	No
000062133	Users are Unable to add a new File in Content Collection While a new Assignment is Being Created	Fri Jan 12 18:58:35 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.6.0)	No
000064192	Error Logged when Guest Accesses Tab Page	Thu Jan 11 19:21:07 GMT 2018	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000062419	Date Management Task Taking a long time to Complete	Wed Jan 10 20:15:02 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.9.0)	No
000062411	Students and Observers Unable to Access Grades when Exempt Assignment has Quick Comment	Wed Jan 10 19:11:17 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.9.0)	No
000070553	Group Discussion Posts Copy when Selecting No Starter Posts in Course Copy	Wed Jan 10 18:19:13 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.7.0)	No
		Wed Jan 10			Application		Learn 9.1 Q4 2017 (3300.0.0),		

000059103	Edit Random Block Page Displays Prompt to Close Window	14:45:47 GMT 2018	Known Issue	Learn	Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000059143	IE Displays http 400 Error when Submitting Random Block Page	Mon Jan 08 21:07:14 GMT 2018	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000059112	Crocodoc and Box Displays the Original File Revision Instead of the most Recent File Revision	Mon Jan 08 20:49:57 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	No
000070011	Users able to Create Multiple Grade Center Categories with the same Name	Mon Jan 08 17:45:21 GMT 2018	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000059097	Ultra Enterprise Surveys Screen Missing Administrator Panel from Breadcrumb Trail	Fri Jan 05 21:21:24 GMT 2018	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000059115	Position Corruption Causes Drag and Drop Rearranging to Fail	Fri Jan 05 20:19:49 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0.0)	No
000059100	Adding Modules to Course Home Page Causes Overlap	Fri Jan 05 19:20:44 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3500.4.0)	No
000059095	Student Permissions not Retained for Flash and JavaScript Files During Course Restore to Ultra	Fri Jan 05 18:44:01 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components ,Application Components	SaaS	SaaS	Functioning as Designed	No
000063478	Artifact Preview Page is not Displayed with Styles	Thu Jan 04 20:24:34 GMT 2018	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063444	Override Dummy Email does not Function Correctly	Thu Jan 04 19:17:05 GMT 2018	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Future Reference	No
		Tue Jan 02 18:57:53 GMT	Known		Learn Administration				

000063443	Users with Custom Institution Roles do not see the Custom Institution Logo	2018	Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000063461	Modules List Throws Error if Building Block Install Job Fails	Tue Jan 02 17:24:47 GMT 2018	Known Issue	Learn	System Infrastructure ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000063484	Accessibility Issue with Learning Module TOC List Structure	Fri Dec 29 22:16:08 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000061836	Item Analysis Fails with an Error	Fri Dec 29 21:43:46 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063456	Turning on Enable Tracking on the Files Within this Folder and all its Subfolders in Tracking Options in Content Collection Produces Error	Fri Dec 29 21:17:16 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063445	New Box Session Expired Error While Learner Replies to Inline Comment	Fri Dec 29 20:54:04 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7.0)	No
000063453	Installer Fails Update due to cms_index_dir Directory Containing Files	Fri Dec 29 20:39:35 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063470	2016 Theme and Tabs Aligned to left does not Display Correctly on Mobile Devices or Smaller Screen Resolutions	Fri Dec 29 20:32:53 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.1.0)	No
000062972	Eesysoft use of Rendering Hook Broken on Ultra Original Courses	Fri Dec 29 20:15:58 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000061838	Preview User Accounts Get Daily Digest Email Notification	Fri Dec 29 20:01:48 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000057294	SIS Error Processing Large Flatfiles	Fri Dec 29 19:46:16 GMT 2017	Known Issue	Learn	Learn Administration	SaaS	SaaS	Future Reference	No
000062930	Custom Total Columns are Blank	Fri Dec 29 19:34:37 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No

000057320	Saas 2012 Course Theme no Scroll Bars in Grade Center	Fri Dec 29 18:57:37 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	No
000061846	Custom Grade Center Columns do not sort Correctly in Chrome	Fri Dec 29 18:57:26 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000057312	Course Announcements Disappear from the Course	Fri Dec 29 18:21:25 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.11.0)	No
000057314	Discussion Board Post Count does not Change After Threads are Deleted	Fri Dec 29 18:05:07 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000057323	Blackboard Connect Usersync Task Fails	Fri Dec 29 17:29:34 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063451	Hidden Enterprise Survey Recipient List Scroll Bar	Fri Dec 29 16:43:33 GMT 2017	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000063458	Apostrophe in Instructor Annotations Displayed as HTML Chars	Thu Dec 28 22:35:34 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.0.0)	No
000054605	Clicking Launch Button While LTI Link is Loading Causes Authentication Failure	Thu Dec 28 20:12:53 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.8.0)	No
000063509	Burned In Crocodoc Comments Chopped off by Right Margin in New Box View	Thu Dec 28 18:35:31 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000053258	Calendar Module Shows the Tests from Adaptive Release Folder	Thu Dec 28 16:48:21 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.7.0)	No
							Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016		

