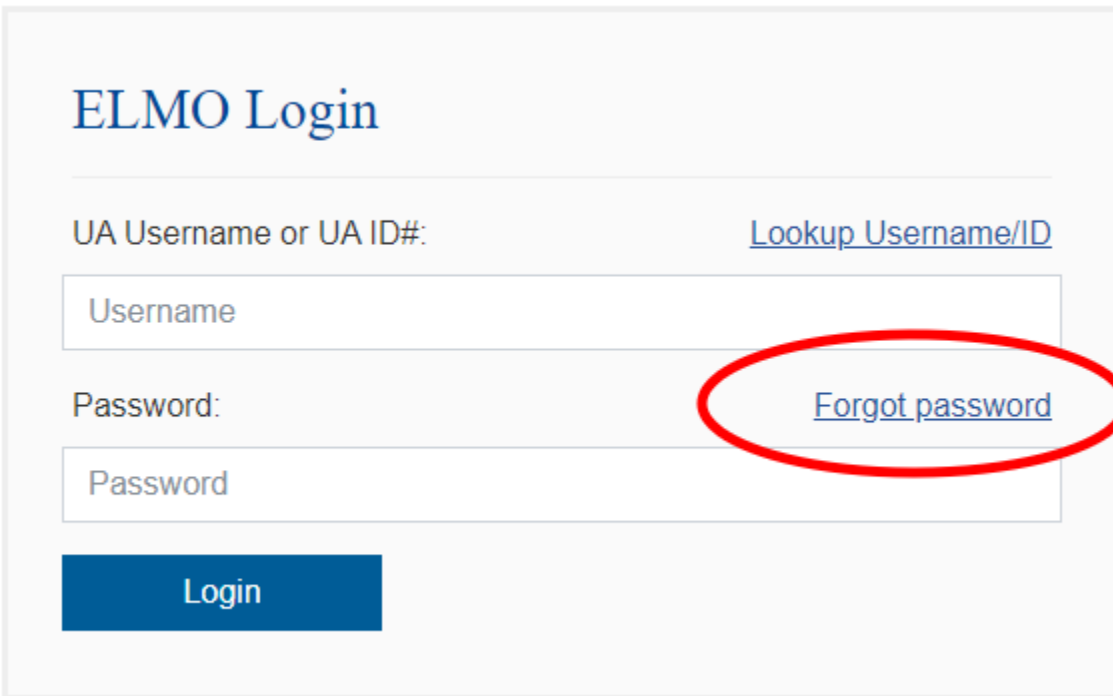


Generate a Duo Bypass Code

Note: ELMO password reset self-service required. If it is disabled, you will need to contact the NTS Help Desk to have a technician generate a Bypass code for you.

Step 1. Navigate to elmo.alaska.edu and click “Forgot Password”.
(*Note: following this guide will **not** reset your password.*)



ELMO Login

UA Username or UA ID#: [Lookup Username/ID](#)

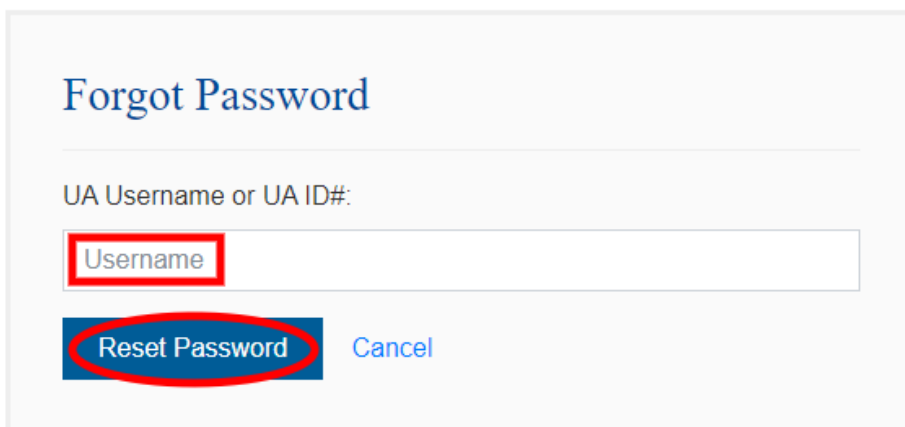
Username

Password: [Forgot password](#)

Password

Login

Step 2. Enter your username and click “Reset Password”.



Forgot Password

UA Username or UA ID#:

Username

Reset Password Cancel

Step 3. Answer your account's security questions and click "Confirm". If no questions load for your account or you are unable to answer the questions, please call the NTS Help Desk to enable them or generate a Bypass code for you instead.

(Note: You can click "Show" to check the spelling of your answers before confirming.)

Custom UA Security Questions:

John Doe:

Question 1?
..... view

Question 2?
..... view

Question 3?
answer hide

Confirm Cancel

Step 4. Once logged in, near the top of the page, click "Security Settings".

Welcome, John Doe

Role, (Campus)

Security Settings Sign Out

Step 5. Click "Generate one-day passcode".

DUO Multi-Factor Authentication (MFA) (enabled)

UA uses multi-factor authentication to provide additional security for many systems. Multi-Factor Authentication is currently enabled for your computer account.

Test multi-factor authentication Generate one-day passcode Hardware keys



Step 6. A 9-digit code will load. This code can be used for 24 hours in place of a Duo authentication device.

DUO Multi-Factor Authentication (MFA) (enabled)

UA uses multi-factor authentication to provide additional security for many systems.
Multi-Factor Authentication is currently enabled for your computer account.

Test multi-factor authentication

Generate one-day passcode

123456789

Hardware keys