

Frequently Asked Questions

Student Required Training

Title IX: Sex and Gender Discrimination and AlcoholEdu

Q: What are these training programs?

A: Title IX: Sex and Gender Discrimination (Haven & HavenPlus) and AlcoholEdu are interactive, online training programs that help UAF students to achieve their personal and academic goals in a safe, welcoming, supportive community.

Q: Who is required to take these training?

A: Below lists out the student groups that are required to take these trainings.

- Title IX: Sex and Gender Discrimination
 - All degree-seeking students. This includes certificate, associate, bachelors, masters, Ph.Ds. This also includes on line and on-campus students.
 - National and international exchange students.
 - All students living on campus.
- AlcoholEdu
 - All degree-seeking students in certificate, associate, bachelors, masters and Ph.D.s age 25 and under.
 - Any student living in university housing.

Q: Is there a difference between Haven and Title IX training?

Title IX: Sex and Gender Discrimination training is the same training as Haven or HavenPlus, and you only need to take one of the Title IX: Sex and Gender Discrimination training options. UA is using training modules that are hosted by a company called EVERFI. When you log in to take these courses you will be sent from UAonline to the EVERFI site and there will be three courses you can register for:

- Title IX: Sex and Gender Based Discrimination Prevention –Referred to as Haven
- Title IX: Sex and Gender Based Discrimination Prevention (ages 25 & up) – Referred to as HavenPlus
- AlcoholEdu (students age 24 and under, and any student living in university housing)

Q: What happens if I do not complete the training by the October 31 deadline?

A: Students who do not complete the training will have a Registration hold placed on their account. The Registration hold will not be removed until Part One of Title IX: Sex and Gender Discrimination Prevention and AlcoholEdu are completed.

Q: What if I took it last year? Do I have to retake both trainings?

A: Yes. Currently this training will be required each year. However, the Statewide T9 committee will be seeking feedback regarding this year's training to determine how to move forward for required training in 2018.



Q: If I am a student employee what is my required deadline?

A: If you work as a student employee you are considered a 'student' first and the deadline for completing these trainings is October 31, 2017.

Q: I logged onto EverFi and it said I've completed the course. What do I do?

A: In the upper right corner of the EverFi screen, select the green "Add a Course" button. Select the course you need to take, then select Fairbanks for the group. Then click the "Add" button on the bottom of the box. The course will be added to your account.

Q: Who do I talk to if I have questions about the training classes?

A: You can contact the Dean of Students office at: uaf-deanofstudents@alaska.edu, 907-474-7317

Q: How do I get connected to the training?

A: Go to: uaonline.alaska.edu
Log in with your username and password
Select Student Services and Account Information
Select Student Training
Select Haven or HavenPlus (complete training)
Follow same directions as above for AlcoholEdu

You will be redirected to log in again. Use your UA username and password.

Q: How long does the training take?

A: Both training programs take a total of approximately two hours.

Q: What if I can't complete the training all at once?

A: You can log in and out of the training as needed. Your progress will be saved.

Q: I'm a distance student only. Do I need to take this training?

A: All degree-seeking students, including distance degree-seeking students, are required to take the training. Title IX responsibilities and resources apply to all students, regardless of where and how they study.

Q: I'm not a degree-seeking student but I live on campus. Why do I have to take this training?

A: It is the university's policy that all residential students take the training, whether you are degree-seeking or not.

Q: I'm not a degree-seeking student and I don't live on campus, but I'm interested in the training. Can I take it?

A: Yes! All students are encouraged to take the training. Follow the log in instructions above.



Q: I'm having technical issues connecting to the training. What do I do?

A: To avoid technical issues and to have the best experience, please use any major web browser released within the last two years and be sure the computer you use can play sound. If you need access to a computer, you can check out the computer lab resources available to you on campus at <http://www.alaska.edu/oit/servicecatalog/#id=160>.

Q: I took the training, but there is still a hold on my account. How do I get the hold lifted?

A: We're sorry about that! This means that there has been an unexpected technical glitch. You're welcome to contact Dean of Students at 907-474-7317 or email them at uaf-deanofstudents@alaska.edu.

Q: I have limited internet access and can't access the training. How can I satisfy this requirement?

A: Please contact the Dean of Students office prior to the deadline so alternative options can be provided.

Q: What if my password doesn't work for UAOnline?

A: Go to ELMO (Easy Login Maintenance Options) <https://elmo.alaska.edu/> . ELMO allows you to change your password for the UA Centralized authentication service, commonly referred to as Authoserv. Authoserv provides a central UA Username and password to be used across multiple university services.

Q: Is there someone that I can talk to about this training if I have questions or concerns?

A: Yes! Please contact your Title IX Coordinator or Office of the Dean of Students.
Office of Diversity and Equal Opportunity: 907-474-7300
Dean of Students: 907-474-7317

Q: If I am a student and an employee, do I have to take both trainings?

A: No. Students should take the student Title IX training only. If you accidentally took the employee Title IX training, however, that training satisfies your annual requirement.

Q: I took this training at a different university. Do I need to take it again at the University of Alaska?

A: Yes. UAF has different policies and regulations and resources available to you, and this information is a part of the training.

Q: I took this training six months ago. Do I have to take it again?

A: UAF requires mandatory training annually. If you have taken this training prior to July 1, 2017 you will still be required to take these trainings.