000069601	Problem with CSS URL Provided on LTI Launches	Wed Dec 27 17:38:52 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	(3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.0.0)	No
000057330	LTI Links do not Launch from User Acknowledgement Page in Firefox	Wed Dec 27 17:24:17 GMT 2017	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	No
000070572	No Calendar Entries Observed for LTI Tool Provider Based Items with Due Dates	Wed Dec 27 17:06:49 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063449	Mouse Pointer does not Change for Assignment Links in My Grades	Mon Dec 25 16:23:44 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063468	Manual Total Column does not show Sum of Other Columns when Max Grade is 0.2 or Lower	Mon Dec 25 15:40:50 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062490	Students Taking Exam with Autosubmit will have Assessments Prematurely Submitted While Using an Unreliable Network Connection	Fri Dec 22 23:42:19 GMT 2017	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000057288	Color Changes in Gradebook Cells when Browser Window is Narrowed	Fri Dec 22 21:07:06 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000057819	Guests Can Not Access File Content Items	Fri Dec 22 20:11:00 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No

000063467	HTML Added to Answers when Downloading Survey Results from Grade Center	Fri Dec 22 16:45:33 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000063475	Text Copied from Edge and Pasted into VTBE in Another Browser Stops Input	Thu Dec 21 21:00:17 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063457	Accessibility Issues in Learning Module Table of Contents	Thu Dec 21 20:31:02 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063464	Group Export does not use UTF8 BOM Causing some Characters to Display Incorrectly	Thu Dec 21 18:55:43 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063459	Unable to Remove Large Courses and Orphan Content in SaaS GUI	Thu Dec 21 18:16:03 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Will Not Fix	No
000057783	Cannot Address Activity Stream Notifications to Specific Roles	Wed Dec 20 21:09:42 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3400.1.0)	No
000057781	SIS Membership Integration Fails After Restart	Wed Dec 20 20:25:27 GMT 2017	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000063524	Windows Upgrade Fails	Wed Dec 20 17:49:58 GMT 2017	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063493	Tables Overlap Right Border Within Learning Modules	Tue Dec 19 20:31:54 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000063539	Heap Exhaustion can be Caused by very Large Course Enrollments	Tue Dec 19 17:57:55 GMT 2017	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063510	Instructors Receive Access Denied Error for Scheduled Content Statistic Reports	Tue Dec 19 17:18:20 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
		Fri Dec 15			Learn			Learn 9.1 Q2	

000063521	Error Message Received While Selecting Audience for Targeted Notifications	21:32:58 GMT 2017	Known Issue	Learn	Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	2018 Release <p>SaaS - Fixed (v3300.3.0)	No
000063508	Goal Performance Report does not Display Score when Browser Language set to Spanish and Score Contains Decimal Value	Fri Dec 15 21:11:48 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.10.0)	No
000062965	Content Items Linking to Internal Content Collection Causes Error	Fri Dec 15 20:54:17 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000060998	Tools Module Reset After SaaS Upgrade	Fri Dec 15 20:14:41 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000063483	After Session Timeout Grade Center Link Gives An Error Occurred While Generating the Items Message Instead of Login Page	Thu Dec 14 22:19:59 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063469	Create User Screen Drops Field Values in Ultra	Thu Dec 14 22:13:10 GMT 2017	Known Issue	Learn	Learn Administration	SaaS	SaaS	SaaS - Fixed (v3400.3.0)	No
000063482	Number of Logins are Showing Unassociated to any Provider as the Provider Name in the Authentication Logs	Thu Dec 14 22:05:55 GMT 2017	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Learn 9.1 Q2 2020 Release <p>SaaS - Fixed (v3800.17.0)	No
000063492	Course Messages Being Removed During SIS Course Copy from Template	Thu Dec 14 21:56:04 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063513	Organization Restore Results in Course Creation	Thu Dec 14 21:50:02 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063497	Icon Theme: Server Side Folder is not Mirrored/Replicated Across all Servers	Thu Dec 14 21:43:26 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063503	Not Showing all Personal Information in Roster for Ultra View Courses	Thu Dec 14 21:35:08 GMT 2017	Known Issue	Learn	Application Components	SaaS	SaaS	Functioning as Designed	No
000063498	User not Created in Course Restore if batch_uid Already Exists in the System	Thu Dec 14 19:16:22 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063515	Not Logged In Error Message on Reported Items and Private Spaces	Thu Dec 14 18:51:47 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015	Will Not Fix	No

							(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000063501	Failed Upgrade due to SCORM Building Block Update Failure	Wed Dec 13 22:47:09 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.9.0)	No
000062480	Pearson LTI Error	Wed Dec 13 18:06:26 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000059035	Ultra Assignment Appears in Tools in Classic Experience	Tue Dec 12 19:01:01 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063520	Ultra Daily Digest Notifications Being Received from Courses the User is not Enrolled in	Tue Dec 12 17:42:35 GMT 2017	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3300.2.0)	No
000063496	Symbol Font in Test Questions is Inconsistent	Mon Dec 11 17:03:07 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000063512	MP3 Audio Files Embedded in Announcement Emails can not be Played in Outlook	Fri Dec 08 20:26:08 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062491	Notes Module Displaying Not Found Error in new Window	Fri Dec 08 19:50:38 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000063527	Jumbled Sentence Question or Fill in the Blank Question Cause Javascript Error	Fri Dec 08 18:37:12 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063507	Overall Summary of User Activity Returns 0 in Access Date Section Table	Wed Dec 06 20:38:57 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000063536	Cannot add Links to Files in Discussion Board Messages when Using Default Spanish Language Pack	Wed Dec 06 19:47:40 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063494	To Do Module Reflects Incorrect Due Date for Students	Wed Dec 06 18:42:41 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
		Wed Dec 06	Known		Application Components		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0),		

