

MARCH 2021

UAF Nanook Navigator & Student Success Newsletter

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Larissa Flynn and other members of the KuC Yuraq Dance Group practice in the school's conference room on March 30. Flynn is a certificate pre-nursing student from Chefornek and a resident of Sackett Hall on the Kuskokwim Campus.
UAF photo by Todd Paris

Dates & Deadlines

March 15-22: Progress Reports Open

March 22: Fall 2021 course list available at UAOnline

March 29-April 23: Advisor Registration Appointment Campaign

April 5: Augustmester and Fall 2021 priority registration

April 19: Augustmester and Fall 2021 open registration

April 26: Last day for course withdrawals

April 27-May 1: Final Exams

April 29: Returning but Not Enrolled Calling Campaign begins

May 1: UAF Commencement

May 5: Deadline for faculty to post final grades

Nanook Navigator & Retention

Upcoming Items

- ⇒ UAF is student facing in Nanook Navigator! Here is the student resource page: <https://uaf.edu/gs/nanooknavigator/students.php>.
- ⇒ Set up your Nanook Navigator appointment availability and sync your calendar today to utilize the NEW appointment links. The personal availability link (PAL)/appointment link allows you to share your link with UA students for easy and efficient scheduling. Video demonstration for setting up availability and syncing and demonstration for student scheduling with a provided link. Manage your appointments video.
- ⇒ Utilize the “report on appointment” feature to record your advising appointment summaries. Handouts for appointment summaries and appointment summary reports.
- ⇒ Instructors complete progress reports March 15th-March 22nd. Cases will be created.
- ⇒ Have upcoming items you would like to add to this newsletter? Submit here

Reminders

- ⇒ **Nanook Navigator Resource** website for Staff, Instructors, Students and Tutors: <https://uaf.edu/gs/nanooknavigator/>.
- ⇒ New Nanook Navigator training videos available for Case Management and Intervention Reports. Additional dates have been added to the training sign up form: <https://forms.gle/yWQbFFzStmsQBL9b8>
- ⇒ **Student Support Services is accepting new students.** The mission of SSS at UAF is to increase the academic achievement, retention and graduation rates of first-generation, low-income students and students who experience a documented disability.
- ⇒ Outdoor Adventures spring trips: Trips are open to UAF students, staff and faculty. This semester we will be offering a class on how to photograph the aurora, a skate ski clinic, Skiland shuttles, a Castner Glacier snowshoe and more!
- ⇒ **Nanook Athletics is hiring spring semester tutors!** We are looking for tutors in all subjects and study skills with pay at \$15/hour. The hours are flexible and the position is open to current students (undergrad or graduate) and alumni. Alumni should email nrbensen@alaska.edu for application details.
- ⇒ Nominations open for 2021 Staff Make Students Count Award, Due March 26.

Student Success Stories

- ⇒ Courtney Kuchenoff: BBC Student of the Month for February

Utilization by Advisors, Faculty, and Staff

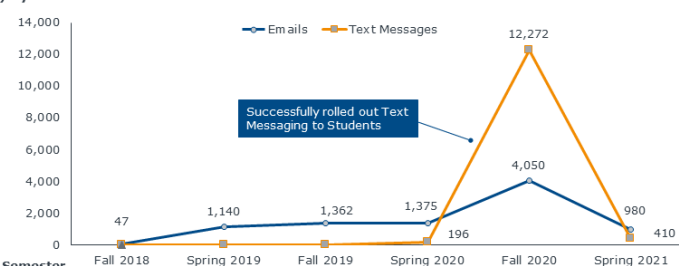
Highlighting Workflow and Staff/Student Interaction since Go-Live

Communication (Email/Texts) by Semester

This chart indicates the number of emails and text messages sent to students through the Navigate platform since Fall 2018.

22,000

Total Messages sent through Nanook Navigator since Go-Live

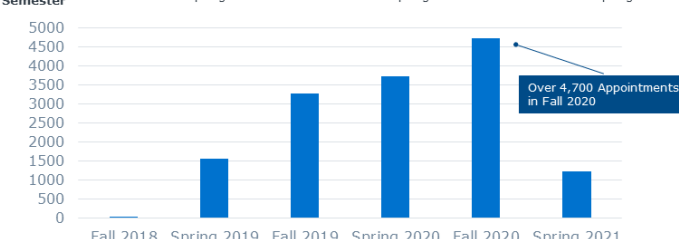


Number of Appointments by Semester

This chart indicates the number of appointments recorded within the Navigate platform since Fall 2018.

3,565

Distinct students served through the platform this past year (since Spring 2020)



Events & Opportunities

For All

Year-Round: Department of Equity and Compliance Training

Year-Round: Nanook Engage

Semimonthly: [Zoom Trainings](#)

Every Tuesday: Taking Charge of Your Headspace stress and coping workshop

March 8-11: Student, staff host spring break series about accessibility at UAF at 1-2

March 15: BLaST mentoring workshop on conflict resolution

Students

Due March 19: Submissions due for the Arctic Innovation Competition

March 23: Grad School Q&A at 1-2

March 24: UA 2021 [Virtual Career Expo](#) at 12-3; [resources](#)

