

UNIVERSITY OF ALASKA FAIRBANKS
UAF Community and Technical College
Student Learning Outcomes Assessment Plan
Healthcare Reimbursement Certificate Degree

Date: November 18, 2022

Expanded Statement of Institutional Purpose	Intended Objectives/Outcomes	Assessment Criteria and Procedures	Implementation (what, when, who)
MISSION STATEMENT: UAF CTC mission is: Alaska's quality choice for workforce development, academic preparation, lifelong learning and building community. The Allied Health Mission is: "To provide academic, clinical, administrative, and professional skills that will prepare graduates for employment in entry level positions in the healthcare field. This will afford the student the opportunity to obtain the credentials to advance in their field." GOAL STATEMENT: To ensure that Healthcare Reimbursement program graduates are highly qualified for employment as medical billers and coders in medical offices, clinics, hospitals and other medical facilities. Industry partners who hire UAF CTC graduate are satisfied with the skills and knowledge the graduate possesses after graduating from the UAF CTC Healthcare Reimbursement Program.	Mastery of Cognitive, Psychomotor and Affective skills of the Healthcare Reimbursement worker. Students who complete either the Billing or Coding Occupational Endorsement or Healthcare Reimbursement Certificate degree will possess the skills, knowledge and professional behavior to become highly competitive candidates for job openings and promotions within a healthcare facility.	Coding, billing and administrative skills are taught, discussed and practiced throughout the HCRC classes. Instructors will view and assess skills throughout the semester. 100% of the skills need to be learned and student proficient in coding/billing. Affective skills to include: Critical thinking, ethical and professional behavior, effective communication skills and team building. Graduate survey completed with the following areas addressed: Cognitive skills Psychomotor skills Affective skills Rated on a scale of 1 to 5(High)	Instructors will assess these skills throughout the semester and assess student's ability to complete 100% of the skills with a passing score. A Graduate survey will be conducted by the Allied Health Administrative Assistant in October and March. Results will be analyzed by faculty and AH Programs Director to determine if curriculum changes are needed and implement them as needed.
	Students who complete the Healthcare Reimbursement Certificate degree will be prepared for the National Examination to become a Certified Professional Coder.	At least eighty percent of the graduates who take the optional National Examination to become Certified Professional Coders will pass the Examination.	Pass rates will be updated annually by AH faculty or designee. Allied Health Program Faculty will assess and recommended curriculum changes if needed.
	Employers who hire UAF CTC graduates from the HCRC degree will be satisfied with their knowledge and skills and see them as valued members of the healthcare team.	Eighty percent of the graduates who wish to be employed will secure employment in a local healthcare facility. An employer survey conducted to determine satisfaction with the knowledge and skills of the graduates will be sent twice yearly. Eighty percent of those surveyed will score with a 3.5 or above.	Employer surveys will be sent out by the Allied Health Administrative Assistant in October and March. Results of the survey will be reviewed by the AH Programs Director annually.