000063525	Time Value Reversed in VTBE when Using Arabic Keyboard	18:10:41 GMT 2017	Issue	Learn	,Application Components	9.1;SaaS	Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062477	Grade Center Access Log Displays Access Type Incorrectly when Starting a Test Attempt	Wed Dec 06 17:03:27 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1, 3900.0.0 <p>SaaS - Fixed (v3800.17.0)	No
000057814	Grade Center Errors for Non-Submitted Assignments and Assessments While Attempting to View Grade Details	Wed Dec 06 14:54:41 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	No
000062488	Breadcrumb Trail not Displayed on the Manage Content Screen	Tue Dec 05 21:54:12 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	Functioning as Designed	No
000062463	SIS Course Copy Overrides Term Availability by Setting a Course to Unavailable	Tue Dec 05 20:49:44 GMT 2017	Known Issue	Learn	Learn Administration	SaaS	SaaS	Will Not Fix	No
000062500	Gradebook Offline File does not Include Primary Display Type in the Column Header	Tue Dec 05 17:52:55 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062460	Content Type Missing for Tool Placement Options in LTI Configuration	Tue Dec 05 17:35:20 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Functioning as Designed	No
000063504	JDK 1.8.0_151 and 1.8.0_152 Break Grade Center	Mon Dec 04 20:15:47 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2016 Release	No
000063516	Adaptive Release Membership Course Groups can only be Reverted by Deleting the Rule	Mon Dec 04 19:43:38 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063532	Student with Assignment Draft does not Receive Reminder Emails	Mon Dec 04 18:31:19 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000063514	Opening a Force Complete Test 2nd time Causes First Window to Submit Without Notifying User	Mon Dec 04 17:36:46 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000063517	Changing 'Edit Column Information' in the Grades Center Updates the Score but not if Changed via Editing Test Option	Fri Dec 01 22:15:50 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000064993	Existing Math Editor Equations not Displaying After Upgrade to Q2 2017 CU2	Thu Nov 30 17:14:21 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.3.0)	Yes
000057914	Learn 2016 Theme Affects Course Menu when Resizing the Browser	Wed Nov 29 19:49:16 GMT	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS,	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed	No

		2017					Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	(v3300.5.0)	
000057834	Errors Occur when Embedding Video Content Items	Wed Nov 29 18:29:27 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000063398	Chevrons Inaccessible in Last Column of Grade Center using 2016 Theme	Wed Nov 29 16:20:19 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.5.0)	Yes
000063538	When Connecting via Webdav, OSX Users can create Folders with a Trailing Space in the name which do not work Properly in the Bb UI	Tue Nov 28 22:48:26 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062495	Weighted Total Column Inaccurate when Calculation ends in Non Terminating Decimal	Thu Nov 23 18:23:59 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3200.0.0)	Yes
000063518	VTBE Toolbar not Visible in Portfolio Template Editor	Thu Nov 23 17:34:10 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000063529	Notifications do not Return Consistent Results	Thu Nov 23 16:23:23 GMT 2017	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	Future Reference	No
000063531	Italicized Test Questions are Gray Instead of Black	Wed Nov 22 21:32:55 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2019 Release <p>SaaS - v3500.3.0	No
000062481	Duplicate Announcement Listed when Viewing Individual Announcement	Wed Nov 22 20:40:03 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062486	Cannot Place Milestone Achievements Deeper than One Content Folder	Wed Nov 22 20:08:17 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062454	My Announcements Module does not show New Announcements to Users with Many Enrollments	Wed Nov 22 18:37:09 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
							Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0),		

000062489	Common Cartridge Packages Fail to Import if Package Contains Specific Tags	Wed Nov 22 17:58:36 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062482	Milestone Achievements can not be Placed in Folders Hidden by Adaptive Release	Tue Nov 21 21:13:53 GMT 2017	Known Issue	Learn	Application Components Application Components Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062948	Test Points Always Display to Students Regardless of Settings	Tue Nov 21 20:13:23 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000062474	Hierarchy Node Administrators Cannot Access Copied Courses	Tue Nov 21 17:35:44 GMT 2017	Known Issue	Learn	Learn Administration Application Components Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062501	Sending Email with Attachment Larger than 50MB Results in a Vague Error	Mon Nov 20 21:49:31 GMT 2017	Known Issue	Learn	Application Components Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000062497	URL Links in Instruction area of Portfolio Template do not open	Mon Nov 20 19:09:43 GMT 2017	Known Issue	Learn	Application Components Application Components Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3300.5.0)	No
000062455	Rubric Criteria Reorder Panel Loads Below Rubric	Fri Nov 17 22:59:58 GMT 2017	Known Issue	Learn	Application Components Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000062470	LDAP Outage can Cause Learn to Crash due to Threads not Timing out fast Enough	Fri Nov 17 22:54:14 GMT 2017	Known Issue	Learn	Learn Administration System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000062469	Wrong Translation with the Swedish Language Pack for the Word Stage	Fri Nov 17 22:49:28 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0)	No
000062462	Spell Check Installing Extra span Tags for Misspelled Words Breaking some Tools	Fri Nov 17 22:45:32 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.5.0)	No
000062461	Course Duration Edit Options are Available in Child Courses	Fri Nov 17 22:38:43 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No