April 25: First-Generation Cording Ceremony

Fall 2021: First-Gen Forward Mentorship Program, email uaf-firstgenak@alaska.edu

Student Care Employees

Year-Round: On-Demand Webinars available for free

March & April: Nanook Navigator Trainings

March 8: Creating Social Mobility for Today's Students Webinar at 10

March 16: Student Registration Errors & How to Resolve Them with Kim McFadden
March 16th, 10:00-11:00am

March 18: Academic Standing 101 with Kim McFadden and Mike Earnest
March 18th, 10:00-11:00am

April 1: Financial Aid Updates and Refreshers for Advisors with Ashley Munro
April 1st, 1:00-2:00pm

April 13: Advising First Generation College Students with Victoria Smith
April 13th, 2:00-3:00pm

Instructors

March 22: Faculty development seminar: Innovations in graduate education

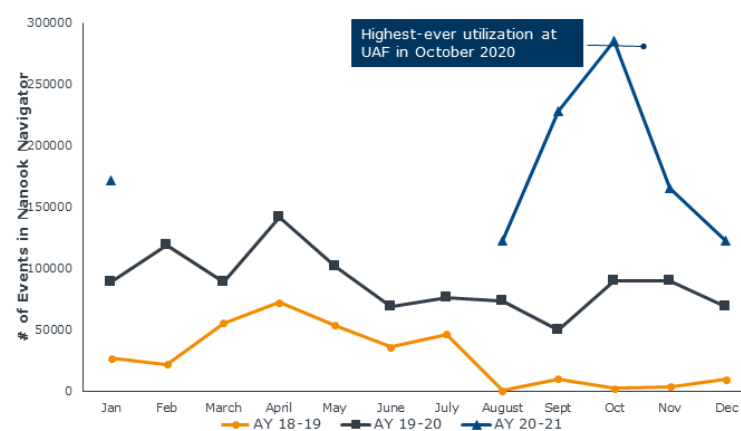
Year-Round: Faculty Development

Year-Round: Teaching Tip: [Q&A about teaching high school students](#)

Utilization by Advisors, Faculty, and Staff

Strong Year-to-Year Growth of Nanook Navigator Utilization by UAF Staff

Monthly Events (actions taken in the platform)



820+

Unique Advisors, Faculty and Staff utilizing the platform across the last 3 academic years

This chart indicates events (or actions taken) by staff users each month, to give a clear picture of adoption and consistent access over time.

Utilization Highlights: UAF in Top 10 of all schools for Fall'19-Fall'20 utilization growth

+318%

Increase in Advisors, Faculty, and Staff utilizing platform in Sep 2020 vs Sep 2019

+336%

Time Spent in the Platform in September 2020 vs Sep 2019

675+

Unique Advisors, Faculty, Staff actively utilizing platform Sep 2019-Sep 2020

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Support for Student Care Teams

Breaking Down Silos Between Financial Aid and Student Success

EAB is offering webinars on integrating financial aid and academic advising efforts. These will offer a deep-dive on helping students get back on track, engaging students to help prevent them from racking up student debt, and more. Join us for three special webinars that will dive deeper into how to improve student success by better integrating financial aid and academic advising—including direct examples from your peers.

[Proactive Engagement/Using Staff Creatively to Reduce Student Challenges](#) | Thursday, March 18 | 1:00–1:45 p.m. ET

Why nudges work and how to use them to keep students on track

Students want to succeed, but psychological and structural barriers can get in their way. Colleges and universities that invest in nudges can remove these obstacles and help students stay on track. Richard Thaler and Cass Sunstein, authors of the book *Nudge: Improving Decisions About Health, Wealth, and Happiness*, define a nudge as an action that encourages, rather than mandates, a particular behavior. Nudging, which is rooted in behavioral economics, considers the cognitive, emotional, and social factors that prevent people from accomplishing goals.

4 steps to eliminate administrative and financial barriers to student success

While most academic leaders think of advising, academics, or student affairs when thinking about student success, the administrative infrastructure of a campus has an equally key role to play. Many students will struggle even more if they must overcome a multitude of administrative and financial hurdles to progress toward graduation. The right policies, processes, and financial supports form the foundation for a broader student success strategy.

50% of students don't always read your emails

We brought together 70 administrators to learn what was hindering their ability to communicate with students. Here are two takeaways to improve your student email strategy.

The impact of coordinated care on student success

This infographic outlines the positive results from 32 institutions who adopted a student success management system.

How to support equity with caseload-based advising

Attempting to provide the same services to all students regardless of how much support they need is inefficient in today's resource-strapped college and universities. And at a certain point, your advising team can no longer "do more with less." Identifying which students can succeed with minimal intervention and which need intrusive advising is the key to scaling support for all students.

Teaching Tip: Aim for progress

At some point in our lives, many of us realize that we are a "work in progress," and our collective experiences and education leads us to trying to improve, to learn, to aspire. Monitoring our progress leads to increased performance, self-actualization and self-awareness. The same is true of students. At UAF, student progress reports and Nanook Navigator alerts are two mechanisms for providing feedback, which can lead to better student performance.

7 ways you can support transfer student success

Transfer students lose nearly half of the credits they attempt to bring to their new institution. Here are a few ways four-year institutions can prevent transfer students from losing credits and support them through graduation.

Nanook Navigator Resource Website: <https://uaf.edu/gs/nanooknavigator/index.php>

Log into Nanook Navigator: <https://uaf.campus.eab.com/>

Contact: Jessica Skipper, 907-474-7414, jrskipper@alaska.edu

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NAVIGATOR**

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