000062134	2016 Theme Breaks Grade Center Scroll Bar	Fri Nov 17 22:35:14 GMT 2017	Known Issue	Learn	Application Components	SaaS	SaaS	SaaS - Fixed (v3300.5.0)	No
000062458	Course Coverage Report Fails - IllegalArgumentException when Using Specific Goal Set	Fri Nov 17 22:34:20 GMT 2017	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000062485	Achievement Milestone Icon Viewed by the Student is Different from what the Instructor Defined	Fri Nov 17 22:24:28 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000053273	SIS Course Membership Insert only Disables Users Listed in Feed File While Using Complete Refresh	Fri Nov 17 20:38:56 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062896	Duplicate Email Sent To Users When Sending To More Than 100 Users In Course	Fri Nov 17 19:24:06 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000057364	Spellcheck Flags Corrected Words or Parts of Words as Misspelled and does not Refresh	Fri Nov 17 19:24:06 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000071985	Enterprise Survey Analysis Report Using Comparison Shows Incorrect Question Response Summary Pie Chart	Fri Nov 17 19:24:06 GMT 2017	Known Issue	Learn	Learn Administration, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.7.0)	Yes
							Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q2 2017 (3200.0.0), 9.1 SP10 (9.1.100401.0), 9.1 SP11 (9.1.110082.0), 9.1 SP12		

000069645	Reports do not Display Results when Survey Reports are Created as a Scheduled Reports	Fri Nov 17 19:24:06 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	(9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.4.0)	Yes
000063170	Restricted Menu Edit Permission Prevents Course Menu Reload	Fri Nov 17 19:24:06 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	Yes
000063163	Editing User Notification Settings Throws Null Pointer Exception	Fri Nov 17 19:24:06 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes
000063156	Student Preview has Differing Permissions from Student Users for WebLink Tool	Fri Nov 17 19:24:06 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.4.0)	Yes
000063166	Changing Wiki Character Limit through the MaxInputSize in Safe HTML Policy does not Work	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.8.0)	Yes
000062189	Analyze Result Report of Enterprise Surveys Continuously Loads	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.5.0)	Yes
000061813	Course Builder Role Cannot Build Tests Surveys and Pools	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2016 Release <p> SaaS - Fixed (v3000.1.4)	Yes
000056605	Slow LIS 2.0 Final readResults Processing for Large Courses	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.8.0)	Yes
000054600	Access Log Entries are Incorrect and do not Match bb-access-log	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Application Components ,Application	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015	Learn 9.1 Q4 2017 Release <p> SaaS - Fixed	Yes

					Components		(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	(v3200.12)	
000065864	Cannot Reorder Grade Center Columns	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000064428	High Number of Enrollments Causes Increases in Course Announcement Load Time	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (3200.9.0)	Yes
000064190	User Activity Overview Report Running Indefinitely	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	Yes
000063370	Identified Issue with the SCORM Client Could Allow Data Tampering	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2016 Release <p>SaaS - (v3000.5.0)	Yes
000063191	SCORM Item Throws Fatal Error has Occurred Communication with the Server has been Lost	Fri Nov 17 19:23:07 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - (v3200.8.0)	Yes
000057920	Accessing View Evaluations for a Self/Peer Assessment before Evaluations are Complete Breaks Student Evaluations	Fri Nov 17 19:22:01 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes
000054590	Date Management Building Block does not Handle Multibyte Characters	Fri Nov 17 19:21:23 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (3200.2.0)	Yes
000061975	Calendar Building Block Selector Tool does not Filter Results Correctly	Fri Nov 17 19:20:48 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.7.0)	Yes

000063326	The Activity Accumulator Incorrectly Records Access to Content Folders When only a Content Area is Visited by Students	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes
000061867	2016 Theme Sub Menu Chevron Menu Fails with Small Screen Width	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062596	Administrators Cannot view Shared or Share Other Users Portfolio	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	Yes
000057944	Reports Never move out of Pending Status in the Reports Archive	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.4.0)	Yes
000057925	File Handle Leak in NativeFileSingleton	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	Yes
000072555	Course Term End Date Times are Different when Created in the Learn GUI vs SIS Framework	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000072462	Outcomes Collection Grabbing Data from Courses not part of Term Selection	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes
							Learn 9.1 Q2 2017 (3200.0.0),		Yes

000071582	Error when Copying a Course Containing Earned Achievements	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10)	Yes
000054599	Access Denied Error Occurs when Running Organization Reports	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	Yes
000066248	Anonymous Grades not Displayed in My Grades	Fri Nov 17 19:20:14 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes
000056628	LTI resource_link_id not Unique	Fri Nov 17 19:16:09 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000063834	NSP Displayed in My Grades and/or Grade Center Instead of 00	Fri Nov 17 19:14:10 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.5.0)	Yes
000061442	404 File Not Found Error when Creating a Graded Wiki Page	Fri Nov 17 19:12:30 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000057303	Error when Viewing Test Attempts in Grade Center	Fri Nov 17 19:10:59 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.2.0)	Yes
000061872	Unable to Query Records Using Fields as Search Condition in Kibana	Fri Nov 17 00:33:45 GMT 2017	Known Issue	Learn	Learn Administration ,System Infrastructure	SaaS	SaaS	SaaS - Fixed (v3300.4.0)	No
000061003	350GB temp Database Maxing out when Notifications Distribution send Kicks off	Thu Nov 16 21:32:42 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062479	Course Copy does not Maintain the Order of Attached Files	Thu Nov 16 17:26:15 GMT	Known Issue	Learn	Application Components ,Learn	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS, Learn 9.1 Q2 2018	Will Not Fix	No

		2017			Administration		(3400.0.0)		
000062467	Adaptive Release Advanced Membership Error	Thu Nov 16 17:18:46 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000062970	Delegated Module Administrators Cannot Preview Modules	Wed Nov 15 20:50:07 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062459	Migration Tool Errors	Wed Nov 15 20:34:56 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	No
000062502	Grade Center Reorder by Column Menu Displays in Unexpected Screen Location	Tue Nov 14 21:47:01 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062493	Course Availablity Toggle only Appears when Module Home Page is Entry Point	Tue Nov 14 20:47:42 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	No
000062472	The pop up Search Box does not load when Adding Users to a Group Set	Fri Nov 10 22:58:52 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release	No
000062483	Safari 11 Shows as not Supported Using Browser Checker Tool	Fri Nov 10 22:28:07 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	No
000062465	REST API Response for Get of a Grade Book Column for Child Course Returns 500 Error	Fri Nov 10 21:53:29 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000062464	Exam Course Navigation Buttons do not work in Certain Conditions	Fri Nov 10 20:45:15 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Future Reference	No
000062928	The REST API Offset Property does not skip past Available Records	Fri Nov 10 19:02:23 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
		Fri Nov 10	Known		Application		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016	Functioning as	

000064978	Order of Questions in a Question Set is not Retained When Creating a Test	16:17:05 GMT 2017	Issue	Learn	Components	9.1;SaaS	(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Designed	No
000062468	Unable to Edit Wiki Pages with two LaTeX Formulas	Thu Nov 09 21:30:21 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062476	Vertical Alignment Issue in Retention Center	Thu Nov 09 17:26:31 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	Will Not Fix	No
000062927	Show All Rows in Grade Center does not work in Certain Conditions	Thu Nov 09 16:11:34 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062925	Unable to Access all Group Attempts After a Group is Deleted	Wed Nov 08 21:10:40 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Will Not Fix	No
000062923	Course Achievement does not Display Course Name	Wed Nov 08 20:05:41 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))	Will Not Fix	No
000062966	Uploading HTML File to Content Item Throws Confusing Error	Wed Nov 08 17:57:47 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000062231	Log Spam Generated While Attempting to Lock File	Mon Nov 06 22:52:53 GMT 2017	Known Issue	Learn	System Infrastructure	SaaS	SaaS	Future Reference	No
000062941	Announcements with an End Date that has past can be Emailed to Users	Fri Nov 03 21:59:19 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062926	Short Answer Question Type Within a Mobile Compatible Assessments does not work	Fri Nov 03 21:50:21 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000062957	Unavailable Users in a Course Receive Email when sent Through Grade Center	Fri Nov 03 21:25:03 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
					Application		Learn 9.1 Q2 2017 (3200.0.0),		

000062969	A NullPointerException is Thrown when Trying to edit two Different Fill in the Blank Questions on an Assessment	Fri Nov 03 20:59:57 GMT 2017	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2017 (3200.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000057820	Submission Receipt Search is Case Sensitive	Fri Nov 03 18:57:10 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057793	Calendar Date in Korean Language does not work Correctly in Ultra	Fri Nov 03 18:39:50 GMT 2017	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.2.0)	No
000057807	Looking to Improve CPU Impact of forum_is_enabled Queries	Thu Nov 02 18:55:16 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.1.0)	No
000063407	File Association Removed when Linking Word Documents and Changing Name in Link Title Box	Wed Nov 01 22:07:33 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000063372	Content Collection Folder Becomes Unusable if Created with a Plus Sign in the Name	Wed Nov 01 22:01:52 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000060974	Arithmetic Overflow Error when ETL_AA runs	Wed Nov 01 20:44:33 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.3.0)	No
000064919	Child Course ID Blank when Including Hidden Information in Grade Center Download	Wed Nov 01 17:23:05 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000060232	Upgrade for FullTextIndex in Development	Wed Nov 01 15:34:00 GMT 2017	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1;SaaS	Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2016 Release <p>SaaS - Fixed (v3300.10.0)	Yes
000057824	Calendar Displays Course Events to Unenrolled Users	Wed Nov 01 15:08:03 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2016 Release <p>SaaS - Fixed (v3100.0.0)	No
000065374	Ally Indicators do not Display with Every Content Item	Wed Nov 01 14:42:57 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes

000056598	Unknown Sender in Messages and Performance Issues with Messaging Tool	Wed Nov 01 14:40:56 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000070976	Answers are Missing when Copying more than one Likert Scale or Multiple Choice Question in Enterprise Survey	Wed Nov 01 13:34:28 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p> SaaS - Fixed (v3300.2.0)	Yes
000061741	Retention Center Error Occurred while Refreshing Rule Status Caused by: ORA-00001: unique constraint (BB_BB60.EWS_STATUS_INX4) violated	Wed Nov 01 13:22:49 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.11.0)	Yes
000057870	Temp Files Received While Sending Email Attachments from the Grade Center	Wed Nov 01 13:16:55 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release SaaS - Fixed (v3200.13.0)	Yes
000061962	Retention Center Marker on Risk Table not Aligned	Wed Nov 01 13:14:31 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.13.0)	Yes
000062176	Artifact Page Layout Unstyled	Wed Nov 01 13:12:25 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p> SaaS - Fixed (v3200.13.0)	Yes
000062383	Accessing a Discussion Board Automatically Flips all Posts to "Read"	Wed Nov 01 13:09:58 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	No
000061425	Merged Enrollments Created by a Flat File Integration Fail when a LIS Integration Attempts to Update Them	Wed Nov 01 13:05:59 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.12.0)	Yes
000062942	Error Thrown on Announcement Tool if not Enrolled	Wed Nov 01 12:56:20 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3300.0.0)	Yes
000062937	LIS 2.0 Final SIS Framework Integration Allows Users to be Created with Blank Username	Wed Nov 01 12:46:44 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.13.0)	Yes
000063369	Embedded Media does not Play when used as a Question in Assessments	Wed Nov 01 12:44:54 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000054570	Users do not Receive Emails when Subscribed to Discussion Board Forum	Wed Nov 01 12:41:18 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.5.0)	No
					Application				

000057809	Embedded Media Controls Unresponsive in Test Questions	Wed Nov 01 12:38:14 GMT 2017	Known Issue	Learn	Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p> SaaS - Fixed (v3200.10)	Yes
000062960	Current Mark Allowed to take new Attempt that is Restricted	Tue Oct 31 20:34:23 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000062962	Quick Learner Feedback Assignment Attachments Results in 404	Tue Oct 31 20:20:07 GMT 2017	Known Issue	Learn	Application Components ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.5.0)	No
000057843	Error Viewing Responses for a Test when Grading Questions from Grade Center Column	Tue Oct 31 18:31:56 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	No
000062935	Users Without Edit Privileges can see edit Chevron Menu Choice	Mon Oct 30 22:03:26 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000062971	Embed Media in Test VTBEs Missing Check Boxes and Browse My Computer Buttons	Fri Oct 27 23:01:31 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000062950	Default Course View Reset to Original After Upgrade	Fri Oct 27 22:08:54 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	SaaS	SaaS	SaaS - Fixed (v3300.8.0)	No
000062949	Adaptive Release Items do not Copy Correctly	Fri Oct 27 21:14:41 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061853	Content Items Created via VTBE are Going to Legacy Content Which Causes Access Issues for Users	Fri Oct 27 20:32:46 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
	Unable to Answer Fill in Multiple Blank and Jumbled Sentence Questions Using	Fri Oct 27 20:07:06 GMT	Known	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016	Learn 9.1 Q4 2017 Release	Yes

000062933	Mouse	2017	Issue		Application Components		(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	<p>SaaS - Fixed (v3200.11.0)	
000062967	Inconsistent Verbiage in English UK Language Pack	Thu Oct 26 19:06:52 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0)	No
000062936	Course Messages Swedish Translation Issue	Thu Oct 26 18:38:59 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3400.0)	No
000062963	Announcement Links do not Point to the Individual Announcement	Thu Oct 26 17:55:00 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000054577	Titles of Textbook Table are not Behaving as Expected on Localization	Wed Oct 25 20:36:12 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000067911	Course Restore Leaves Comparison Option in Survey Analyze Results Report Blank	Wed Oct 25 18:34:07 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000065400	Moodle Course Conversion Assignments Still Available to Submit After the Submission Date has Passed	Wed Oct 25 17:44:16 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.7.0)	No
000054610	Organization Item Link Titles Jumbled	Tue Oct 24 21:09:35 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061844	Issue with Special Characters when Uploading Users via SIS	Tue Oct 24 17:59:03 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061861	Q4 2017 Tech Preview Upgrade Fails on Foreign Key Constraint	Mon Oct 23 21:16:54 GMT	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed	No

		2017					(3100.0.0-rel.107+401e, SaaS	(v3300.0.0)	
000061874	System Administrator sees Access Denied Message when Creating or Editing Calculated Column	Mon Oct 23 20:29:43 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000061850	Chrome and 2016 Theme Causes Wobble when Mousing over last Discussion Board Forum	Mon Oct 23 19:47:35 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061835	Multiple Choice Questions Exhibit Typing lag in all Browsers	Sat Oct 21 03:47:58 GMT 2017	Known Issue	Learn	Application Components	SaaS	SaaS	Will Not Fix	No
000061848	Discussion Thread Search and Refresh Buttons Invisible in IE11	Sat Oct 21 03:44:00 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000061864	Audio and Video Auto Playing even Though Autostart is set to No	Sat Oct 21 03:40:17 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	No
000061840	Unable to see Second Page or Show All when Searching for a User to Add Permissions to a Content Folder	Sat Oct 21 03:30:28 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000061871	2016 Theme New Content Area does not Display Image or Related Text	Sat Oct 21 03:09:34 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000061847	Can not Change Link Title/Name of Files Attached to Mashups	Sat Oct 21 03:03:39 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061837	Discussion Board Grading uses Deprecated Values for Attempt Status and no Grade History is Recorded	Sat Oct 21 02:59:29 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS	Learn 9.1 Q2 2019 Release <p>SaaS - Fixed (v3600.0)	No
000062081	Resource Not Found on Attachments Added via Feedback to Learner for Assessments Only	Fri Oct 20 21:27:21 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.8.0)	No
000062426	SAML SSO Authentication Loop when User Authenticates in IdP but has no User Account in Learn	Fri Oct 20 21:18:29 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	No

000061953	Several UI Element Issues	Fri Oct 20 20:33:56 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.3.0)	No
000056637	When Creating an Assignment Instructors are Unable to Create Rubrics Using BB 2016 Theme	Fri Oct 20 19:50:58 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.12.0)	No
000061860	When Emailing Content Management System Folder it does not Email CC'd Users	Thu Oct 19 23:25:06 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061877	Submitted Group Assignments Lists as Overdue	Thu Oct 19 23:13:00 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	SaaS	SaaS	SaaS - v3300.6.0	No
000062954	Crocodoc not Rendering MS Word Document Properly	Thu Oct 19 23:03:52 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000061829	Using Blackboard 2016 Theme and Spanish Language Pack if an Instructor Edits Test Options some check Boxes Display as Checked	Thu Oct 19 22:55:01 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061875	Importing a Question Pool Refreshes Dismissed Test Notifications in What's New Module	Thu Oct 19 22:34:21 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061873	Mashup with long Description Makes it Difficult to find Play Link in Newer Versions of Learn	Thu Oct 19 21:34:42 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000061842	VTBE Sanitizes Trusted User HTML Entered	Thu Oct 19 21:25:19 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
							Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0),		

000061830	Browse My Computer is not Highlighted on Mouse over when Attaching Files in Blackboard	Thu Oct 19 21:12:57 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000057936	Importing an Organization Package into a Course Causes the Course to Become an Organization	Thu Oct 19 18:50:20 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.2.0)	No
000065378	Outcome Reports Missing Data and are Blank when Downloaded	Thu Oct 19 18:33:32 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p> SaaS - Fixed (v3300.0.0)	No
000071243	Merged Courses are not Updating the User Role from Guest to Student with SIS Runs	Thu Oct 19 18:18:26 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.7.0)	Yes
000058062	Observer Eye-Glasses Tooltip not Updating to Reflect Name of Currently Observed User	Thu Oct 19 18:18:26 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.1.0)	Yes
000057363	External Calendar are not Updated from Bb Calendar	Thu Oct 19 18:18:26 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.4.0)	No
000072590	Daily Scheduled Reports fail with NullPointerException Error	Thu Oct 19 18:18:26 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.5.0)	Yes

							(9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000071590	Institutional Hierarchy Node Association Missing	Thu Oct 19 18:18:26 GMT 2017	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.4.0)	Yes
000063153	Display Dates Cannot be Manually Entered for Content Items	Thu Oct 19 18:18:18 GMT 2017	Known Issue	Learn	Learn Administration, Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes
000064171	Weighted Grade of Offline Gradebook is Incorrect and does not Match Grade Center	Thu Oct 19 18:18:18 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.12.0)	Yes
000063042	Error when Manually Logging out with SAML Authentication Configured for Azure	Thu Oct 19 18:18:07 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	Yes
000061791	Course Roles Lose their Customization During Upgrade	Thu Oct 19 18:18:07 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	Yes
000064170	Unable to Update Building Blocks via Software Updates	Thu Oct 19 18:18:07 GMT 2017	Known Issue	Learn	System Infrastructure, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.10.0)	Yes
000063356	Performance Issue Processing Enrollments via SIS due to xml Parsing of Content Items	Thu Oct 19 18:18:07 GMT 2017	Known Issue	Learn	Learn Administration, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	Yes
000063341	Full Text Index Task Ignores Registry Setting	Thu Oct 19 18:18:07 GMT 2017	Known Issue	Learn	System Infrastructure, System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes
000063328	User Activity in Forums Report does not load with Large Course Enrollments	Thu Oct 19 18:18:07 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.6.0)	Yes

000065846	False Logout Message when Trying to Login	Thu Oct 19 18:16:02 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3400.2.0)	No
000063150	Bb Grader does not Connect	Thu Oct 19 15:58:46 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.6.0)	Yes
000062413	ActiveMQ Statements Stuck Waiting due to DBCC USEROPTIONS	Thu Oct 19 14:31:51 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3200.9.0)	Yes
000056595	ExamSoft not Syncing due to SAML Authentication Enabled Building Block	Thu Oct 19 14:23:55 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.7.0)	Yes
000062396	ID for Source not Found Message Generated when Copying Course Materials into a new Course	Thu Oct 19 14:22:32 GMT 2017	Known Issue	Learn	Learn Administration, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.3.0)	Yes
000069621	Calendar Event Appears on Following Day in Daily and Weekly View when a Due Date is Set to End of Day	Thu Oct 19 14:04:05 GMT 2017	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP10 (9.1.100401.0), 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - (v3200.0.0)	Yes
000061039	Past Due Notification in To Do Module	Thu Oct 19 13:57:01 GMT 2017	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.4.0)	Yes
000061407	Control Panel "Quick Links" are Hidden in 2016 Theme	Thu Oct 19 13:46:22 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.9.0)	Yes
000054578	Course Folders are Moved to Recycling Bin when Purging or Deleting a Course with only a Period in its ID	Thu Oct 19 13:45:24 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	Yes
000057928	Viewing Multiple Attempts Always Displays First Attempt	Thu Oct 19 13:39:50 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.5.0)	Yes

000065876	Unable to Reorder Course Menu Items or Contents	Thu Oct 19 13:32:12 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - Fixed (v3100.1.0)	Yes
000057939	Error Accessing Needs Grading in Grade Center where Delegated Grading is Used	Thu Oct 19 13:19:29 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.4.0)	Yes
000057869	Instructors cannot See Enterprise Survey Feedback after Upgrade	Thu Oct 19 12:48:04 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>Saas - Fixed (v3200.7.0)	Yes
000061765	Search Content Collection Module does not Function	Thu Oct 19 12:41:50 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3100.0.0)	Yes
000056674	New Learn Session is Generated via SAML and Shibboleth Login Links	Thu Oct 19 12:27:05 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.10.0)	Yes
000061832	Past Due Notifications Remain After Journals Deleted and Cannot be Dismissed	Wed Oct 18 16:56:05 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Will Not Fix	No
000061876	Answer Option is Misplaced if Individual Response Feedback is Enabled in Fill In The Blank Questions	Tue Oct 17 20:17:42 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Will Not Fix	No
000061854	Importing CSS into Theme Causes Growth in Logs and Database	Tue Oct 17 16:36:13 GMT 2017	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000064553	High CPU and High Load Caused by Script MicrosoftDocumentParser.sh	Tue Oct 17 14:10:55 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p> SaaS - Fixed (v3100.5.0)	No
000061862	Folder Attachment Drag and Drop Functionality does not work on Q4 2016	Mon Oct 16 22:40:02 GMT 2017	Known Issue	Learn	Application Components ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q2 2017 Release <p> SaaS - Fixed (v3300.2.0)	No
000061878	Due Dates can be Displayed Incorrectly in IE and Safari	Fri Oct 13 21:48:42 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
000057293	Email Group Set Fails if one Group has no Members	Fri Oct 13 20:09:32 GMT 2017	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Will Not Fix	No
					Application			Learn 9.1 Q4	

000062138	2016 Theme Breaks Grade Center Vertical Scroll Bar	Thu Oct 12 19:56:26 GMT 2017	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), SaaS	2017 Release <p>SaaS - Fixed (v3200.5.0)	Yes
000071804	Start Date does not Update when Changing Dates via Date Management Tool	Thu Oct 12 17:45:05 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000060279	Possible Points Calculation Incorrect in Weighted Columns by Category	Mon Oct 09 17:24:42 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000057318	Upload Questions Allows you to Upload Invalid Fill in Multiple Blanks Questions	Mon Oct 09 16:07:47 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000057296	Courses with long Names cut off by Select Boxes	Mon Oct 09 15:59:36 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000057301	Blank Page Item in Course Menu Access Denied for Guests	Mon Oct 09 15:47:42 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
000057300	There is no Indication to Instructor If Student Attempts SCORM Package After the Due Date when No Override is in Place	Mon Oct 09 15:41:50 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.4.0)	No
000057297	If User Opens Multiple Tabs in Same Session with Different Courses Emails from the Grade Center can be sent to Wrong Students	Fri Oct 06 23:14:16 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Future Reference	No
		Fri Oct 06					Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016		

000057290	Group Sets Created with no Groups Added During Creation Throws Error While Adding Groups at a Later Date/Time	22:54:59 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057317	Blackboard Grade Journey Service Building Block Causing the Grade Center to not Display in some Courses	Fri Oct 06 22:48:35 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Learn 9.1 Q4 2018 Release <p>SaaS - Fixed (v3300.0)	No
000057316	Inconsistent Options Available when Grading Wiki Pages	Fri Oct 06 22:42:49 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000070950	Unable to Change Start and End Dates on Mobile Compatible Test on Date Management Tool	Fri Oct 06 22:27:14 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057295	Anonymous Grading Causes Error Accessing My Grades when Non-Calculated Column is set to External Grading	Fri Oct 06 21:45:22 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000057319	Enterprise Survey Report Comments do not Specify the Course they Derived from	Fri Oct 06 21:39:17 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000057327	Second Level Folders in Learning Modules do not show in Content Copy Options	Fri Oct 06 21:27:01 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057287	With VTBE Edit Mode if the Content is more than 28 Lines a grey Shadow Shows up over the Lines from 29 and down	Fri Oct 06 21:10:12 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS	Future Reference	No
000057298	Past Courses Displayed in the Global Navigation Menu that User does not want to see	Wed Oct 04 19:20:42 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016	Will Not Fix	No

							(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d))		
000057306	Students Grades are Displayed in 5 Decimal Places in My Grades	Fri Sep 29 21:23:05 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Functioning as Designed	No
000057286	Term not Removed When Value is Empty in SIS Course Feed File	Fri Sep 29 17:58:21 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057282	SaaS Ultra in IE11 Cursor does not Initially Appear in VTBE in Original Course View	Fri Sep 29 15:43:03 GMT 2017	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3400.4.0)	No
000057310	Personalizing My Courses Module Impacts My Blackboard Calendar	Thu Sep 28 22:05:07 GMT 2017	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS	Will Not Fix	No
000057313	Paragraph Breaks Missing if Font not Default in Content Item VTBE	Thu Sep 28 21:28:09 GMT 2017	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057281	Course Reports Stuck on Please Wait Screen	Thu Sep 28 18:42:51 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057299	Upload when Inserting File into Content Item VTBE Displays 0 Bytes	Thu Sep 28 17:56:43 GMT 2017	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	Will Not Fix	No
000057815	Ultra Parent Course ID Shown in Courses page for Students	Wed Sep 27 17:09:29 GMT 2017	Known Issue	Learn	Application Components, Application Components	SaaS	SaaS	SaaS - Fixed (v3300.8.0)	No
000057805	Cannot Exit Student Preview After Accessing LTI Links	Tue Sep 26 18:14:54 GMT 2017	Known Issue	Learn	Application Components, Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
		Mon Sep 25	Known		Learn Administration		Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016		

000057817	Some Users are Missing when Sorting Users with the same Last Name in a Course	19:45:55 GMT 2017	Issue	Learn	Application Components	9.1;SaaS	(3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000057823	Clicking Submit Button on Multiple Choice Questions does Nothing	Fri Sep 22 20:58:46 GMT 2017	Known Issue	Learn	Application Components, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS	Will Not Fix	No
000069931	Login Fails for some Passwords when HTML Filtering is Enabled	Fri Sep 22 20:44:43 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Blackboard Learn 9.1 Q4 2016 Release <p>SaaS - Fixed (v.3100.0)	No
000063397	Error Message on View Grade Details for a Grade of Zero	Fri Sep 22 20:31:44 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), SaaS	Learn 9.1 Q2 2018 Release <p>SaaS - Fixed (v3300.5.0)	No
000057292	Error when Importing Goals via XML if Grade_Range Values Exceed 40	Fri Sep 22 20:08:56 GMT 2017	Known Issue	Learn	Learn Administration, Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No